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Waterpik WF-12

Waterpik ION Professional Water Flosser User Manual

Model: WF-12

1. SETUP

1.1 Unpacking and Initial Inspection

Carefully remove all components from the packaging. Verify that all items listed in the 'What's Included' section are present and undamaged. Retain packaging for future storage or transport.

What's Included in the Box?



USB-A wall adapter not included

Image: Contents of the Waterpik ION Professional Water Flosser box, showing the main unit, charging cable, tip case, and various tips.

1.2 Charging the Unit

Before first use, fully charge the Waterpik ION Professional Water Flosser for 4-6 hours. Connect the USB-A charging cord to the unit and a compatible USB-A wall adapter (not included). The LED indicator will glow during charging and should slowly fade from bright to dim when charging properly. A full charge provides up to 4 weeks of typical use.

Cordless Convenience

Compact & rechargeable
– no outlet needed



Image: The Waterpik ION unit demonstrating its compact, cordless design, ideal for small spaces.

1.3 Attaching a Tip

Select the desired flossing tip. Insert the tip into the center of the flossing handle until it clicks into place. To remove a tip, press the tip eject button on the side of the handle and pull the tip out.

1.4 Filling the Reservoir

Lift the reservoir lid and fill the reservoir with lukewarm water. You may also add a small amount of mouthwash to the water. Ensure the reservoir is securely placed back on the base before use.

2. OPERATING INSTRUCTIONS

2.1 First-Time Use (Priming the Unit)

For first-time use, or if the unit has not been used for an extended period, prime the unit. Fill the reservoir with water. Point the flossing handle into the sink. Turn the unit ON by sliding the ON/OFF switch on the handle to the 'ON' position. Set the

pressure control dial to the highest setting (10). Allow water to flow until it is consistent. Then, turn the unit OFF.

2.2 Daily Use

1. Fill the reservoir with lukewarm water.
2. Insert the flossing tip into your mouth, aiming the tip at the gumline at a 90-degree angle.
3. Slide the ON/OFF switch on the handle to the 'ON' position.
4. Adjust the pressure setting using the dial on the unit. Start with the lowest setting and gradually increase to a comfortable pressure.
5. Lean over the sink and close your lips slightly to prevent splashing, while still allowing water to flow into the sink.
6. Guide the tip along the gumline, pausing briefly between teeth.
7. The built-in timer/pacer will pause briefly at 30 seconds and 1 minute to help you track flossing time. Continue until the reservoir is empty or you have cleaned all areas.
8. When finished, slide the ON/OFF switch on the handle to the 'OFF' position.



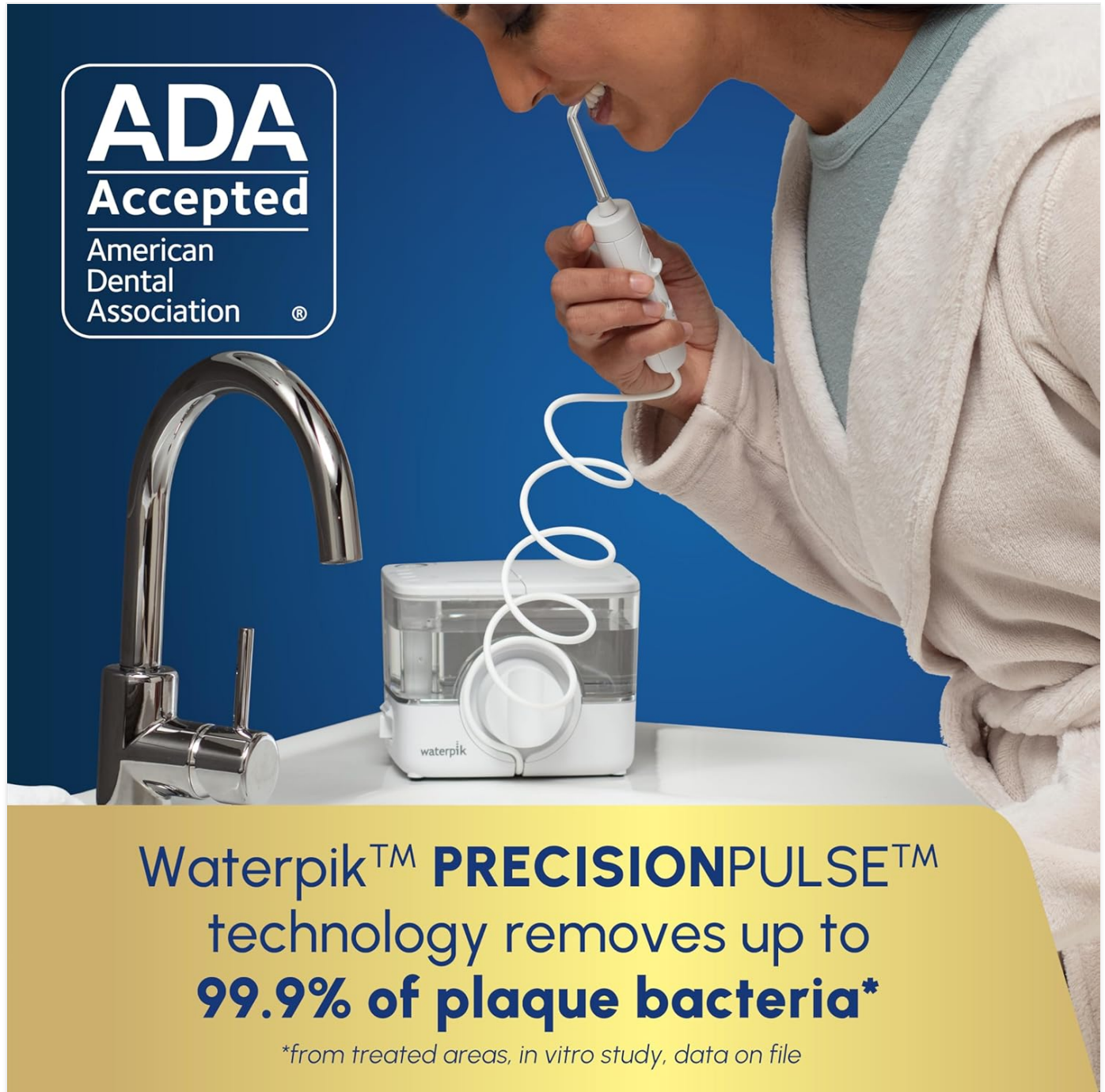
Image: Key features of the Waterpik ION, illustrating the various tips, water capacity, and pressure settings.

