hurkins Smug Mug Warmer V2 Grande Black

hurkins Smug Mug Warmer V2 Grande Black Instruction Manual

Model: Smug Mug Warmer V2 Grande Black | Brand: hurkins

1. Introduction

The hurkins Smug Mug Warmer V2 Grande Black is designed to keep your beverages at an optimal temperature of 55 °C (131 °F) throughout the day. This device features an intelligent heating base that also functions as a wireless charger for compatible devices when the mug is not in use. The system includes a spill-resistant ceramic mug with a lid for enhanced heat retention.



Image: The hurkins Smug Mug Warmer V2 Grande Black with its heating base, showcasing its sleek design.

2. Important Safety Information

- Read all instructions before use.
- Use only the provided USB-C cable and fast charge adapter. Using unauthorized power sources may damage the device or pose a safety risk.
- Do not immerse the heating base in water or other liquids. Clean with a dry cloth only.
- Keep the device out of reach of children and pets.
- Do not touch the heating surface when hot. Allow it to cool before handling.
- Ensure the mug is properly seated on the heating base for optimal performance and safety.

- Avoid placing metallic objects other than the designated mug on the heating base when in warming mode.

3. Package Contents

Verify that all items are present in your package:

- 1 x hurkins Smug Mug (Grande Black)
- 1 x Heating Pad (Wireless Charger Base)
- 1 x USB-C Fabric Cable
- 1 x Fast Charge Adapter
- 1 x PCTG Lid

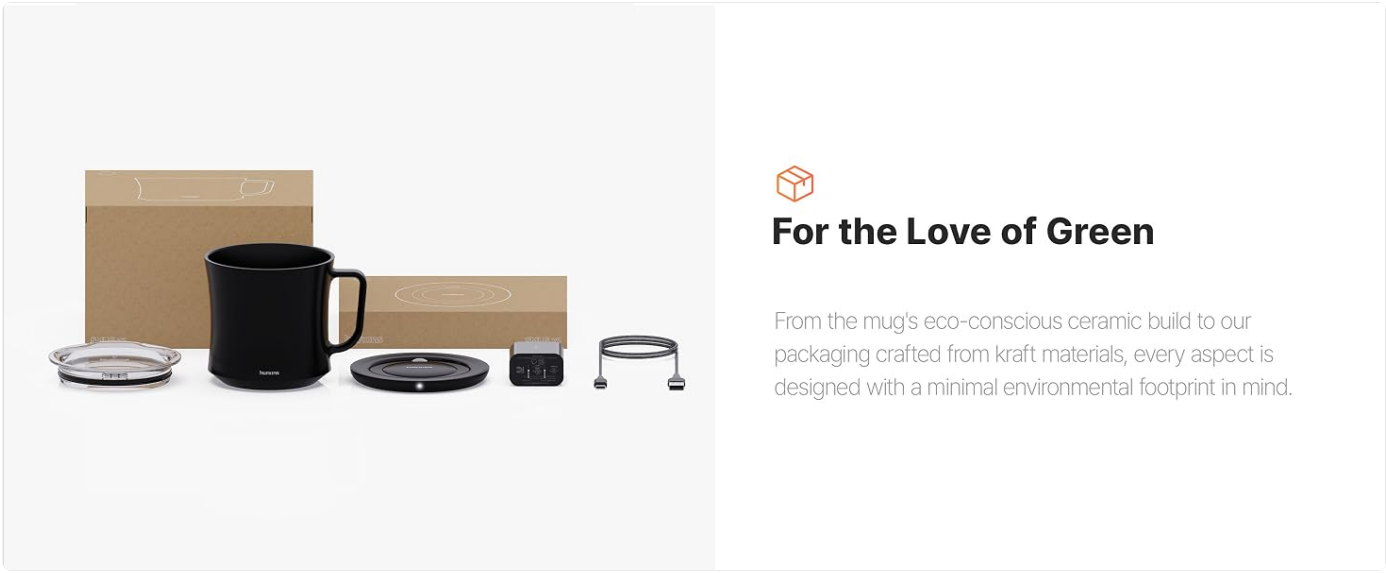


Image: The hurkins Smug Mug Warmer V2 package contents, including the mug, heating pad, cable, adapter, and lid.

4. Setup

1. Unpack all components from the box.
2. Connect the USB-C fabric cable to the heating pad.
3. Plug the other end of the USB-C cable into the fast charge adapter.
4. Insert the fast charge adapter into a standard wall power outlet.
5. Place the heating pad on a stable, flat surface.
6. Fill the hurkins Smug Mug with your desired beverage and place it onto the center of the heating pad. The indicator light on the base will illuminate, signifying that heating has begun.

