

ErGear EGSSK4W

ErGear PC Monitor Arm User Manual

Model: EGSSK4W | For 13-32 Inch Monitors, 2-10kg Load

1. INTRODUCTION

Thank you for choosing the ErGear PC Monitor Arm. This manual provides essential information for the safe and efficient installation, operation, and maintenance of your monitor arm. Please read these instructions carefully before use and retain them for future reference.

2. SAFETY INFORMATION

- Ensure all components are present and undamaged before assembly. Do not use if any parts are missing or defective.
- This monitor arm is designed for monitors between 13 and 32 inches, with a weight capacity of 2-10kg. Do not exceed these limits.
- Always adjust the gas spring pressure only when the arm is in a horizontal position. Failure to do so may prevent proper adjustment.
- Ensure the mounting surface (desk) is stable and strong enough to support the combined weight of the monitor arm and your monitor.
- Keep children and pets away during installation.
- Tighten all screws firmly, but do not overtighten to avoid stripping threads or damaging components.

3. PACKAGE CONTENTS

Verify that all parts are included in your package:

- Monitor Arm Assembly
- C-Clamp Mounting Hardware
- Grommet Mounting Hardware

- VESA Plate
- Cable Management Clips
- Hex Keys / Wrenches
- Instruction Manual

4. SPECIFICATIONS

Brand	ErGear
Model Number	EGSSK4W
Material	Alloy Steel
Color	White
Mounting Type	Desk Mount (C-Clamp or Grommet)
Movement Type	Tiltable, Swivel, Rotate
Compatible Monitor Size	13-32 inches
Load Capacity	2-10 kg
VESA Compatibility	75x75mm, 100x100mm
Max Tilt Angle	Up 90°, Down 40°
Swivel Angle	±90°
Rotation	360°
Warranty	5-year manufacturer's warranty

5. SETUP AND INSTALLATION

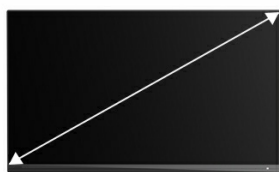
The ErGear monitor arm offers two installation methods: C-clamp and grommet. Choose the method best suited for your desk.

5.1 Pre-Purchase Checklist

Before installation, ensure your setup meets the following requirements:

- **Monitor Size:** 13-32 inches
- **Monitor Weight:** 2-10 kg
- **VESA Standard:** 75x75mm or 100x100mm
- **Desk Thickness:**
 - C-Clamp: 10-82mm
 - Grommet: 10-86mm

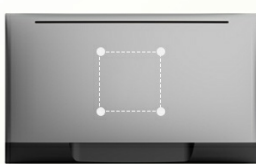
ご購入前の確認



モニターサイズ
13-32インチ



モニター重量
10kgまで



モニターVESA規格
75x75mm/
100x100mm



デスクの厚み
クランプ式 グロメット式
天板厚さ: 天板厚さ:
10-82mm 10-86mm

Image: Pre-Purchase Checklist. This image illustrates the compatibility requirements for monitor size (13-32 inches), monitor weight (up to 10kg), VESA standards (75x75mm/100x100mm), and desk thickness for both clamp and grommet mounts.

5.2 Mounting Methods

2種類の取り付け方



Image: Two Mounting Methods. This image shows the C-clamp method on the left, suitable for desk edges up to 80mm thick, and the grommet method on the right, suitable for desks up to 65mm thick with a pre-drilled hole.

5.3 Installation Steps

Follow these general steps for installation. Refer to the included detailed manual for specific diagrams and screw types.

1. **Attach the Base:** Secure the chosen mounting base (C-clamp or grommet) to your desk. Ensure it is tightly fastened.
2. **Connect the Arm:** Slide the monitor arm onto the base post.
3. **Attach VESA Plate to Monitor:** Secure the VESA plate to the back of your monitor using the provided screws.

4. **Mount Monitor to Arm:** Slide the VESA plate with the monitor onto the arm's VESA head. Tighten the securing screw.



Image: Easy Installation Steps. This image visually guides through the three main steps: 1. Attaching the base, 2. Connecting the arm to the base, and 3. Sliding the VESA plate with the monitor onto the arm.

6. OPERATING AND ADJUSTMENTS

The ErGear monitor arm features a gas spring system for smooth and effortless adjustments, allowing you to optimize your viewing experience and desk space.

机の上を広く使える



Image: Monitor Arm Maximizing Desk Space. This image demonstrates how the monitor arm elevates the monitor, freeing up valuable desk space for other items like keyboards, mice, and headphones.

