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› Hotpoint AQD1172D 697J EU/A N Washer-Dryer User Manual

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Model: AQD1172D 697J EU/A N (869991620380)

INTRODUCTION

This manual provides essential information for the safe and efficient operation, installation, and maintenance of your Hotpoint AQD1172D 697J EU/A N Washer-Dryer. Please read these instructions carefully before using the appliance and keep them for future reference.

The Hotpoint AQD1172D 697J EU/A N is a free-standing washer-dryer with a washing capacity of up to 11 kg and a drying capacity of up to 7 kg. It features an Inverter Motor for efficient and quiet operation, and offers advanced functions like Steam Refresh and Steam Hygiene for optimal fabric care.

SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons.

- Ensure the appliance is properly grounded.
- Do not allow children to play on or in the appliance.
- Do not install or store the appliance where it will be exposed to the weather or to freezing temperatures.
- Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in this manual or in published user-repair instructions that you understand and have the skills to carry out.
- Always unplug the appliance from the power supply before cleaning or performing any maintenance.

SETUP AND INSTALLATION

Proper installation is crucial for the performance and longevity of your washer-dryer. It is recommended that installation be performed by a qualified technician.

Unpacking

Carefully remove all packaging materials. Inspect the appliance for any damage during transit. Keep packaging materials out of reach of children.

Location

Place the washer-dryer on a firm, level floor. Ensure there is adequate space around the appliance for ventilation and servicing. Avoid placing it in areas prone to freezing temperatures.

Water Connection

Connect the water inlet hose to a cold water tap with a 3/4" thread. Ensure all connections are tight to prevent leaks. The drain hose should be securely placed into a standpipe or laundry tub, ensuring it is not kinked.

Electrical Connection

Connect the appliance to a properly grounded electrical outlet. The voltage and frequency must match the specifications on the appliance's rating plate (230 Volts). Do not use extension cords or adapters.

Leveling the Appliance

Use a spirit level to ensure the appliance is perfectly level. Adjust the feet at the bottom of the washer-dryer as needed. A level appliance reduces vibration and noise during operation.



Image: Front view of the Hotpoint AQD1172D 697J EU/A N Washer-Dryer, showing the control panel and large front-loading door.



Image: Angled view of the Hotpoint AQD1172D 697J EU/A N Washer-Dryer, highlighting its sleek design and control panel.



Image: Close-up of the control panel, showing the program selector dial, digital display, and various function buttons.



Image: The washer-dryer with its door open, revealing the drum and the detergent dispenser.



Image: Close-up of the detergent dispenser drawer, showing compartments for pre-wash, main wash, and fabric softener.



Image: Interior view of the stainless steel drum, highlighting its textured surface designed for gentle yet effective washing.



Image: Rear view of the washer-dryer, showing the water inlet and drain hoses connected.



Image: Close-up of the lower front panel, showing the access point for the drain filter, which can be unscrewed for cleaning.



Image: The washer-dryer positioned in a modern laundry room, with its door open, ready for loading laundry.



Image: The washer-dryer positioned in a modern laundry room, with its door closed, demonstrating its compact footprint.

OPERATING INSTRUCTIONS

Loading Laundry

Open the door and load laundry into the drum. Do not overload the machine; refer to the maximum load capacities for washing (11 kg) and drying (7 kg). Ensure no items are caught in the door seal when closing.

Adding Detergent and Additives

Pull out the detergent dispenser drawer. Add appropriate amounts of detergent to the main wash compartment and, if desired, fabric softener to its designated compartment. For liquid detergent, use the provided separator.

Selecting a Program

Turn the program selector dial to choose the desired wash or wash-and-dry program. The display will show the estimated program duration.

Available programs include:

- **Steam Refresh:** Ideal for refreshing clothes in 20 minutes without washing. Steam eliminates odors and relaxes fabrics, making ironing easier.
- **Coloreds:** For colored garments.
- **Cotton:** Standard program for cotton items.
- **Synthetics:** For synthetic fabrics.
- **Ultra-Delicates:** Gentle cycle for very delicate items.
- **Whites:** For white cottons and linens.
- **Wool:** Specific program for wool items.

- **Rinse & Spin:** For rinsing and spinning only.
- **Drain & Spin:** For draining water and spinning.
- **Drying Only:** For drying previously washed items.

