

## Hoover H3TSM48TAMCE-11

# Hoover H3TSM48TAMCE-11 Top-Load Washing Machine User Manual

Model: H3TSM48TAMCE-11 | Brand: Hoover

### 1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your new Hoover H3TSM48TAMCE-11 Top-Load Washing Machine. Please read these instructions carefully before installation, operation, or maintenance. Keep this manual for future reference.



**Figure 1.1:** Front view of the Hoover H3TSM48TAMCE-11 Top-Load Washing Machine. This image shows the appliance's compact design, top-loading access, and control panel located at the top rear.

## 2. SAFETY INFORMATION

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Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury to persons.

- Ensure the appliance is properly grounded.
- Do not allow children to play on or in the appliance.
- Do not operate the washing machine if it is damaged or malfunctioning.
- Unplug the appliance before performing any maintenance or cleaning.
- Do not install or store the appliance where it will be exposed to the weather or to temperatures below freezing.
- Use only detergents and additives suitable for washing machines.

### 3. PRODUCT OVERVIEW

The Hoover H3TSM48TAMCE-11 is an 8 kg top-load washing machine designed for efficient and convenient laundry care. Key features include a 1400 RPM spin speed, steam function, and smart connectivity.

#### 3.1 Key Components

- **Control Panel:** Located at the top rear, featuring a program selector dial, touch buttons, and a digital display.
- **Top Lid:** Provides access to the washing drum.
- **Washing Drum:** 8 kg capacity for laundry.
- **Detergent Dispenser:** For adding detergent and fabric softener.
- **Filter Access Panel:** Located at the bottom front for easy maintenance.



**Figure 3.1:** Close-up of the control panel. This image highlights the program selector dial, digital display, and touch-sensitive buttons for various functions like temperature, spin speed, and delay start.



**Figure 3.2:** View of the top-load drum opening. This image shows the wide opening for easy loading and unloading of laundry, with

the drum flaps clearly visible.

