UGREEN 30638

UGREEN HiTune Type C In-Ear Headphones Model 30638 Instruction Manual

Introduction

Thank you for choosing the UGREEN HiTune Type C In-Ear Headphones, Model 30638. These wired USB-C earphones are designed to deliver high-fidelity audio with an extended frequency range and minimal distortion. Featuring noise-isolating ear tips and convenient inline controls, they provide an optimal listening experience for music, videos, and calls. This manual will guide you through the proper use and care of your new headphones.

What's in the Box

- UGREEN HiTune Type C In-Ear Headphones (Model 30638)
- Additional pairs of soft ear tips (2 pairs)

Product Overview

The UGREEN HiTune Type C In-Ear Headphones feature a durable design with a built-in microphone and inline remote for easy control. The ergonomic ear tips ensure a comfortable and secure fit.

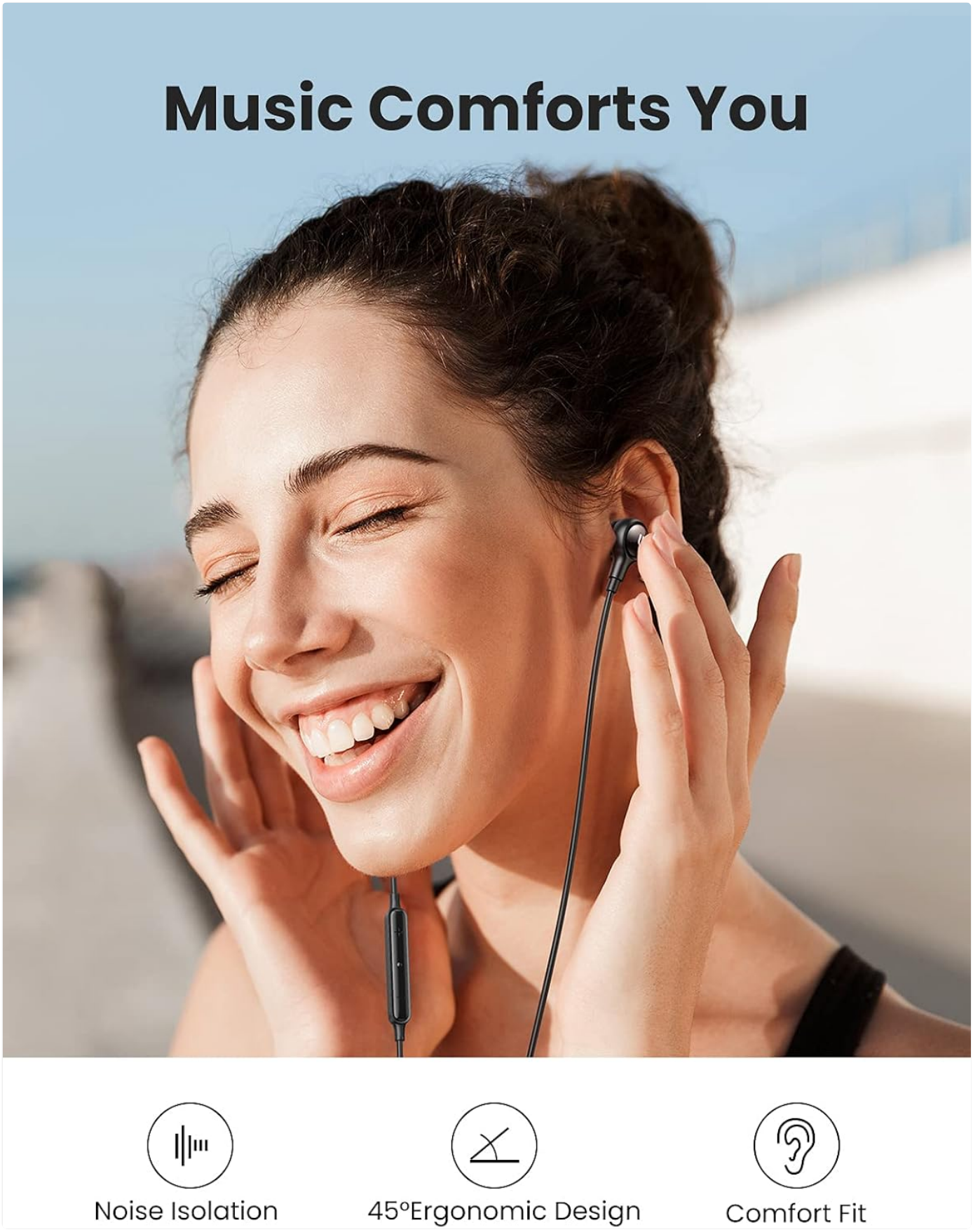


Image: The UGREEN HiTune Type C In-Ear Headphones are designed for comfort and effective noise isolation, featuring an ergonomic fit.