2.3 Pressure Settings

The Waterpik ION offers 10 pressure settings. Begin with the lowest setting (1) and gradually increase to a level that is comfortable and effective for your oral health needs. Higher settings provide more powerful cleaning.

2.4 Flossing Technique

For optimal results, direct the water stream at a 90-degree angle to your gumline. Move the tip slowly along the gumline, pausing briefly between teeth. Ensure you clean both the front and back surfaces of your teeth.



ADA
Accepted
American
Dental
Association ®

Waterpik™ PRECISIONPULSE™
technology removes up to
99.9% of plaque bacteria*
**from treated areas, in vitro study, data on file*

Image: Proper usage of the Waterpik ION, showing the unit in a bathroom setting and emphasizing its ADA acceptance and PrecisionPulse technology.

3. MAINTENANCE AND CLEANING

Regular cleaning helps maintain the performance and longevity of your Waterpik ION Professional Water Flosser.

3.1 Cleaning the Reservoir

The reservoir is top-rack dishwasher safe. For manual cleaning, remove the reservoir from the base and wash with warm, soapy water. Rinse thoroughly.

3.2 Cleaning the Handle and Tips

To clean the flossing handle and tips, wipe them with a soft cloth and mild, non-abrasive cleaner. For the handle's ON/OFF switch, if it becomes stiff, soak the handle monthly in hot water for at least 30 minutes to loosen any mineral buildup, especially if using mouthwash in the reservoir.

3.3 Descaling the Unit

To prevent mineral deposits, descale the unit every 1-3 months. Fill the reservoir with a 2:1 ratio of warm water and distilled white vinegar. Run the solution through the unit until the reservoir is empty. Rinse by running a full reservoir of clean water through the unit.

3.4 Battery Care

To maximize battery life, avoid completely draining the battery before recharging. Charge the unit fully when the battery indicator shows low power. Ensure charging contacts are clean and dry before connecting the charger.

4. TROUBLESHOOTING

If you experience issues with your Waterpik ION Professional Water Flosser, refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
Unit does not turn on.	Low battery; charging issue; GFI interference.	Ensure unit is fully charged. Check charging cable and contacts for proper connection and cleanliness. Try plugging into a non-GFI outlet in another room to test for GFI interference.
Reduced water pressure.	Mineral buildup; clogged tip.	Perform descaling procedure (Section 3.3). Clean or replace the flossing tip.
Water leaks from unit.	Reservoir not seated correctly; damaged O-ring.	Ensure reservoir is firmly seated on the base. Inspect O-ring for damage and replace if necessary.
Handle ON/OFF switch is stiff.	Mineral or product buildup.	Soak the handle in hot water for at least 30 minutes. Clean thoroughly.
Coiled hose does not retract fully.	Hose has lost its original shape.	This may indicate wear. Contact Waterpik customer support for assistance if it impacts usability.

5. PRODUCT SPECIFICATIONS

- **Brand:** Waterpik
- **Model:** WF-12
- **Power Source:** Battery Powered (Rechargeable)
- **Water Capacity:** 90+ seconds (20 oz / 591 ml removable reservoir)

- **Pressure Settings:** 10
- **Flossing Tips Included:** 7 specialty tips
- **Features:** 360-degree tip rotation, convenient water on/off switch on handle, magnetic holder, timer/pacer.
- **Charge Time:** Approximately 4-6 hours for full charge
- **Battery Life:** Up to 4 weeks per charge (typical use)
- **Certifications:** ADA Accepted for safety and effectiveness

6. WARRANTY AND SUPPORT

The Waterpik ION Professional Water Flosser is backed by a 3-year limited manufacturer's warranty. This warranty covers defects in materials and workmanship under normal use. Please refer to the detailed warranty information provided with your product for specific terms and conditions.

For product questions, troubleshooting assistance, or warranty claims, please contact Waterpik's customer support team. Contact information can typically be found on the Waterpik official website or in the product packaging.

When contacting support, please have your product model number (WF-12) and proof of purchase readily available.

