

Somfy 1870595

Somfy TaHoma Switch User Manual

Model: 1870595

1. INTRODUCTION

The Somfy TaHoma Switch is a smart home control unit designed to centralize and connect various equipment within your home. It offers innovative solutions to enhance comfort, convenience, and security by integrating different smart devices into a unified system. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your TaHoma Switch.

2. PRODUCT OVERVIEW



Figure 1: Front view of the Somfy TaHoma Switch. This compact, white rectangular device features a subtle yellow base and the Somfy logo prominently displayed on its front surface. The top panel includes discreet control buttons.

2.1. Key Features

- **Multiple Control Methods:** Control connected devices via the TaHoma app, voice commands (Google Assistant, Amazon Alexa, HomeKit), or directly using the TaHoma Switch buttons.

- **Wireless Connectivity:** Utilizes wireless local network connection for flexible placement and reliable communication within your home.
- **Scenario Automation:** Activate pre-defined or custom scenarios automatically with a single touch or based on scheduled times.
- **Broad Compatibility:** Compatible with Somfy wireless technologies (io & RTS), Zigbee 3.0, and EnOcean, allowing integration of up to 200 products including roller shutters, blinds, lighting, alarm systems, heating devices, and sensors.
- **Individual and Group Control:** Manage devices individually or group them for simultaneous control via the app.

3. SETUP

Follow these steps to set up your Somfy TaHoma Switch:

1. **Unboxing:** Carefully remove the TaHoma Switch and all included components from the packaging. Verify that you have the TaHoma Switch unit, power plug, and power cable.
2. **Power Connection:** Connect the power cable to the TaHoma Switch and plug it into a standard electrical outlet. The device will power on automatically.
3. **App Installation:** Download the official Somfy TaHoma app from your smartphone's app store (available for iOS and Android).
4. **Account Creation/Login:** Open the TaHoma app and follow the on-screen instructions to create a new account or log in if you already have one.
5. **Device Pairing:** Within the app, select the option to add a new device. The app will guide you through the process of discovering and pairing your TaHoma Switch with your home Wi-Fi network.
6. **Add Connected Equipment:** Once the TaHoma Switch is connected, use the app to add your Somfy io, RTS, Zigbee, or partner brand devices (e.g., roller shutters, lights, alarms). Follow the specific pairing instructions for each device.

4. OPERATING INSTRUCTIONS

The TaHoma Switch offers intuitive control over your smart home devices:

4.1. Using the TaHoma App

- **Individual Control:** Select a device from the app's dashboard to control it individually (e.g., open/close blinds, turn lights on/off).
- **Group Control:** Create groups of devices in the app to control multiple items simultaneously (e.g., 'Living Room Lights' group).
- **Scenario Activation:** Create custom scenarios (e.g., 'Good Morning' to open blinds and turn on lights) and activate them with a single tap in the app.
- **Scheduling:** Program devices or scenarios to activate at specific times or on certain days.
- **Automation:** Set up advanced automations based on sensor input (e.g., close blinds if outdoor temperature exceeds a certain level).

4.2. Using the TaHoma Switch Buttons

The TaHoma Switch features two customizable buttons and a 'stop' button:

- **Customizable Buttons:** Assign your favorite scenarios to these two buttons for quick, physical activation. Refer to the app for configuring these buttons.

- **Stop Button:** Press the 'stop' button to halt any currently running scenario or device action.

4.3. Voice Control

Integrate your TaHoma Switch with popular voice assistants:

- **Google Assistant, Amazon Alexa, Apple HomeKit:** Follow the instructions within the TaHoma app to link your TaHoma account with your preferred voice assistant. Once linked, you can control devices and activate scenarios using voice commands.

5. MAINTENANCE

To ensure optimal performance and longevity of your Somfy TaHoma Switch:

- **Cleaning:** Wipe the device with a soft, dry cloth. Do not use liquid cleaners or abrasive materials.
- **Firmware Updates:** Ensure the TaHoma app and your TaHoma Switch firmware are always up to date. Updates often include performance improvements and new features.
- **Placement:** Place the device in a central location within your home to ensure good wireless signal strength to all connected devices. Avoid placing it near large metal objects or other sources of interference.
- **Power Supply:** Use only the original power adapter provided with the device.

6. TROUBLESHOOTING

If you encounter issues with your TaHoma Switch, try the following:

- **Device Not Responding:** Check if the device is properly plugged in and powered on. Try unplugging it for 10 seconds and plugging it back in.
- **App Connectivity Issues:** Ensure your smartphone is connected to the internet and the TaHoma app is updated. Restart the app.
- **Device Pairing Failure:** Ensure the device you are trying to pair is within range of the TaHoma Switch and is in pairing mode. Refer to the specific device's manual for pairing instructions.
- **Voice Control Not Working:** Verify that your TaHoma account is correctly linked to your voice assistant service. Check your internet connection.
- **Scenario Not Activating:** Review the scenario settings in the TaHoma app to ensure all conditions and actions are correctly configured.
- **Factory Reset:** As a last resort, you can perform a factory reset. Refer to the Somfy support website or app for specific instructions, as this will erase all configurations.

For further assistance, please contact Somfy customer support.

7. SPECIFICATIONS

Attribute	Value
Manufacturer	SOMFY
Part Number	1870595
Item Weight	440 g
Product Dimensions	16.2 x 3.5 x 6.7 cm
Item Model Number	1870595
Color	White
Style	TaHoma Switch
Number of Item Subunits	1
Included Components	1 TaHoma® Switch; 1 plug; 1 power cable (5 ft)
Batteries Included?	No
Batteries Required?	No
ASIN	B08SM557DH
Date First Available	May 18, 2021

8. WARRANTY AND SUPPORT

Somfy products are designed for reliability and durability. For information regarding warranty coverage, technical support, or service, please refer to the official Somfy website or contact their customer service directly. Keep your purchase receipt as proof of purchase for warranty claims.

Online Support: Visit the official Somfy website for FAQs, troubleshooting guides, and contact information.

Customer Service: Contact Somfy customer service for personalized assistance with product setup, operation, or technical issues.