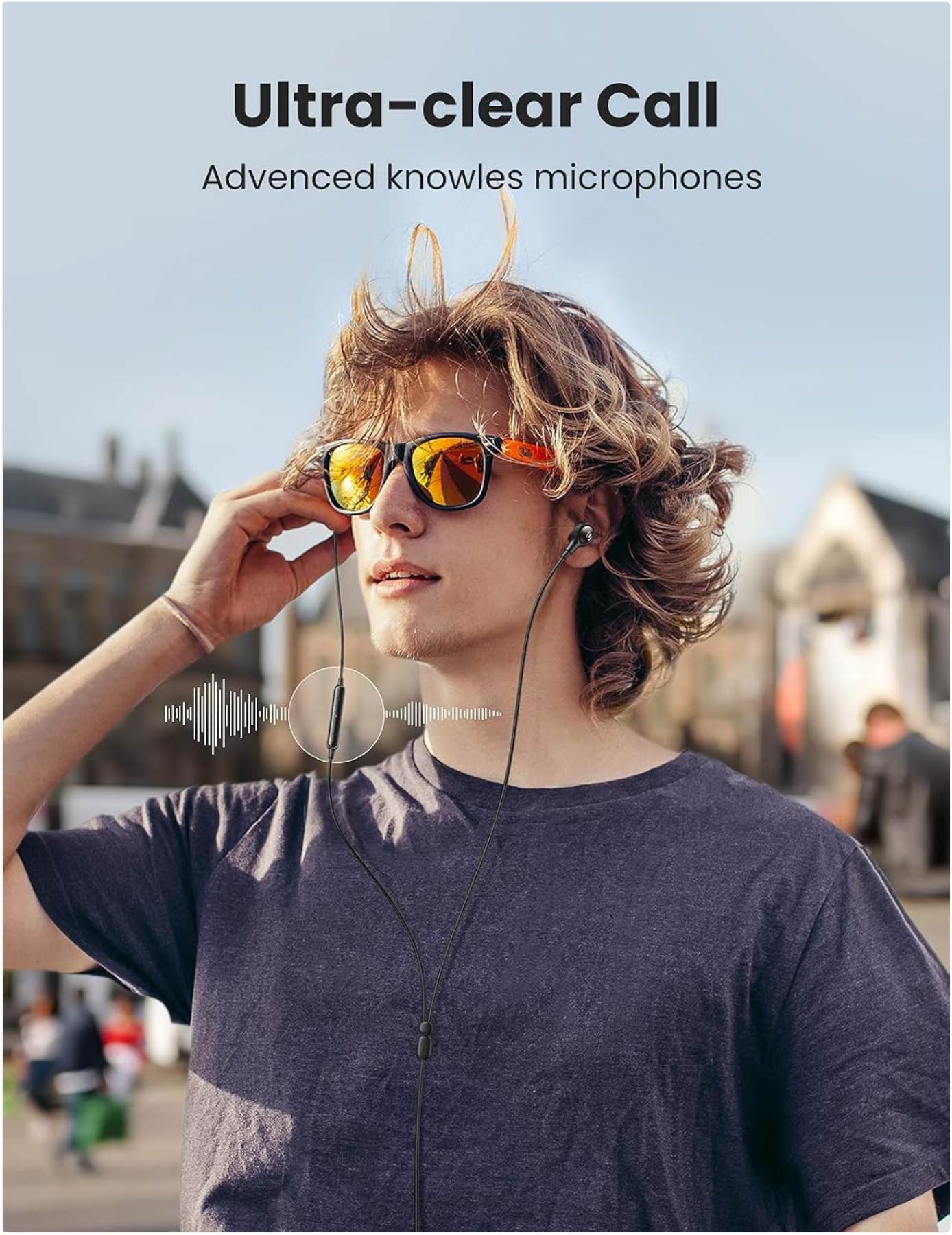


Image: The inline microphone ensures ultra-clear call quality, allowing for hands-free communication.

