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T'nB SHCAMHDPRO

T'nB Wi-Fi Motorized IP Camera

MODEL: SHCAMHDPRO

Introduction

Thank you for choosing the T'nB Wi-Fi Motorized IP Camera. This device is designed to provide reliable home surveillance with advanced features such as 1080p video resolution, 360-degree rotation, infrared night vision, and two-way audio communication. This manual will guide you through the setup, operation, and maintenance of your new camera to ensure optimal performance and security.

Safety Information

- Read all instructions carefully before use.
- Keep the device away from water, moisture, and extreme temperatures.
- Do not attempt to disassemble or repair the camera yourself. Refer all servicing to qualified personnel.
- Use only the provided power adapter.
- Ensure the camera is installed securely to prevent accidental falls.
- Avoid placing the camera in direct sunlight or near heat sources.

Package Contents

Please check the box for the following items:

- T'nB Wi-Fi Motorized IP Camera (SHCAMHDPRO)
- Power Adapter
- Mounting Kit (screws, wall plugs)
- User Manual (this document)

Product Overview

Familiarize yourself with the main components of your T'nB IP Camera:



Front View: This image displays the front of the T'nB Wi-Fi Motorized IP Camera. Key features visible include the camera lens, surrounded by infrared LEDs for night vision, and a small light sensor. The T'nB brand logo is prominently displayed on the white upper body, which sits on a dark grey base. The camera's head is rotatable.



Rear View: This image shows the back of the T'nB Wi-Fi Motorized IP Camera. A circular speaker grille is visible in the center of the white body, indicating two-way audio capability. At the very bottom of the dark grey base, a small rectangular port is present, likely for power input or a reset button.

- **Camera Lens:** Captures 1080p video.
- **Infrared LEDs:** Provide night vision up to 10 meters.
- **Microphone:** For audio input and two-way communication.
- **Speaker:** For audio output and two-way communication.
- **MicroSD Card Slot:** Insert a MicroSD card (not included) for local video storage.
- **Power Port:** Connects to the power adapter.
- **Reset Button:** Used to reset the camera to factory settings.

Setup

1. **Power On:** Connect the power adapter to the camera's power port and plug it into a wall outlet. The camera will power on and may perform an initial self-test.
2. **Download the App:** Search for the "T'nB Smart Home" app (or similar, check packaging for exact name) on your smartphone's app store (iOS App Store or Google Play Store) and install it.
3. **Create Account & Log In:** Open the app and follow the on-screen instructions to create a new account or log in if you already have one.
4. **Add Device:** In the app, tap the "+" icon or "Add Device" to begin the pairing process. Select "Security Camera" or "Smart Camera" from the device list.
5. **Connect to Wi-Fi:** Follow the app's instructions to connect the camera to your 2.4GHz Wi-Fi network. This usually involves scanning a QR code generated by the app with the camera's lens, or entering your Wi-Fi password.
6. **Mounting (Optional):** If desired, use the provided mounting kit to secure the camera to a wall or ceiling. Ensure the mounting surface is stable and can support the camera's weight.

Operating

Once set up, you can control and monitor your camera using the T'nB Smart Home app:

- **Live View:** Tap on the camera in the app to access the live video feed.
- **Pan & Tilt (360° Rotation):** Use the directional controls within the app to remotely rotate the camera horizontally (pan) and vertically (tilt) to view different areas. The camera offers a 360-degree viewing angle.
- **Motion Detection:** Enable motion detection in the app settings to receive alerts on your smartphone when movement is detected. You can adjust sensitivity and set detection zones.
- **Night Vision:** The camera automatically switches to infrared night vision in low-light conditions, providing clear black-and-white video up to 10 meters.
- **Two-Way Audio:** Use the microphone and speaker icons in the app to listen to the camera's surroundings or speak through the camera to communicate with someone on the other end.
- **Video Recording & Playback:** If a MicroSD card is inserted, the camera will record events based on your settings (e.g., motion-triggered). You can access recorded footage and play it back through the app.

Maintenance

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Do not use harsh chemicals or abrasive cleaners.
- **Firmware Updates:** Periodically check the app for available firmware updates. Keeping your camera's firmware up-to-date ensures optimal performance and security.
- **Storage:** If storing the camera for an extended period, disconnect it from power and store it in a cool, dry place.

Troubleshooting

Problem	Solution
Camera won't power on.	Ensure the power adapter is securely connected to both the camera and a working power outlet. Try a different outlet.

Problem	Solution
Cannot connect to Wi-Fi.	◦ Ensure your Wi-Fi network is 2.4GHz. The camera does not support 5GHz networks. ◦ Check your Wi-Fi password for accuracy. ◦ Move the camera closer to your Wi-Fi router. ◦ Reset the camera and try the pairing process again.
Poor video quality.	◦ Check your internet connection speed. ◦ Ensure the camera lens is clean. ◦ Adjust video quality settings in the app if available.
Motion detection alerts are not received.	◦ Ensure motion detection is enabled in the app. ◦ Check app notification settings on your smartphone. ◦ Adjust motion detection sensitivity.

Specifications

Feature	Detail
Model Number	SHCAMHDPRO
Video Resolution	1080p (Full HD)
Viewing Angle	360 Degrees (Pan/Tilt)
Night Vision Range	Up to 10 meters (Infrared)
Wireless Technology	Wi-Fi (2.4GHz)
Audio	Two-way (Built-in Microphone & Speaker)
Storage	MicroSD Card Slot (Card not included)
Power Source	DC Adapter (3 Watts)
Color	White with Dark Grey Base
Dimensions (L x W x H)	8.5 x 11.6 x 16 cm
Compatible Devices	Smartphone, Tablet
Mounting Type	Ceiling Mount (Optional)

Warranty and Support

T'nB products are designed and manufactured to the highest quality standards. This product is covered by a limited warranty from the date of purchase. For detailed warranty terms and conditions, please refer to the warranty card included with your product or visit the official T'nB website.

For technical support, troubleshooting assistance, or to inquire about replacement parts, please contact T'nB customer service through their official website or the contact information provided on your product packaging.

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