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## OPPO CPH2263

# OPPO A74 5G User Manual

Model: CPH2263

## 1. INTRODUCTION

Welcome to the user manual for your new OPPO A74 5G smartphone. This guide provides detailed instructions on how to set up, operate, maintain, and troubleshoot your device. Please read this manual thoroughly to ensure optimal performance and longevity of your phone.

## 2. WHAT'S IN THE BOX

Upon unboxing your OPPO A74 5G, please verify that all the following items are included:

- OPPO A74 5G Smartphone
- USB Cable
- Charger
- SIM Ejector Tool
- Protective Case
- Quick Start Guide
- Safety Guide

## 3. PRODUCT OVERVIEW

The OPPO A74 5G is a feature-rich smartphone designed for enhanced connectivity and performance. Key components and features are highlighted below.

### 3.1 Key Features

- **Display:** 6.49-inch FHD+ Punch-hole Display with 2400x1080 pixels and 90.5% screen-to-body ratio.
- **Processor:** Qualcomm Snapdragon 480 5G Octa-core processor (2 GHz).
- **Camera:** 48MP Quad Camera (Main + Macro + Depth Lens) and 8MP Front Camera.
- **Battery:** 5000 mAh Lithium Polymer battery.
- **Memory & Storage:** 6GB RAM and 128GB internal memory, expandable up to 256GB.

- **Operating System:** ColorOS 11.1 based on Android 11.0.
- **Connectivity:** Dual SIM (nano+nano) dual-standby (5G+5G), Wi-Fi, Bluetooth, GPS.
- **Security:** Side Fingerprint Sensor.

### 3.2 Device Layout

Familiarize yourself with the physical layout of your OPPO A74 5G.



Figure 3.2.1: Front view of the OPPO A74 5G, showcasing the punch-hole display and slim bezels.



Figure 3.2.2: Rear view of the OPPO A74 5G in Fluid Black, highlighting the 48MP AI Triple Camera module and OPPO branding.



Figure 3.2.3: Side view of the OPPO A74 5G, showing the power button with integrated fingerprint sensor and volume rocker.

## 4. SETUP

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Follow these steps to set up your new OPPO A74 5G smartphone.

### 4.1 Inserting SIM Card and Memory Card

1. Locate the SIM card tray on the side of your phone.
2. Insert the SIM ejector tool into the small hole next to the tray to open it.
3. Place your Nano-SIM cards (up to two) and a microSD card (if desired) into the designated slots on the tray. Ensure the gold contacts face downwards.
4. Gently push the tray back into the phone until it clicks into place.

### 4.2 Initial Power On and Setup Wizard

1. Press and hold the Power button (located on the side) until the OPPO logo appears.

2. Follow the on-screen instructions to complete the initial setup. This includes selecting your language, connecting to Wi-Fi, setting up your Google account, and configuring security features like the fingerprint sensor.

## 5. OPERATING INSTRUCTIONS

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This section covers basic operations and functions of your OPPO A74 5G.

### 5.1 Display and Navigation

- **Touchscreen Gestures:** Tap, swipe, pinch-to-zoom, and long-press to interact with the display.
- **Navigation Bar:** Use the on-screen navigation buttons (Back, Home, Recent Apps) or gesture navigation (if enabled) to move between screens and applications.
- **Notification Panel:** Swipe down from the top of the screen to access notifications and quick settings.

### 5.2 Camera Usage

Your OPPO A74 5G features a versatile camera system.

1. Open the Camera app from your home screen or app drawer.
2. Select your desired mode (Photo, Video, Portrait, Night, Macro, etc.) by swiping left or right.
3. Tap the shutter button to capture a photo or start/stop video recording.
4. Tap the camera switch icon to toggle between the rear and front cameras.

### 5.3 Battery Management

- **Charging:** Connect the USB cable to the phone's USB Type-C port and the charger. Plug the charger into a power outlet.
- **Battery Optimization:** Access Battery settings to enable power saving modes, optimize app usage, and view battery consumption details.

## 6. MAINTENANCE

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Proper maintenance ensures the longevity and optimal performance of your device.

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body. Avoid harsh chemicals or abrasive materials.
- **Software Updates:** Regularly check for and install system updates to ensure your phone has the latest features and security patches. Go to *Settings > Software Update*.
- **Storage Management:** Periodically clear unnecessary files, cache data, and uninstall unused apps to free up storage space.
- **Battery Care:** Avoid extreme temperatures. Do not let the battery completely drain frequently.

## 7. TROUBLESHOOTING

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This section addresses common issues you might encounter with your OPPO A74 5G.

Problem	Possible Solution
Phone does not turn on	Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again. If unresponsive, perform a force restart by holding the Power button and Volume Up button simultaneously for about 10 seconds.

Problem	Possible Solution
Apps are crashing or freezing	Clear the app's cache and data ( <i>Settings &gt; Apps &gt; [App Name] &gt; Storage &gt; Clear Cache/Clear Data</i> ). Update the app to its latest version. If the issue persists, uninstall and reinstall the app.
Poor battery life	Reduce screen brightness, disable unnecessary features like Bluetooth/GPS when not in use, close background apps, and check for apps consuming excessive power in Battery settings.
Cannot connect to Wi-Fi	Restart your phone and Wi-Fi router. Forget the network and reconnect. Ensure the Wi-Fi password is correct.
Fingerprint sensor not working	Ensure your finger is clean and dry. Re-register your fingerprints in <i>Settings &gt; Fingerprint, Face &amp; Password</i> .

## 8. SPECIFICATIONS

Detailed technical specifications for the OPPO A74 5G.

Feature	Detail
Model Number	CPH2263
Operating System	Android 11.0 (ColorOS 11.1)
RAM	6 GB
Internal Storage	128 GB (Expandable up to 256GB)
Processor	Qualcomm Snapdragon 480 5G (Octa-core, 2 GHz)
Display	6.49-inch FHD+ Punch-hole Display, 2400 x 1080 pixels, AMOLED
Rear Camera	48 MP (Main) + 2 MP (Macro) + 2 MP (Depth)
Front Camera	8 MP
Battery Capacity	5000 mAh Lithium Polymer
Connectivity	Dual SIM (5G+5G), Wi-Fi, Bluetooth, GPS
Audio Jack	3.5 mm
Charging Port	USB Type-C
Dimensions (LxWxH)	16.3 x 7.5 x 0.8 cm
Weight	188 g

## 9. WARRANTY AND SUPPORT

Your OPPO A74 5G comes with a manufacturer's warranty and access to customer support.

### 9.1 Warranty Information

The OPPO A74 5G typically includes a **1-Year Manufacturer Warranty** from the date of purchase. Please refer to the warranty card included in your product packaging for specific terms, conditions, and coverage details. Keep your proof of purchase for warranty claims.

## 9.2 Customer Support

For technical assistance, service, or further inquiries, please contact OPPO customer support through their official website or designated service centers. You can find contact information in the Safety Guide provided with your device or on the official OPPO website.