Setup

1. **Select Ear Tips:** Choose the ear tips that provide the most comfortable and secure fit for your ears. Two additional pairs are included to ensure a customized fit.

2. **Connect to Device:** Insert the USB-C plug of the headphones into the USB-C port of your compatible device (e.g., smartphone, tablet, laptop).
3. **Audio Output Selection:** Your device should automatically recognize the headphones. If not, navigate to your device's audio settings and select the UGREEN headphones as the audio output device.

Operating Instructions

The inline control unit allows for easy management of music playback and calls without needing to access your device.

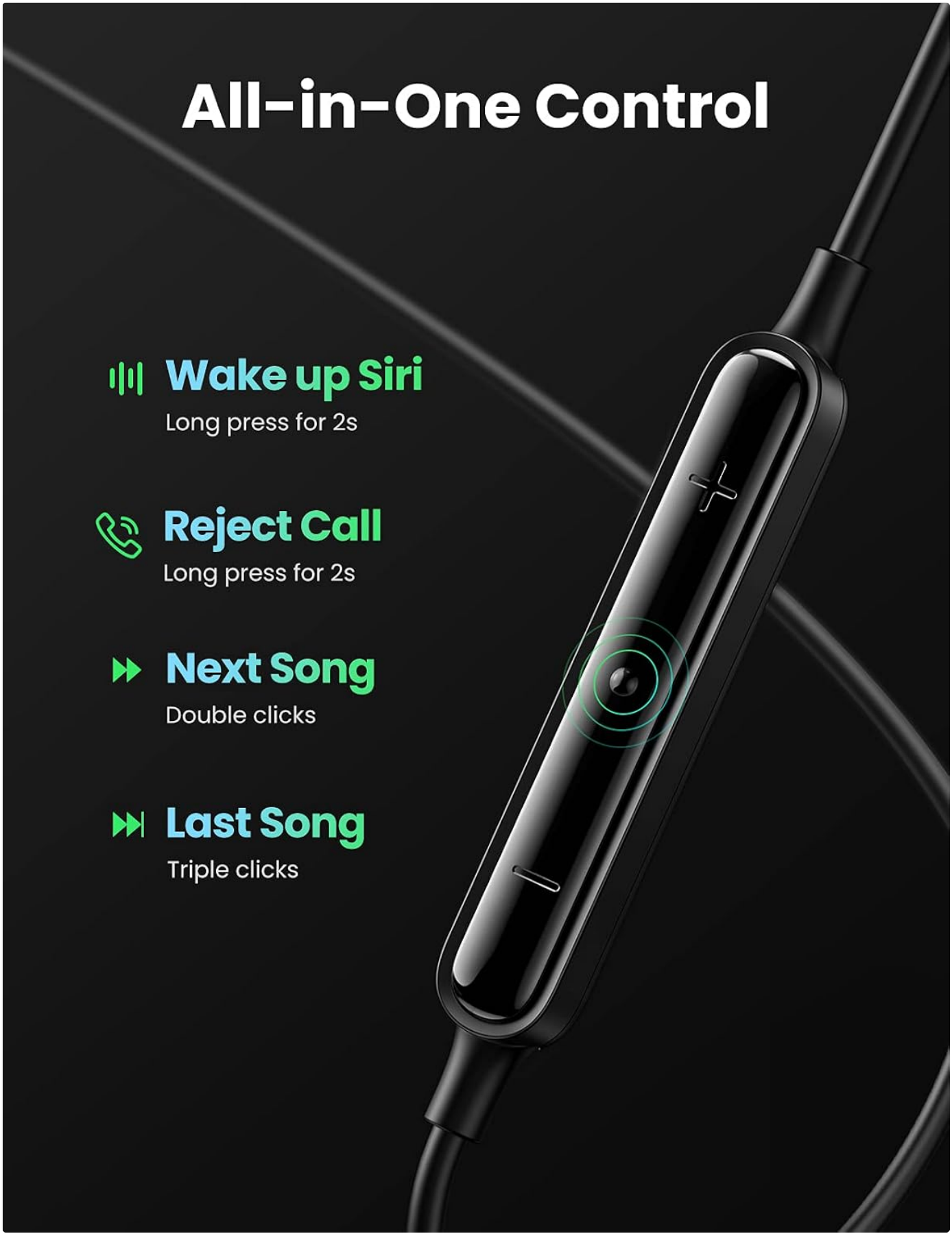


Image: The inline remote provides comprehensive control over your audio and calls.

