

Plantronics 2200-87100-001

Plantronics Poly Studio P21 Personal Meeting Display User Manual

Model: 2200-87100-001

INTRODUCTION

The Plantronics Poly Studio P21 is an enterprise-grade 21-inch personal meeting display designed to enhance your video conferencing experience. It integrates a 1080p HD display, high-quality camera optics, stereo speakers, and a microphone into a single unit. This device is certified for use with Zoom and Microsoft Teams, and is compatible with other video conferencing services on both PC and Mac systems. It also functions as a secondary display when not in use for video calls.



Image: The Poly Studio P21 display showcasing a multi-participant video call, highlighting its primary function as a personal meeting device.

SETUP

What's in the Box

- Poly Studio P21 personal meeting display
- 1M USB-C to USB-C/USB-A adapter cable
- Power supply (120/240V 80W)
- Country-specific power cord
- Desktop stand/base
- Safety insert
- Warranty information
- Lens Desktop Coaster

Initial Connection

1. **Attach the Stand:** Securely attach the provided desktop stand/base to the Poly Studio P21 display.
2. **Connect Power:** Connect the power supply to the display and plug the country-specific power cord into a suitable electrical outlet.

3. **Connect to Computer:** Use the 1M USB-C to USB-C/USB-A adapter cable to connect the Poly Studio P21 to your PC or Mac. The display features a single USB port for connectivity.
4. **Driver Installation:** For optimal functionality, it is necessary to install the required drivers from the official Poly website. Refer to the included safety insert or warranty information for specific instructions on where to download these drivers.



Image: The rear of the Poly Studio P21, illustrating the USB-C connection point for PC/Mac and the power input, essential for initial setup.

OPERATING INSTRUCTIONS

Video Conferencing

The Poly Studio P21 is designed to streamline your video calls. Once connected to your PC or Mac and drivers are installed, it will function as your primary display, camera, microphone, and speakers for video conferencing applications such as Zoom and Microsoft Teams. The integrated camera provides 1080p HD video quality with up to 4x digital zoom for optimal framing.

Second Display Functionality

When not actively engaged in a video call, the Poly Studio P21 can serve as a secondary monitor for your PC or Mac, expanding your workspace. Its 21-inch display offers vibrant colors and clear visuals for general computing tasks.

Integrated Features

- **Ambient Lighting:** The display features built-in dynamic ambient lighting, optimized to properly illuminate you during video calls, ensuring you are well-lit regardless of external lighting conditions.
- **Audio Quality:** Integrated stereo speakers and a microphone ensure clear audio for both listening and speaking during calls.
- **Privacy Shutter:** An integrated privacy shutter allows you to physically cover the camera lens when not in use, enhancing security and privacy.
- **Wireless Mobile Phone Charging:** The base of the unit includes a platform for wireless mobile phone charging, providing convenience and reducing cable clutter.



Image: A detailed view of the Poly Studio P21's top section, highlighting the built-in camera and its accessible privacy shutter for user control over video feed.

MAINTENANCE

To ensure the longevity and optimal performance of your Poly Studio P21, follow these maintenance guidelines:

- **Cleaning the Screen:** Use a soft, lint-free cloth specifically designed for electronics. Lightly dampen the cloth with water or a screen-safe cleaning solution. Gently wipe the screen to remove dust and smudges. Avoid harsh chemicals or abrasive materials.
- **Cleaning the Body:** Wipe the exterior surfaces with a soft, dry cloth. For stubborn marks, a slightly damp cloth can be used, followed by a dry cloth.
- **Ventilation:** Ensure that the ventilation openings on the device are not blocked to prevent overheating.
- **Storage:** When not in use for extended periods, store the display in a cool, dry place, away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

