

MOUNT PRO PR7002

MOUNT PRO Dual Monitor Wall Mount User Manual

Model: PR7002 | Brand: MOUNT PRO

INTRODUCTION

Thank you for choosing the MOUNT PRO Dual Monitor Wall Mount. This manual provides essential information for the safe and efficient installation, operation, and maintenance of your new monitor mount. Please read these instructions carefully before beginning installation and retain this manual for future reference.

This dual monitor wall mount is designed to securely hold two computer screens ranging from 13 to 32 inches, with each arm supporting monitors weighing between 4.4 lbs and 19.8 lbs. Its gas spring system allows for smooth and flexible adjustments, optimizing your viewing experience and freeing up valuable desk space.

SPECIFICATIONS

Feature	Description
Model Number	PR7002
Compatible Screen Size	13 - 32 Inches
Weight Capacity (per arm)	4.4 - 19.8 lbs (2 - 9 kg)
VESA Compatibility	75x75mm, 100x100mm
Mounting Type	Wall Mount
Movement Type	Rotate, Swivel, Tilt, Articulating
Tilt Angle	+90° to -90°
Swivel Angle	180°
Rotation	360°
Maximum Extension	20.4 inches
Height Adjustment	Up to 12.2 inches

Material	Aluminum
Item Weight	1.41 ounces (mount only)

SETUP AND INSTALLATION

Before installation, ensure you have all components and tools as listed in the packaging. It is recommended to have assistance during the installation process.

1. Wall Compatibility Check

This mount is designed for installation on **wood studs** or **solid concrete/brick walls**. *Do not mount on drywall alone.*