Selecting Options

Press the option buttons to customize your cycle:

- **Anti-Crease:** Reduces creasing for easier ironing.
- **Steam Hygiene:** Inserts steam into the drum to eliminate up to 99.9% of common bacteria without chemical additives.
- **Drying Level Adjustment:** Allows adjustment of the drying intensity.
- **Easy Iron:** Further reduces creasing.
- **Extra Rinse:** Adds an additional rinse cycle.

Starting the Program

Press the Start/Pause button to begin the selected program. The indicator light will illuminate.

Pausing and Cancelling a Program

To pause a program, press the Start/Pause button. To cancel, press and hold the Start/Pause button until the program resets.

MAINTENANCE AND CLEANING

Regular maintenance ensures optimal performance and extends the life of your appliance.

Cleaning the Detergent Dispenser

Periodically remove and clean the detergent dispenser drawer under running water to prevent residue buildup.

Cleaning the Drum

Run a maintenance wash cycle (e.g., a hot cotton wash with no laundry and a small amount of detergent) regularly to clean the drum and remove any odors.

Cleaning the Drain Filter

The drain filter should be cleaned regularly to prevent blockages. Refer to the diagram in the Setup section for filter access. Place a shallow container under the filter to catch any residual water before unscrewing it.

Cleaning the Exterior

Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

TROUBLESHOOTING

Before contacting customer service, refer to the following table for common issues and their solutions.

Problem	Possible Cause	Solution
Appliance does not start	No power supply; Door not closed properly; Program not selected.	Check power plug and fuse; Ensure door is firmly closed; Select a program and press Start/Pause.
Water not filling	Water tap closed; Water inlet hose kinked or blocked; Water pressure too low.	Open water tap; Straighten hose; Check household water pressure.
Water not draining	Drain hose kinked or blocked; Drain filter blocked.	Straighten hose; Clean drain filter.
Excessive vibration/noise	Appliance not level; Transit bolts not removed; Overloaded drum.	Adjust leveling feet; Remove all transit bolts (if applicable); Reduce laundry load.
Clothes not drying properly	Overloaded drying capacity; Lint filter blocked (if applicable); Incorrect drying program.	Reduce load; Clean lint filter; Select appropriate drying program.

SPECIFICATIONS

Feature	Specification
Model Number	AQD1172D 697J EU/A N (869991620380)
Brand	Hotpoint
Washing Capacity	11 Kilograms
Drying Capacity	7 Kilograms
Dimensions (H x W x D)	85 x 59.5 x 58 cm
Weight	75.8 Kilograms
Max Spin Speed	1551 rpm
Voltage	230 Volts
Drum Material	Stainless Steel
Energy Efficiency Class (Wash)	E (as per 2019/2014 EU regulation)
Energy Efficiency Class (Wash & Dry)	D (as per 2019/2014 EU regulation)
Noise Level (Spin)	83 dB

For detailed energy information, please refer to the official EU Energy Label:

Fiche d'information sur le produit			
RÈGLEMENT DÉLÉGUÉ (UE) 2019/2014 DE LA COMMISSION en ce qui concerne l'étiquetage énergétique des lave-linge ménagers et lave-linge séchant ménagers			
Nom du fournisseur ou marque commerciale: HOTPOINT/ARISTON			
Adresse du fournisseur: EMEA Compliance Team, VIA CARLO PISACANE, 1 20016 PERO (MI) ITALY			
Référence du modèle: AQD1172D 697J EU/A N			
Paramètres généraux du produit:			
Paramètre	Valeur	Paramètre	Valeur
Capacité nominale (kg)	7,0	Dimensions en cm	Hauteur 85
Capacité nominale de lavage ^{a)}	11,0		Largeur 60
			Profondeur 62
Indice d'efficacité énergétique	IEE _{wd} ^{a)} 79,9	Classe d'efficacité énergétique	IEE _{wd} ^{a)} D
	IEE _{wd} ^{b)} 80,9		IEE _{wd} ^{b)} E
Indice d'efficacité de lavage	i _a ^{a)} 1,031	Efficacité de rinçage (g/kg de textile sec)	i _a ^{a)} 4,9
	j _a ^{b)} 1,031		j _a ^{b)} 4,9
Consommation d'énergie en kWh par cycle, pour le cycle de lavage du lave-linge séchant ménager, en utilisant le programme "eco 40-60" sur une combinaison de charges pleines et partielles. La consommation réelle d'énergie dépend des conditions d'utilisation de l'appareil.	0,815	Consommation d'énergie en kWh par cycle, pour le cycle "lavage et séchage" du lave-linge séchant ménager sur une combinaison de charges pleines et partielles. La consommation réelle d'énergie dépend des conditions d'utilisation de l'appareil.	4,140
Consommation d'eau égale en litres par cycle, pour le programme "eco 40-60" sur une combinaison de charges pleines et partielles. La consommation d'eau réelle dépend des conditions d'utilisation de l'appareil.	52	Consommation d'eau égale en litres par cycle, pour le programme "eco 40-60" sur une combinaison de charges pleines et partielles. La consommation d'eau réelle dépend des conditions d'utilisation de l'appareil et de la dureté de l'eau.	66