Issue	Possible Cause / Solution
-------	---------------------------

Issue	Possible Cause / Solution
Black Screen / No Display	<p>Ensure the power cable is securely connected to both the display and the power outlet.</p> <p>Verify the USB-C cable is firmly connected to both the display and your computer.</p> <p>Driver Issue: The display requires specific drivers. If the screen remains black after connecting, visit the official Poly website to download and install the latest drivers for your operating system (PC or Mac).</p>
Camera Not Working	<p>Check if the integrated privacy shutter is open.</p> <p>Ensure the correct camera is selected in your video conferencing application settings.</p> <p>Verify that camera drivers are correctly installed. Reinstall if necessary.</p> <p>Check your operating system's privacy settings to ensure applications have permission to access the camera.</p>
No Audio / Poor Audio Quality	<p>Check the volume levels on the display, your computer, and within your video conferencing application.</p> <p>Ensure the Poly Studio P21 is selected as the default audio output and input device in your computer's sound settings and your video conferencing application.</p> <p>Verify microphone is not muted (check physical mute button on display and software mute).</p>
Wireless Charging Not Functioning	<p>Ensure your mobile phone supports wireless charging (Qi standard).</p> <p>Place the phone directly on the charging pad, ensuring proper alignment.</p> <p>Remove any thick phone cases that might interfere with charging.</p> <p>Verify the display is powered on and connected.</p>

SPECIFICATIONS

Feature	Detail
Model Number	2200-87100-001
Screen Size	21 Inches (21.5 inches measured diagonally)
Resolution	1080p HD (FHD 1080p)
Aspect Ratio	16:9
Connectivity	1 x USB-C (for PC/Mac connection)
Product Dimensions (L x W x H)	7.4 x 22.64 x 18.82 inches
Item Weight	6.8 pounds (unit weighs 24 lbs with stand)
Manufacturer	Plantronics
Screen Surface	Glossy

WARRANTY AND SUPPORT

For detailed warranty information, please refer to the "Warranty information" document included in your product packaging. You can also visit the official Poly website for the most up-to-date warranty terms and conditions. For technical support, driver downloads, and additional resources, please visit the [Poly Support Website](#). Online

resources often include FAQs, troubleshooting guides, and contact information for customer service.

© 2023 Plantronics, Inc. All rights reserved. Poly and the Poly logo are trademarks of Plantronics, Inc.

Documents - Plantronics – 2200-87100-001



SKU	Item Description	GoCo Promo Selling Price
Headsets		
209744-101	Plantronics Blackwire C3210 - Wired Mono Headset	\$ 49.99
209744-001	Plantronics Blackwire C3220 - Wired Stereo Headset	\$ 49.99
211317-101	Polytronics Voyager B4220 UC - Wireless Mono Headset	\$ 189.99
211317-101	Polytronics Voyager B4220 UC - Wireless Stereo Headset	\$ 199.99
209744-101	Plantronics Blackwire C5220 - Wired Mono Headset	\$ 114.99
209744-001	Plantronics Blackwire C5220 - Wired Stereo Headset	\$ 209.99
213727-01	Poly Voyager Focus 2 UC - Wired USB and Bluetooth with Charging Stand	\$ 310.99
Speaker Phone		
217038-01	Poly Sync 20 Speaker Phone - USB and Bluetooth	\$ 179.99
Video Devices		
2200-87070-001	Poly Studio P5 - Professional USB Webcam	\$ 165.99
2200-87070-001	Poly Studio P15 - Personal Video Bar	\$ 769.99
2200-87100-001	Poly Studio P21 - Personal Meeting Display	\$ 999.99
7200-88690-001	Poly Studio USB - Premium Video Bar	\$ 1,099.99

[\[pdf\] Price List](#)

Poly promotion Hybrid Work Devices Price List goco ca SKU Item Description GoCo Promo Selling Headsets 209744 101 Plantronics Blackwire C3210 Wired Mono Headset \$ 49.99 PolyPromo PriceList EN customer info promo ||| Poly promotion Hybrid Work Devices - Price List SKU Headsets 209744-101 209745-101 211317-101 21199 ... ly Sync 20 Speaker Phone - USB and Bluetooth 179,99 Video Devices 2200-87070-001 2200-69370-001 **2200-87100-001** 7200-85830-001 Poly Studio P5 - Professional USB Webcam Poly Studio P15 - Personal V... lang:en **score:23** filesize: 27.43 K page_count: 1 document date: 2021-11-30



NOTICE: Poly has reduced MSRP on the following P-series products, effective 5.15.22

