

Tulo 137970P

Tulo by Mattress Firm 10-Inch Hybrid Mattress (Full) Instruction Manual

Model: 137970P

INTRODUCTION

This manual provides essential information for the setup, use, and care of your Tulo by Mattress Firm 10-Inch Memory Foam Plus Coil Support Hybrid Mattress. Please read these instructions carefully to ensure optimal performance and longevity of your mattress.

The Tulo Hybrid Mattress combines a fabric-encased coil support system with memory foam layers to offer pressure relief, motion separation, and breathability for a comfortable sleep experience. It features medium comfort foams that contour for balanced support and is made with CertiPUR-US certified foam, free from harmful chemicals.

SETUP INSTRUCTIONS

Your Tulo Hybrid Mattress is delivered conveniently in a box. Follow these steps to unbox and set up your new mattress:

1. **Prepare the Area:** Choose the desired location for your mattress. Ensure you have enough space to unroll and expand the mattress. It is recommended to place the mattress on a flat, sturdy surface such as a platform bed, box spring, or adjustable base.
2. **Remove from Box:** Carefully remove the rolled and compressed mattress from its shipping box. Do not use sharp objects that could cut the mattress fabric.
3. **Unroll the Mattress:** Place the rolled mattress onto your bed frame or foundation. Carefully cut and remove the outer plastic wrapping. The mattress will begin to unroll.
4. **Remove Inner Plastic:** Once unrolled, carefully cut and remove the inner plastic layer. As the plastic is removed, the mattress will start to expand.
5. **Allow for Expansion:** Allow the mattress to fully expand for 24 to 72 hours. While it may be ready for use sooner, full expansion ensures the memory foam and coils reach their intended shape and comfort level. Initial off-gassing odor is normal and will dissipate within a few days in a well-ventilated room.



Image: The Tulo Hybrid Mattress shown next to its shipping box, ready for unboxing and expansion on a bed frame.

OPERATING AND USAGE

Your Tulo Hybrid Mattress is designed for immediate use after the initial expansion period. Here are some guidelines for optimal usage:

- **Compatible Bases:** This mattress is compatible with most platform bases, box springs, and adjustable bases. Ensure your chosen base provides adequate support to prevent sagging and maintain mattress integrity.
- **Break-in Period:** Like new shoes, a new mattress may feel different initially. Allow a few weeks for your body to adjust to the new mattress and for the mattress materials to fully settle.
- **Even Weight Distribution:** To promote even wear and prolong the life of your mattress, occasionally rotate it 180 degrees (head to foot) every 3-6 months. This is especially important during the first year of use.



Image: A Tulo Hybrid Mattress fully set up on a modern bed frame in a bedroom, demonstrating typical usage.

MAINTENANCE AND CARE

Proper care will help maintain the comfort and hygiene of your Tulo Hybrid Mattress:

- **Mattress Protector:** Use a high-quality, breathable mattress protector to shield your mattress from spills, stains, and allergens. This is crucial for maintaining warranty coverage.
- **Cleaning Spills:** In case of spills, blot the area immediately with a clean, dry cloth. For stubborn stains, use a mild soap and water solution, applying sparingly and blotting dry. Avoid saturating the mattress. Do not use harsh chemicals or dry cleaning fluids.
- **Ventilation:** Periodically air out your mattress by removing bedding for a few hours. This helps to dissipate moisture and maintain freshness.
- **Do Not Flip:** This mattress is designed with specific layers for comfort and support and should not be flipped. Only rotate it head-to-foot as recommended.
- **Avoid Jumping:** Do not jump on the mattress, as this can damage the internal components and void the warranty.

