

Apple MGYL3AM/A

Apple AirPods Max Wireless Over-Ear Headphones User Manual

Model: MGYL3AM/A

1. INTRODUCTION

Welcome to your Apple AirPods Max user manual. This guide provides essential information for setting up, operating, maintaining, and troubleshooting your new over-ear headphones. For optimal performance, please read these instructions carefully.

What's in the Box

- AirPods Max
- Smart Case
- Lightning to USB-C Cable
- Documentation



Image 1.1: Contents of the AirPods Max packaging, including the headphones, Smart Case, and charging cable.

2. SETUP

Initial Pairing

1. Ensure your AirPods Max are charged.
2. Bring your AirPods Max close to your iPhone or iPad.
3. A setup animation will appear on your device's screen.
4. Tap "Connect" and follow the on-screen instructions.
5. AirPods Max will automatically pair with all supported devices signed into your iCloud account.



Image 2.1: The Apple AirPods Max in Sky Blue, showcasing their design.

Automatic Switching

AirPods Max automatically switch between your iPhone, iPad, and Mac for seamless audio transitions. This feature

requires devices to be signed into the same iCloud account.

Wearing Your AirPods Max

The knit-mesh canopy and memory foam ear cushions are designed for an exceptional over-ear fit. Adjust the telescoping arms to ensure the earcups fully cover your ears for optimal sound and comfort.



Image 2.2: Close-up view of the AirPods Max earcups and the breathable mesh headband, highlighting the design for comfort and acoustic seal.

3. OPERATING YOUR AIRPODS MAX

Controls

AirPods Max feature a Digital Crown and a Noise Control button for easy management of audio and calls.



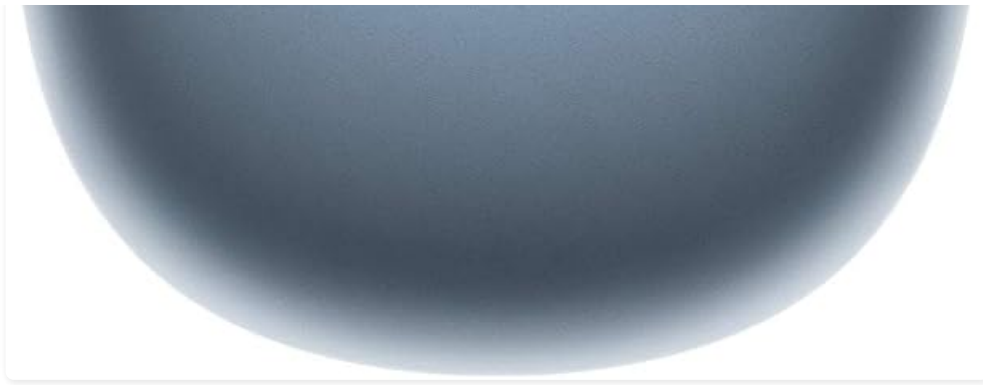


Image 3.1: Side view of the AirPods Max, indicating the location of the Digital Crown and the Noise Control button.

Digital Crown

- **Rotate:** Adjust volume.
- **Press once:** Play/pause audio, answer a call.
- **Press twice:** Skip forward.
- **Press three times:** Skip back.
- **Press and hold:** Activate Siri.

Noise Control Button

- **Press once:** Switch between Active Noise Cancellation and Transparency mode.

Active Noise Cancellation (ANC)

Active Noise Cancellation blocks external sounds, allowing you to focus on your audio. Microphones detect outside noise, and AirPods Max counter it with anti-noise, effectively canceling out environmental distractions.

Transparency Mode

Transparency mode allows you to hear your surroundings while listening to audio. This is useful for staying aware of your environment, such as hearing announcements or conversations, without removing your headphones.

Personalized Spatial Audio

Personalized Spatial Audio with dynamic head tracking delivers an immersive, theater-like experience. It places sound all around you, adapting to your head movements to create a consistent soundstage. This feature is compatible with select content and Apple devices.

Your browser does not support the video tag.

Video 3.1: An overview of AirPods Max features, including high-fidelity audio, exceptional fit, precision volume control, Active Noise Cancellation with Transparency mode, and Spatial Audio.

Battery Life

AirPods Max provide up to 20 hours of listening time with Active Noise Cancellation and Personalized Spatial Audio enabled. Placing them in the Smart Case puts them into an ultra-low power state to preserve battery charge.

4. MAINTENANCE

Cleaning Your AirPods Max

- Use a soft, lint-free cloth to clean the earcups and headband.
- For stubborn marks, slightly dampen the cloth with water. Avoid getting moisture into any openings.
- The ear cushions are magnetically attached and can be removed for cleaning.

Smart Case Usage

Always store your AirPods Max in the Smart Case when not in use. The Smart Case protects the headphones and puts them into an ultra-low power state to conserve battery life.

5. TROUBLESHOOTING

Common Issues and Solutions

- **No Sound:** Ensure AirPods Max are charged and properly paired. Check volume levels on both the headphones and your connected device.
- **Connectivity Issues:** Try turning Bluetooth off and on again on your device. If issues persist, unpair and re-pair your AirPods Max.
- **Noise Cancellation Not Working:** Ensure ANC is enabled via the Noise Control button or your device's settings. Check for any obstructions around the microphones.
- **Battery Draining Quickly:** Ensure AirPods Max are placed in the Smart Case when not in use. Reduce volume and disable Spatial Audio if not needed to extend battery life.
- **Resetting AirPods Max:** If experiencing persistent issues, you may need to reset your AirPods Max. Refer to Apple's official support documentation for detailed instructions on how to perform a factory reset.

6. SPECIFICATIONS

Feature	Detail
Model Number	MGYL3AM/A
Product Dimensions	3.15 x 9.57 x 3.15 inches
Item Weight	13.6 ounces
Brand	Apple
Color	Sky Blue
Ear Placement	Over Ear

Feature	Detail
Form Factor	Over Ear
Impedance	32 Ohms
Audio Technology	Custom high-excursion Apple driver, Custom high dynamic range amplifier, Active Noise Cancellation, Adaptive Audio, Transparency mode, Conversation Awareness, Voice Isolation, Personalized Volume, Loud Sound Reduction, Personalized Spatial Audio with dynamic head tracking, Adaptive EQ, Studio-quality audio recording, Vent system for pressure equalization
Chip	Apple H1 headphone chip
Battery Life	Up to 20 hours of listening time with Active Noise Cancellation and Personalized Spatial Audio enabled
Connectivity	Bluetooth 5.0 wireless technology
System Requirements	iPhone models with the latest version of iOS, iPad models with the latest version of iPadOS, Apple Watch models with the latest version of watchOS, Mac models with the latest version of macOS, Apple TV models with the latest version of tvOS, Apple Vision Pro with the latest version of visionOS. AirPods can be used as wireless Bluetooth headphones with Apple devices using earlier software and with non-Apple devices, but functionality may be limited.

7. WARRANTY AND SUPPORT

Your Apple AirPods Max are covered by a limited warranty. For detailed warranty information, service options, and technical support, please visit the official Apple Support website or contact Apple customer service.

Apple Support Website: support.apple.com/airpods-max

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question