HIKVISION DS-KIS603-P (B)

HIKVISION DS-KIS603-P IP Video Door Phone System User Manual

Comprehensive guide for installation, operation, and maintenance.

1. Introduction

This manual provides detailed instructions for the installation, configuration, and operation of your HIKVISION DS-KIS603-P IP Based Wireless Video Door Phone System. Please read this manual thoroughly before using the product to ensure proper and safe operation.



Figure 1: HIKVISION DS-KIS603-P IP Video Door Phone System, featuring the indoor monitor and the outdoor doorbell unit.

2. Product Features

- **7-inch Colorful TFT LCD Screen:** Provides a clear display with a resolution of 1024 x 600 pixels for optimal viewing.
- **High-Definition Camera:** Equipped with a 2MP HD colorful camera for clear image capture throughout the day.
- **Wide Angle Coverage:** Offers a broad field of view (Horizontal: 129°, Vertical: 75°) to monitor a larger area.
- **Wireless Connectivity:** Supports both indoor and outdoor WiFi systems for flexible installation and connectivity.
- **Mobile App Functionality:** Allows for easy configuration, monitoring, and remote access via a dedicated mobile application.
- **Advanced Audio Features:** Built-in microphone and loudspeaker with echo cancellation and IP65 noise suppression for clear two-way communication.
- **Durability:** Water and dust resistant design ensures reliable performance in various environmental conditions.
- **Access Control:** Integrated access control features for enhanced security.



Figure 2: Detailed view of the HIKVISION DS-KIS603-P IP VDP Kit highlighting the 7-inch touch-screen indoor station and its display resolution.



Figure 3: Illustration of the noise concealment capabilities and camera specifications of the HIKVISION DS-KIS603-P system.

Figure 4: The product packaging emphasizing the high performance, WiFi connectivity, and mobile app functionality of the HIKVISION DS-KIS603-P.

3. What's in the Box

Upon unboxing your HIKVISION DS-KIS603-P system, you should find the following components:

- Video Door Phone Unit (Outdoor Station)
- Indoor Monitor Unit
- Mounting Accessories (screws, wall plugs, mounting bracket)
- Power Adapter
- User Manual (this document)
- Other necessary cables and connectors

Note: The exact contents may vary slightly based on the specific kit version. Please check the packaging for a complete list.

4. Setup Guide

4.1. Site Preparation

- Choose a suitable location for the outdoor unit, typically near your main entrance, at a height that allows clear viewing of visitors.

- Ensure the chosen location for both indoor and outdoor units has stable Wi-Fi signal coverage.
- Verify that power outlets are accessible for both units.

4.2. Installation of Outdoor Unit

1. Mount the outdoor unit using the provided mounting bracket and screws. Ensure it is securely fastened and protected from direct heavy rain if not fully sheltered.
2. Connect the power supply and any necessary network cables (if using wired Ethernet instead of Wi-Fi).

4.3. Installation of Indoor Monitor

1. Install the indoor monitor in a convenient location within your home, such as a hallway or living room.
2. Connect the indoor monitor to its power supply.

4.4. Network Configuration and App Setup

1. Power on both units.
2. Follow the on-screen prompts on the indoor monitor to connect it to your home Wi-Fi network.
3. Download the official HIKVISION mobile application (e.g., Hik-Connect) from your device's app store.
4. Register an account and add your video door phone system by scanning the QR code on the device or entering its serial number.
5. Complete the pairing process within the app to enable remote access and notifications.

5. Operating Instructions

5.1. Answering a Call

- When a visitor presses the doorbell button, the indoor monitor will ring and display the visitor's video feed.
- On the indoor monitor, tap the "Answer" button to initiate two-way audio communication.
- If you are away, you will receive a notification on your mobile app. Open the app and tap to answer the call remotely.

5.2. Remote Monitoring

- From the indoor monitor, you can manually view the live feed from the outdoor unit at any time.
- Open the HIKVISION mobile app to access the live view of your outdoor unit from anywhere with an internet connection.

5.3. Unlocking the Door (if integrated)

- If your system is integrated with an electronic door lock, a "Unlock" button will appear on the indoor monitor or mobile app during a call.
- Tap this button to remotely unlock the door for your visitor.

5.4. Playback and Recording

- The system can record video clips of visitors or motion events.
- Access recorded footage through the indoor monitor's menu or the mobile application's playback feature.

6. Maintenance

- **Cleaning:** Regularly wipe the camera lens and screen with a soft, damp cloth. Avoid abrasive cleaners or solvents.
- **Firmware Updates:** Check for and install firmware updates via the mobile app or indoor monitor settings to ensure optimal performance and security.
- **Network Stability:** Ensure your Wi-Fi network is stable and strong to prevent connectivity issues.
- **Environmental Protection:** While the outdoor unit is water and dust resistant, avoid prolonged exposure to extreme weather conditions if possible.

7. Troubleshooting

Problem	Possible Cause	Solution
No video feed on indoor monitor/app.	Power issue, network disconnection, camera obstruction.	Check power connections. Verify Wi-Fi/Ethernet connection. Clean camera lens. Restart units.
No audio during calls.	Microphone/speaker muted, network issue.	Check volume settings. Ensure microphone is not muted. Verify network stability.
Doorbell not ringing.	Power issue, doorbell button malfunction, indoor monitor settings.	Check power. Test doorbell button. Verify ringtone settings on indoor monitor.
Mobile app not connecting.	Internet connection issue, incorrect app settings, device offline.	Check phone's internet connection. Ensure device is online. Re-add device to app if necessary.

If the problem persists after trying these solutions, please contact HIKVISION customer support.

8. Specifications

Feature	Detail
Model Number	DS-KIS603-P (B)
Indoor Monitor Display	7-inch Colorful TFT LCD
Display Resolution	1024 x 600 pixels
Outdoor Camera Resolution	2MP HD
Viewing Angle	Horizontal: 129°, Vertical: 75°
Connectivity	Wireless (Wi-Fi), Ethernet (wired option)
Audio Features	Built-in Microphone & Loudspeaker, Echo Cancellation, IP65 Noise Suppression

Feature	Detail
Durability	Water & Dust Resistant
Control Method	Application (Mobile App), Indoor Monitor
Power Source	AC Power
Product Dimensions	20 x 14 x 2.8 cm
Item Weight	200 g

9. Warranty and Support

HIKVISION products are designed for reliability and performance. This product comes with a standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official HIKVISION website.
For technical support, troubleshooting assistance, or warranty claims, please contact HIKVISION customer service through their official channels. You may need your product model number (DS-KIS603-P (B)) and serial number for assistance.
Manufacturer: Hangzou Hikvision Technology Company Ltd
Importer/Packer: Prama Hikvision India Pvt Ltd
For the latest support information and contact details, please visit:HIKVISION India Support

10. Important Safety Information

- Read all instructions before installation and operation.
- Use only manufacturer-specified attachments/accessories.
- Do not expose the product to extreme temperatures or humidity.
- Ensure all wiring is done by a qualified professional if you are unsure.
- Keep out of reach of children.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question