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› Tulo by Mattress Firm | 11 INCH Memory Foam Plus Coil Support Hybrid Mattress | Bed-in-A-Box | MED Firm Comfort | Queen

Tulo 11 INCH Memory Foam Plus Coil Support Hybrid Mattress, Queen

Tulo 11-Inch Hybrid Mattress User Manual

Model: 11 INCH Memory Foam Plus Coil Support Hybrid Mattress, Queen

INTRODUCTION

Thank you for choosing the Tulo 11-Inch Memory Foam Plus Coil Support Hybrid Mattress. This manual provides detailed instructions for setting up, using, maintaining, and troubleshooting your new mattress. Please read this guide thoroughly to ensure proper care and to maximize the lifespan and comfort of your product.

KEY FEATURES

COMFORT

LAYERS OF MEDIUM FOAMS CONTOUR TO YOUR BODY FOR COMFORT WITH JUST THE RIGHT AMOUNT OF FIRM CUSHION

VERSATILE

COMPATIBLE WITH MOST PLATFORM BASES, BOX SPRINGS, AND ADJUSTABLE BASES

HYBRID SUPPORT

THE FABRIC-ENCASED COIL SUPPORT SYSTEM OFFERS A UNIQUE DESIGN THAT REDUCES PARTNER DISTURBANCE

CONVENIENCE

DELIVERED STRAIGHT TO YOUR DOOR IN AN EASY-TO-UNPACK BOX.

