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› Mport 9C Type-C Multiport USB Hub User Manual

Portronics Mport Hub

Portronics Mport 9C Type-C Multiport USB Hub

USER MANUAL

Introduction

The Portronics Mport 9C is a versatile Type-C multiport USB hub designed to expand the connectivity of your devices. With 9 different output ports, it serves as a comprehensive solution for connecting multiple peripherals, displays, and networks to your laptop, tablet, or smartphone. Its compact and durable design makes it an ideal companion for both travel and daily use.



Figure 1: The Portronics Mport 9C Type-C Multiport USB Hub, showcasing its sleek silver design and integrated Type-C cable.

This hub is compatible with a wide range of operating systems, including Windows, Chrome OS, iOS, and Android, offering seamless integration into your existing setup. It features high-speed data transfer capabilities, support for external displays, and reliable network connectivity, all within a single, portable unit.

Perfect Portability



Figure 2: The Mport 9C hub being held, illustrating its compact size and perfect portability for on-the-go use.

Setup

Follow these steps to set up your Mport 9C USB Hub:

1. **Connect to Host Device:** Plug the integrated USB Type-C cable of the Mport 9C hub into an available USB Type-C port on your laptop, tablet, or smartphone. Ensure the connection is secure.
2. **Power Connection (Optional but Recommended):** For stable operation, especially when connecting multiple power-intensive devices or using display outputs, connect your device's original power adapter to the Power Delivery (PD) port on the Mport 9C. This provides pass-through charging to your host device.
3. **Driver Installation:** The Mport 9C is designed for plug-and-play functionality. Most operating systems (Windows, macOS, Chrome OS, Android, iOS) will automatically detect and install the necessary drivers. No manual driver installation is typically required.
4. **Initial Device Recognition:** Allow a few moments for your operating system to recognize the hub and its connected peripherals. You may see notifications indicating new hardware detection.

Widely Compatibility



Windows



MacOS



Android 7.0
& Above



Figure 3: The Mport 9C connected to a laptop, illustrating its wide compatibility with various operating systems including Windows, macOS, and Android.

Operating Instructions

The Mport 9C offers a variety of ports for enhanced connectivity:

9 Ports in One



Figure 4: An overhead view of the Mport 9C, clearly labeling all 9 available ports including USB 3.0, HDMI, VGA, RJ45, SD, TF, and PD.

- **USB 3.0 Ports (3x):** Connect USB devices such as flash drives, external hard drives, keyboards, mice, and other peripherals. These ports support data transfer speeds of up to 5Gbps.
- **HDMI Port:** Connect to an external monitor, TV, or projector for video and audio output. Supports resolutions up to 4K at 30Hz.
- **VGA Port:** Connect to an external monitor or projector. Supports resolutions up to 1080p at 60Hz.
Note: When using both HDMI and VGA simultaneously, the display may mirror on both screens depending on your host device's capabilities. For extended display, it is often recommended to use one display output at a time, or check your device's display settings.
- **RJ45 Ethernet Port:** Provides a stable wired internet connection. Ideal for situations where Wi-Fi is unreliable or unavailable. Supports Gigabit Ethernet speeds.

Gigabit Ethernet, Stable Transmission for faster and durable internet speed.



Figure 5: The Mport 9C connected to a laptop, demonstrating the use of the Gigabit Ethernet port for stable internet transmission.

- **SD Card Slot:** Insert standard SD, SDHC, or SDXC memory cards for data transfer.
- **TF (Micro SD) Card Slot:** Insert Micro SD, Micro SDHC, or Micro SDXC memory cards for data transfer.
Note: SD and TF card slots can be used simultaneously.
- **Power Delivery (PD) Type-C Port:** This port is for charging your host device (laptop, tablet, phone) through the hub. Connect your device's original Type-C power adapter to this port. It does not support data transfer for external storage devices.

