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Whirlpool W9 921D OX 2

Whirlpool W9 921D OX Refrigerator Freezer User Manual

Model: W9 921D OX 2

1. Introduction

This user manual provides essential information for the safe and efficient operation, installation, and maintenance of your Whirlpool W9 921D OX 2 Refrigerator Freezer. Please read this manual thoroughly before using the appliance and keep it for future reference.



Figure 1.1: Front view of the Whirlpool W9 921D OX 2 Refrigerator Freezer. This appliance features a sleek stainless steel finish and a modern design, with the refrigerator compartment at the top and the freezer at the bottom.

2. Safety Instructions

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons.

- Ensure the appliance is properly grounded.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments.
- Unplug the appliance before cleaning or performing maintenance.
- Keep ventilation openings clear of obstruction.

3. Setup and Installation

3.1 Unpacking

Carefully remove all packaging materials. Inspect the appliance for any damage incurred during transit. Report any damage to your retailer immediately.

3.2 Placement

Place the refrigerator freezer on a flat, stable surface away from direct sunlight, heat sources (e.g., ovens, radiators), and extreme cold. Ensure adequate ventilation around the appliance.



Figure 3.1: Product dimensions for proper placement. The appliance measures approximately 201.3 cm in height, 59.5 cm in width, and 65.5 cm in depth.

3.3 Electrical Connection

Connect the appliance to a dedicated, grounded power outlet. The voltage requirement is 220 Kilovolts. Do not use extension cords or multiple outlet adapters.

3.4 Door Reversibility

The door of this appliance is reversible, allowing it to open from either the left or right side. Refer to the detailed instructions in the full installation guide for reversing the door swing.

4. Operating Instructions

4.1 Initial Start-up

After connecting to power, allow the appliance to stand for at least 4 hours before loading food. This allows the refrigerant to settle. The electronic control panel will display the current temperature settings.



Figure 4.1: The electronic control panel located on the upper door of the appliance. This panel allows for precise temperature adjustments and activation of special functions.

4.2 Temperature Control

Adjust the refrigerator and freezer temperatures using the electronic controls. The recommended refrigerator temperature is 4°C, and the freezer temperature is -18°C. The 6th Sense Precision Control technology automatically restores ideal temperature and humidity levels.



Figure 4.2: The 6th Sense technology logo. This intelligent system continuously monitors and adapts to maintain optimal conditions inside the refrigerator, ensuring food freshness and energy efficiency.

4.3 Special Functions

- **Fast Cooling:** Activates rapid cooling to quickly lower the refrigerator temperature, ideal for when new groceries are added.
- **Temperature Alarm:** An audible alarm will sound if the internal temperature rises above a safe level, alerting you to potential issues.
- **MultiFlow System:** Ensures even distribution of cold air throughout the refrigerator compartment, maintaining consistent temperatures.



Figure 4.3: Illustration of the MultiFlow system. Arrows indicate the circulation of cold air within both the refrigerator and freezer compartments, ensuring uniform cooling and preventing hot spots.

4.4 Storage Compartments



Figure 4.4: The spacious interior of the refrigerator and freezer compartments. The refrigerator features adjustable shelves and specialized drawers, while the freezer offers multiple drawers for organized storage.

- **FreshBox 0°:** A dedicated compartment designed to maintain a temperature close to 0°C, ideal for storing fresh meat and fish.



Figure 4.5: The FreshBox 0° drawer, specifically designed to keep delicate foods like fish and meat fresh for longer by maintaining a temperature near freezing.

- **FreshBox:** A drawer for fruits and vegetables, designed to maintain optimal humidity levels.



Figure 4.6: The FreshBox+ drawer, optimized for storing fruits and vegetables, helps preserve their crispness and nutritional value.

- **Easy Access Freezer Shelf:** A convenient pull-out shelf in the freezer for easy access to frequently used items.



Figure 4.7: The Easy Access shelf in the freezer, designed for quick retrieval of smaller or frequently used frozen items.



Figure 4.8: The Easy Access shelf shown with various small containers, demonstrating its utility for organized freezer storage.

5. Maintenance and Cleaning

5.1 Cleaning the Interior

Before cleaning, unplug the appliance. Clean the interior regularly with a solution of mild detergent and warm water. Rinse thoroughly and dry with a soft cloth. Do not use abrasive cleaners or solvents.

5.2 No Frost System

This appliance features a No Frost Full System, which prevents ice build-up in both the refrigerator and freezer compartments, eliminating the need for manual defrosting.



Figure 5.1: The Dual No Frost system, visible on the back wall of the refrigerator compartment, actively prevents frost formation, ensuring efficient cooling and easy maintenance.

5.3 Cleaning the Exterior

Wipe the exterior surfaces with a soft, damp cloth. For stainless steel finishes, use a specialized stainless steel cleaner. Avoid spraying water directly onto the control panel.

6. Troubleshooting

Problem	Possible Cause	Solution
Appliance does not operate.	No power supply; power cord not plugged in.	Check power outlet and plug. Ensure circuit breaker is not tripped.

