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Portal TR-21727-HG-BLK

Portal Folding Collapsible Beach Wagon Instruction Manual

Brand: Portal | Model: TR-21727-HG-BLK

- Introduction
- Features
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- Operation
- Maintenance & Support
- Troubleshooting
- Specifications
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1. INTRODUCTION

The Portal Folding Collapsible Beach Wagon is designed for convenient transportation of various items in outdoor settings. Its robust construction and foldable design make it suitable for activities such as camping, beach trips, gardening, and grocery hauling. This manual provides essential information for the safe and effective use, setup, operation, and maintenance of your wagon.



Image 1.1: The Portal Folding Collapsible Beach Wagon, showcasing its large capacity and sturdy design.

2. KEY FEATURES

- **Large Capacity:** Designed to carry a significant volume of items, with outside dimensions of approximately 35.4"L x 19"W x 22.4"H and inside dimensions of 35.4"L x 19"W x 13.5"H.
- **Quick Set Up & Easy Fold:** Features a convenient collapsible folding design for easy storage and portability, requiring no installation.
- **Durable Material & Excellent Load Capacity:** Constructed with a heavy-duty steel frame and durable material, allowing a load capacity of up to 225 lbs on flat ground and 150 lbs on solid sand.
- **Universal Wheels & Adjustable Handle:** Equipped with two front universal wheels for enhanced maneuverability and an adjustable handle for comfortable pulling on various terrains.
- **Easy Clean & Widely Used:** Features a mesh bottom for easy cleaning, especially after beach use, and includes 2 cup holders for added convenience. Suitable for beach, camping, garden, and shopping.



Image 2.1: Key components of the Portal Wagon.