Music Control:

- **Play/Pause:** Press the center button once.
- **Next Track:** Press the center button twice quickly.
- **Previous Track:** Press the center button three times quickly.

- **Volume Up:** Press the '+' button.
- **Volume Down:** Press the '-' button.

Call Control:

- **Answer/End Call:** Press the center button once.
- **Reject Call:** Press and hold the center button for approximately 2 seconds.

Voice Assistant:

- **Activate Voice Assistant (e.g., Siri, Google Assistant):** Press and hold the center button for approximately 2 seconds (when not on a call).

Compatibility

These earphones are universally compatible with mobile phones and devices featuring a Type C port. Compatible devices include, but are not limited to:

- iPad Pro (various models)
- Samsung Galaxy S21/S20/Note 10 series
- Huawei P20/P20 Pro/P30/P30 Pro/P40 series
- Google Pixel 2/2 XL/3/3 XL/4/5 series
- Xiaomi Mi 8/8 SE/Mi 9/9 Pro/10 Pro series
- OnePlus 6T/7/7 Pro/8 T/8 Pro series
- Other devices with a USB-C audio output.

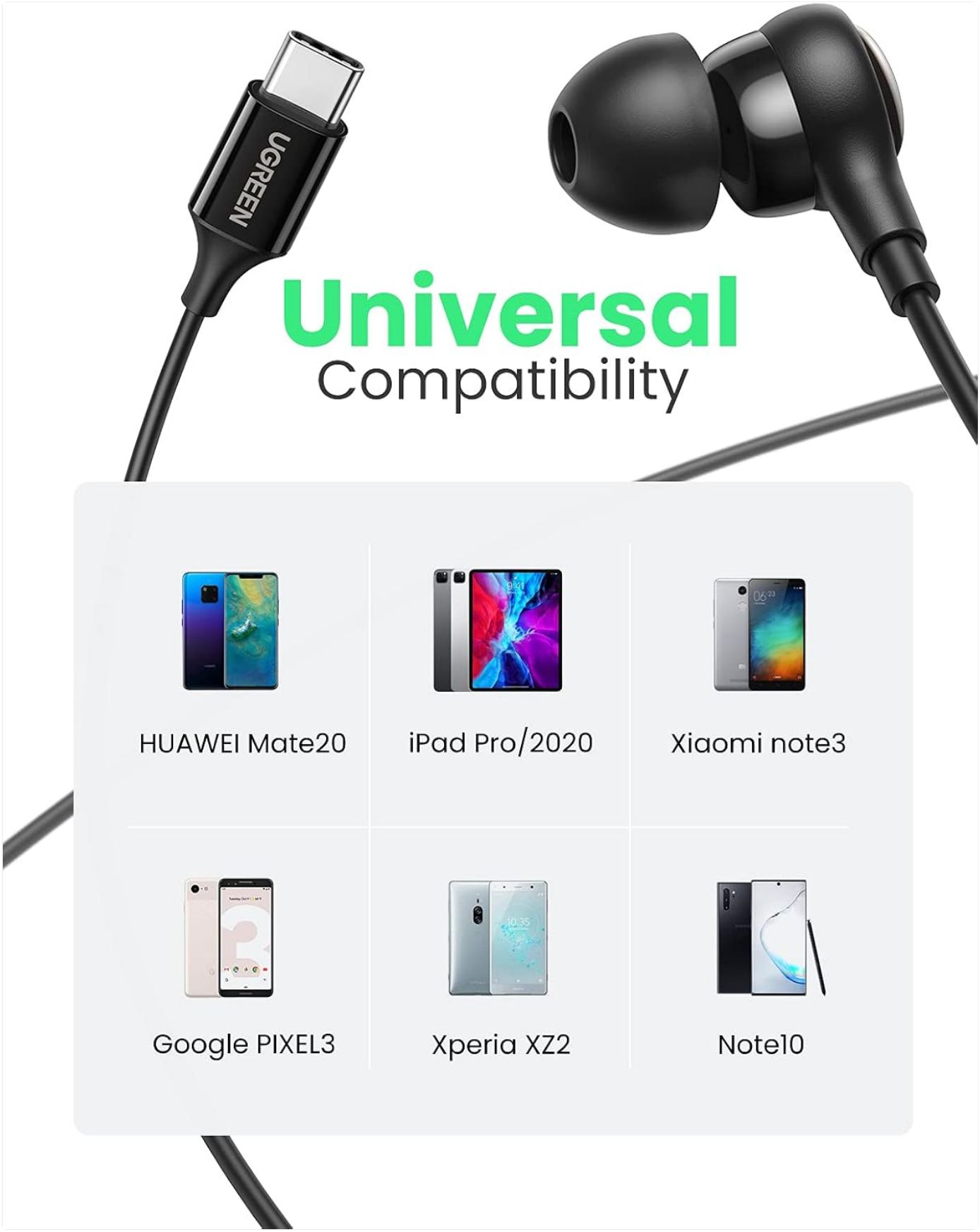


Image: The UGREEN HiTune Type C In-Ear Headphones offer universal compatibility with a wide range of USB-C enabled devices.

Maintenance

- **Cleaning:** Gently wipe the earphones and cable with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- **Ear Tips:** Remove ear tips periodically and clean them with mild soap and water. Ensure they are completely dry

before reattaching.

- **Storage:** When not in use, store the headphones in a clean, dry place, preferably in a small pouch to prevent tangling and damage. Avoid extreme temperatures.
- **Cable Care:** The cable is reinforced for durability, but avoid sharp bends, excessive pulling, or wrapping it too tightly to prolong its lifespan.
- **Water Resistance:** The earphones are water-resistant, but not waterproof. Avoid submerging them in water or exposing them to heavy rain. Dry immediately if they get wet.

Troubleshooting

Problem	Possible Cause	Solution
