

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

ZeroWater 7299c8f2-4d29-4d6e-9b4d-3af845d53d27

ZeroWater Water Filter Dispenser & Pitcher Bundle User Manual

Models: 23-Cup Dispenser (ZD-018), 10-Cup Pitcher (ZD-010)

INTRODUCTION

This manual provides essential instructions for the setup, operation, and maintenance of your ZeroWater 23-Cup Water Filter Dispenser and 10-Cup Water Filter Pitcher bundle. These products are designed to provide pure-tasting water by removing virtually all dissolved solids using a 5-stage filtration system.



Image: The ZeroWater 23-Cup Water Filter Dispenser and 10-Cup Water Filter Pitcher, shown together as a bundle.

PRODUCT COMPONENTS

Your ZeroWater bundle includes the following main components:

- One (1) ZeroWater 23-Cup Water Filter Dispenser
- One (1) ZeroWater 10-Cup Water Filter Pitcher
- Two (2) ZeroWater 5-Stage Ion Exchange Filters
- Two (2) Laboratory-Grade Total Dissolved Solids (TDS) Meters

10 Cup / 2.3 Litre Capacity Pitcher

Holds Free
TDS Meter

Comfort Grip
Handle

Filter
Included

11.63 in W x 11 in H
29.5 cm W x 27.94 cm H

Push To
Dispense Spigot

ZEROWATER

Image: A cross-section diagram illustrating the five stages of the ZeroWater filtration system, detailing how it removes fine particles, suspended solids, organic contaminants, inorganic compounds, and ultrafine particles.

SETUP INSTRUCTIONS

1. Unpacking and Initial Cleaning

Carefully remove all components from the packaging. Wash the pitcher and dispenser reservoirs, lids, and spouts with mild soap and warm water. Rinse thoroughly. Do not wash the filter or the TDS meter.