15°-90°ADJUSTABLE HANDLE

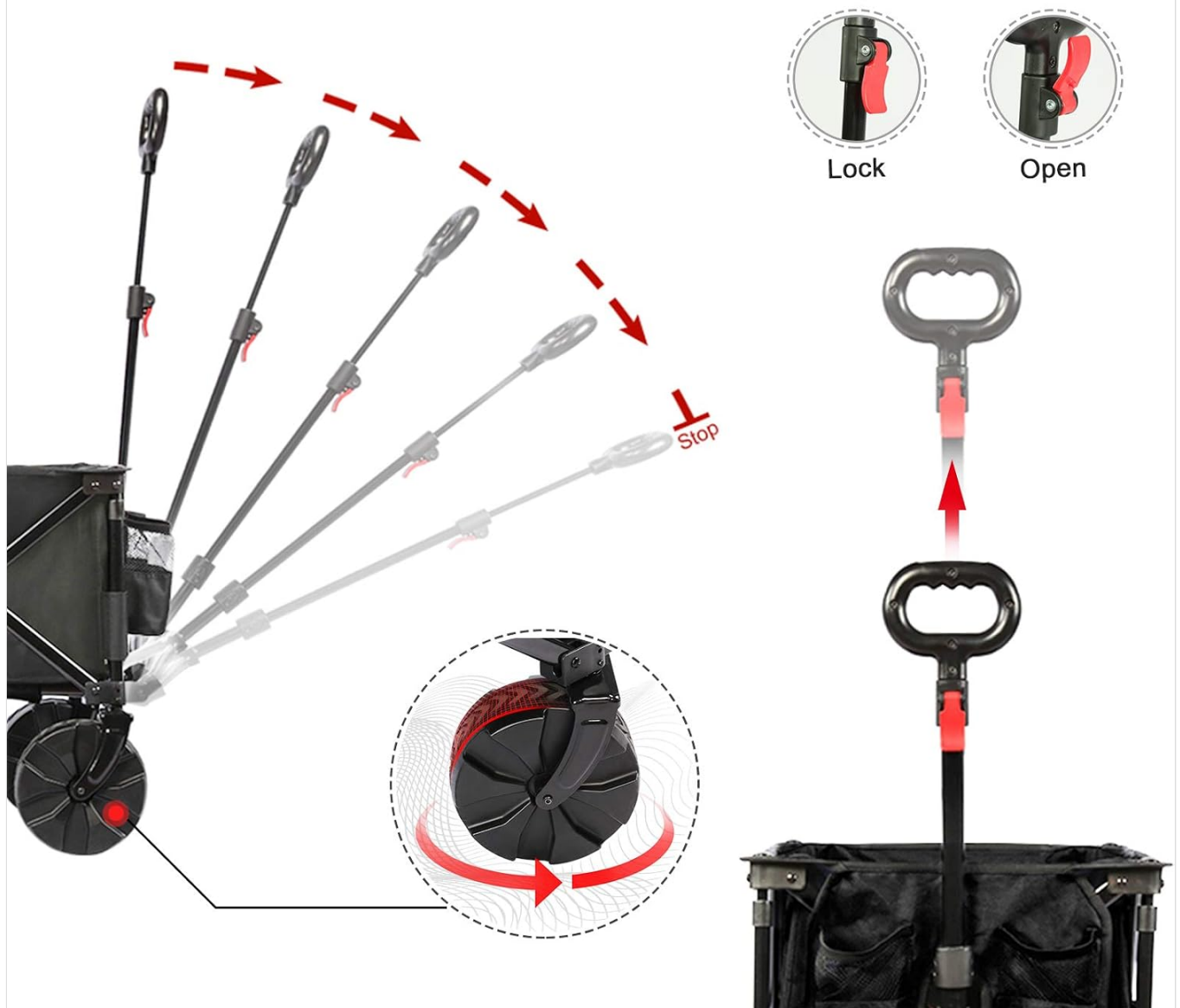


Image 2.2: Adjustable handle mechanism.

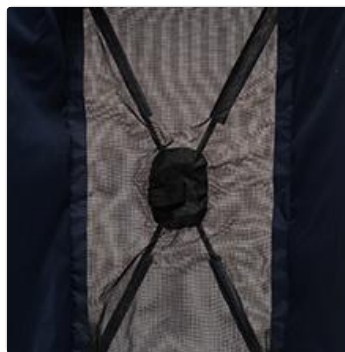


Image 2.3: Convenient side pockets.

3. SETUP INSTRUCTIONS

3.1 Unfolding the Wagon

The Portal wagon is designed for quick and easy setup without the need for tools or assembly.

1. Remove the wagon from its packaging.
2. Grasp the top edges of the wagon and pull them apart until the wagon fully extends.
3. Press down firmly on the center bottom of the wagon until it locks into place, creating a stable base.
4. Insert the removable bottom cushion into the wagon for added stability and support.

3.2 Folding the Wagon for Storage

To fold the wagon for compact storage:

1. Remove any contents and the bottom cushion from the wagon.
2. Locate the pull handle or strap in the center of the wagon's bottom.
3. Pull upwards on this handle/strap to release the locking mechanism and begin collapsing the wagon.
4. Gently push the sides of the wagon together until it is fully folded.
5. Secure the folded wagon with the integrated strap or wrap-around holder to keep it compact.



Image 3.1: Unfolding and Folding Process.

4. OPERATING YOUR WAGON

4.1 Loading the Wagon

When loading your wagon, distribute weight evenly to maintain balance and stability. Avoid exceeding the maximum weight capacity of 225 lbs on flat ground or 150 lbs on solid sand. Utilize the internal space efficiently and secure taller items if necessary.

4.2 Adjusting the Handle

The wagon features an adjustable handle to accommodate users of different heights and to optimize leverage. To adjust, locate the locking mechanism on the handle shaft, typically a button or lever. Press or release it to extend or retract the

handle to your desired length, then ensure it locks securely in place before pulling.

4.3 Transporting Items

The universal front wheels provide excellent maneuverability. On smooth surfaces, the wagon will glide easily. On rougher terrain or loose sand, more effort may be required. Pull the wagon steadily, guiding it with the adjustable handle. The large wheels are designed to handle various outdoor conditions.

