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Beats MYMG2LL/A

Beats Flex Wireless Earbuds User Manual

Model: MYMG2LL/A

INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Beats Flex Wireless Earbuds. Please read this guide thoroughly to ensure optimal performance and longevity of your device.



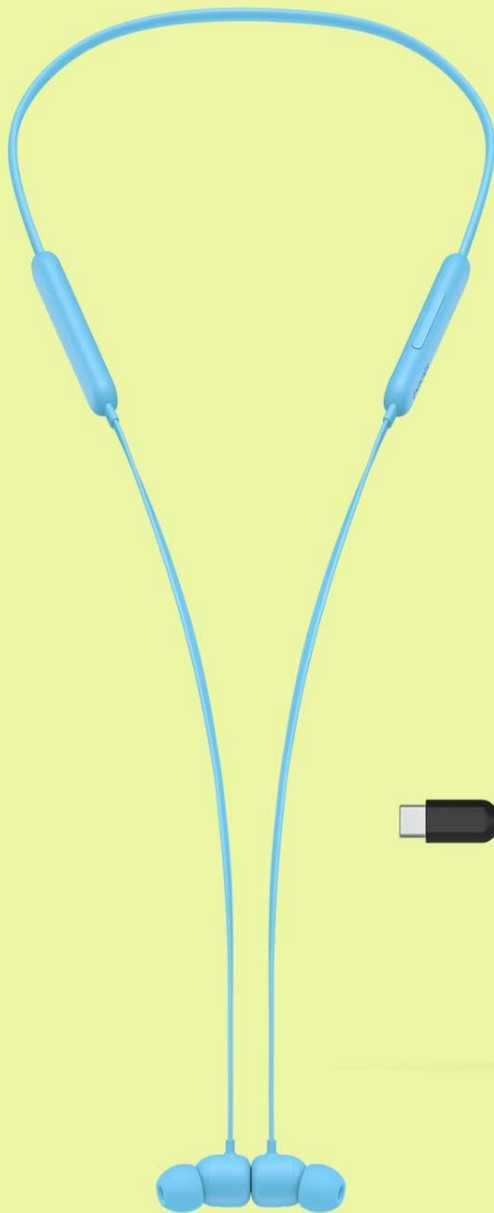
Image: Beats Flex Wireless Earbuds in Flame Blue, showcasing the neckband design and magnetic earbuds.

WHAT'S IN THE BOX

Upon unboxing your Beats Flex Wireless Earbuds, verify that all components are present:

- Beats Flex wireless earphones
- USB-C to USB-C charging cable
- Eartips with four size options (XS, S, M, L)
- Quick Start Guide
- Warranty card

WHAT'S IN THE BOX



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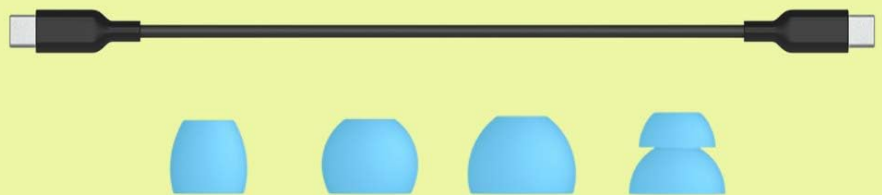


Image: An illustration showing the Beats Flex earbuds, USB-C charging cable, and four sets of eartips, representing the contents of the product box.

SETUP

1. Charging Your Beats Flex

Before first use, it is recommended to fully charge your Beats Flex. Connect the included USB-C to USB-C charging cable to the charging port on the right control module of your Beats Flex and to a compatible USB-C power adapter (sold separately) or a USB-C port on a computer.

- A full charge provides up to 12 hours of listening time.
- With Fast Fuel charging, a 10-minute charge can provide 1.5 hours of playback when the battery is low.

UP TO 12 HOURS OF LISTENING TIME

10-MINUTE FAST FUEL CHARGING GIVES
1.5 HOURS OF PLAYBACK WHEN BATTERY IS LOW



Testing conducted by Apple in August 2020 using preproduction Beats Flex and software paired with iPhone 11 Pro Max units and prerelease software. The playlist consisted of 100 unique music tracks purchased from the iTunes Store (256-Kbps AAC encoding). Volume was set to 50%. Total listening time was up to 12 hours. Testing consisted of full Beats Flex battery discharge while playing audio until Beats Flex stopped playback. 10-minute charge testing conducted with drained Beats Flex that were charged for 10 minutes, then audio playback was started until Beats Flex stopped playback. Battery life depends on device settings, environment, usage, and many other factors.