POLY STUDIO P15
MSRP: \$599.00
NEW MSRP: **\$449.95**
SKU: 2200-69370-001



POLY STUDIO P21
MSRP: **\$815.00**
NEW MSRP: **\$599.95**
SKU: 2200-87100-001



POLY STUDIO P5
MSRP: **\$129.00**
NEW MSRP: **\$79.95**
SKU: 2200-87070-001



[\[pdf\] Confidentiality Request Letter](#)

Poly P Series MSRP Reseller Notice fontel site ||| NOTICE: Poly has reduced MSRP on the following P-series products, effective 5.15.22 POLY STUDIO P15 MSRP: 599.00 NEW MSRP: 449.95 SKU: 2200-69370-001 POLY STUDIO P21 MSRP: 815.00 NEW MSRP: 599.95 SKU: **2200-87100-001** POLY STUDIO P5 MSRP: 129.00 NEW MSRP: 79.95 SKU: 2200-87070-001 This communica... lang:en **score:19** filesize: 409.36 K page_count: 1 document date: 2022-05-31

POLY STUDIO P SERIES		Sales Sheet
PERSONAL VIDEO CONFERENCE DEVICES		
<ul style="list-style-type: none"> Always look and sound your best Simple to set up and use Robust cloud management 		
POLY STUDIO P5 Professional webcam 	POLY STUDIO P5 KITS Complete remote working solutions 	
<ul style="list-style-type: none"> Exceptional camera optics with automatic low-light compensation Built-in directional microphone Integrated 1080p camera USB connection to wireless headset adapter Poly part number: 2200-00750-001	<ul style="list-style-type: none"> Everything you need in one box: webcam and headset or speakerphone Broad portfolio of options for nearly any budget or preference Easy to set up Cloud management included See next page for available models	
POLY STUDIO P15 Personal video bar 	POLY STUDIO P21 Personal meeting display 	
<ul style="list-style-type: none"> Camera, speaker and mic all in one sleek bar AI resolution with automatic framing Smooth clarity and rich sound with a powerful integrated speaker Advanced video conferencing array with NoiseBlockAI and Acoustic Focus Poly part number: 2200-00750-001 (001 for North America, use regional suffix as needed)	<ul style="list-style-type: none"> Enterprise-grade display, camera, speakers and mic all in one Connects to PC or Mac over USB for use with any video conferencing app Built-in adjustable dynamic lighting Use a single camera when video in video calls Poly part number: 2200-00750-001 (001 for North America, use regional suffix as needed)	

[\[pdf\]](#)

Poly Studio P Series Sales Sheet Ingram Micro 1 day ago — Personal video bar Camera speaker and mics all in one sleek 4K resolution with automatic camera framing Pristine clarity rich sound a poly studio p series sales sheet usa ingrammicro cms media Store |||

POLY STUDIO P SERIES PERSONAL VIDEO CONFERENCING DEVICES Always look and sound your best Simple to set up and easy to use. Includes built-in adjustable dynamic lighting. Use as a second monitor when not in video calls. Poly part number: **2200-87100-001** -001 for North America, use regional suffix as needed. POLY STUDIO P5 WITH BLACKWI... lang:en **score:19** filesize: 1.32 M page count: 2 document date: 2021-04-07

[pdf] Accessories

3880622844PL Plantronics120121 xls OGSCLee Contract No PC69231 NY gov Universal Power Supply for SoundPoint IP 560 and 670 VVX 500 600 1500 Incl 7 6m 25ft Ethernet cable 1 8m 6ft USB 2 0 Setup Sheet Plantronics online ogs ny purchase spg docs |||

Plantronics, Inc. DECEMBER 2021 Contractor Plantronics, Inc. Group 38806 - Audio Visual Equipment ... umber G2200-86790-001 J2200-86790-001 2200-87070-001 G2200-87070-001 2200-69370-001 G2200-69370-001 **2200-87100-001** 4870-87070-112 4870-87070-312 4872-87070-112 4870-87070-3YR 487P-87070-112 487P-87070...

lang:en score:10 filesize: 1.6 M page_count: 233 document date: 2021-12-01