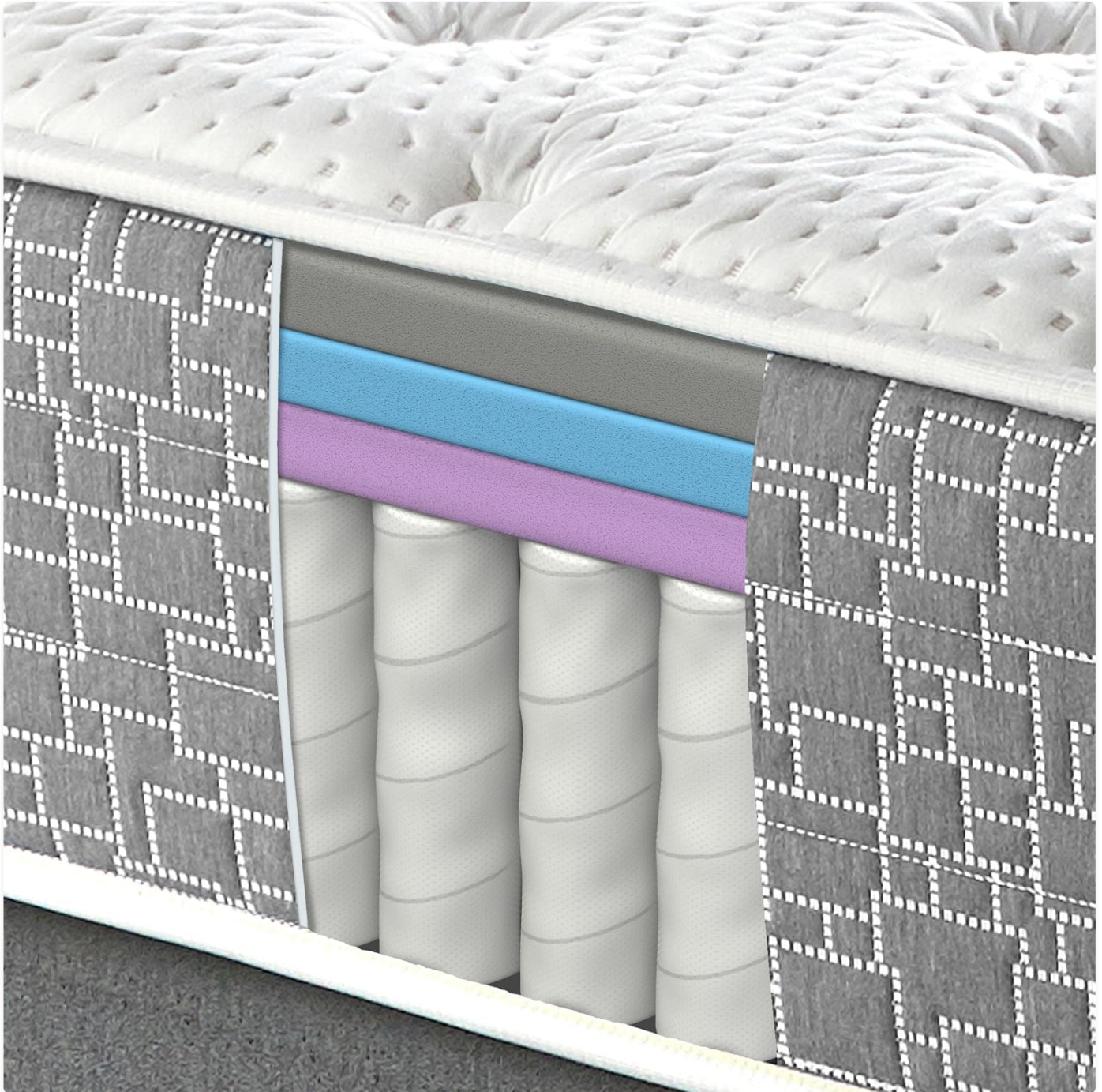


This image illustrates the core benefits of the Tulo Hybrid Mattress, highlighting its comfort layers, versatility with various bed bases, hybrid support system, and convenient bed-in-a-box delivery.

- **Comfort:** Layers of medium foams contour to your body for comfort with the right amount of firm cushion.
- **Versatile:** Compatible with most platform bases, box springs, and adjustable bases.
- **Hybrid Support:** The fabric-encased coil support system offers a unique design that reduces partner disturbance.
- **Convenience:** Delivered straight to your door in an easy-to-unpack box.
- **CertiPUR-US Certified:** Made with certified flexible polyurethane foam, ensuring it meets rigorous standards for content, emissions, and durability.



This image shows the Tulo Hybrid Mattress alongside the CertiPUR-US logo, indicating that the foam used in the mattress is certified for safety and environmental standards.



A detailed cutaway view of the mattress construction, showing the various layers of foam and the individually wrapped coil system that contribute to its hybrid support and comfort.

SETUP INSTRUCTIONS

Your Tulo Hybrid Mattress is conveniently shipped in a box, making setup straightforward. Please follow these steps

carefully:

1. **Prepare Your Space:** Clear the area where you intend to place the mattress. Ensure you have enough room to unroll and allow the mattress to expand.
2. **Unbox the Mattress:** Carefully remove the rolled mattress from its shipping box. Do not use sharp objects that could cut the mattress.



This image shows the Tulo Hybrid Mattress still compressed and inside its orange shipping box, positioned next to a bed frame, illustrating the initial unboxing stage.

3. **Position and Unroll:** Place the rolled mattress onto your bed frame or foundation. Carefully unroll the mattress.
4. **Remove Plastic Packaging:** Once unrolled, carefully cut and remove the plastic packaging. The mattress will begin to expand immediately.
5. **Allow for Expansion:** Allow the mattress to fully expand. This can take anywhere from a few hours to 48-72 hours to reach its full size and firmness. Ventilation in the room can aid this process.



This image displays the Tulo Hybrid Mattress fully expanded and placed on a bed frame, ready for use after the unboxing and expansion process.

6. **Odor:** A slight odor, common with new foam products, may be present upon unboxing. This is harmless and will dissipate within a few days with proper ventilation.

USAGE AND OPERATION

Your Tulo Hybrid Mattress is designed for optimal sleep comfort. To ensure the best experience and longevity:

- **Proper Support:** Always use your mattress on a sturdy, flat foundation, such as a platform bed, slatted bed frame (with slats no more than 3 inches apart), or a traditional box spring. Inadequate support can void your warranty and affect mattress performance.
- **Rotation:** To promote even wear and extend the life of your mattress, rotate it 180 degrees head-to-foot every 3-6 months. This is especially important during the first year of use.
- **Weight Distribution:** Avoid standing or jumping on the mattress, as this can damage the internal components.



This image shows the Tulo Hybrid Mattress placed on a bed frame, with a pillow, demonstrating its typical use in a bedroom setting.