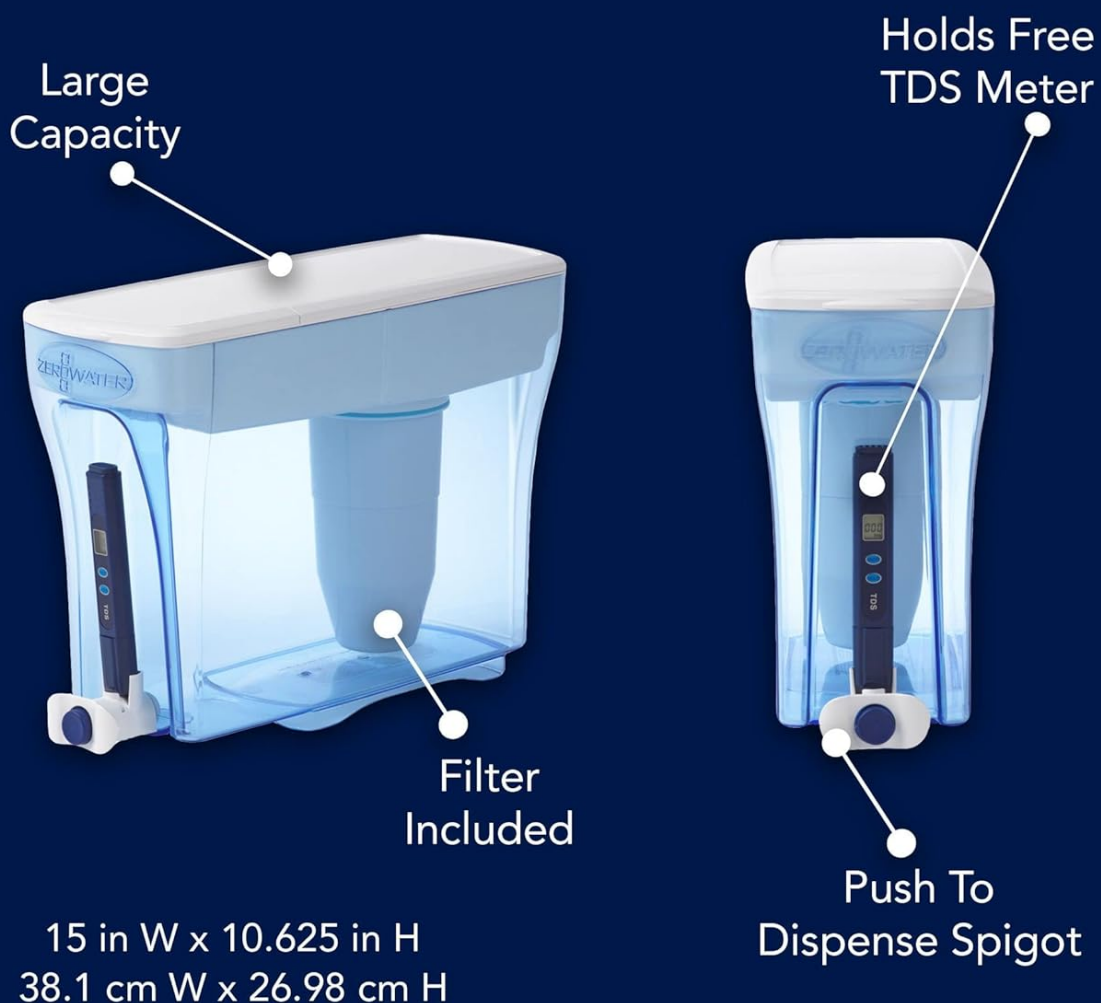
2. Installing the Filter

1. Remove the new ZeroWater filter from its protective packaging.
2. Screw the filter firmly into the threaded opening at the bottom of the water reservoir (for both pitcher and dispenser). Ensure it is hand-tight to prevent water from bypassing the filter.



Image: The ZeroWater 10-Cup Pitcher, highlighting its features such as the comfort grip handle, included filter, and push-to-dispense spigot, along with its dimensions (11.63 in W x 11 in H).

23 Cup / 5.4 Litre Capacity Dispenser



ZEROWATER

Image: The ZeroWater 23-Cup Dispenser, highlighting its large capacity, included filter, and push-to-dispense spigot, along with its dimensions (15 in W x 10.625 in H).

3. Initial Fill and Flush

Fill the top reservoir with cold tap water. Allow the water to filter through completely. For the first two fills, it is recommended to discard the filtered water to flush out any manufacturing residue from the filter. After this, your filtered water is ready for consumption.

4. Using the TDS Meter

The included TDS meter measures the Total Dissolved Solids in parts per million (ppm). A reading of "000" indicates pure-tasting water. To use:

1. Press the "ON/OFF" button to turn on the meter.
2. Dip the silver probes of the meter into a small sample of your filtered water.
3. Read the displayed number. A reading of "006" or higher indicates it's time to replace your filter.
4. Press "ON/OFF" again to turn off the meter.

OPERATING INSTRUCTIONS

Filling the Reservoir

Lift the lid and pour cold tap water into the upper reservoir. Do not overfill. The water will slowly filter through to the lower collection tank. Filtration speed may vary depending on the level of dissolved solids in your tap water.

Dispensing Water

- **10-Cup Pitcher:** Position your glass or bottle under the spigot and pull the lever to dispense water.
- **23-Cup Dispenser:** Position your glass or bottle under the spigot and push the button to dispense water.

MAINTENANCE

Filter Replacement

Replace your ZeroWater filter when your TDS meter reads "006" or higher. To replace:

1. Empty any remaining water from the pitcher/dispenser.
2. Unscrew the old filter from the bottom of the reservoir.
3. Dispose of the old filter responsibly.
4. Screw in a new ZeroWater filter as described in the "Setup Instructions" section.
5. Perform the initial flush with the new filter.

Cleaning the Unit

Clean the pitcher and dispenser reservoirs, lids, and spouts regularly with mild soap and warm water. Do not use abrasive cleaners or put components in a dishwasher, as this may damage the plastic. Ensure all parts are thoroughly dry before reassembly.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Slow filtration rate.	High levels of dissolved solids in tap water; filter nearing end of life.	Test water with TDS meter. If reading is 006 or higher, replace filter.
Water tastes unusual or metallic.	Filter is exhausted; filter not screwed in properly.	Test water with TDS meter. If reading is 006 or higher, replace filter. Ensure filter is tightly screwed into the reservoir.
TDS meter reads higher than 000 after new filter.	Filter not properly seated; initial flush not performed.	Ensure filter is tightly screwed in. Perform initial flush (discard first two fills). If problem persists, contact customer support.

SPECIFICATIONS

- **Product Type:** Water Filter Dispenser and Pitcher Bundle
- **Brand:** ZeroWater
- **Dispenser Capacity:** 23-Cup (5.4 Liters)

- **Pitcher Capacity:** 10-Cup (2.3 Liters)
- **Filtration Method:** 5-Stage Ion Exchange Filtration
- **Certifications:** NSF Certified to reduce Lead, Chromium, PFOA/PFOS. Achieves 000 TDS reading.
- **Material:** BPA-Free Plastic
- **Dispenser Dimensions:** Approximately 15 in (W) x 10.625 in (H) (38.1 cm W x 26.98 cm H)
- **Pitcher Dimensions:** Approximately 11.63 in (W) x 11 in (H) (29.5 cm W x 27.94 cm H)

WARRANTY INFORMATION

ZeroWater products are covered by a manufacturer's warranty against defects in materials and workmanship. Please refer to the warranty card included with your purchase or visit the official ZeroWater website for detailed warranty terms and conditions.

CUSTOMER SUPPORT

For further assistance, replacement filters, or to register your product, please visit the official ZeroWater website or contact their customer service department. Contact information can typically be found on the product packaging or the ZeroWater website.

Website: www.zerowater.com