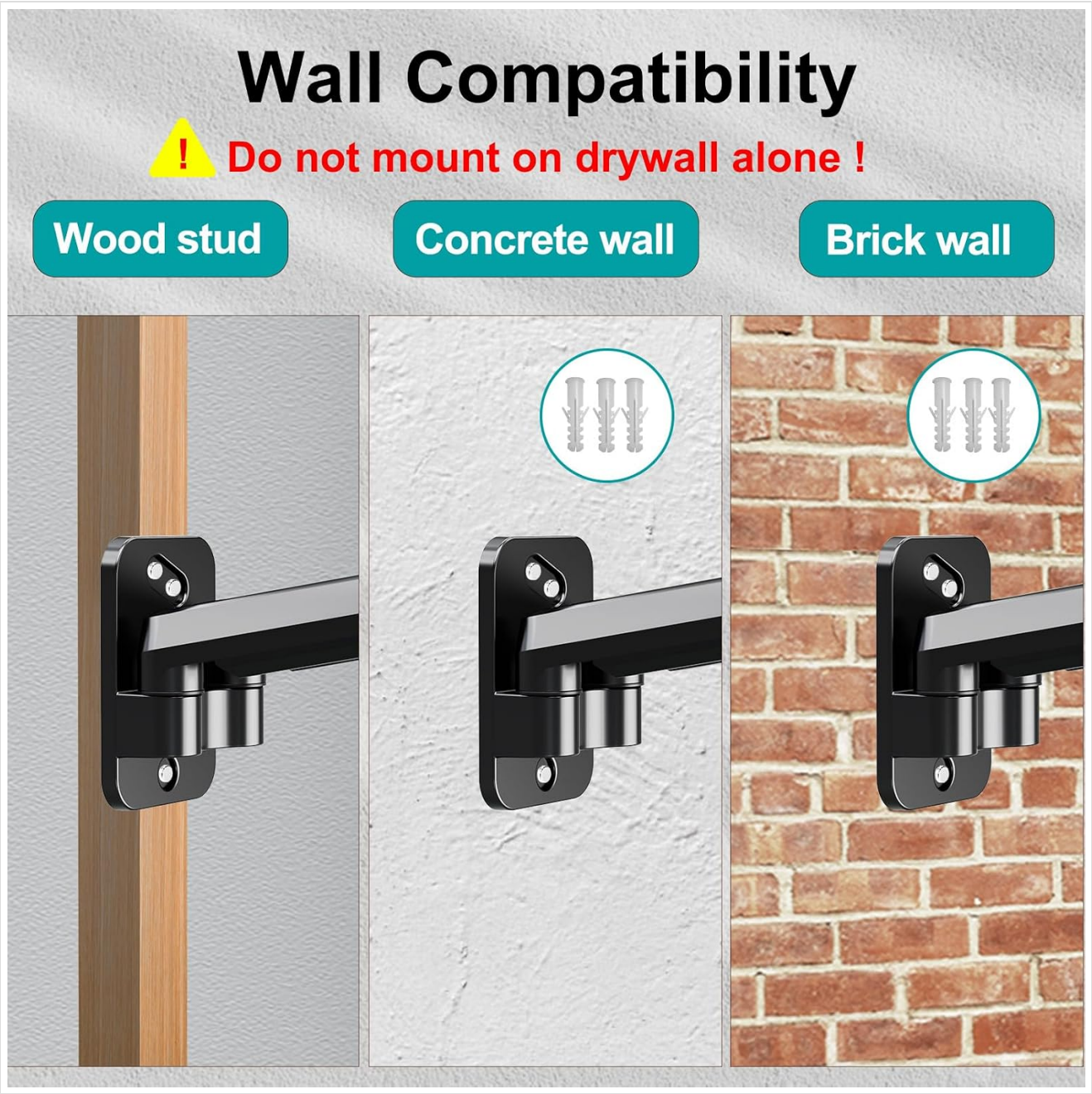


Image: Illustration showing proper wall types for mounting: wood stud, concrete wall, and brick wall. A warning indicates not to mount on drywall alone.

- For **wood stud** installation: Do not use the provided anchors. Secure directly into the center of the wood stud.
- For **solid concrete/brick wall** installation: Use the provided anchors. Drill pilot holes as per the instructions in

the detailed installation manual.

2. Monitor Compatibility Check

Verify that your monitors meet the following criteria:



Image: Diagram illustrating monitor compatibility requirements: screen size up to 32 inches, weight up to 19.8 lbs per arm, and VESA patterns of 75x75mm or 100x100mm.

- **Screen Size:** Between 13 and 32 inches.
- **Weight:** Each monitor must weigh between 4.4 lbs and 19.8 lbs.
- **VESA Pattern:** Your monitor must have a 75x75mm or 100x100mm VESA mounting pattern.

3. Assembly Steps

The mount comes with all necessary hardware and detailed instructions. Installation can typically be completed within 10 minutes with proper preparation.

1. Attach the wall plate to your chosen wall location, ensuring it is level and securely fastened to a wood stud or using appropriate anchors for concrete/brick.
2. Assemble the monitor arms and attach them to the wall plate.

3. Attach the VESA plates to the back of your monitors.
4. Carefully mount your monitors onto the arms.
5. Perform initial tension adjustments as described in the 'Operating' section to ensure the monitors hold their position.

For a comprehensive step-by-step guide, please refer to the official Installation Manual PDF [Download Installation Manual \(PDF\)](#)

OPERATING YOUR MONITOR MOUNT

The MOUNT PRO Dual Monitor Wall Mount offers extensive adjustability to achieve your ideal viewing angle and ergonomic setup.

1. Full Motion Adjustments

- **Tilt:** Adjust your monitor's vertical angle from +90° (tilt up) to -90° (tilt down).



Image: Diagram showing the monitor arms tilting up and down, illustrating the +90° to -90° tilt range.

- **Swivel:** Rotate your monitors horizontally up to 180° for collaborative viewing or to adjust screen orientation.
- **Rotation:** Rotate your monitors 360° to switch between landscape and portrait orientations.

