

CANYON CNE-HWC2N

CANYON 1080p Webcam User Manual

Model: CNE-HWC2N

1. INTRODUCTION

Welcome to the user manual for your new CANYON 1080p Webcam. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device to ensure optimal performance. Please read this manual thoroughly before using the webcam.

2. PRODUCT OVERVIEW

Key Features

- **Full HD 1080p Resolution:** Delivers sharp and smooth video at 30 frames per second with an 88-degree viewing angle.
- **5-Layer Glass Lens:** Ensures crystal-clear images and natural colors, even in low-light conditions.
- **Built-in Microphone:** Features a sensitive directional microphone for clear audio communication.
- **360-Degree Rotation & Adjustable Clip:** Versatile mounting options for laptops, desktops, PC monitors, Smart TVs, or freestanding on a table.
- **Plug & Play Installation:** No additional drivers required for Windows OS XP/7/8/10.
- **Integrated Privacy Cover:** Provides an additional layer of privacy and security when the webcam is not in use.

What's in the Box

- CANYON 1080p Webcam (Model CNE-HWC2N) with integrated USB cable
- Quick Start Guide

Product Images



Angled view of the CANYON 1080p Webcam, showcasing its sleek design and adjustable stand.



Direct front view of the webcam, highlighting the lens and privacy slider.



The webcam securely clipped onto the top of a laptop screen, demonstrating its compact size.



Close-up view of the webcam with its integrated privacy cover slid closed, ensuring user privacy.



The webcam positioned on top of a desktop monitor, illustrating its stable and adjustable clip.



The retail packaging for the CANYON 1080p Webcam, showing key features and branding.

3. SETUP

Connecting the Webcam

1. Ensure your computer or device is powered on.
2. Locate an available USB port on your computer.
3. Plug the USB cable of the CANYON Webcam into the USB port. The webcam is Plug & Play, meaning it should be automatically recognized by your operating system (Windows XP/7/8/10) without needing to install additional drivers.

4. Wait for your operating system to confirm the device installation. This usually takes a few seconds.

Placement

The webcam features a versatile adjustable clip that allows for multiple placement options:

- **On a Monitor/Laptop Screen:** Open the clip and place it securely on top of your screen, ensuring the front part rests on the screen and the back part supports it from behind.
- **On a Desktop:** Fold the clip to form a stable base and place the webcam on any flat surface.

The webcam head can be rotated 360 degrees horizontally and adjusted vertically to achieve the desired viewing angle.

4. OPERATING INSTRUCTIONS

Using the Webcam

1. Once connected and recognized by your system, open any video conferencing application (e.g., Zoom, Skype, Microsoft Teams), streaming software (e.g., OBS Studio), or video recording application.
2. In the application's settings, select the CANYON Webcam as your preferred video input device.
3. Ensure the integrated privacy cover is slid open to reveal the lens.
4. Adjust the webcam's position and angle for optimal framing.

Using the Built-in Microphone

The webcam includes an integrated microphone. To use it:

1. In your video conferencing or recording application, select the CANYON Webcam's microphone as your audio input device.
2. Adjust the microphone input level within your operating system's sound settings or the application's audio settings to prevent distortion or low volume.

Privacy Cover

The webcam features a physical privacy cover. Slide the cover over the lens when the webcam is not in use to ensure your privacy and protect the lens from dust.

5. MAINTENANCE

Cleaning

- **Lens:** Gently wipe the lens with a soft, lint-free cloth (e.g., microfiber cloth). Do not use harsh chemicals or abrasive materials, as they can scratch the lens.
- **Body:** Clean the webcam body with a soft, damp cloth. Avoid getting moisture into any openings.

Storage

When not in use for extended periods, store the webcam in a cool, dry place, away from direct sunlight and extreme temperatures. Ensure the privacy cover is closed to protect the lens.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
No image/video output	USB cable not properly connected; Webcam not selected in software; Privacy cover closed.	Ensure USB cable is firmly plugged in. Select CANYON Webcam as video input in your application settings. Slide the privacy cover open. Try a different USB port.
No sound from microphone	Microphone not selected; Microphone muted; Volume too low.	Select CANYON Webcam's microphone as audio input in your application settings. Check system sound settings to ensure microphone is not muted and volume is adequate.
Image is blurry or unclear	Lens is dirty; Insufficient lighting.	Gently clean the webcam lens with a soft, lint-free cloth. Ensure adequate lighting in your environment.
Webcam not recognized by Windows	USB port issue; System conflict.	Try connecting to a different USB port. Restart your computer. Check Device Manager for any unknown devices or driver issues (though typically not needed for Plug & Play).

7. SPECIFICATIONS

Feature	Detail
Model Number	CNE-HWC2N
Video Resolution	1080p Full HD
Frame Rate	30 FPS
Viewing Angle	88 degrees
Lens Type	5-layer glass lens
Microphone	Built-in directional microphone
Connectivity	USB (Plug & Play)
Compatibility	Windows OS XP/7/8/10
Focus Type	Fixed focus
Color	Black
Item Weight	95 grams
Package Dimensions	13.7 x 11.9 x 4.9 cm

8. WARRANTY AND SUPPORT

Specific warranty details for the CANYON 1080p Webcam (Model CNE-HWC2N) are not provided within this document's source information. For comprehensive warranty terms and conditions, please refer to the official CANYON website, the product packaging, or contact your point of purchase.

For technical support or further assistance, please visit the official CANYON support page or contact their customer service channels as listed on their website.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question