Image: Close-up of Beats Flex earbuds highlighting the long battery life and quick charging capability.

2. Powering On and Pairing

The Beats Flex are compatible with both Apple and Android devices, offering seamless connectivity via Bluetooth.

1. **Power On:** Press and hold the power button on the right control module for 1 second until the indicator light turns on.

2. **Pairing with Apple Devices (iOS 14 or later):**

- Unlock your iPhone or iPad and hold your Beats Flex near it.
- A setup animation will appear on your device's screen.
- Follow the on-screen instructions to connect.

3. **Pairing with Android Devices or Other Bluetooth Devices:**

- With your Beats Flex powered on, press and hold the power button until the indicator light begins to flash, indicating pairing mode.
- On your device, go to Bluetooth settings and select "Beats Flex" from the list of available devices.

COMPATIBLE WITH APPLE & ANDROID

EASILY CONNECTS VIA BLUETOOTH



Image: A visual representation of the Beats Flex connecting to both an Apple iPhone and an Android smartphone, demonstrating cross-platform compatibility.

3. Choosing the Right Eartips

For optimal sound quality and comfort, select the eartips that best fit your ears. The Beats Flex come with four size options (XS, S, M, L). Experiment with different sizes to find the most secure and comfortable seal.

OPERATING YOUR BEATS FLEX

On-Device Controls

The integrated controls on the left control module allow you to manage music playback, calls, and voice assistant activation.

- **Volume Buttons:** Press the '+' button to increase volume, and the '-' button to decrease volume.
- **Multi-function Button (between volume buttons):**
 - Press **once**: Play/Pause audio, Answer/End call.

- Press **twice**: Skip forward.
- Press **three times**: Skip backward.
- Press and **hold**: Activate voice assistant (Siri, Google Assistant, etc.).