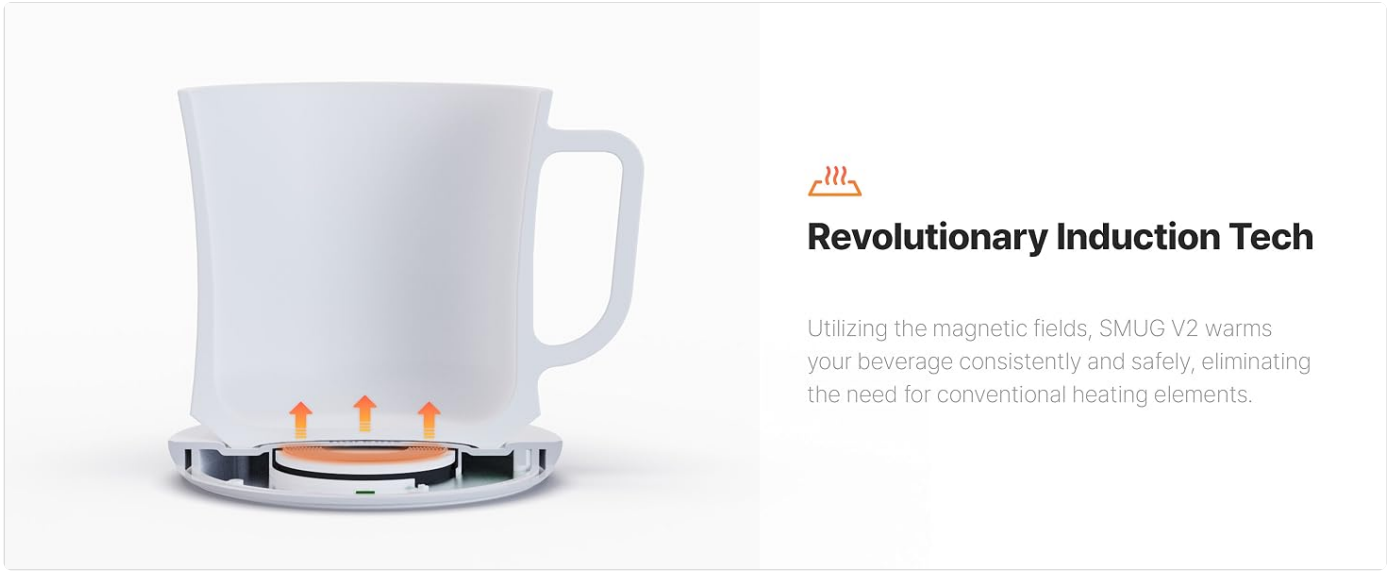


Image: A diagram illustrating the induction heating technology within the base and mug.

5. Operating Instructions

Automatic Beverage Warming

- The Smug Mug Warmer V2 automatically activates when the mug is placed on the heating pad and deactivates when removed.
- It maintains your beverage at a consistent temperature of approximately 55 °C (131 °F).
- For maximum heat retention, use the included PCTG lid.



Image: The hurkins Smug Mug Warmer V2 maintaining a beverage at 149°F (65°C).

Wireless Charging Function

- When the mug is not on the heating pad, the base can function as a wireless charger for compatible smartphones and other devices.
- Simply place your device on the center of the heating pad to initiate wireless charging.