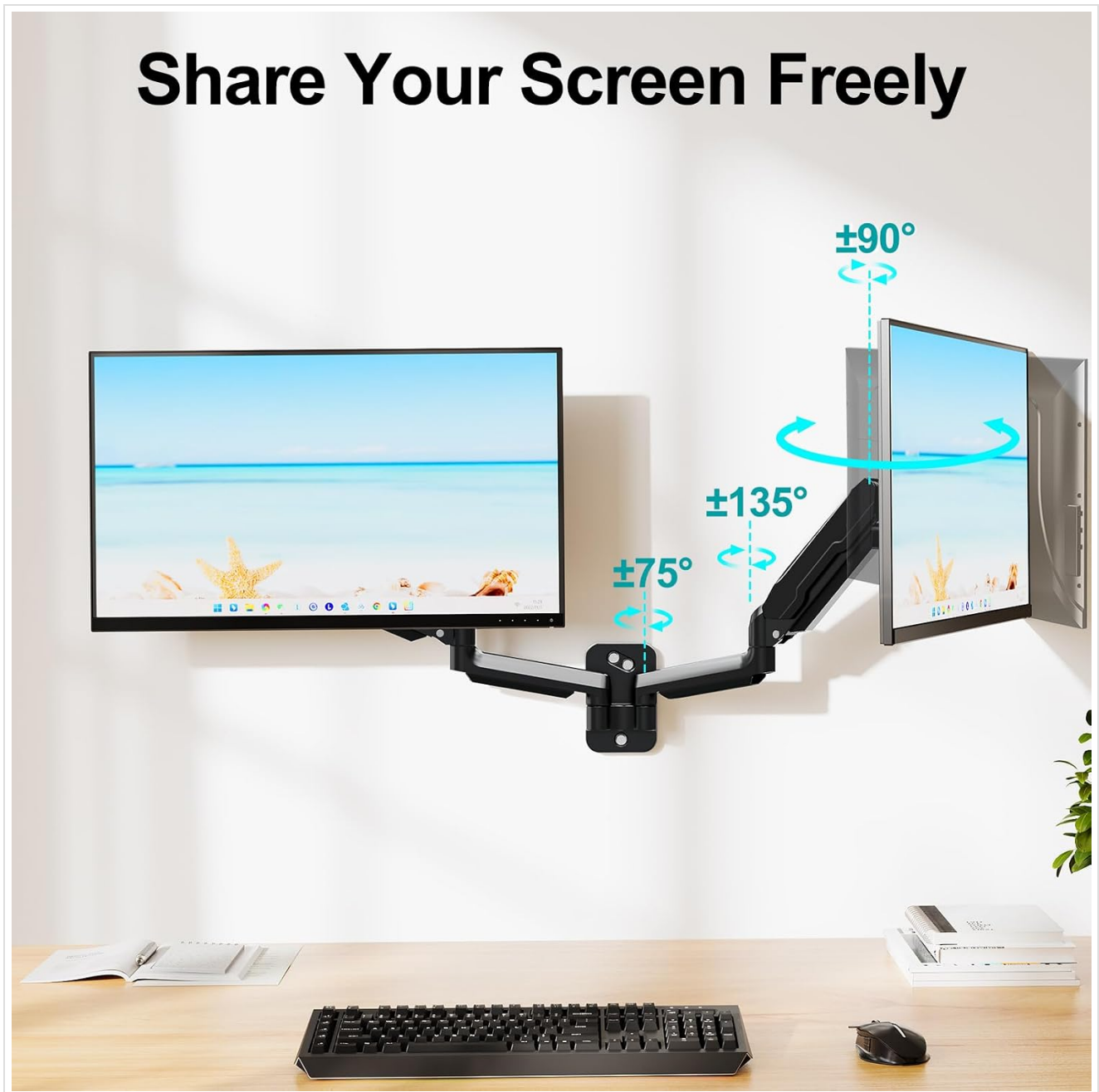


Image: Illustration demonstrating the swivel and rotation capabilities of the monitor arms, allowing for flexible screen sharing and orientation changes.

Optimize Your View

Rotation **360°**



Image: Visualizing the 360° rotation feature, allowing monitors to be easily switched between landscape and portrait modes.

