

Doro 730X

DORO 730X Dual-SIM 4G/LTE Cell Phone User Manual

Model: 730X

INTRODUCTION

The Doro 730X is a robust and user-friendly mobile phone designed for ease of use. Its durable construction is both shock- and water-resistant (IP54), making it suitable for outdoor activities. Key features include widely spaced, high-contrast keys for simplified calling and texting, and HD Voice technology for clear conversations. The device also incorporates an assistance button and supports the Response by Doro service for direct help. A soft-touch coating enhances grip and handling.





Figure 1: Doro 730X phone in its charging cradle.

SETUP

Unboxing and Initial Inspection

Upon opening the package, ensure all components are present and undamaged. The box should contain:

- Doro 730X Mobile Phone
- Charging Cradle
- AC Adapter
- USB Cable
- User Manual (this document)

Inserting SIM Card(s) and MicroSD Card

The Doro 730X supports Dual-SIM functionality and a microSD card for expandable storage. To insert the cards:

1. Carefully remove the back cover of the phone.
2. Locate the SIM card slots (Micro SIM / 3FF) and the microSD card slot.
3. Insert your SIM card(s) into the designated slots, ensuring the gold contacts face downwards and the cut corner aligns correctly.
4. If using, insert the microSD card into its slot until it clicks into place.
5. Replace the back cover securely.



Figure 2: Doro 730X highlighting key features including Micro SIM support.

Charging the Battery

Before first use, fully charge the phone's battery. The Doro 730X comes with a 1600 mAh Li-Ion battery.

1. Connect the AC adapter to the charging cradle.
2. Place the Doro 730X into the charging cradle, ensuring it sits firmly.
3. The charging indicator on the phone will illuminate. Allow the phone to charge until the indicator shows a full charge.
4. Alternatively, you can connect the USB cable directly to the phone's charging port and then to the AC adapter.



Figure 3: Doro 730X placed in its charging cradle.

First Power On and Setup Wizard

Press and hold the Power/End Call button to turn on the phone. The first time you power on the device, a setup wizard will guide you through initial configurations such as language selection, date and time, and network settings. Follow the on-screen prompts to complete the setup.

OPERATING YOUR DORO 730X

Basic Functions

- **Making Calls:** Use the large, high-contrast keypad to dial numbers. Press the green call button to initiate a call. The HD Voice feature ensures clearer conversations.
- **Answering Calls:** Press the green call button when the phone rings to answer an incoming call.
- **Sending Messages:** Navigate to the Messaging application. The widely separated keys make typing text messages easier.

- **Adjusting Volume:** Use the dedicated volume buttons on the side of the phone to adjust call volume, ringtone volume, and media volume.



Figure 4: Doro 730X in hand, demonstrating its compact design and user-friendly interface.

Navigation and Menu

The Doro 730X features an intuitive menu system. Use the navigation keys (up, down, left, right) and the central OK button to browse through menus and select options. The display is a Color / TFT 240 x 320 px (2.80") screen with 143 ppi, providing clear visuals.

Assistance Button and Response by Doro

The dedicated assistance button on the phone provides a quick way to get help in emergencies. When pressed, it can automatically dial pre-set emergency contacts or activate the Response by Doro service, which connects you to a support center.

Camera Functions

The Doro 730X is equipped with a 3-megapixel camera. To take photos, navigate to the Camera application from the main menu. You can view your captured images in the Image Viewer.

Internet and Connectivity

This phone supports 4G/LTE cellular technology for fast internet access. It also features Wi-Fi for connecting to wireless networks and Bluetooth 4.2 for connecting to accessories like headsets. You can access basic internet browsing and email functions.

MAINTENANCE AND CARE

To ensure the longevity and optimal performance of your Doro 730X, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the phone's screen and body. Avoid using harsh chemicals or abrasive materials.
- **Water and Shock Resistance:** The Doro 730X has an IP54 rating, meaning it is protected against dust ingress and splashing water from any direction. While durable, avoid submerging the phone in water or exposing it to excessive impacts.
- **Battery Care:** To maximize battery life, avoid extreme temperatures. Do not leave the phone fully charged or fully discharged for extended periods. Use only the original charger and accessories.
- **Software Updates:** Keep your phone's software updated. Firmware over-the-air (FOTA) updates will be available periodically to improve performance and add features.





Figure 5: Rear view of the Doro 730X.