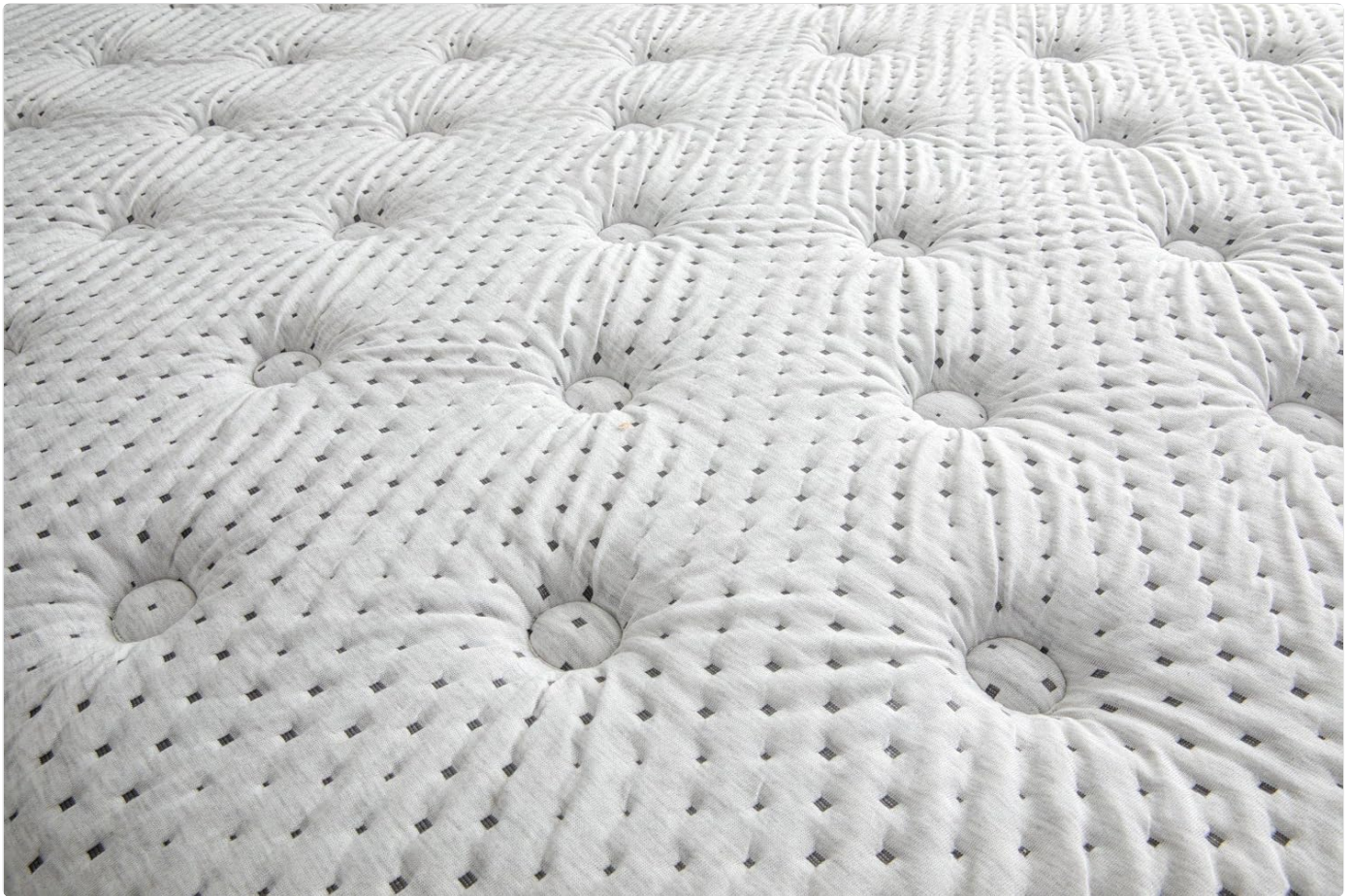


Image: A detailed view of the quilted top surface of the Tulo Hybrid Mattress, highlighting its texture and design.

TROUBLESHOOTING

If you encounter any issues with your Tulo Hybrid Mattress, consider the following common solutions:

- **Mattress Not Fully Expanding:** Allow the full 72 hours for expansion. Ensure the room temperature is not too cold, as cooler temperatures can slow down foam expansion. If after 72 hours the mattress has not fully expanded, contact customer support.
- **Initial Odor (Off-Gassing):** A new mattress may have a slight odor upon unboxing. This is normal and harmless. Ensure the room is well-ventilated by opening windows or using a fan. The odor should dissipate within a few days.
- **Discomfort:** It can take several weeks for your body to adjust to a new mattress. If discomfort persists after a few weeks, ensure your bed base is providing adequate support and is not damaged.
- **Sagging:** Ensure the mattress is placed on a supportive, flat foundation. Sagging can occur if the base is inadequate or damaged. Rotate the mattress regularly to distribute wear evenly.

