

Sharp HP-TW10(PK)

Sharp HP-TW10 True Wireless Splashproof Stereo Earphones User Manual

Model: HP-TW10(PK) | Brand: Sharp

1. INTRODUCTION

Thank you for choosing the Sharp HP-TW10 True Wireless Splashproof Stereo Earphones. These earphones are designed to provide a high-quality audio experience with the convenience of true wireless technology. Featuring Bluetooth 5.0 connectivity, touch controls, and IPX4 splashproof rating, they are suitable for various activities, including sports. This manual provides essential information for setup, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your device.

2. SAFETY INFORMATION

Please read and follow these safety guidelines to prevent injury or damage to your device:

- Do not expose the earphones or charging case to extreme temperatures, direct sunlight, or high humidity.
- Avoid dropping, impacting, or disassembling the device. Unauthorized repairs will void the warranty.
- Keep the earphones and charging case away from children and pets.
- Clean the earphones with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Do not use the earphones at excessively high volumes for prolonged periods, as this may cause hearing damage.
- Be aware of your surroundings when using earphones, especially in traffic or other potentially hazardous situations.

3. PACKAGE CONTENTS

Verify that all items are present in the package:

- Sharp HP-TW10 True Wireless Earphones (Left and Right)
- Charging Case
- USB Type-C Charging Cable (not explicitly listed but implied for USB Type C port)
- Small, Medium, and Large Ultra-comfortable Ear Tips
- User Manual (this document)

4. PRODUCT OVERVIEW

Familiarize yourself with the components of your Sharp HP-TW10 earphones and charging case.



Image 4.1: The Sharp HP-TW10 True Wireless Earphones in Rose Gold, showing both left and right earbuds with their ergonomic design and silicone ear tips.



Image 4.2: The Sharp HP-TW10 Earphones placed inside their matching Rose Gold charging case, illustrating how they are stored and charged.

Earphone Components:

- **Touch Control Area:** Located on the outer surface of each earbud for various functions.
- **LED Indicator:** Displays pairing status, battery level, and charging status.
- **Microphone:** Built-in for phone calls and voice assistant.
- **Ear Tip:** Silicone tips for comfort and sound isolation.

Charging Case Components:

- **Charging Port:** USB Type-C port for charging the case.
- **Battery Indicator Lights:** Show the charging status and battery level of the case.
- **Earbud Charging Slots:** Securely hold and charge the earphones.

5. SETUP

5.1 Charging the Earphones and Case

Before first use, fully charge the earphones and the charging case.

1. Place the earphones into the charging case, ensuring they are correctly seated in their respective slots.
2. Connect the USB Type-C charging cable to the charging port on the case and the other end to a USB power source (e.g., wall adapter, computer USB port).
3. The indicator lights on the case will show the charging progress. Once fully charged, the lights will indicate a full charge (refer to specific light behavior in the quick start guide if available).
4. Charging time for the case is approximately 2 hours. The earphones provide approximately 6 hours of playtime on a single charge, with the case providing 4 additional charges for a total of 30 hours playtime.

5.2 Bluetooth Pairing

Pair your earphones with your device for the first time.

1. Ensure the earphones are charged. Open the charging case. The earphones will automatically enter pairing mode, and their LED indicators will flash.
2. On your device (smartphone, tablet, etc.), enable Bluetooth and search for new devices.
3. Select "Sharp HP-TW10" from the list of available devices.
4. Once connected, the earphone LED indicators will stop flashing, indicating successful pairing. The earphones feature auto-pairing for effortless setup and use after the initial pairing.
5. The Bluetooth range is approximately 33 feet (10 meters).

5.3 Fitting Ear Tips

Proper fit is crucial for sound quality and comfort. The earphones include three sizes of ear tips (Small, Medium, Large).



Image 5.1: A person wearing the Sharp HP-TW10 earphones, demonstrating a comfortable and secure fit for active use.

1. Try each size of ear tip to find the one that provides the best seal and comfort for your ears.
2. Gently insert the earphone into your ear canal and twist slightly to secure a snug fit.
3. A good seal will enhance bass response and noise isolation.

6. OPERATING INSTRUCTIONS

The Sharp HP-TW10 earphones feature intuitive touch controls.

6.1 Power On/Off

- **Power On:** Open the charging case, and the earphones will automatically power on. Alternatively, press and hold the touch control area on both earbuds for approximately 2 seconds.
- **Power Off:** Place the earphones back into the charging case and close the lid. Alternatively, press and hold the touch control area on both earbuds for approximately 5 seconds.

6.2 Music Playback Controls

Function	Action
Play/Pause	Tap the touch control area on either earbud once.
Next Track	Double-tap the touch control area on the right earbud.
Previous Track	Double-tap the touch control area on the left earbud.
Volume Up	Triple-tap the touch control area on the right earbud.
Volume Down	Triple-tap the touch control area on the left earbud.

6.3 Call Management

Function	Action
Answer/End Call	Tap the touch control area on either earbud once.
Reject Call	Press and hold the touch control area on either earbud for 2 seconds.

6.4 Voice Control

The earphones support voice control for hands-free operation, integrating with Apple Siri and Google Assistant.