ON-DEVICE CONTROLS

FOR MUSIC, CALLS,
AND VOICE ASSISTANT

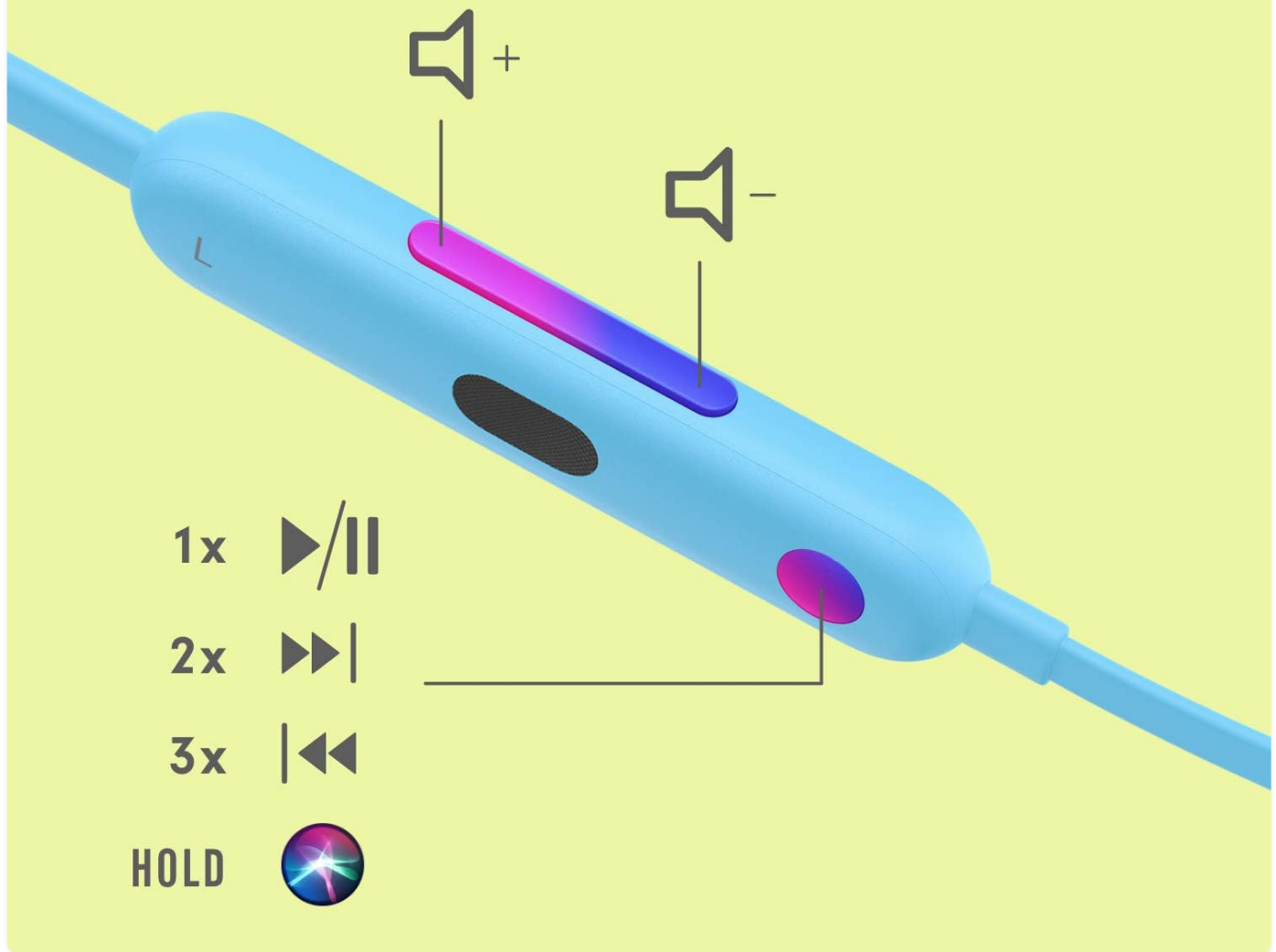
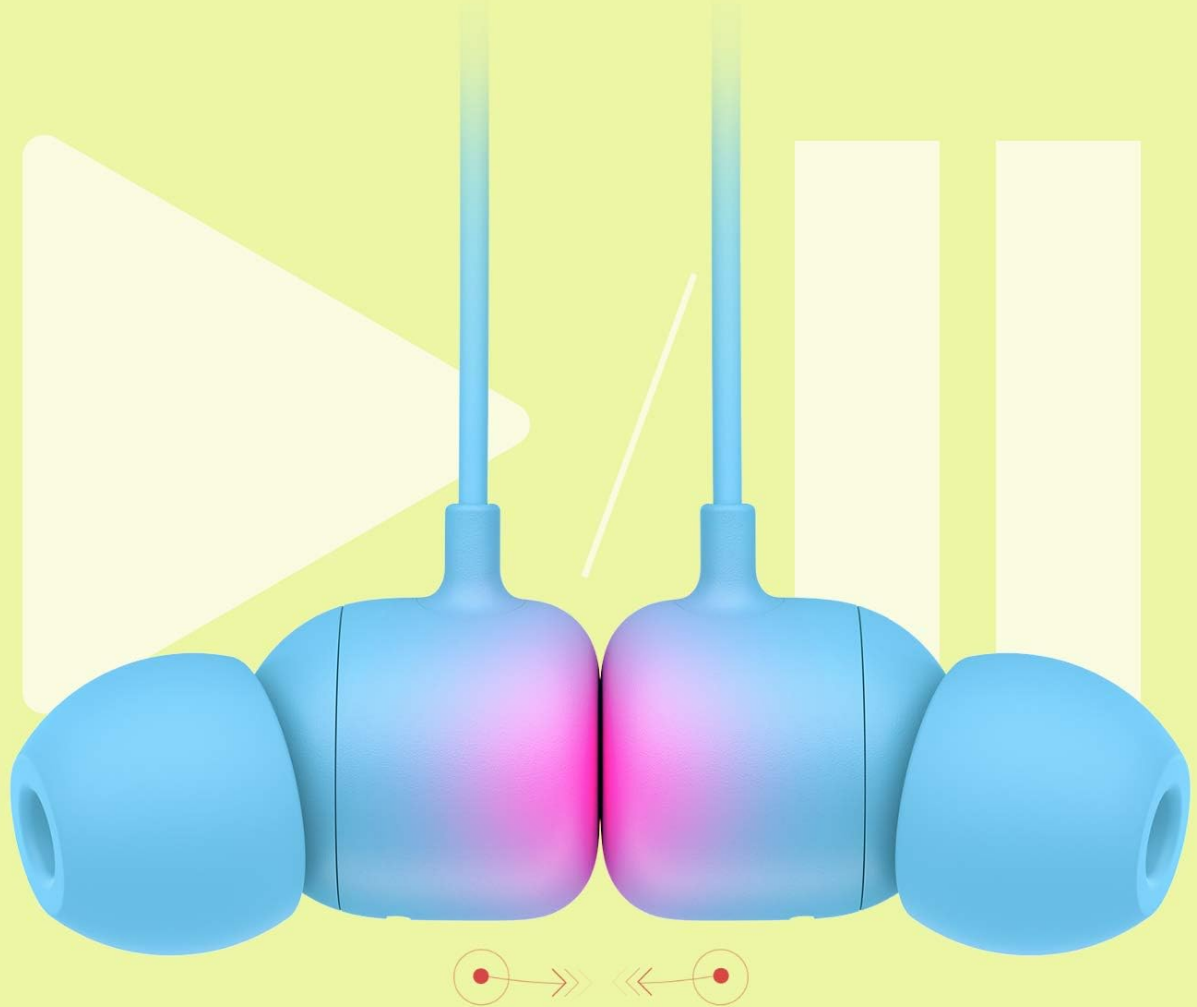


Image: A detailed diagram illustrating the functions of the on-device controls on the Beats Flex neckband, including volume, play/pause, skip, and voice assistant activation.