2. Height and Extension Adjustment

- **Height:** The gas spring system allows for smooth vertical adjustment of your monitors.
- **Extension:** The monitor arm can extend up to 20.4 inches from the wall, providing flexibility for various viewing distances.

For ideal viewing freely



Image: Diagram showing the height adjustment range of 12.2 inches and the maximum extension of 20.4 inches from the wall, enabling optimal viewing positions.

3. Gas Spring and Tilt Adjustment

The gas spring system allows for a suspended free-float effect. It is crucial to adjust the tension according to your monitor's weight for optimal performance.

Easy Adjustment



If monitor raises up?

Turn clockwise("—" direction)
Reduce tension for lighter monitor



If monitor falls down?

Turn counter-clockwise("+" direction)
Increase tension for heavier monitor



Tension Adjustment

Hold the arm in a horizontal position



Tilt Adjustment

Monitor face down?

1. Loosen tilting bolt (Turn to "-" direction)
2. Adjust to your desired angle
3. Retighten tilting bolt (Turn to "+" direction)

Image: Detailed illustration of the tension adjustment screw for the gas spring arm and the tilt adjustment bolt for the monitor. Instructions for increasing/decreasing tension and adjusting tilt are provided.

• Gas Spring Tension Adjustment:

- If the monitor *raises up*: Turn clockwise ('-' direction) to reduce tension for lighter monitors.
- If the monitor *falls down*: Turn counter-clockwise ('+' direction) to increase tension for heavier monitors.
- *Always hold the arm in a horizontal position during adjustment.*

• Monitor Tilt Adjustment:

- Loosen the tilting bolt (Turn to '-' direction).
- Adjust your monitor to the desired tilt angle.
- Retighten the tilting bolt (Turn to '+' direction).

4. Cable Management

The mount features an easily detachable integrated cable management system. Route your AV and power cords through the designated channels to keep them out of sight and maintain a clean, organized workspace.

MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your MOUNT PRO Dual Monitor Wall Mount.

- **Cleaning:** Wipe the mount surfaces with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish.
- **Check Connections:** Periodically check all screws and bolts to ensure they remain tight and secure. Loose connections can affect stability and safety.
- **Gas Spring Function:** If you notice any changes in the gas spring's ability to hold the monitor's position, re-adjust the tension as described in the 'Operating' section.

TROUBLESHOOTING

If you encounter issues with your monitor mount, refer to the following common solutions:

Problem	Possible Cause	Solution
Monitor sags or falls down	Gas spring tension is too low for monitor weight.	Increase gas spring tension by turning the adjustment screw counter-clockwise ('+' direction). Refer to the 'Operating' section.
Monitor floats up or is difficult to push down	Gas spring tension is too high for monitor weight.	Decrease gas spring tension by turning the adjustment screw clockwise ('-' direction). Refer to the 'Operating' section.
Monitor tilts forward/backward unexpectedly	Tilt bolt is loose.	Tighten the tilt adjustment bolt. Refer to the 'Operating' section.
Mount feels unstable on the wall	Improper wall installation or loose wall plate screws.	Ensure the mount is securely fastened to a wood stud or concrete/brick wall. Re-tighten all wall plate screws. If installed on drywall alone, relocate to a suitable wall type.
Arms are stiff or difficult to move	Joints may need lubrication or tension adjustment.	Apply a small amount of silicone-based lubricant to moving joints if necessary. Check and adjust gas spring tension.

WARRANTY AND SUPPORT

MOUNT PRO products are manufactured with quality and durability in mind. For specific warranty information regarding your PR7002 Dual Monitor Wall Mount, please refer to the warranty card included with your product or visit the official MOUNT PRO website.

If you require technical assistance, have questions about installation, or need to report a defect, please contact MOUNT PRO customer support through their official channels. Contact information can typically be found on the product packaging or the manufacturer's website.

For additional resources and product information, you may visit the [MOUNT PRO Store on Amazon](#).

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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