

Manuals.plus /

› Whirlpool /

› Whirlpool 12KG Washing Machine Model 4KWTW5700JW User Manual

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Whirlpool 12KG Washing Machine Model 4KWTW5700JW User Manual

Comprehensive instructions for safe and efficient operation.

1. INTRODUCTION

Thank you for choosing a Whirlpool washing machine. This manual provides essential information for the proper installation, operation, and maintenance of your new appliance. Please read all instructions carefully before using the washing machine to ensure safe and optimal performance. Keep this manual for future reference.

2. IMPORTANT SAFETY INSTRUCTIONS

To reduce the risk of fire, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:

- Read all instructions before using the appliance.
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances as they give off vapors that could ignite or explode.
- Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Do not allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.
- Before the appliance is removed from service or discarded, remove the door to the washing compartment.
- Do not reach into the appliance if the tub or agitator is moving.
- Do not install or store this appliance where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in this manual or in published user-repair instructions that you understand and have the skills to carry out.
- See installation instructions for grounding requirements.

3. SETUP AND INSTALLATION

3.1 Unpacking

Carefully remove all packaging materials, including the shipping base and any internal packing. Ensure all components are present before discarding packaging.

3.2 Location Requirements

Install the washing machine on a firm, level floor. Ensure there is adequate space for water connections, drainage, and ventilation. Avoid installing in areas where it may be exposed to freezing temperatures.

3.3 Connecting Water Hoses

1. Connect the hot water supply hose to the hot water inlet on the back of the washer (marked 'H' or red).
2. Connect the cold water supply hose to the cold water inlet on the back of the washer (marked 'C' or blue).
3. Ensure all connections are tight to prevent leaks. Turn on water supply and check for leaks.

3.4 Drain System

Position the drain hose into a standpipe or laundry tub, ensuring it is securely fastened to prevent dislodging during operation.

3.5 Electrical Connection

Plug the power cord into a grounded 3-prong outlet. Do not remove the grounding prong or use an adapter.

4. OPERATING INSTRUCTIONS

4.1 Control Panel Overview

The control panel allows you to select wash cycles and customize settings for optimal laundry care. Refer to the image below for a visual guide.





Image 1: Whirlpool 12KG Washing Machine Model 4KWTW5700JW Control Panel. This image displays the top-loading washing machine with its control panel clearly visible. The panel features three main rotary knobs for 'Soil Level', 'Wash Temp', and 'Deep Fill', along with a larger central rotary knob for 'Wash Cycles'. To the right of the cycle knob is a 'Start/Stop' button and LED indicators for 'Cycle Status'.

- **Soil Level Knob:** Adjusts wash intensity based on soil amount. Options include Light, Medium, and Heavy.
- **Wash Temp Knob:** Selects the water temperature for the wash cycle. Options include Cold, Cool, Warm, and Hot. An "All Cold Rinses" setting is also available.
- **Deep Fill Knob:** Allows for additional water in the wash tub. Options are No and Yes.
- **Wash Cycle Knob:** Selects the desired wash program. Available cycles include:
 - Jeans
 - Colors
 - Whites
 - Delicate
 - Quick Wash
 - Deep Clean
 - Bulky Items
 - Colors With Soak
 - Soak

- Drain & Spin
- Rinse & Spin
- **Start/Stop Button:** Press to begin or pause a wash cycle.
- **Cycle Status Indicators:** LEDs illuminate to show the current stage of the wash cycle (e.g., Sensing, Wash, Rinse, Spin, Done).

4.2 Loading Laundry

Load dry, unsorted items loosely into the wash basket. Do not overload the washer; ensure items can move freely for effective cleaning. Distribute items evenly around the agitator.

4.3 Adding Detergent and Additives

Add measured detergent to the dispenser or directly into the wash basket before loading clothes. Follow detergent manufacturer's recommendations. For fabric softener or bleach, use the designated dispensers if available, or add manually at the appropriate time during the cycle.

4.4 Selecting a Wash Cycle and Settings

1. Turn the **Wash Cycle Knob** to select the desired cycle based on the fabric type and soil level of your load (e.g., Jeans, Whites, Delicate).
2. Turn the **Soil Level Knob** to select the appropriate soil level (Light, Medium, Heavy).
3. Turn the **Wash Temp Knob** to choose the water temperature (Cold, Cool, Warm, Hot). Consider using "All Cold Rinses" for energy saving.
4. If desired, turn the **Deep Fill Knob** to "Yes" for additional water during the wash and rinse cycles.

4.5 Starting the Washer

Close the washer lid. Press the **Start/Stop** button to begin the cycle. The washer will fill with water, sense the load, and proceed with the selected cycle. The Cycle Status indicators will show the progress.

5. MAINTENANCE AND CARE

5.1 Cleaning the Washer

- **Exterior:** Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners.
- **Interior:** Periodically run a clean washer cycle (if available) or a regular cycle with hot water and a cup of white vinegar or a washing machine cleaner to remove detergent residue and odors.
- **Dispenser Drawers:** Remove and clean dispenser drawers regularly to prevent buildup.

5.2 Water Inlet Hoses

Inspect water inlet hoses for bulges, kinks, or cuts every 5 years and replace if necessary to prevent leaks.

5.3 Vacation and Storage

If the washer will not be used for an extended period, turn off the water supply and unplug the appliance. For storage in freezing temperatures, follow specific winterizing instructions in the full product manual (not provided here).

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Washer does not start	Power cord unplugged; Lid not closed; Start/Stop button not pressed.	Ensure power cord is securely plugged in; Close lid completely; Press Start/Stop button firmly.
Washer does not fill or fills slowly	Water supply turned off; Kinked inlet hoses; Clogged inlet screens.	Turn on water supply; Straighten hoses; Clean inlet screens.
Washer vibrates or is noisy	Washer not level; Load unbalanced; Shipping materials not removed.	Adjust leveling feet; Redistribute laundry evenly; Ensure all shipping bolts/materials are removed.
Water leaks	Loose hose connections; Clogged drain hose; Excessive suds.	Tighten hose connections; Clear drain hose; Use less detergent.
Clothes are too wet after spin	Unbalanced load; Drain hose kinked or clogged; Incorrect cycle selected.	Redistribute load; Check drain hose; Select a higher spin speed cycle if available.

For issues not listed here, please refer to the full product manual or contact Whirlpool customer support.

7. SPECIFICATIONS

Brand	Whirlpool
Model Number	4KWTW5700JW
Capacity	12 Kilograms
Product Dimensions (W x D x H)	68.5 x 69.8 x 106.7 cm
Item Weight	63.6 Kilograms
Color	White
Control Type	Knob, Buttons
UPC	883049537856

8. WARRANTY AND CUSTOMER SUPPORT

For detailed warranty information, please refer to the warranty card included with your product or visit the official Whirlpool website. If you require technical assistance, service, or have questions regarding your washing machine, please contact Whirlpool customer support through their official channels.