6.1 Adjusting Monitor Position

Once installed, you can adjust your monitor to various positions:

- **Height Adjustment:** Easily move the monitor up or down to achieve ergonomic eye-level viewing.
- **Tilt:** Adjust the screen angle up to 90° upwards and 40° downwards to reduce glare and improve viewing comfort.
- **Swivel:** Rotate the monitor left or right by 90° at the arm joints.
- **Rotation:** Rotate the monitor 360° from landscape to portrait orientation.

ガス式で自由調節

工具不要軽い力で動かせる



ティルト
+90°/-35°



左右
+90°



回転
360°

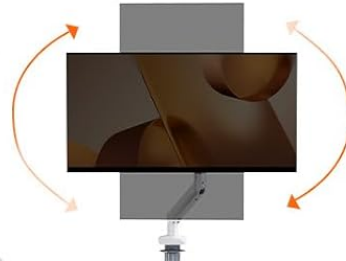


Image: Gas Spring Adjustment and Monitor Movement. This image shows a user adjusting the monitor arm, highlighting the gas spring mechanism and demonstrating the tilt (+90°/-35°), swivel (±90°), and 360° rotation capabilities.

配線収納設計



Image: Easy Angle Adjustment. This image provides a clear visual representation of the monitor arm's extensive range of motion, including tilt ($+90^{\circ}/-35^{\circ}$), left/right swivel ($\pm 90^{\circ}$), and 360° rotation at multiple points.

6.2 Adjusting Gas Spring Tension

The gas spring tension needs to be adjusted to match your monitor's weight for optimal movement and stability.

1. Ensure the monitor arm is in a horizontal position.
2. Locate the gas spring adjustment screw on the arm.
3. Use the provided hex key to turn the screw:
 - Turn towards '+' for heavier monitors (increase tension).
 - Turn towards '-' for lighter monitors (decrease tension).
4. Test the arm's movement. Adjust until the monitor stays in place when released and moves smoothly with minimal effort.

Important: Adjust the gas spring pressure only when the arm is horizontal. Gas pressure cannot be adjusted if the arm is not horizontal.



Image: Easily Adjust Holding Force. This image shows a hand using a hex key to adjust the gas spring tension. It indicates turning towards '+' for heavier monitors and '-' for lighter monitors to achieve the desired holding force.

6.3 Cable Management

Utilize the integrated cable management clips to route and organize your monitor cables, maintaining a tidy and efficient workspace.

配線収納設計

デスクをスッキリに



Image: Cable Management Design. This image provides a rear view of the monitor arm, showcasing the integrated cable management system that helps keep cables organized and out of sight.



Image: User utilizing cable management. This image shows a person routing cables through the monitor arm's integrated cable management system, demonstrating how it contributes to a neat workspace.

7. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your ErGear monitor arm.

- **Cleaning:** Wipe the arm with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish.
- **Check Connections:** Periodically check all screws and bolts to ensure they remain tight. Re-tighten if necessary.
- **Gas Spring:** If the arm's movement becomes stiff or loose, re-adjust the gas spring tension as described in Section 6.2.



Image: Durable Construction. This image highlights the robust build quality of the monitor arm, indicating it has passed 20,000 cycle tests for long-lasting durability.

8. TROUBLESHOOTING

If you encounter issues with your monitor arm, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Monitor arm sags or won't stay in position.	Gas spring tension is too low for monitor weight.	Increase gas spring tension (turn '+' on adjustment screw). Ensure arm is horizontal during adjustment.

Monitor arm is too stiff to move.	Gas spring tension is too high for monitor weight.	Decrease gas spring tension (turn '-' on adjustment screw). Ensure arm is horizontal during adjustment.
Monitor wobbles or feels unstable.	Mounting screws are loose; monitor is too heavy.	Check and tighten all mounting screws. Verify monitor weight is within the 2-10kg range.
Cannot adjust gas spring.	Arm is not horizontal during adjustment.	Position the arm horizontally before attempting to adjust the gas spring tension.

9. WARRANTY AND SUPPORT

The ErGear PC Monitor Arm (Model EGSSK4W) comes with a **5-year manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use.

For warranty claims, technical support, or any questions regarding your product, please contact ErGear customer service through the retailer where you purchased the product or visit the official ErGear website for contact information.

Please have your purchase receipt and product model number (EGSSK4W) available when contacting support.