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› Bang & Olufsen Beoplay HX Wireless ANC Over-Ear Headphones Instruction Manual

## Bang & Olufsen Beoplay HX (Model 1224000)

# Bang & Olufsen Beoplay HX Wireless ANC Over-Ear Headphones Instruction Manual

## INTRODUCTION

Welcome to the instruction manual for your Bang & Olufsen Beoplay HX Wireless ANC Over-Ear Headphones. These headphones are designed to provide a premium audio experience with advanced Active Noise Cancellation (ANC) and superior comfort. This manual will guide you through the setup, operation, maintenance, and troubleshooting of your Beoplay HX headphones, ensuring you get the most out of your device.



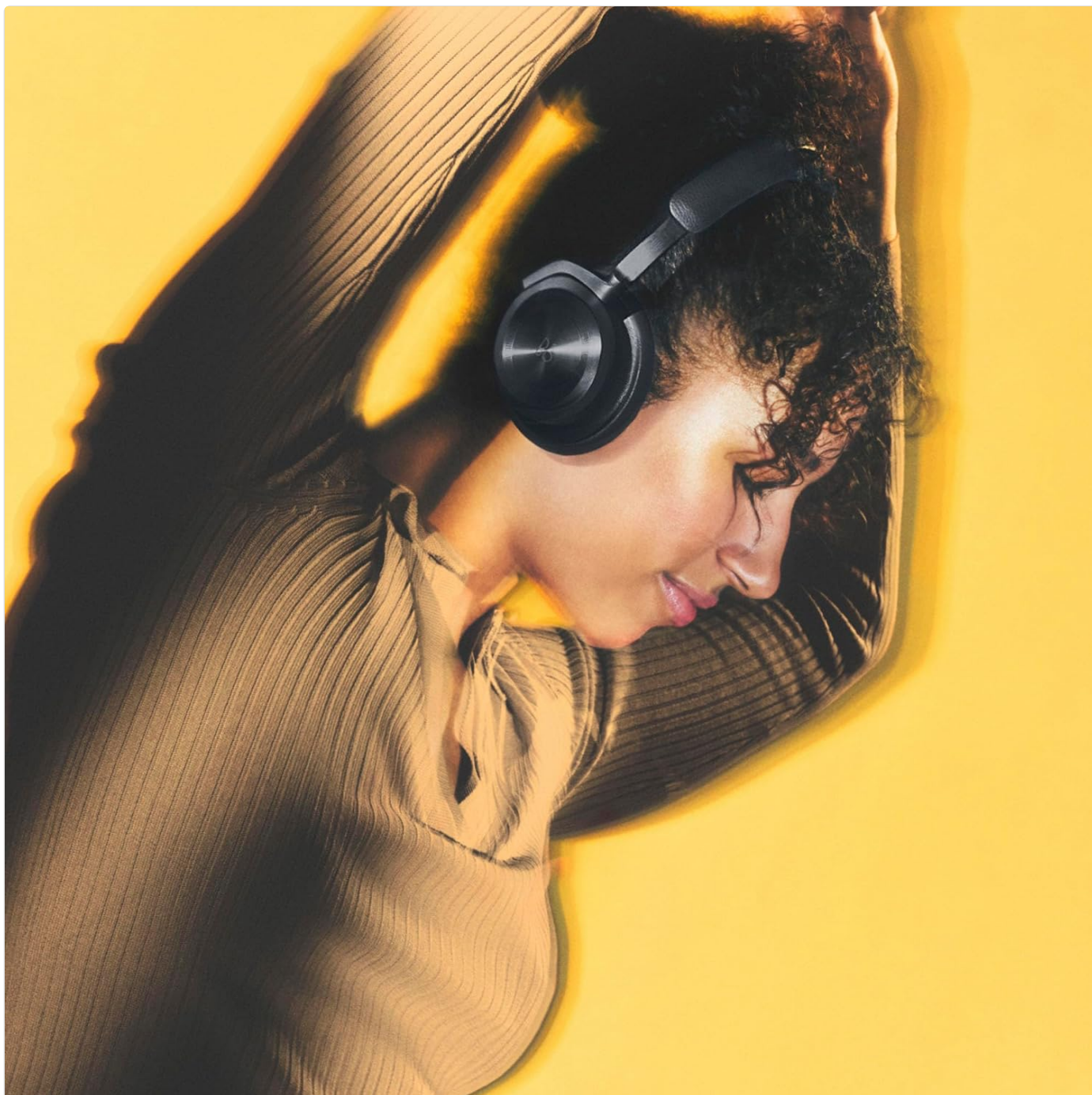


*Image: Front view of the Bang & Olufsen Beoplay HX headphones in Black Anthracite.*

## WHAT'S IN THE BOX

Your Bang & Olufsen Beoplay HX package includes the following items:

- Beoplay HX Headphones
- Protective Case
- 1.25m USB-A to USB-C charging cable
- 1.2m Audio cord with 3.5 mm jack
- Quick Start Guide and warranty documentation



*Image: The Beoplay HX headphones alongside their protective carrying case.*

## SETUP

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### 1. Initial Charging

Before first use, fully charge your Beoplay HX headphones. Connect the supplied USB-A to USB-C charging cable to the USB-C port on the headphones and to a power source. A full charge typically takes approximately 3 hours.

### 2. Power On/Off

- To power on: Press and hold the power button until the indicator light illuminates.
- To power off: Press and hold the power button until the indicator light turns off.

