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Natuway JC-012

Natuway JC-012 Toddler and Kids Full Face Helmet Instruction Manual

Model: JC-012

1. Introduction

Thank you for choosing the Natuway JC-012 Toddler and Kids Full Face Helmet. This helmet is designed to provide comprehensive protection for children aged approximately 3-12 years (head circumference 20.25-22.05 inches) during various sports activities. Its innovative 2-in-1 design allows for easy conversion between a full-face and half-face helmet, offering versatility and enhanced safety.



Figure 1: Natuway JC-012 Full Face Helmet (Red)

▶ **Watch video online**

Natuway full face helmet for kids!

Video 1: Overview of the Natuway Full Face Helmet for Kids. This video demonstrates the helmet's design and features.

2. Safety Information

Your safety is our priority. This helmet meets stringent safety standards to ensure maximum protection for your child.

- **Certifications:** This helmet meets the physical testing standards of**CE** and **CPSC 16CFR&1203**. It also uses harmless materials, meeting the chemical testing standard of **CPSIA**.
- **Proper Fit:** A helmet can only protect if it fits correctly. Always ensure the helmet is snug and secure on your child's head.
- **Intended Use:** This helmet is designed for multi-sport protection, including cycling, balance biking, skateboarding, rollerblading, scootering, BMX, and downhill mountain biking.

- **Impact:** If the helmet sustains an impact, even if no visible damage is present, it should be replaced immediately. The protective capabilities may be compromised.



Figure 2: Helmet with CPSC and CPSIA certification logos, indicating compliance with safety standards.

3. Setup and Adjustment

Follow these steps to properly set up and adjust the helmet for your child.

3.1. Adjusting Helmet Size

1. Place the helmet on your child's head.
2. Locate the adjustment dial at the back of the helmet.
3. Turn the dial clockwise to tighten or counter-clockwise to loosen until the helmet fits snugly without being too tight. The helmet should not move freely when your child shakes their head.
4. Adjust the length of the chin straps to ensure a comfortable and secure fit under the chin. The straps should form a 'V' shape below the ears.



Figure 3: Helmet adjustment points, including the rear dial and chin straps.

3.2. Attaching and Detaching the Chin Guard

The Natuway JC-012 helmet features a detachable chin guard for 2-in-1 functionality.

1. **To Attach:** Align the chin guard with the helmet's side connectors. Press firmly until you hear a click, indicating it is securely locked in place.
2. **To Detach:** Press the buttons on both sides of the chin guard simultaneously and pull the chin guard downwards to release it from the helmet.

3.3. Installing Face Pads

The helmet includes two additional face pads for enhanced comfort and protection.

1. Identify the designated attachment points inside the chin guard.
2. Align the face pads with these points and press them firmly to secure them. They are designed to protect the face and neck during riding.



Figure 4: Illustration of face pad installation within the helmet's chin guard.

▶ **Watch video online**

Face pads added in the helmet

Video 2: Demonstration of installing face pads into the helmet. This video shows how to properly secure the face pads for comfort and protection.

4. Operating the Helmet

Ensure your child wears the helmet correctly for optimal safety during activities.

4.1. Wearing the Helmet

1. Place the helmet squarely on your child's head, ensuring it covers the forehead.
2. Fasten the chin strap buckle securely. The strap should be snug but not uncomfortably tight, allowing one finger to fit between the strap and the chin.
3. Check that the helmet does not rock forward, backward, or side-to-side.

4.2. 2-in-1 Functionality

The helmet can be used as a full-face helmet for maximum protection or as a half-face helmet for lighter activities or warmer weather. Simply attach or detach the chin guard as described in Section 3.2.



Figure 5: The helmet in use for multiple sports, demonstrating its versatility.

▶ **Watch video online**
kids bmx full face helmet

Video 3: Kids BMX Full Face Helmet in action. This video showcases the helmet being used during BMX riding, highlighting its protective features.

5. Maintenance

Proper maintenance will extend the life of your helmet and ensure continued hygiene.

5.1. Cleaning the Helmet

1. The helmet features a removable inner liner. Detach the liner for cleaning.
2. Hand wash the liner with mild soap and cool water. Do not use harsh chemicals or abrasive cleaners.
3. Air dry the liner completely before reattaching it to the helmet.
4. Wipe the outer shell with a damp cloth. Avoid direct sunlight or extreme heat during drying.

5.2. Storage

Store the helmet in a cool, dry place away from direct sunlight and extreme temperatures. Avoid storing it near heat sources or chemicals that could damage the helmet materials.

6. Troubleshooting

If you encounter any issues with your helmet, please refer to the following common solutions:

- **Helmet feels loose:** Re-adjust the rear dial and chin straps as described in Section 3.1. Ensure the helmet is centered on the head.
- **Chin guard not attaching securely:** Check for any obstructions in the connectors. Ensure both side buttons are

pressed firmly when attaching.

- **Discomfort:** Ensure the face pads are correctly installed. If discomfort persists, re-check the size adjustment.

If these steps do not resolve the issue, please contact customer support.

7. Specifications

Feature	Detail
Brand	Natuway
Model Name	JC-012
Color	Red
Age Range (Description)	Kid (Approx. 3-12 years)
Head Circumference	20.25-22.05 inches
Outer Material	Polycarbonate (PC)
Inner Material	Expanded Polystyrene (EPS)
Item Weight	Approx. 425 Grams (14 oz for full helmet, 10 oz for half helmet)
Special Features	Detachable Chin Guard, Lightweight, Ventilation, Visor
Certifications	CE, CPSC 16CFR&1203, CPSIA
Recommended Uses	BMX, Cycling, Mountain Biking, Skateboarding, Rollerblading, Scooter

8. Warranty

This Natuway helmet comes with a**1-year warranty** from the date of purchase. This warranty covers manufacturing defects under normal use. It does not cover damage resulting from misuse, accidents, unauthorized modifications, or normal wear and tear. Please retain your proof of purchase for warranty claims.

9. Customer Support

For any questions, concerns, or warranty claims regarding your Natuway JC-012 helmet, please contact our customer support team. We are committed to providing better products and services.
Contact Information:

Please refer to the contact details provided on the product packaging or the official Natuway website.

You may also visit the Natuway Store on Amazon for more information.

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