TROUBLESHOOTING

If you encounter issues with your Doro 730X, refer to the table below for common problems and their solutions.

Problem	Possible Cause	Solution
Phone does not turn on	Low or depleted battery.	Charge the battery for at least 30 minutes before attempting to power on.
Cannot make or receive calls	No network signal; SIM card not inserted correctly; SIM card not activated.	Check network signal strength. Reinsert SIM card. Contact your service provider to ensure SIM is active.
Poor call quality (e.g., static, echo)	Weak signal; interference; earpiece/microphone obstruction.	Move to an area with better signal. Ensure earpiece and microphone are clean and unobstructed.
Screen is unresponsive or frozen	Software glitch.	Perform a soft reset by removing and reinserting the battery (if removable), or press and hold the power button until the phone restarts.
Battery drains quickly	Too many apps running in background; high screen brightness; old battery.	Close unused applications. Reduce screen brightness. Consider replacing the battery if it's old.

TECHNICAL SPECIFICATIONS

Below are the detailed technical specifications for the Doro 730X.

Feature	Specification
Model Name	730X
Product Dimensions	6 x 1.3 x 13.8 cm; 326 g
Screen Size	2.8 Inches
Resolution	240 x 320 pixels
Battery	Li-Ion 1600 mAh
Internal Storage	1.3GB (expandable with microSD)
CPU Model	MediaTek MT6731 (1.10 GHz, Quad-core)
Operating System	Google Android (customized for Doro)
Cellular Technology	4G/LTE
Wireless Carrier	Unlocked for All Carriers
Water/Dust Resistance	IP54
Camera Resolution	3 Megapixel
Bluetooth Version	4.2





Top features		Handset unit display		Ergonomics	
4G	✓	List top 10 contacts first	✓	Handset size (mm)	138x60x13
Assistance button	✓	Phonebook positions	>500	Handset weight including batteries (g)	119
Camera resolution (megapixel)	3	Adjustable font size	✓	Cables & Connections	
Email	✓	Backlit display	✓	Headset outlet (3.5mm)	✓
GPS	✓	Big display text	✓	Powering handset unit	
HAC (hearing aid compatible)	✓	Colour display	✓	AC Adapter spec V/mA	5V 550mA
Loud and clear sound	✓	Contrast adjustment	✓	Battery included (type)	1600mAh Li-ion
Speakerphone	✓	Customisable wallpaper	✓	Standby time (up to hours)	330
Visual ring indicator	✓	Display size (H x W mm)	43.2*57.6	Talk time (up to hours)	8
Torch	✓	Optional display modes optimised for visually impaired users	✓	Technology	
Main features		Resolution (H x W pixels)	320x240 QVGA	3G (Bands) UMTS Band 1 (2100) & 8 (900), B2 (1900)	
Backlit keypad	✓	SMS		3G data rate	HSPA+
Calculator	✓	Assistance SMS with GPS position	✓	A-GPS	✓
Calendar with reminder	✓	MMS	✓	Bluetooth®	✓
Call timer	✓	Predictive text	✓	Bluetooth® version	4.2
Firmware over-the-air updates (FOTA)	✓	SMS	✓	Chipset	MT6731V/ZA
ICE (In Case of Emergency)	✓	Sounds & Signals		GSM (band)	900/1800/1900
IP-classification	IP54	Polyphonic ringtones	22	LTE (4G)	Cat 4 VoLTE, Band 1, 3, 7, 8, 20Prepared for FDD 28A
Keylock	✓	Priority call alert (VIP)	✓	Memory card type	Micro SD
Startup wizard	✓	Ringer off setting	✓	Micro-SIM (3FF)	✓
Wake up alarm	✓	Ringer volume settings except off	15	VCard support	✓
Internet		Vibrating ringer	✓	Wi-Fi	✓
Bookmarks	✓	Acoustics		SAR (head)	0.791
Facebook	✓	HD voice certified	✓	SAR (body)	1.565
Web browser	✓	Hearing Aid Compatibility Rating	T4/M4	SAR (limbs)	2.536
Camera		Maximum receiving amplification (dB)	35	Dual SIM	✓
Camera flash	✓	Maximum ringer volume (dB(A) at 1 metre)	75		
Image viewer	✓	Microphone mute	✓		
Memories		Speaker phone volume settings	7		
Internal Storage	1.3 GB				



- ✓ Hear more thanks to loud and clear sound
- ✓ See more on the large colour display
- ✓ Feel more secure with the assistance button

Live life.

doro 

Figure 6: Side view of the Doro 730X and a summary of its technical features.

