YING RAY A2-TWINS20210113-A3-A-06

YING RAY Infrared Remote Control Instruction Manual

For ClassicFlame Electric Fireplace and Stove Heater Models

Setup Operation Maintenance Troubleshooting Specifications

Introduction

This manual provides essential instructions for the proper setup, operation, and maintenance of your YING RAY infrared remote control. This remote is designed as a direct replacement for specific Twin Star ClassicFlame electric fireplace and stove heater models. Please read this manual thoroughly before use.

Important Note: This is not a universal remote control. It is specifically designed for the listed ClassicFlame models. If your model is not listed, please verify compatibility before use.

Setup

1. Package Contents

Verify that your package contains the following item:

- YING RAY Infrared Remote Control (Model: A2-TWINS20210113-A3-A-06)

2. Battery Installation

1. Locate the battery compartment on the back of the remote control.
2. Slide the battery cover downwards or in the direction indicated by an arrow to open it.
3. Insert two (2) AAA 1.5V batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Replace the battery cover by sliding it back into position until it clicks securely.







Image: Back of the remote control with the battery compartment open, showing where to insert AAA batteries.

The remote control does not require any programming and will function immediately after battery installation.

Operation

Point the remote control directly at the infrared receiver on your ClassicFlame electric fireplace or stove heater. Ensure there are no obstructions between the remote and the unit.



Image: Front view of the YING RAY remote control, displaying its buttons for power, flame, and heat functions.

Remote Control Buttons:

- **Power Button (Red, with power symbol):** Press to turn the fireplace/heater ON or OFF.
- **Flame Button (Grey, with flame symbol):** Press to adjust flame brightness or turn the flame effect ON/OFF. (Functionality may vary by fireplace model).

- **Heat Button (Grey, with thermometer symbol)**: Press to activate or adjust the heater function. (Functionality may vary by fireplace model).
- **Timer Button (Grey, with clock symbol)**: Press to set a timer for the fireplace/heater operation. (Functionality may vary by fireplace model).

Refer to your ClassicFlame electric fireplace or stove heater's original instruction manual for specific details on how these functions interact with your unit.

Maintenance

Cleaning:

Wipe the remote control with a soft, dry cloth. Do not use abrasive cleaners, waxes, or solvents as they may damage the surface or internal components.

Battery Replacement:

Replace batteries when the remote's range decreases or if it stops responding. Always replace both batteries at the same time with new AAA 1.5V batteries. Do not mix old and new batteries, or different types of batteries.

Storage:

If the remote control will not be used for an extended period, remove the batteries to prevent leakage and potential damage.

Troubleshooting

- **Remote not responding:**
  - Ensure batteries are inserted correctly with the correct polarity.
  - Replace old batteries with new AAA 1.5V batteries.
  - Check for any obstructions between the remote and the fireplace/heater's infrared receiver.
  - Ensure you are within the effective range of the fireplace/heater's receiver.
- **Specific functions not working:**
  - Some ClassicFlame models may have variations in remote functionality. Refer to your fireplace/heater's original manual for specific feature compatibility.
  - This remote does not support temperature control, as noted by some users.

Specifications

Brand	YING RAY
Model Number (Remote)	A2-TWINS20210113-A3-A-06
Compatible Fireplace Models	18EF023GRA, 18EF023SRA, 23EF023GRA, 23EF023SRA, 25EF023GRA, 26EF023GRA, 18EF022GRA, 18EF022SRA, 23EF022GRA, 23EF022SRA, 26EF022GRA, 26EF022SRA

Special Feature	Infrared
Power Source	2 x AAA 1.5V Batteries (Not Included)
Item Weight	0.634 ounces (approx. 18 grams)
Package Dimensions	7.52 x 3.07 x 1.69 inches

Support

For further assistance or inquiries regarding this remote control, please contact the manufacturer or your retailer. When contacting support, please provide the remote control's model number (A2-TWINS20210113-A3-A-06) and the specific model number of your ClassicFlame electric fireplace or stove heater.
Manufacturer: ZHUHAI YINGRAY TRADING CO., LTD.
For compatibility questions, it is recommended to contact the seller directly before purchase.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question