- **Activate Voice Assistant:** Press and hold the touch control area on either earbud for 2 seconds (when not on a call).
- Once activated, you can issue commands to your device's voice assistant.

7. MAINTENANCE

7.1 Cleaning

Regular cleaning helps maintain performance and hygiene.

- Use a soft, dry, lint-free cloth to wipe the earphones and charging case.
- For ear tips, remove them from the earphones and clean with a mild soap solution if necessary, then rinse thoroughly and dry completely before reattaching.

- Gently clean the charging contacts on both the earphones and inside the case with a dry cotton swab to ensure proper charging.
- Do not use abrasive cleaners, alcohol, or chemical solvents.

7.2 Storage

When not in use, store the earphones in their charging case to protect them and keep them charged.

- Store the device in a cool, dry place, away from direct sunlight and extreme temperatures.
- If storing for an extended period, ensure the earphones and case are partially charged to preserve battery health.

8. TROUBLESHOOTING

If you encounter issues with your Sharp HP-TW10 earphones, refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
Earphones not powering on	Low battery; Earphones not properly seated in case.	Charge the earphones and charging case fully. Ensure earphones are correctly placed in the case.
Cannot pair with device	Bluetooth is off; Earphones not in pairing mode; Device too far.	Ensure Bluetooth is enabled on your device. Open the charging case to put earphones in pairing mode. Move device closer to earphones (within 33 feet).
Only one earbud working	Earbuds not properly synced; Low battery on one earbud.	Place both earbuds back into the charging case, close the lid, wait a few seconds, then open again. Ensure both earbuds are charged.
Poor sound quality/low volume	Improper ear tip fit; Earbuds dirty; Device volume too low.	Try different ear tip sizes for a better seal. Clean ear tips and earbud grilles. Increase volume on your connected device.
Touch controls not responding	Temporary software glitch; Dirty touch area.	Restart the earphones by placing them in the case and taking them out. Clean the touch control area.

If the problem persists after trying these solutions, please contact customer support.

9. SPECIFICATIONS

Technical specifications for the Sharp HP-TW10 True Wireless Earphones:


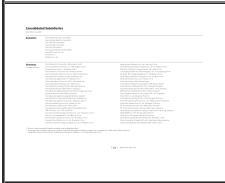
Feature	Detail
Model Name	HP-TW10(PK)
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	5.0


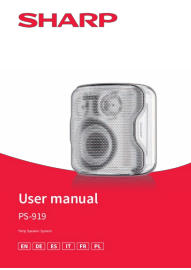
Feature	Detail
Bluetooth Range	Approximately 33 feet (10 meters)
Playtime	6 hours (earphones), 30 hours total with charging case
Standby Time	Approximately 90 hours
Charging Time	Approximately 2 hours (charging case)
Charging Port	USB Type-C
Water Resistance Level	IPX4 Splashproof/Sweat/Water resistant
Microphone	Built-in
Control Type	Touch Control
Compatible Devices	Smartphones, Tablets, Smart Speakers
Material	Metal, Plastic, Silicone
Color	Rose Gold
Item Weight	7.8 ounces

10. WARRANTY AND SUPPORT

Sharp products are manufactured to the highest quality standards. For information regarding warranty coverage, please refer to the warranty card included with your purchase or visit the official Sharp website. If you require technical assistance or have questions not covered in this manual, please contact Sharp customer support. For further support, visit the [Sharp Store on Amazon](#).

Related Documents

	<p>SHARP HP-TW10 True Wireless Stereo Earphones Operation Manual</p> <p>This operation manual provides detailed instructions for the SHARP HP-TW10 True Wireless Stereo Earphones, covering setup, usage, features, charging, troubleshooting, and specifications. Learn how to pair, control music and calls, and maintain your SHARP earphones.</p>
	<p>Sharp Consolidated Subsidiaries</p> <p>A comprehensive list of Sharp Corporation's consolidated subsidiaries worldwide as of March 31, 2019, detailing domestic and overseas entities.</p>

 <p>SHARP 2.1 Party Speaker System</p> <p>Discover the SHARP PS-919(BK) 2.1 Party Speaker System, a portable Bluetooth speaker with 130W max power, IPX5 waterproof rating, TWS functionality, and 14 hours of playtime. Features multicolor LED lights and USB playback.</p> <p>SHARP</p>	<p>SHARP PS-919(BK) 2.1 Party Speaker System - Portable Bluetooth Speaker</p> <p>Discover the SHARP PS-919(BK) 2.1 Party Speaker System, a portable Bluetooth speaker with 130W max power, IPX5 waterproof rating, TWS functionality, and 14 hours of playtime. Features multicolor LED lights and USB playback.</p>
 <p>SHARP</p> <p>User manual PS-919</p> <p>SHARP</p>	<p>SHARP PS-919 Party Speaker System User Manual</p> <p>Comprehensive user manual for the SHARP PS-919 Party Speaker System, covering setup, operation, safety instructions, technical specifications, and troubleshooting. Features Bluetooth, TWS connectivity, USB playback, and AUX input.</p>