WARRANTY AND SUPPORT

Your Doro 730X is covered by a manufacturer's warranty against defects in materials and workmanship. The standard warranty period is typically 12 months from the date of purchase. Please retain your proof of purchase for warranty claims.



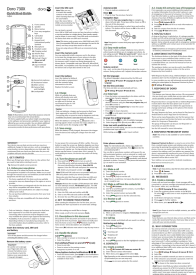
Extended warranty plans and accidental damage protection plans may be available for purchase separately. For specific details regarding your warranty coverage or to inquire about support, please refer to the warranty card included with your product or visit the official Doro website.

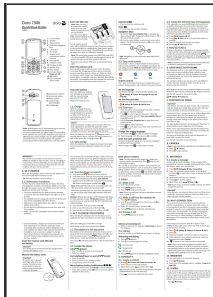
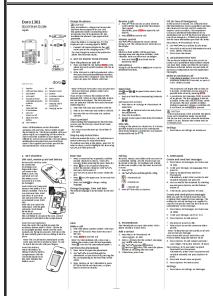
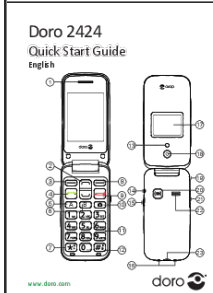
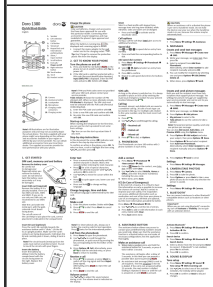
For technical assistance, troubleshooting beyond this manual, or to report a defect, please contact Doro Customer Support. Contact information can typically be found on the Doro website or in the product packaging.

- **Online Support:** Visit the official Doro support website for FAQs, software downloads, and contact forms.
- **Telephone Support:** Refer to your regional Doro website for local customer service numbers.

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Related Documents - 730X

<div><div>Doro 730X</div><div></div><div></div></div>	<div><div>Doro 730X User Manual</div><div>User manual for the Doro 730X mobile phone. This guide covers device setup, operation, features, settings, safety instructions, and technical specifications for easy and accessible communication.</div></div>
<div><div></div></div>	<div><div>Doro 730X Quick Start Guide: Setup and Basic Usage</div><div>Get started with your Doro 730X mobile phone. This quick start guide provides essential information on setup, calls, contacts, messages, camera, Wi-Fi, and safety instructions.</div></div>

	<p>Doro 730X Quick Start Guide - Get Started Easily</p> <p>Learn how to set up and use your Doro 730X mobile phone with this quick start guide. Covers basic functions, calls, contacts, and essential features.</p>
	<p>Doro 1361 Quick Start Guide: Setup, Features, and Safety</p> <p>A comprehensive guide to the Doro 1361 mobile phone, covering initial setup, charging, making calls, sending messages, using the camera and Bluetooth, troubleshooting, safety instructions, and technical specifications.</p>
 <p>Doro 2424 Quick Start Guide English</p> <p>1. Speaker 2. Scroll buttons 3. Left selection button 4. Call key 5. Speed dial A 6. Speed dial B 7. International prefix/symbols 8. Right selection button 9. End call / Power on/off 10. Camera key 11. Microphone 12. Silent / Input method 13. Tone to Come in Flash 14. Headset socket 15. Lock key 16. Charging cable connection 17. External display button 18. Camera lens 19. Lanyard hook 20. Assistance button 21. Volume 22. Loudspeaker 23. Charging socket</p> <p><small>Note! All illustrations are for illustrative purposes only and may not accurately depict the actual device. This guide is for reference only. The actual device and the items supplied, including but not limited to the colour, size, and screen to your, may vary depending on the software and accessories available in your region or offered by your service provider. Supplied accessories provide the best performance with your phone. Your local Doro dealer provides additional accessories.</small></p>	<p>Doro 2424 Quick Start Guide - User Manual</p> <p>A comprehensive quick start guide for the Doro 2424 mobile phone, covering setup, calls, messages, camera, safety instructions, and technical specifications.</p>
	<p>Doro 1380 Quick Start Guide</p> <p>A concise guide to setting up and using the Doro 1380 mobile phone, covering initial setup, basic functions, messaging, camera, safety, and troubleshooting.</p>