### 3. Bluetooth Pairing

To connect your Beoplay HX headphones to a device via Bluetooth 5.1:

1. Ensure the headphones are powered off.
2. Press and hold the power button for 5 seconds until the indicator light flashes blue, indicating pairing mode.
3. On your device (smartphone, tablet, laptop), go to Bluetooth settings and select "Beoplay HX" from the list of available devices.
4. Once connected, the indicator light will turn solid blue.

## 4. Bang & Olufsen App

For enhanced control and customization, download the Bang & Olufsen app from your device's app store. The app allows you to adjust sound profiles, manage ANC settings, and update firmware.

## OPERATING INSTRUCTIONS

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### 1. Basic Controls

The Beoplay HX headphones feature intuitive touch controls on the earcups:

- **Play/Pause:** Tap the center of the right earcup.
- **Volume Up/Down:** Swipe clockwise on the right earcup for volume up, counter-clockwise for volume down.
- **Next Track:** Double-tap the center of the right earcup.
- **Previous Track:** Triple-tap the center of the right earcup.
- **Answer/End Call:** Tap the center of the right earcup.
- **Reject Call:** Press and hold the center of the right earcup.



*Image: A user demonstrating interaction with the earcup controls of the Beoplay HX headphones.*

## 2. Active Noise Cancellation (ANC) & Transparency Mode

The Beoplay HX features hybrid active noise cancellation and a transparency mode. Use the dedicated button on the left earcup to cycle through modes:

- **ANC On:** Reduces ambient noise for an immersive listening experience.
- **Transparency Mode:** Allows you to hear your surroundings without removing the headphones.
- **ANC Off:** Disables both ANC and Transparency modes.

## 3. Wired Connection

For wired listening or when battery is depleted, connect the supplied 1.2m audio cord with a 3.5mm jack to the headphone's audio input and your audio source.

## MAINTENANCE

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## 1. Cleaning

- **Earcups and Headband:** Gently wipe with a soft, dry cloth. For leather parts, use a specialized leather cleaner if necessary, following product instructions.
- **Aluminum and Plastic Surfaces:** Use a soft, slightly damp cloth. Avoid abrasive materials or harsh chemicals.
- Do not submerge the headphones in water.

## 2. Storage

When not in use, store your Beoplay HX headphones in the provided protective case to prevent scratches and damage. Keep them in a cool, dry place away from direct sunlight and extreme temperatures.

## 3. Replaceable Ear Cups

The ear cups are designed to be replaceable, extending the longevity of your headphones. Contact Bang & Olufsen support or an authorized retailer for replacement parts and instructions.

## TROUBLESHOOTING

If you encounter issues with your Beoplay HX headphones, refer to the following common problems and solutions:

| Problem                     | Possible Solution                                                                                                                                                                       |
|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| No sound from headphones    | Ensure headphones are powered on and charged. Check Bluetooth connection or wired cable. Increase volume on both headphones and source device.                                          |
| Cannot pair via Bluetooth   | Ensure headphones are in pairing mode (flashing blue light). Turn off and on Bluetooth on your device. Try forgetting the device and re-pairing. Ensure no other devices are connected. |
| ANC not working effectively | Ensure ANC is enabled via the dedicated button or Bang & Olufsen app. Check ear cup fit for a proper seal.                                                                              |
| Battery drains quickly      | Ensure headphones are fully charged. Reduce volume. Disable ANC if not needed. Close unused apps on your connected device.                                                              |
| Controls are unresponsive   | Restart the headphones. Ensure your fingers are clean and dry when using touch controls.                                                                                                |

If the issue persists, consult the Bang & Olufsen app for further diagnostics or visit the official Bang & Olufsen support website.

## SPECIFICATIONS

Detailed technical specifications for the Bang & Olufsen Beoplay HX headphones:

| Feature           | Detail                    |
|-------------------|---------------------------|
| Model Name        | HX                        |
| Item Model Number | 1224000                   |
| Noise Control     | Active Noise Cancellation |

| Feature                           | Detail                                                               |
|-----------------------------------|----------------------------------------------------------------------|
| Connectivity Technology           | Bluetooth 5.1, Wi-Fi                                                 |
| Wireless Communication Technology | Bluetooth                                                            |
| Bluetooth Range                   | 10 Meters                                                            |
| Audio Driver Type                 | Dynamic Driver                                                       |
| Audio Driver Size                 | 40 Millimeters                                                       |
| Frequency Range                   | 20-22,000 Hz                                                         |
| Impedance                         | 24 Ohm                                                               |
| Headphones Jack                   | 3.5 mm Jack                                                          |
| Battery Life                      | Up to 30 Hours (with ANC and Bluetooth), 40 Hours (without ANC)      |
| Charging Time                     | 3 Hours                                                              |
| Item Weight                       | 0.29 Kilograms (10 ounces)                                           |
| Product Dimensions                | 7.4 x 6.6 x 2.6 inches                                               |
| Material                          | Aluminum, Leather, Plastic, Rubber                                   |
| Control Type                      | Noise Control, App, Touch                                            |
| Special Features                  | Lightweight, Microphone Included, Noise Cancellation, Volume Control |
| Compatible Devices                | Cellphones, Tablets, Laptops                                         |

## WARRANTY AND SUPPORT

Your Bang & Olufsen Beoplay HX headphones come with a manufacturer's warranty. Please refer to the warranty documentation included in your product packaging for specific terms and conditions, including coverage duration and claim procedures.

For technical support, product registration, or further assistance, please visit the official Bang & Olufsen website or contact their customer service directly. You can also find additional resources and FAQs within the Bang & Olufsen app. For more information, visit: [www.bang-olufsen.com](http://www.bang-olufsen.com)

### ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

### Question

Example: How do I reset this device or fix this error?

### Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question