

[manuals.plus](#) /

› [Macally](#) /

› [Macally Wireless Ergonomic Keyboard User Manual](#)

## Macally BTERGOKEY

# Macally Wireless Ergonomic Keyboard User Manual

Model: BTERGOKEY

## INTRODUCTION

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Thank you for choosing the Macally Wireless Ergonomic Keyboard. This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your new keyboard. Please read this manual thoroughly to ensure optimal performance and longevity of your device.



Figure 1: Macally Wireless Ergonomic Keyboard (Model BTERGOKEY)

## SETUP

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### Package Contents

- Macally Wireless Ergonomic Keyboard
- Micro USB to USB-A Charging Cable
- User Guide (this document)

### Charging the Keyboard

The keyboard features a built-in 500mAh rechargeable battery. Before initial use, or when the battery is low, charge the keyboard using the included Micro USB to USB-A cable.

1. Locate the Micro USB port on the keyboard.
2. Connect the Micro USB end of the cable to the keyboard.
3. Connect the USB-A end of the cable to a compatible USB power source (e.g., computer USB port, USB wall adapter).
4. The LED indicator will show charging status.



Figure 2: Keyboard connected to charging cable.



Figure 3: Close-up of the charging port and On/Off switch.

## Bluetooth Pairing

The Macally BTERGOKEY keyboard can pair with up to three Bluetooth devices simultaneously.

1. Ensure the keyboard is charged and the On/Off switch is in the "On" position.
2. To initiate pairing, press and hold the **Fn** key, and while holding it, press the **Number 1, 2, or 3** key on the number row. Release both keys. This selects the Bluetooth channel.
3. Next, press and hold **Fn** again, and while holding it, press the **"P"** key. Release both keys. The LED light for the selected channel (B1, B2, or B3) will flash rapidly, indicating it is in pairing mode.
4. On your Mac, iPad, or iPhone, go to **System Preferences** (Mac) or **Settings** (iOS), then navigate to **Bluetooth**.
5. Select "Macally BTERGOKEY" from the list of available devices.
6. Follow any on-screen prompts to complete the pairing process. The LED light will stop flashing rapidly once successfully paired.



Figure 4: Bluetooth connectivity with multiple Apple devices.





## Bluetooth for All Your Devices.

- Pair and Switch Between 3 Devices
- For Mac & iOS

Figure 5: The keyboard supports Bluetooth connection to Mac, iPad, and iPhone.

## OPERATING INSTRUCTIONS

### Switching Between Paired Devices

To quick-switch between your paired Bluetooth devices (B1, B2, or B3), simply press and hold the **Fn** key and then press the corresponding **Number 1, 2, or 3** on the number row. Release both keys. The keyboard will connect to the selected device.

### Ergonomic Design and Typing

The Macally BTERGOKEY features a split ergonomic design with keys in two zones and at an angle to promote natural arm and wrist posture. It includes a padded wrist cushion for enhanced comfort.



Figure 6: The keyboard's design promotes neutral arm resting position and sloped comfort.

The keyboard's layout includes two dedicated typing zones and a space bar for each hand, which can help improve typing speed and reduce strain.



Figure 7: The keyboard features two distinct typing zones for improved efficiency.

It may take a few days to adjust to the unique layout of this ergonomic keyboard. Consistent use will help you adapt and experience the full benefits.



**It may take a few days to adjust to  
a new way of typing.**



**But, once you learn the unique  
layout, here are the benefits...**

Figure 8: Adjustment period for the ergonomic layout.

## MacOS Shortcut Keys

The keyboard features a 110-key Mac-specific layout with 21 MacOSX shortcut keys to enhance your productivity. These keys provide quick access to common functions.



Figure 9: Overview of the 21 MacOS shortcut keys.

