Doro Primo 218

Doro Primo 218 Mobile Phone User Manual

Model: Primo 218 | Brand: Doro

INTRODUCTION

Welcome to the user manual for your Doro Primo 218 mobile phone. This guide provides essential information for setting up, operating, and maintaining your device. Please read this manual carefully to ensure proper use and to maximize the benefits of your phone's features, including its large color screen, fall sensor, and emergency call functions.

IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using your mobile phone to reduce the risk of fire, electric shock, and injury. Keep this manual for future reference.

- **Battery Safety:** Use only Doro-approved batteries and chargers. Do not short-circuit, puncture, or expose the battery to extreme temperatures.
- **Charging:** Charge the phone indoors in a well-ventilated area. Do not use damaged chargers or cables.
- **Water Resistance:** This phone is not waterproof. Avoid exposure to liquids.
- **Hearing Protection:** Avoid prolonged listening at high volume levels to prevent hearing damage.
- **Medical Devices:** Maintain a safe distance between the phone and medical implants like pacemakers. Consult your physician and the medical device manufacturer for specific guidelines.
- **Driving Safety:** Do not use the phone while driving unless using a hands-free device and local laws permit.

PACKAGE CONTENTS

Please check that all the following items are included in your product package:

- Doro Primo 218 Mobile Phone
- Charging Station
- Power Adapter
- User Manual

If any items are missing or damaged, please contact your retailer.

DEVICE OVERVIEW

Familiarize yourself with the key components and features of your Doro Primo 218 mobile phone.

This image shows the Doro Primo 218 mobile phone securely placed in its charging station. The phone features a large, clear color display showing the current time and date, along with signal strength and battery indicators. The prominent keypad with large buttons is visible below the screen.

The back of the Doro Primo 218 phone is depicted, highlighting the integrated camera and LED flash at the top. Below these, the distinctive emergency call button is visible, designed for quick access in urgent situations. The speaker grille is also present.

Key Components:

- **Large Color Display:** For clear viewing of menus, contacts, and messages.
- **Numeric Keypad:** Large, well-spaced buttons for easy dialing and text input.
- **Navigation Buttons:** For moving through menus and options.
- **Call/End Call Buttons:** Dedicated buttons for managing calls.
- **Emergency Call Button:** Located on the back for quick access to pre-set emergency contacts.
- **Camera:** For taking photos.
- **Flashlight:** Integrated LED light for illumination.
- **Charging Port:** Micro USB port for direct charging.
- **Charging Contacts:** For use with the included charging station.

GETTING STARTED

1. Installing the Battery

1. Carefully remove the back cover of the phone.
2. Insert the battery, ensuring the gold contacts align with the phone's terminals.
3. Replace the back cover until it clicks into place.

2. Inserting the SIM Card

1. With the battery removed, locate the SIM card slot.
2. Insert your SIM card into the slot with the gold contacts facing down and the cut corner oriented correctly.
3. Ensure the SIM card is fully seated.

3. Charging the Phone

Before first use, fully charge the phone's battery.

- **Using the Charging Station:** Place the phone into the charging station, ensuring it sits correctly and the charging indicator appears on the screen.
- **Using the Power Adapter:** Connect the micro USB cable to the phone's charging port and the power adapter to a

wall outlet.

The battery icon on the screen will indicate charging status. A full charge typically takes a few hours.

OPERATING YOUR PHONE

Power On/Off

To power on, press and hold the red end call button until the screen lights up. To power off, press and hold the red end call button until the power off option appears, then confirm.

Making and Receiving Calls

- **Making a Call:** Enter the phone number using the keypad and press the green call button.
- **Answering a Call:** When the phone rings, press the green call button.
- **Ending a Call:** Press the red end call button.

Using the Emergency Call Button

The Doro Primo 218 features a dedicated emergency call button on the back of the device. This button can be configured to automatically dial pre-set emergency contacts or send an SMS with your location in case of an emergency. Refer to the phone's settings menu to set up your emergency contacts.

Fall Sensor Function

The integrated fall sensor can detect sudden impacts or changes in orientation that may indicate a fall. When a fall is detected, the phone can automatically activate the emergency call function, alerting your designated contacts. Ensure this feature is enabled and configured in the phone's settings for optimal safety.

Camera

Your phone includes a basic camera for taking photos. Access the camera function through the main menu. Point the camera at your subject and press the designated button to capture an image.

Flashlight

To activate the flashlight, typically press and hold a specific key or access it via the shortcuts menu. This feature provides convenient illumination in dark environments.

Alarm and Calculator

The phone includes standard features such as an alarm clock for reminders and a calculator for basic arithmetic. These can be found in the phone's applications or tools menu.

Location Tracking (GPS/WiFi)

The Doro Primo 218 supports both indoor (via WiFi) and outdoor (via GPS) location tracking. This feature can be crucial for locating the user in an emergency, especially when the fall sensor or emergency button is activated. Ensure location services are enabled and permissions are granted as needed.

ICE (In Case of Emergency) Function

The ICE function allows you to store vital personal and medical information, such as blood type, allergies, and current medications. This information can be accessed by emergency personnel even if the phone is locked, potentially saving lives in critical situations. It is highly recommended to fill out your ICE profile.

CARE AND MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the phone's surface. Avoid using harsh chemicals or abrasive materials.
- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Store the phone in a cool, dry place when not in use for extended periods.
- **Storage:** Keep the phone away from extreme temperatures, direct sunlight, and dusty environments.

TROUBLESHOOTING

If you encounter issues with your Doro Primo 218, refer to the following table for common problems and solutions.

Problem	Possible Solution
Phone does not turn on	Ensure the battery is correctly installed and fully charged. Try charging the phone for at least 30 minutes.
Cannot make or receive calls	Check if the SIM card is properly inserted. Verify that you have network coverage. Contact your service provider if the issue persists.
Poor sound quality during calls	Ensure the speaker and microphone are not obstructed. Adjust the call volume. Move to an area with better network reception.
Battery not charging	Check the charging cable and adapter for damage. Ensure the phone is correctly placed in the charging station or the cable is securely connected to the phone's port.
Emergency button not working	Verify that emergency contacts are set up in the phone's settings. Ensure the feature is enabled.

TECHNICAL SPECIFICATIONS

Below are the key technical specifications for the Doro Primo 218 mobile phone:

Feature	Specification
Brand	Doro
Model Name	Primo 218
Color	Graphite
Screen Size	2 Inches
Screen Resolution	320 x 240 pixels
Operating System	Proprietary
Connectivity	USB, Mobile Network (2G)
Special Features	Camera, Keypad, Flashlight, GPS, Radio, USB, WiFi, Emergency Call Button, Fall Sensor
Battery Composition	Lithium-ion

Feature	Specification
Model Number	360034

WARRANTY AND SUPPORT

For warranty information, please refer to the documentation provided with your purchase or contact your retailer. For technical support or further assistance, please visit the official Doro website or contact Doro customer service.