MAINTENANCE AND CARE

Proper maintenance will help preserve the quality and comfort of your Tulo Hybrid Mattress:

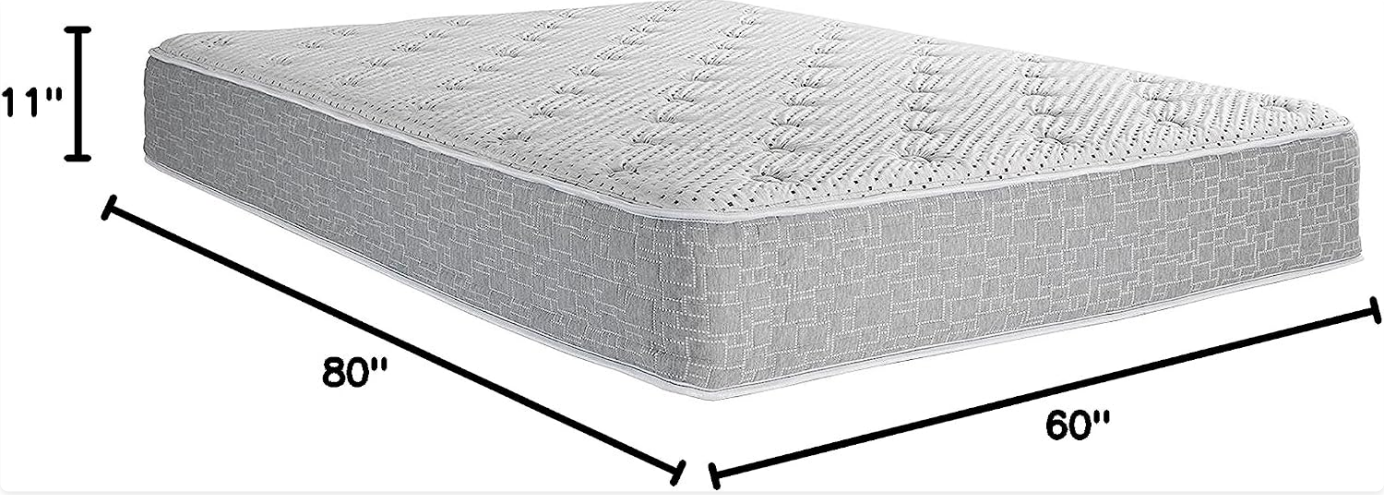
- **Mattress Protector:** We highly recommend using a quality mattress protector to shield your mattress from spills, stains, and allergens.
- **Cleaning Spills:** In case of spills, blot the area immediately with a clean, dry cloth. For stubborn stains, use a mild soap and water solution, applying sparingly. Do not saturate the mattress. Allow to air dry completely before covering.
- **Ventilation:** Periodically air out your mattress by removing bedding for a few hours. This helps to keep the mattress fresh and dry.
- **Do Not Flip:** This mattress is designed with specific layers for top-side comfort and support. Do not flip the mattress.
- **Avoid Direct Sunlight:** Prolonged exposure to direct sunlight can degrade foam materials.

TROUBLESHOOTING

If you encounter any issues with your Tulo Hybrid Mattress, please refer to the following common solutions:

Problem	Possible Cause / Solution
Mattress not fully expanding	Allow up to 72 hours for full expansion. Ensure the room temperature is moderate (around 68-72°F / 20-22°C). Walk lightly on the mattress to help break up any compressed areas.
New mattress odor	This is normal for new foam products (off-gassing). Ensure the room is well-ventilated. The odor should dissipate within a few days.
Discomfort or sagging	Ensure your bed frame or foundation provides adequate, even support. Slats should be no more than 3 inches apart. Rotate the mattress 180 degrees head-to-foot. Allow time for your body to adjust to the new mattress.
Noise from coils	Check if the noise is coming from the bed frame rather than the mattress. Ensure all frame connections are tight. If the noise persists and is clearly from the mattress, contact customer support.

SPECIFICATIONS



This image visually represents the dimensions of the Queen size Tulo Hybrid Mattress, showing its length, width, and thickness.

Attribute	Detail
Brand	Tulo
Model	11 INCH Memory Foam Plus Coil Support Hybrid Mattress
Size	Queen
Product Dimensions (L x W x Th)	80" x 60" x 11"
Item Weight	83 pounds
Top Style	Tight Top
Cover Material	Polyester or polyester blend
Fill Material	Memory Foam
Coil Type	Encased Coil

Attribute	Detail
Special Feature	Pressure Relief
Color	White
ASIN	B08TBKBVPK

WARRANTY AND SUPPORT

For specific warranty details and to register your product, please refer to the documentation included with your mattress or visit the official Tulo website. Tulo mattresses typically come with a limited warranty covering manufacturing defects. If you require further assistance or have questions not covered in this manual, please contact Tulo Customer Support. You can often find contact information on the brand's official website or through your point of purchase.

Online Resources:

- Visit the [Tulo Store on Amazon](#) for more product information and support.