## MAINTENANCE

### Cleaning Your Keyboard

To maintain the cleanliness and functionality of your keyboard, follow these guidelines:

- Always turn off the keyboard before cleaning.
- Use a soft, lint-free cloth slightly dampened with water or a mild, non-abrasive cleaning solution.
- Avoid spraying cleaners directly onto the keyboard.
- Do not use harsh chemicals, solvents, or abrasive materials.
- Regularly remove dust and debris from between the keys using compressed air.

### Battery Care

To prolong the life of the rechargeable battery:

- Avoid fully discharging the battery frequently.
- Charge the keyboard regularly, especially if it will not be used for an extended period.
- Store the keyboard in a cool, dry place when not in use.

## TROUBLESHOOTING

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### Pairing Issues

- **LED light flashing rapidly:** This indicates the keyboard is actively searching for a device to pair with. Ensure Bluetooth is enabled on your host device and it is discoverable.
- **LED light flashing slowly:** This means the keyboard is attempting to reconnect to a previously paired device. Ensure the paired device's Bluetooth is on and within range.
- **Keyboard not appearing in Bluetooth list:**
  - Ensure the keyboard is charged and turned on.
  - Make sure the keyboard is in pairing mode (LED flashing rapidly).
  - Try restarting both the keyboard and your host device.
  - Clear existing Bluetooth connections on your host device if you have too many.

### Number Pad Not Working

If your number pad is not functioning, and there is no dedicated "Num Lock" key, you may need to adjust a setting in your macOS:

1. Go to **System Preferences** on your Mac.
2. Click on **Accessibility**.
3. Scroll down and select **Pointer Control**.
4. **Disable** the "Enable Mouse Keys" option. This setting can sometimes interfere with the number pad's functionality.

### General Connectivity Issues

- Ensure the keyboard is within the effective range of your Bluetooth device (typically up to 33 feet or 10 meters).
- Minimize interference from other wireless devices (e.g., Wi-Fi routers, cordless phones).
- If issues persist, try unpairing and re-pairing the keyboard with your device.

## SPECIFICATIONS

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Feature	Detail
Product Dimensions	19 x 9.85 x 1.5 inches
Item Weight	2.89 pounds
Model Number	BTERGOKEY
Connectivity Technology	Bluetooth
Compatible Devices	Apple Mac Pro/Mini, Macbook Pro/Air, iMac, iPad, iPhone
Number of Keys	110
Battery	500mAh Rechargeable Battery

Special Features	Split Ergonomic Design, Padded Wrist Cushion, Multi-sync Bluetooth, 21 MacOS Shortcut Keys, Adjustable Kickstand
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## WARRANTY AND SUPPORT

Macally products are designed with quality and reliability in mind. For warranty information and technical support, please visit the official Macally website or contact their customer service.


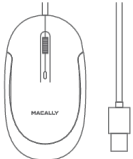

**Website:** [www.macally.com](http://www.macally.com)

Please have your product model number (BTERGOKEY) and purchase information ready when contacting support.



### Related Documents - BTERGOKEY

	<p><a href="#">Macally SLIMKEYCA Compact USB Wired Keyboard for Mac and PC User's Guide</a></p> <p>Comprehensive user guide for the Macally SLIMKEYCA compact USB wired keyboard, detailing hardware basics, system requirements, shortcut keys, Fn Lock mode, and macOS setup assistance.</p>
	<p><a href="#">Macally WKEYHUBMB Ultra Slim USB Wired Keyboard for Mac - User Guide</a></p> <p>Comprehensive user guide for the Macally WKEYHUBMB ultra-slim USB wired keyboard designed for Mac. Learn about setup, features, shortcut keys, safety, warranty, and technical support.</p>
	<p><a href="#">Macally ACEBTKEY Quick Switch Bluetooth Keyboard User Guide</a></p> <p>User's guide for the Macally ACEBTKEY Quick Switch Bluetooth Keyboard, detailing setup and usage for Mac, iPhone, iPad, PC, Android Smartphones, and Tablets. Includes hardware basics, pairing instructions, and shortcut modes.</p>

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