FOLDING WAGON GIVES YOU A PLEASANT FAMILY REUNION



Image 4.1: Wagon in use during a family outing.



Image 4.2: Versatile usage scenarios.

No official product videos were found with 'Seller' as creator type to embed in this section.

5. CARE AND MAINTENANCE

5.1 Cleaning

To ensure the longevity of your wagon, regular cleaning is recommended, especially after use in sandy or muddy environments. The mesh bottom facilitates easy cleaning.

- For general cleaning, wipe down the fabric and frame with a damp cloth and mild soap.
- For sand or dirt, shake out the wagon thoroughly. The mesh bottom allows debris to fall through easily. You can also rinse the fabric with water.
- Allow all components to dry completely before folding and storing to prevent mold or mildew.



Image 5.1: Mesh bottom for easy cleaning.

5.2 Storage

Store the folded wagon in a dry, cool place away from direct sunlight and extreme temperatures. This will help preserve the fabric and frame materials.

6. TROUBLESHOOTING

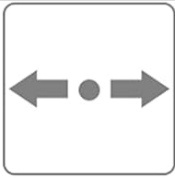
This section addresses common issues you might encounter with your Portal Folding Collapsible Beach Wagon.

Problem	Possible Cause	Solution
Wagon does not fully open/close.	Mechanism not fully engaged or disengaged; obstruction.	Ensure the center bottom is pushed down firmly to lock when opening, or pull up completely to unlock when closing. Check for any debris or fabric caught in the frame.

Problem	Possible Cause	Solution
Difficulty pulling on sand.	Loose, dry sand; excessive load.	While designed for sand, very loose or deep dry sand requires more effort. Reduce load if possible. Pull with steady, consistent force.
Handle does not adjust or lock.	Locking mechanism not properly engaged; debris.	Ensure the adjustment button/lever is fully pressed or released. Check for sand or dirt obstructing the mechanism.
Wagon feels unstable.	Uneven weight distribution; not fully opened.	Distribute items evenly within the wagon. Confirm the wagon is fully extended and the bottom is locked into place.

7. PRODUCT SPECIFICATIONS

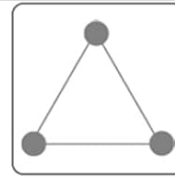
Attribute	Detail
Product Dimensions (Unfolded)	35.4"L x 19"W x 22.4"H
Inside Dimensions	35.4"L x 19"W x 13.5"H
Folded Dimensions	15"L x 8.9"W x 29.1"H
Brand	Portal
Model Number	TR-21727-HG-BLK
Material	Steel (Frame: Alloy Steel)
Color	Black
Item Weight	22.5 Pounds
Weight Limit (Flat Ground)	225 Pounds
Weight Limit (Solid Sand)	150 Pounds
Number of Wheels	4 (2 Universal front wheels)
Assembly Required	No



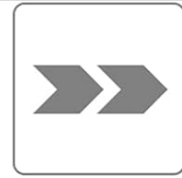
Large Capacity



No Assembly Required



Solid And Durable



Easy To Fold



Image 7.1: Wagon dimensions (unfolded and folded).

8. WARRANTY AND CUSTOMER SUPPORT

8.1 Warranty Information

The Portal Folding Collapsible Beach Wagon comes with a **365-day warranty** from the date of purchase. This warranty covers manufacturing defects and issues arising from normal use. Please retain your proof of purchase for warranty claims.

8.2 Customer Support

For any questions, concerns, or assistance with your product, please contact Portal customer support. Refer to the product packaging or the retailer's website for the most current contact information. Our team is dedicated to providing prompt and helpful service.

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For more information, visit [the Portal Store on Amazon](#).

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and use this page's manual context to help answer it.

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Model number, symptoms, what you tried, or the section of the manual you are using.

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