

**Logitech 985-001089**

# Logitech Zone True Wireless Earbuds User Manual

Model: 985-001089

## INTRODUCTION

Welcome to the user manual for your Logitech Zone True Wireless Earbuds. These earbuds are designed for business professionals, offering superior audio quality, advanced noise cancellation, and seamless connectivity across multiple devices. This manual provides comprehensive instructions for setup, operation, maintenance, and troubleshooting to ensure you get the most out of your device.

## WHAT'S IN THE BOX

Your Logitech Zone True Wireless Earbuds package includes the following components:

- Wireless earbuds with M-sized eargels (pre-installed)
- Charging Case
- USB-C to USB-A Charging Cable
- USB-A Receiver
- USB-C to A Adapter
- Additional Eargels (Small, Large)
- Travel Bag
- User Manual (this document)



Figure 1: Included components of the Logitech Zone True Wireless Earbuds.

## SETUP

### 1. Charging Your Earbuds

Before first use, fully charge your earbuds and charging case.

1. Place the earbuds into the charging case. Ensure they are seated correctly.
2. Connect the USB-C end of the charging cable to the charging case and the USB-A end to a power source (e.g., computer USB port or wall adapter).
3. The case light indicator will show charging status. A full charge takes approximately 2.5 hours.

### 2. Connecting to Your Computer

For optimal performance and reliability with your computer, use the included USB-A receiver.

1. Plug the USB-A receiver into an available USB-A port on your computer. If your computer only has USB-C ports, use the provided USB-C to A adapter.
2. The earbuds will automatically connect to the receiver. The indicator light on the earbuds will turn solid.

# IN THE BOX



Figure 2: Multi-device connection setup with computer and smartphone.

### 3. Connecting to Your Smartphone (Bluetooth)

You can also connect your earbuds directly to your smartphone via Bluetooth.

1. Open the charging case and press and hold the Bluetooth pairing button inside the case until the earbuds' indicator lights start blinking rapidly.
2. On your smartphone, go to Bluetooth settings and select "Logitech Zone True Wireless" from the list of available devices.
3. Once connected, the indicator lights on the earbuds will turn solid.

### 4. Fitting the Earbuds

Proper fit is crucial for optimal audio performance and noise isolation.

- Experiment with the different sized eargels (S, M, L) to find the most comfortable and secure fit for your ears.
- Gently insert the earbuds into your ear canal and twist them slightly to ensure a snug seal.

### 5. Logi Tune App

Enhance your experience by downloading the Logi Tune app for desktop and mobile. The app allows you to:

- Adjust audio equalizer settings.
- Control Active Noise Cancellation (ANC) and Transparency mode.
- Customize earbud button functions.
- Manage connected devices and firmware updates.



Figure 3: Logi Tune app for device management and customization.

## OPERATING YOUR EARBUDS

### 1. Controls

Each earbud features a control button for various functions:

- **Single Press:** Play/Pause audio, Answer/End call.
- **Double Press:** Skip forward (audio), Decline call.
- **Triple Press:** Skip backward (audio).
- **Press and Hold:** Toggle between Active Noise Cancellation (ANC) and Transparency mode.

### 2. Active Noise Cancellation (ANC) and Transparency Mode

The earbuds feature Hybrid ANC to block distracting background noise and a Transparency mode to let you hear your surroundings without removing the earbuds.



Figure 4: Experience immersive audio with Hybrid ANC.

### 3. Microphone Features

Equipped with three microphones in each earbud (six total), these earbuds ensure crystal clear voice pickup. Advanced beamforming, cascaded noise reduction, and dynamic processing distinguish your voice from ambient sounds.



Figure 5: Crystal clear voice for professional calls.

#### 4. Compatibility and Certifications

The Logitech Zone True Wireless Earbuds are certified for leading communication platforms, ensuring seamless integration and optimal performance:

- Certified for Microsoft Teams
- Certified for Zoom
- Works with Google Meet
- Works with Google Voice

They are compatible with smartphones, computers, and other Bluetooth-enabled devices across most platforms and operating systems.