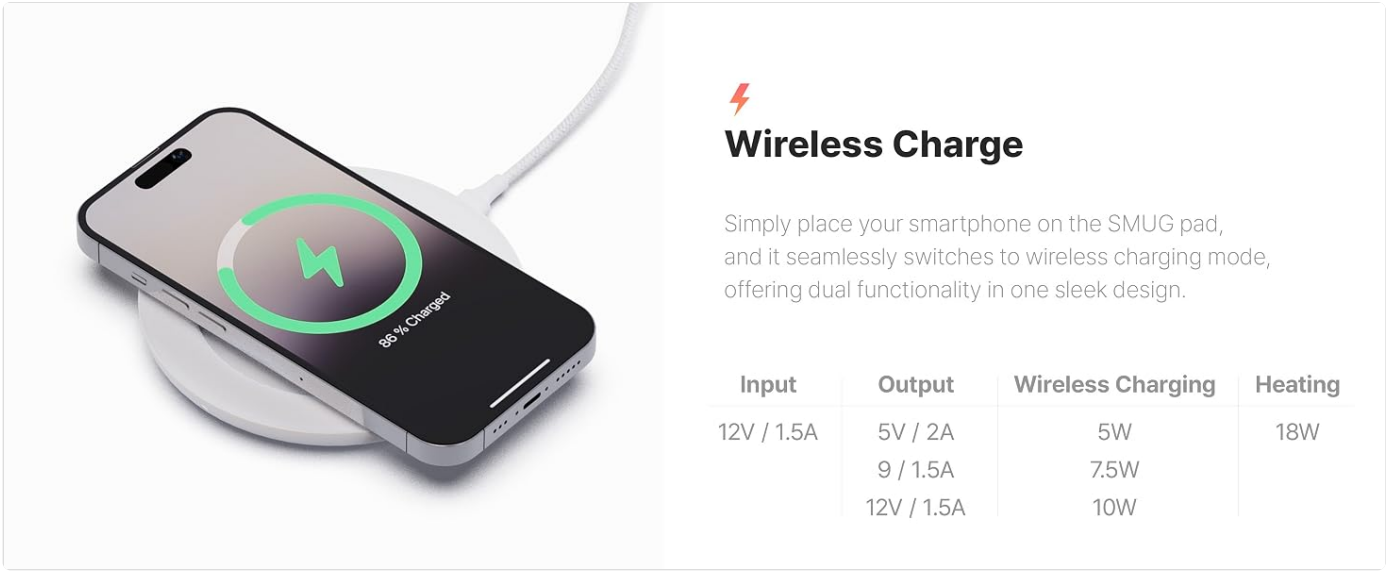


Image: A smartphone charging wirelessly on the hurkins Smug Mug Warmer V2 base.

Auto-Sleep Feature

- The device features an auto-sleep function that automatically shuts off after 8 hours of continuous operation for safety and energy efficiency.

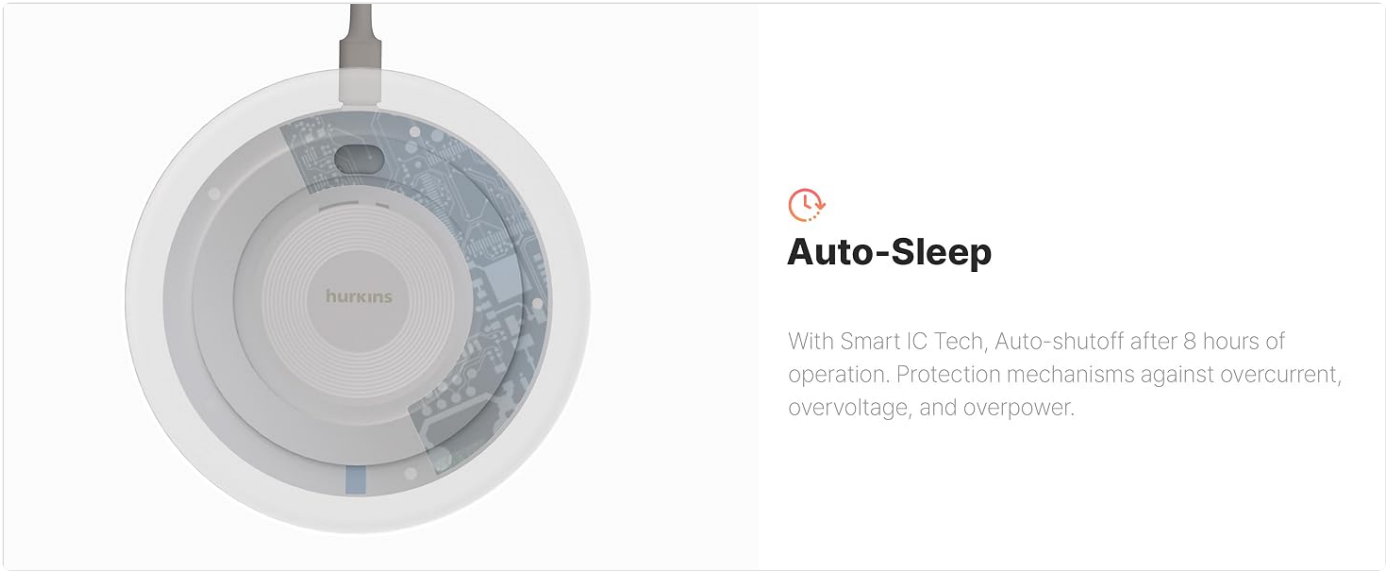


Image: An internal view of the mug warmer base highlighting the auto-sleep technology.

6. Maintenance

Regular cleaning ensures the longevity and optimal performance of your hurkins Smug Mug Warmer V2.

- **Mug Cleaning:** The ceramic mug can be cleaned with a quick rinse of water and mild soap, similar to any regular mug.
- **Heating Pad Cleaning:** Ensure the heating pad is unplugged and cool before cleaning. Wipe the surface with a dry cloth. Avoid using abrasive cleaners or immersing the pad in water.