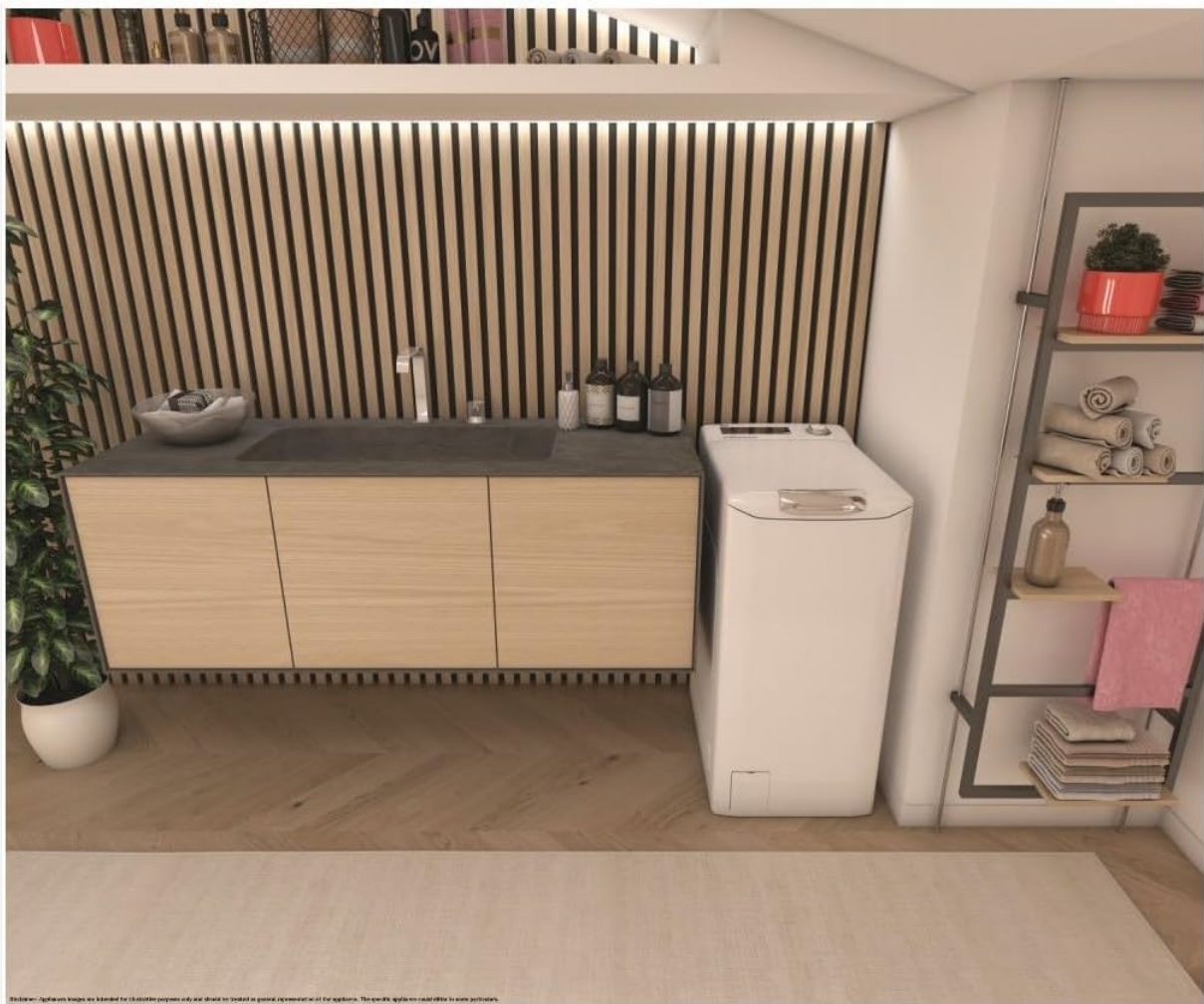
## 4. SETUP AND INSTALLATION

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Proper installation is crucial for the safe and efficient operation of your washing machine.

### 4.1 Unpacking and Positioning

1. Carefully remove all packaging materials.
2. **Remove Transport Bolts:** Locate and remove the four transport bolts from the rear of the machine. These bolts secure the drum during transit and *must* be removed before use. Store them for future transport.
3. Place the washing machine on a firm, level floor. Ensure there is adequate space around the appliance for ventilation and access.



**Figure 4.1:** The washing machine positioned in a laundry room. This image demonstrates a typical installation scenario, showing the appliance next to a sink and shelving unit.

### 4.2 Leveling the Appliance

Use a spirit level to check if the machine is perfectly level. Adjust the adjustable feet at the bottom of the machine until it is stable and level. This prevents excessive vibration and noise during operation.

### 4.3 Water Connection

- Connect the water inlet hose (supplied) to a cold water tap with a 3/4" thread. Ensure the connection is tight to prevent leaks.
- Position the drain hose into a standpipe or over the edge of a sink, ensuring it is securely fixed to prevent displacement during draining.

## 4.4 Electrical Connection

Plug the power cord into a grounded electrical outlet. Ensure the voltage and frequency match the specifications on the appliance rating plate.

## 5. OPERATING INSTRUCTIONS

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Follow these steps for effective and safe operation of your washing machine.

### 5.1 Loading Laundry

- Open the top lid and the drum flaps.
- Load laundry into the drum, ensuring not to overload. The machine has an 8 kg capacity.
- Close the drum flaps and the top lid securely.

### 5.2 Adding Detergent and Additives

Open the detergent dispenser drawer and add the appropriate amount of detergent and fabric softener according to the manufacturer's instructions and your laundry load.

### 5.3 Selecting a Wash Program

1. Turn the program selector dial on the control panel to choose the desired wash program (e.g., Cotton, Synthetics, Delicates, Wool, Eco, Rinse & Spin).
2. The display will show the default settings for the selected program (temperature, spin speed, estimated time).