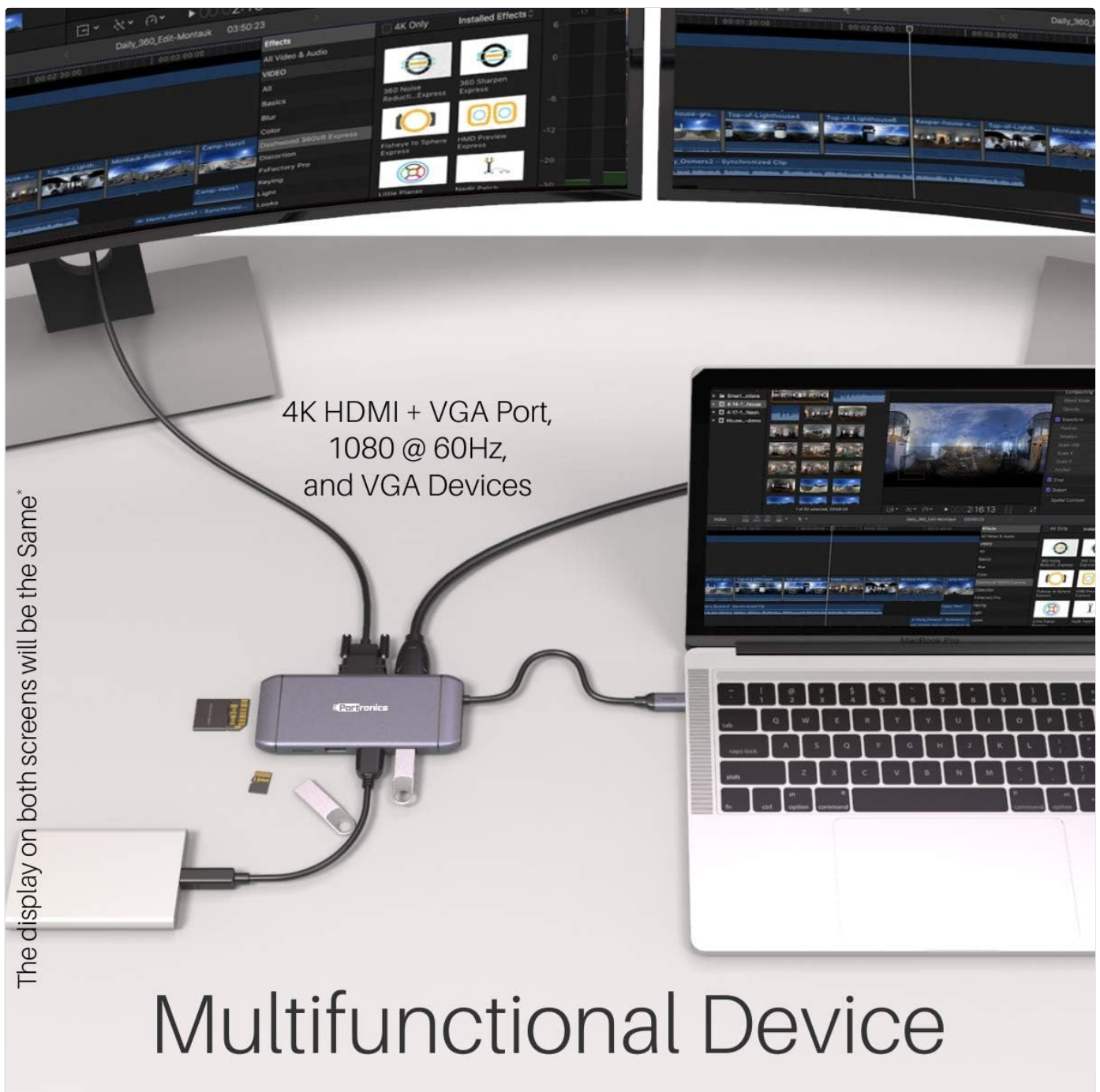


Figure 6: The Mport 9C connected to a laptop, extending its display to two external monitors via HDMI and VGA ports, showcasing its multifunctional capabilities.

Super Speed Data Transfer



Figure 7: Visual representation of the Mport 9C's super-speed data transfer capability, highlighting 5Gbps data transfer speed for various connected devices.

Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the surface of the hub. Avoid using liquid cleaners, aerosols, or abrasive solvents, as these may damage the device.
- **Storage:** When not in use, store the Mport 9C in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Handle the hub with care. Avoid dropping it or subjecting it to strong impacts, which could damage internal components.
- **Cable Care:** Do not bend or pull the integrated Type-C cable excessively. Damage to the cable can affect the hub's functionality.

Durable Metal Body



Figure 8: Close-up of the Mport 9C, emphasizing its durable metal body construction, designed for longevity and resilience.

Troubleshooting

Problem	Possible Cause / Solution
Hub not recognized by device.	- Ensure the Type-C cable is fully inserted into your host device. - Try connecting the hub to a different Type-C port on your device. - Restart your host device. - Ensure your device's Type-C port supports data transfer and display output (if applicable).

Problem	Possible Cause / Solution
External display not working (HDMI/VGA).	Verify the display cable (HDMI/VGA) is securely connected to both the hub and the monitor. Check the input source on your monitor/TV. Ensure your host device's Type-C port supports video output (DisplayPort Alternate Mode). For macOS M1/M2 devices, some users report HDMI extended display issues; VGA might work for extended display, or mirroring may be the only option with certain setups. Ensure your phone supports Mobile High-Definition Link (MHL) for display output if connecting a smartphone. Try connecting only one display at a time.
USB devices not detected or unstable.	Ensure the USB device is properly inserted into the hub's USB 3.0 port. If connecting multiple power-intensive USB devices (e.g., external hard drives), connect your host device's power adapter to the hub's PD port to provide sufficient power. Try connecting the USB device directly to your host device to confirm it functions independently.
Ethernet connection issues.	Check if the Ethernet cable is securely connected to both the hub and your router/modem. Verify your network settings on your host device. Try restarting your router/modem.
Hub feels warm during use.	It is normal for the hub to become warm during operation, especially when multiple ports are in use or when charging. The metal body acts as a heat sink. If it becomes excessively hot, disconnect it and allow it to cool down. Ensure adequate ventilation around the hub.

Specifications

Feature	Detail
Product Dimensions	4.88 x 2.17 x 0.67 inches
Item Weight	1.94 ounces
Model Number	Mport Hub
Brand	Portronics
Color	Silver
Hardware Interface	Thunderbolt (USB-C compatible)
Special Feature	Powered (via PD port)
Compatible Devices	Windows, Chrome OS, iOS, and Android
Ports	3x USB 3.0, 1x HDMI, 1x VGA, 1x RJ45 Ethernet, 1x SD Card, 1x TF Card, 1x USB-C PD
HDMI Resolution	Up to 4K@30Hz
VGA Resolution	Up to 1080p@60Hz

Feature	Detail
USB Data Transfer Speed	Up to 5Gbps

Warranty and Support

For warranty information, technical support, or service inquiries regarding your Portronics Mport 9C Type-C Multiport USB Hub, please refer to the official Portronics website or contact their customer support directly. Keep your purchase receipt as proof of purchase for warranty claims.

Manufacturer: Portronics

For further assistance, visit: [Portronics Store on Amazon](#)

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