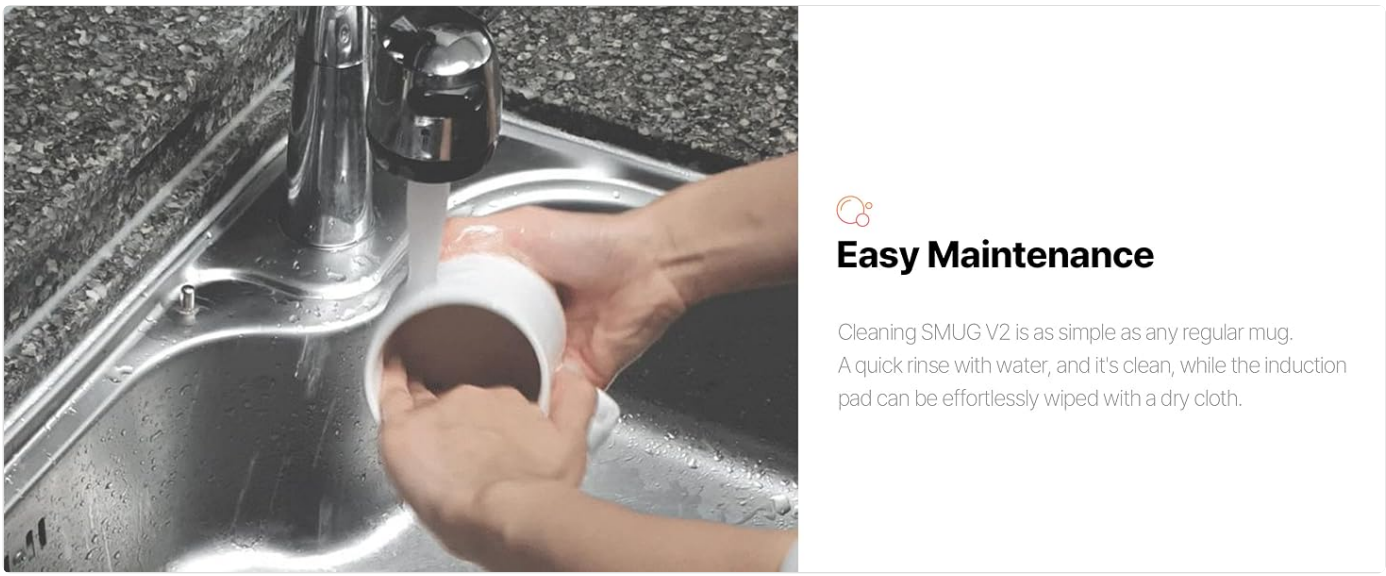


Image: Hands cleaning the hurkins Smug Mug under running water, demonstrating easy maintenance.

7. Troubleshooting

Problem	Possible Cause	Solution
Mug is not heating / Indicator light is off or flashing.	• Mug not properly centered on the heating pad. • Incorrect or low-power USB adapter used. • Power cable not securely connected.	• Ensure the mug is placed centrally on the heating pad. • Verify that you are using the provided fast charge adapter and USB-C cable. Computer USB ports or generic low-power adapters may not provide sufficient power. • Check all cable connections.
Wireless charging is not working.	• Mug is on the heating pad. • Device is not wireless charging compatible. • Device not properly aligned on the charging surface.	• Remove the mug from the heating pad. • Confirm your device supports Qi wireless charging. • Adjust the position of your device on the heating pad until charging begins.
Beverage is not warm enough.	• Lid not used. • Mug not fully seated. • External factors (e.g., cold room temperature).	• Always use the PCTG lid to maximize heat retention. • Ensure the mug is correctly placed on the heating pad. • Allow more time for the mug to reach the target temperature, especially if starting with a cold beverage.

8. Specifications

Feature	Detail
Brand	hurkins
Model	Smug Mug Warmer V2 Grande Black
Color	Grande Black (Other variants: White, Special Blue, Special Grey)
Material	Ceramic (Mug)
Power Source	USB-C (Battery Powered is incorrect, it's wired)
Voltage	5 Volts
Wattage	10 watts
Maximum Temperature	150 °F (65 °C)
Auto-Shutoff	8 hours

9. Warranty and Support

Warranty Information

The hurkins Smug Mug Warmer V2 comes with a **1-Year Free Replacement Warranty**. This warranty covers manufacturing defects and product failures under normal use. If your product fails within one year of purchase, please contact customer support for a replacement.

Customer Support

For any questions, troubleshooting assistance, or warranty claims, please visit the official hurkins website or contact their customer support team through the retailer where the product was purchased. Please have your purchase details and product model information ready when contacting support.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question