Problem	Possible Cause	Solution
Temperature is not cold enough.	Door not closed properly; excessive food load; temperature setting too high.	Check door seal; reduce food load; adjust temperature setting lower.
Unusual noises.	Appliance not level; objects vibrating against the unit.	Adjust leveling feet; ensure nothing is touching the back or sides of the appliance.
Water on the floor.	Drain hole blocked; excessive humidity.	Clear the drain hole; ensure door is not left open for extended periods.
Temperature alarm sounds.	Door left open; power outage; large amount of warm food added.	Close door; check power; allow time for temperature to stabilize.

If the problem persists after attempting these solutions, please contact customer support.

7. Technical Specifications

Feature	Specification
Model Number	W9 921D OX 2
Dimensions (H x W x D)	201.3 x 59.5 x 65.5 cm
Net Weight	77 kg
Total Net Capacity	348 Liters
Refrigerator Net Capacity	251 Liters
Freezer Net Capacity	97 Liters
Energy Efficiency Class	E (NEL)
Annual Energy Consumption	271 kWh
Noise Level	42 dB(A)
Defrost System	No Frost (Refrigerator & Freezer)
Climate Class	SN-T
Freezing Capacity	13 kg/24 hours
Voltage	220 Kilovolts
Door Reversibility	Yes

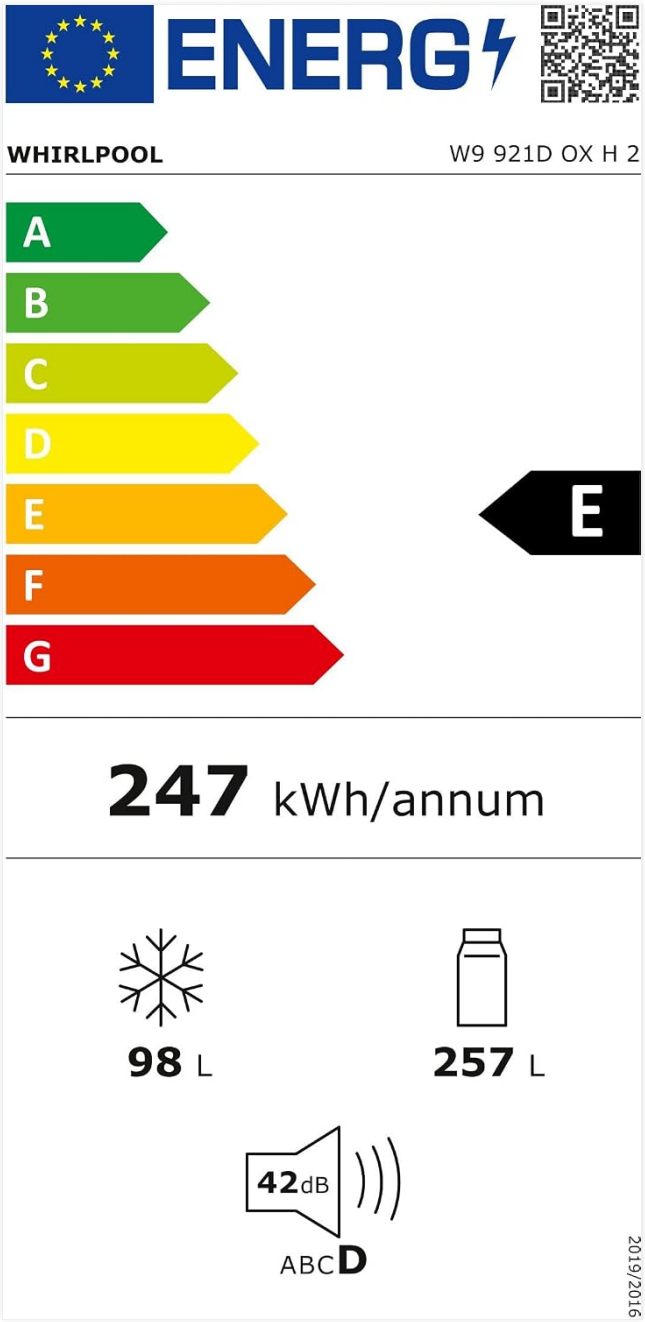


Figure 7.1: The energy label for the Whirlpool W9 921D OX 2, indicating its energy efficiency class E, annual energy consumption, and noise level.

For detailed energy information, refer to the EPREL database.

8. Warranty Information

Whirlpool appliances come with a standard manufacturer's warranty. For specific warranty terms and conditions, including duration and coverage, please refer to the warranty card included with your product or visit the official Whirlpool website. Keep your proof of purchase for warranty claims.

9. Customer Support

For technical assistance, spare parts, or service requests, please contact Whirlpool customer support. Have your model number (W9 921D OX 2) and serial number ready when contacting support.

Whirlpool Official Website: www.whirlpool.com

Service Contact: Refer to your regional Whirlpool website or documentation for local contact numbers.

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