# IDEAL FOR MASS DEPLOYMENT WITH SYNC & TUNE

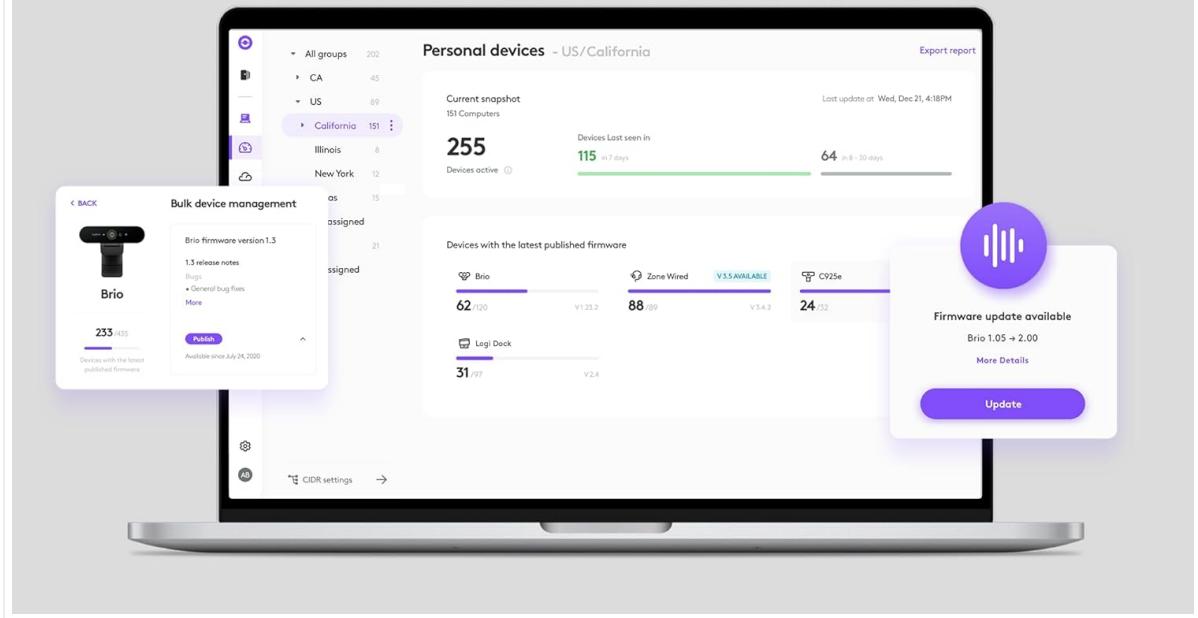


Figure 6: Partner certified for leading communication platforms.

## MAINTENANCE

### 1. Cleaning

To maintain optimal performance and hygiene:

- Gently wipe the earbuds and charging case with a soft, dry, lint-free cloth.
- Remove eargels and clean them with mild soap and water. Ensure they are completely dry before reattaching.
- Do not use abrasive cleaners or immerse the earbuds or case in water.

### 2. Storage

When not in use, store your earbuds in their charging case to protect them and keep them charged. Use the provided travel bag for safe transport.

### 3. Battery Care

To prolong battery life:

- Avoid exposing the earbuds to extreme temperatures.

- Charge the earbuds regularly, even if not used frequently.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
No audio from earbuds	Earbuds not connected; low battery; incorrect audio output selected.	Ensure earbuds are paired. Check battery level. Select "Logitech Zone True Wireless" as audio output on your device.
Microphone not working	Microphone muted; incorrect input device selected.	Unmute microphone. Select "Logitech Zone True Wireless" as microphone input on your device.
Poor sound quality or connection drops	Interference; too far from device; outdated firmware.	Move closer to your device. Avoid strong Wi-Fi or other wireless interference. Update firmware via Logi Tune app.
Earbuds not charging	Improper placement in case; faulty cable/power source.	Ensure earbuds are correctly seated. Try a different charging cable or power source.

## SPECIFICATIONS

Feature	Detail
Model Name	Zaxxon
Item Model Number	985-001089
Connectivity Technology	Wireless (Bluetooth 5.0)
Wireless Range	Up to 98.4 feet (30 meters)
Noise Control	Active Noise Cancellation (Hybrid ANC)
Microphones	3 per earbud (6 total) with beamforming
Audio Driver Type	Dynamic Driver (12mm)
Frequency Response	20 Hz - 20,000 Hz
Battery Life (Earbuds)	Up to 12 hours (earbuds only)
Charging Time	Approx. 2.5 hours (full charge)
Item Weight	1.6 ounces (earbuds)
Water Resistance Level	Waterproof (as per product description, though usually this means water-resistant for earbuds)
Compatible Devices	Smartphone, Computer, Bluetooth Enabled Devices

## WARRANTY INFORMATION

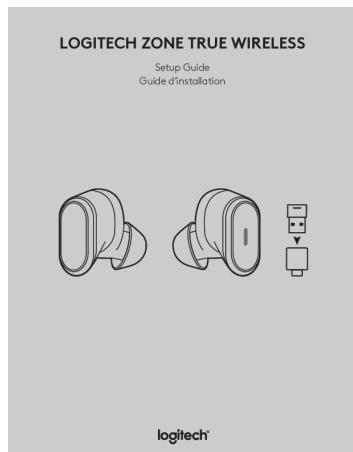
Logitech products are manufactured to the highest quality standards. For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official Logitech support website.

## SUPPORT

For further assistance, technical support, or to access additional resources, please visit the Logitech support website: [support.logi.com](https://support.logi.com)

You can also find FAQs and community forums on the support page.

Documents - Logitech – 985-001089



[\[pdf\]](#) Quick Start Guide Documentation Guide

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