Keurig K-2500

Keurig K-2500 Commercial Coffee Maker User Manual

Model: K-2500

Introduction

The Keurig K-2500 Single Serve Commercial Coffee Maker is designed for commercial environments, offering a blend of intuitive technology and modern design. This system provides a wide range of coffee, cocoa, and tea options at the touch of a color touchscreen. It supports both direct water line plumbing and an optional 110 oz. water reservoir (sold separately).
This manual provides essential information for the setup, operation, maintenance, and troubleshooting of your Keurig K-2500 coffee maker.

Important Safety Information

- Read all instructions before using the appliance.
- Do not immerse cord, plugs, or the appliance in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner.
- The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock, or injury to persons.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended use.

Setup

Unpacking

Carefully remove all components from the packaging. Ensure all parts are present before discarding packaging materials. The bundle includes the Keurig K-2500 coffee maker, 12 Bestpresso Donut Shop Medium Roast K-Cup Pods, and 4 Bestpresso Breakfast Blend K-Cup Pods.

Placement

Place the coffee maker on a stable, level surface. Ensure there is adequate clearance around the unit for ventilation and access.

Water Supply Connection

The Keurig K-2500 is designed for direct water line plumbing. This allows for continuous water supply without the need for manual refilling. For optimal performance and beverage taste, it is recommended to pair plumbed brewers with an Omnipure Water Filter Kit (sold separately).
If direct plumbing is not desired or feasible, an optional 110 oz. water reservoir can be purchased separately and attached to the unit. Refer to the reservoir's specific instructions for installation.



Image: The Keurig K-2500 can be used with an optional 110 oz reservoir or plumbed directly to a water line.

Connect the power cord to a grounded electrical outlet.

Operating Instructions

First Use & Priming

1. Ensure the water supply is connected and turned on (for plumbed units) or the reservoir is filled (if using reservoir).
2. Power on the brewer. The touchscreen will guide you through the initial setup process.
3. Perform a cleansing brew: Place a large mug on the drip tray. Open and close the K-Cup pod holder without inserting a pod. Select a brew size and press the Brew button. Discard the hot water.

Brewing a Beverage



Image: User interacting with the K-2500's color touchscreen to select brew options.

1. Lift the handle to open the K-Cup pod holder.
2. Insert a K-Cup pod into the holder.
3. Lower the handle completely to close the holder.
4. Place a mug on the drip tray. The removable drip tray accommodates most travel mugs.



Image: The removable drip tray allows for brewing into taller travel mugs.

5. Select your desired brew size from the color touchscreen (4, 6, 8, 10, or 12 oz.).
6. Optionally, press the **STRONG** button on the touchscreen to increase the strength and bold taste of your coffee.
7. Press the **Brew** button to start brewing.
8. The brewer will dispense the beverage. Once brewing is complete, carefully remove the mug.
9. Lift the handle to eject the used K-Cup pod into a disposal bin.

Programmable Sleep Mode

The K-2500 features a programmable sleep mode to save energy. Refer to the on-screen menu for settings and

adjustments.

High Altitude Setting

For consistent brewing quality at higher altitudes, the brewer includes a High Altitude Setting. Consult the touchscreen menu for activation if you are located above 5,000 feet (1,500 meters).

Maintenance

Regular maintenance ensures optimal performance and longevity of your Keurig K-2500 coffee maker. The brewer meets NSF-4 cleaning standards through UL EPH Classified certification, indicating its design for easy cleaning and hygiene.



Image: The K-2500 is designed for commercial use, emphasizing durability and cleanability.

Daily Cleaning

- Wipe down the exterior surfaces with a damp, soft cloth. The surfaces are non-porous and wipeable for easy cleaning.
- Remove and empty the drip tray. Wash the drip tray and its cover with warm, soapy water. Rinse thoroughly and dry.
- Clean the K-Cup pod holder: Remove the pod holder and rinse under running water. Use a paper clip to clear any clogs in the exit needle.

Descaling

Over time, calcium deposits (scale) can build up in your brewer, affecting performance. Descale your brewer every 3-6 months, or more frequently if you have hard water. Refer to the on-screen prompts or Keurig's official website for detailed descaling instructions using a Keurig descaling solution.

Drainable Internal Tank

The K-2500 features a drainable internal tank for easy maintenance and servicing. Consult the service manual or a qualified technician for procedures related to draining the internal tank.

Troubleshooting

This section addresses common issues you might encounter with your Keurig K-2500 coffee maker. For more complex problems, contact Keurig Customer Service.

Problem	Possible Cause	Solution
Brewer not turning on	No power, tripped circuit breaker.	Ensure power cord is securely plugged in. Check circuit breaker. Try a different outlet.
No water dispensing / Short brew	Water supply issue, clogged needle, air bubble.	Ensure water line is open or reservoir is full. Clean the K-Cup pod holder exit needle with a paper clip. Perform a cleansing brew without a pod to clear air.
Coffee grounds in cup	K-Cup pod not seated correctly, clogged exit needle.	Ensure K-Cup pod is properly inserted. Clean the exit needle.
Error message on touchscreen	Internal malfunction, specific issue.	Note the error code and consult the Keurig support website or contact customer service.
Brewed beverage is not hot enough	Temperature setting, scaling.	Check temperature settings on the touchscreen. Descale the brewer if necessary.

Specifications

Brand: Keurig

Model Number: K-2500

Color: Silver

Coffee Maker Type: Drip Coffee Machine

Coffee Input Type: K-Cup Pods

Operation Mode: Fully Automatic

Human Interface Input: Touchscreen

Special Feature: Programmable, Strong Brew, Direct Water Line Plumbing, Drainable Internal Tank, Quiet Brew Technology, High Altitude Setting

Product Dimensions: 24.2 x 18.2 x 16.3 inches

Item Weight: 1 pounds

Certifications: Meets NSF-4 and ANSI Standards, UL EPH Classified



Image: Key features of the Keurig K-2500, including Strong Brew and multiple cup sizes.

Warranty and Support

For warranty information and customer support, please refer to the documentation included with your product or visit the official Keurig website. Keurig offers support for serviceable modules to ensure extended brewer life and greater service flexibility.

You can also visit the Keurig Store on Amazon for additional product information and accessories.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question