### 5.4 Adjusting Program Options

Use the touch buttons on the control panel to modify settings:

- **Temperature:** Adjust the wash temperature.
- **Spin Speed:** Select the desired spin speed up to 1400 RPM.
- **Steam Function:** Activate the steam option for enhanced hygiene and wrinkle reduction.
- **Delay Start:** Set a delay for the program to start at a later time.
- **Other Options:** Depending on the program, additional options like pre-wash or extra rinse may be available.

### 5.5 Starting, Pausing, and Canceling a Cycle

- **Start:** Press the "Start/Pause" button to begin the wash cycle.
- **Pause:** Press the "Start/Pause" button during a cycle to temporarily stop it. Press again to resume.
- **Cancel:** To cancel a program, turn the program selector dial to "OFF" or hold the "Start/Pause" button for a few seconds (refer to specific model instructions for exact method).

### 5.6 Smart Features (Hoover Wizard App)

Your washing machine is equipped with "One Touch" connectivity, allowing you to manage it via the Hoover Wizard App on your smartphone.

1. Download the "Hoover Wizard" App from your smartphone's app store.
2. Follow the in-app instructions to pair your washing machine.
3. Use the "ON TOUCH" setting on the program selector dial to enable app communication.
4. The app allows access to additional programs (e.g., for duvets, cashmere, gym wear, anti-mite), monitoring of wash statistics, and maintenance reminders.

## 6. MAINTENANCE

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Regular maintenance ensures optimal performance and extends the lifespan of your appliance.

### 6.1 Cleaning the Exterior

Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

### 6.2 Cleaning the Detergent Dispenser

Periodically remove the detergent dispenser drawer and rinse it under running water to remove any residue. Clean the housing with a brush if necessary.

### 6.3 Cleaning the Filter

The filter, located at the bottom front, should be cleaned regularly to prevent blockages. Place a shallow container beneath the filter to catch any water. Unscrew the filter slowly, allow water to drain, remove any debris, then clean and reinsert it securely.

### 6.4 Drum Cleaning and Descaling

Run a maintenance wash cycle (e.g., a hot wash without laundry) with a washing machine cleaner or descaling agent periodically to prevent odors and limescale buildup. The Hoover Wizard App may also provide reminders for this.

## 7. TROUBLESHOOTING

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Before contacting customer service, refer to this section for common issues and their solutions.

Problem	Possible Cause	Solution
Machine does not start	Power cord unplugged; door not closed properly; program not selected; "Start/Pause" button not pressed.	Check power connection; ensure lid is securely closed; select a program and press "Start/Pause".
Water leakage	Hoses not properly connected; drain hose blocked; detergent dispenser overflowing.	Check hose connections; clear drain hose; use correct amount of detergent.
Excessive vibration/noise	Machine not level; transport bolts not removed; uneven load.	Adjust leveling feet; ensure transport bolts are removed; redistribute laundry evenly in the drum.
Poor washing results	Overloading; incorrect detergent dosage; wrong program selected.	Reduce load size; adjust detergent amount; select appropriate wash program.

If the problem persists after attempting these solutions, please contact customer support.

## 8. SPECIFICATIONS

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Brand	Hoover
Model	H3TSM48TAMCE-11
Load Type	Top-load
Capacity	8 kg

Maximum Spin Speed	1400 RPM
Energy Efficiency Class (New)	B
Spin-drying Efficiency Class	B
Noise Level (Wash)	52 dB
Noise Level (Spin)	78 dB
Annual Energy Consumption	138 kWh
Annual Water Consumption	9850 L
Product Dimensions (H x W x D)	860 mm x 405 mm x 600 mm
Color	White
Control Type	Button, Dial
Special Features	Steam Function, Quiet Operation, Smart Connectivity (One Touch)
Item Weight	8 kg

## 9. WARRANTY AND SUPPORT

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For warranty information, please refer to the warranty card provided with your appliance or contact your retailer. For technical assistance or specialized customer support, please visit the official Hoover website or contact their customer service department.

General return policies for purchases may vary by retailer. For Amazon.it purchases, if you wish to return a product within 30 days of receipt because you changed your mind, or if you received a defective or damaged product, please consult Amazon's help pages for their return policy.

**Online Resources:** [Hoover Official Website](#)