SPECIFICATIONS

Model Number	137970P
Size	Full
Product Dimensions	75"L x 54"W x 10"Th (190.5 cm x 137.16 cm x 25.4 cm)
Item Weight	71 Pounds (32.2 kg)
Item Firmness Description	Medium

Fill Material	Memory Foam, Coils
Cover Material	Polyester
Special Features	Pressure Relief, Cooling, Durable, CertiPUR-US Certified

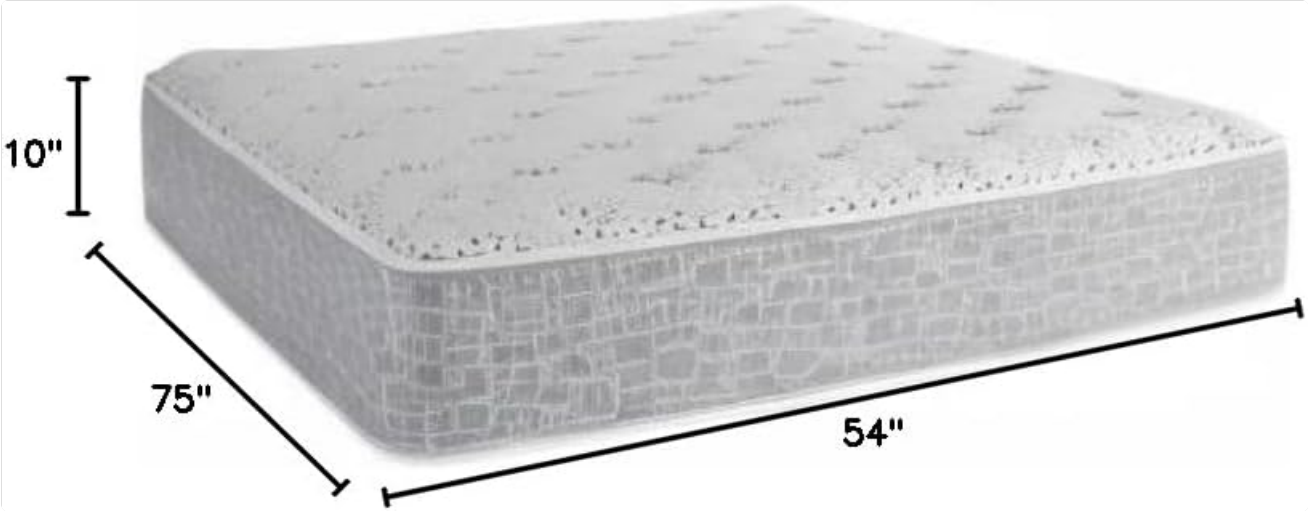


Image: A diagram illustrating the dimensions of the Tulo Hybrid Full mattress, measuring 75"L x 54"W x 10"Th.

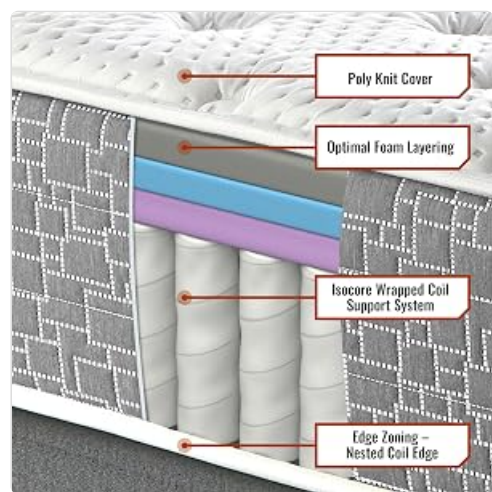


Image: A cross-section view detailing the internal layers of the Tulo Hybrid Mattress, including the poly knit cover, foam layers, and wrapped coil support system.

WARRANTY INFORMATION

For specific warranty details regarding your Tulo Hybrid Mattress, please refer to the warranty card included with your product or visit the official Tulo or Mattress Firm website. Warranty coverage typically protects against manufacturing defects and may require proof of purchase and proper use with a supportive foundation. Using a mattress protector is often a condition for maintaining warranty validity, as it prevents stains and damage that could void coverage.

CUSTOMER SUPPORT

If you have any questions, require assistance, or need to report an issue with your Tulo Hybrid Mattress, please contact Tulo customer support or the retailer from whom you purchased the product.

- **Tulo Official Website:** www.tulo.com (Please note: This is a placeholder URL as the exact support link was not provided in the JSON. Refer to your product documentation for the correct link.)

- **Retailer Support:** If purchased from Mattress Firm Inc. or another retailer, contact their customer service department.

When contacting support, please have your model number (137970P) and proof of purchase readily available.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question