Magnetic Earbuds with Auto-Play/Pause

The Beats Flex feature magnetic earbuds that automatically pause your audio when snapped together around your neck and resume playback when separated. This intelligent design helps conserve battery life and provides a convenient listening experience.

MAGNETIC EARBUDS WITH AUTO-PLAY/PAUSE¹



¹ Compatible with iOS and iPadOS 14 or later, macOS 11 or later, WatchOS 7 or later, and tvOS 14 or later; compatibility will vary on Android devices.

Image: An animated graphic showing the magnetic earbuds of the Beats Flex attracting each other, illustrating the auto-play/pause feature.

Audio Sharing (Apple Devices)

With Audio Sharing, you can wirelessly share audio from your iPhone, iPad, or Apple TV to another pair of Beats headphones or AirPods. Simply bring the second pair of headphones near your device and follow the on-screen prompts to connect and share your audio.

APPLE AUDIO SHARING

LISTEN TOGETHER WIRELESSLY &
EFFORTLESSLY WITH JUST ONE TAP



Works with iPhone 8 or later and iPad touch (7th generation) with the latest version of iOS. Works with 12.9-inch iPad Pro (2nd generation or later), 11-inch iPad Pro, 10.5-inch iPad Pro, iPad (5th generation or later), iPad Air (3rd generation), and iPad mini (5th generation) with the latest version of iPadOS.

Image: An iPhone screen displaying the Audio Sharing interface, showing two pairs of Beats headphones connected and sharing audio simultaneously.

Built-in Microphone

The Beats Flex feature a built-in microphone with wind reduction technology, ensuring clear voice quality during calls and voice assistant interactions.

MAINTENANCE

Proper maintenance helps extend the life of your Beats Flex earbuds:

- **Cleaning:** Gently wipe the earbuds and cable with a soft, dry, lint-free cloth. Do not use abrasive cleaners or submerge the device in liquids.
- **Eartips:** Remove the eartips periodically and clean them with a damp cloth. Ensure they are completely dry before reattaching.
- **Storage:** When not in use, store your Beats Flex in a clean, dry place away from extreme temperatures. The magnetic earbuds help prevent tangling.

- **Water Resistance:** The Beats Flex are water resistant, meaning they can withstand splashes and light rain. They are not waterproof and should not be submerged in water. Avoid exposing them to pressurized water or high-velocity water.

TROUBLESHOOTING

If you encounter issues with your Beats Flex, try the following steps:

- **No Power:** Ensure the earbuds are fully charged. Connect them to a power source using the USB-C cable.
- **Cannot Pair:**
 - Make sure Bluetooth is enabled on your device.
 - Ensure the Beats Flex are in pairing mode (indicator light flashing).
 - Move the earbuds closer to your device.
 - Forget "Beats Flex" from your device's Bluetooth settings and attempt to re-pair.
- **No Sound or Low Volume:**
 - Check the volume levels on both your Beats Flex and your connected device.
 - Ensure the earbuds are properly seated in your ears.
 - Try playing audio from a different application or source.
- **Intermittent Connection:**
 - Ensure there are no obstructions between your device and the earbuds.
 - Move away from other wireless devices that might cause interference.
- **Resetting Your Beats Flex:** If issues persist, you may need to reset your earbuds. Consult the official Beats support website or the included Quick Start Guide for specific reset instructions.

SPECIFICATIONS

Model Name	Beats Flex
Model Number	MYMG2LL/A
Connectivity	Wireless (Bluetooth Class 1)
Battery Life	Up to 12 hours listening time
Fast Fuel Charging	10-minute charge for 1.5 hours playback
Charging Port	USB-C
Controls	On-device controls for music, calls, and voice assistant
Microphone	Built-in with wind reduction
Compatibility	Apple and Android devices
Weight	0.7 ounces (20 grams)
Dimensions (L x W x H)	3.15 x 1.26 x 4.8 inches
Water Resistance	Water resistant

For additional support, frequently asked questions, or to download the full user manual in PDF format, please visit the official Beats support website or refer to the Quick Start Guide included in your product box.

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