No sound from headphones.	1. Headphones not properly connected. 2. Device volume is too low or muted. 3. Incorrect audio output selected on device. 4. Headphones or device port is faulty.	1. Ensure the USB-C plug is fully inserted. 2. Increase the volume on your device. 3. Check your device's audio settings and select the headphones. 4. Test with another device or headphones.
Microphone not working.	1. Microphone input not selected. 2. Microphone is obstructed or faulty.	1. Check your device's audio input settings and ensure the headphone microphone is selected. 2. Ensure the microphone is not covered. Test with another application or device.
Inline controls not responding.	1. Incompatibility with device. 2. Loose connection.	1. Some older devices or specific operating systems may have limited inline control functionality. Refer to your device's manual. 2. Re-insert the USB-C plug firmly.
Sound quality is poor or distorted.	1. Low-quality audio source. 2. Loose connection. 3. Damaged cable or driver.	1. Try a different audio file or streaming service. 2. Ensure the USB-C plug is fully inserted. 3. Inspect the cable for damage. If damaged, contact support.

Specifications

Brand Name	UGREEN
Model Name	HiTune Type C
Model Number	30638
Color	Black
Connectivity Technology	Wired
Headphone Jack	USB-C

Headphones Form Factor	In-Ear
Ear Placement	In Ear
Noise Control	Sound Isolation
Impedance	32 Ohm
Frequency Response	20 Hz - 20,000 Hz
Sensitivity	102 dB
Audio Driver Type	Dynamic Driver
Audio Driver Size	10 mm
Control Type	Volume Control
Control Method	Touch (Inline Remote)
Special Features	Android Phone Control, Lightweight, Tangle-Free Cord, Noise Isolation, Microphone Included
Materials	Plastic, Metal
Recommended Uses	Audio Listening, Music
Compatible Devices	Samsung Galaxy S21 Ultra, Samsung Galaxy S20, iPad Pro 2021, iPad Air, Android Devices
Cable Feature	Tangle-free
Water Resistance Level	Water Resistant
Item Weight	20 grams
Included Components	Cable

Warranty and Support

UGREEN products are designed for reliability and performance. For warranty information, technical support, or customer service inquiries, please refer to the official UGREEN website or contact your local retailer. Please retain your proof of purchase for warranty claims.