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et de la dureté de l'eau					
Température maximale à l'intérieur du textile traité (°C) pour le cycle de lavage du lave-linge séchant ménager, en utilisant le programme "eco 40-60".	Capacité nominale de lavage	40	Température maximale à l'intérieur du textile traité (°C) pour le cycle de lavage du lave-linge séchant ménager, en utilisant le cycle "lavage et séchage".	Capacité nominale	33
	Motivité de la capacité nominale	30			
	Quart de la capacité nominale	30		Motivité de la capacité nominale	34
Vitesse d'essorage (trn/min.) ^{a)}	Capacité nominale de lavage	1 551	Taux d'humidité résiduelle pondérée (%) ^{b)}		44,0
	Motivité de la capacité nominale	1 551			
	Quart de la capacité nominale	1 551			
Durée du programme «eco 40-60» (h:min)	Capacité nominale de lavage	4:00	Classe d'efficacité d'essorage ^{a)}	A	
	Motivité de la capacité nominale	3:00			
	Quart de la capacité nominale	3:00			
Émissions acoustiques dans l'air lors de la phase d'essorage pour le cycle de lavage «eco 40-60» à la capacité		83	Durée du cycle «lavage et séchage» (h:min)	Capacité nominale	9:50
				Motivité de la capacité	6:00

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normale de lavage (dR/A) re 1 µW)			té nominale	
Type	À pose libre	Émissions de bruit acoustique dans l'air en phase d'essorage pour le programme «eco 40-60» à la capacité nominale de lavage	D	
Mode arrêt (W) (le cas échéant)	0,50	Mode veille (W) (le cas échéant)	0,50	
Démarrage différé (W) (le cas échéant)	4,00	Mode veille avec maintien de la connexion au réseau (W) (le cas échéant)	s.o.	
Durée minimale de la garantie offerte par le fournisseur: 24 mois				
Ce produit a été conçu pour libérer des ions argent au cours du cycle de lavage				
Informations supplémentaires: Les années de garanties peuvent être différentes selon les différentes lois nationales. Exceptions: Irlande, Royaume-Uni: 12 mois; Espagne, Portugal: 36 mois; Norvège: 60 mois				
Lien internet vers le site web du fournisseur où se trouvent les informations visées à l'annexe II, point 9, du règlement (UE) 2019/2023 de la Commission: https://docs.whirlpool.eu/				

^{a)} Pour le programme «eco 40-60».

^{b)} Pour le cycle «lavage et séchage».

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Image: EU Energy Label showing energy efficiency ratings, capacities, water consumption, and noise levels for the Hotpoint AQD1172D 697J EU/A N Washer-Dryer.

You can find more information and the product information sheet on the EPREL database:

<https://eprel.ec.europa.eu/qr/361935>

WARRANTY AND SUPPORT

This product comes with a standard manufacturer's warranty. The duration of the warranty is typically 24 months from the date of purchase. Please retain your proof of purchase for warranty claims.

For technical assistance, spare parts, or to schedule a service appointment, please contact Hotpoint customer support. Refer to the official Hotpoint website or your purchase documentation for contact details specific to your region.

Note: Availability of spare parts information is currently unavailable as per product specifications.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details.](#)

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question