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> [Hiseeu 3MP Wireless Security Camera Outdoor \(Model HBK13\) Instruction Manual](#)

Hiseeu HBK13

Hiseeu 3MP Wireless Security Camera Outdoor

MODEL: HBK13 - INSTRUCTION MANUAL

1. Introduction

This manual provides detailed instructions for the setup, operation, and maintenance of your Hiseeu 3MP Wireless Security Camera Outdoor, Model HBK13. Designed for outdoor use, this camera offers 3MP 2K HD video resolution, 180° horizontal pan, two-way audio, motion detection, and IP66 waterproofing. It supports multiple storage methods and can integrate with smart home systems like Alexa.

2. What's in the Box

- Camera Body
- Solar Panel (Note: While the product description mentions a solar panel, the primary camera images show a wired camera. Please refer to your specific product packaging for exact contents.)

3. Product Overview

The Hiseeu HBK13 camera is built for robust outdoor surveillance, featuring a durable IP66 waterproof casing and a wide operating temperature range of -4°F to 122°F (-20°C to 50°C). Its 3MP sensor delivers clear 2K HD video, complemented by spotlight colorful night vision for visibility up to 48ft in low-light conditions. The camera offers a 180° horizontal pan for extensive coverage and supports two-way audio for communication. Advanced PIR detection ensures accurate motion alerts, and recordings can be stored on a 64GB SD card (included) or via cloud storage subscription.

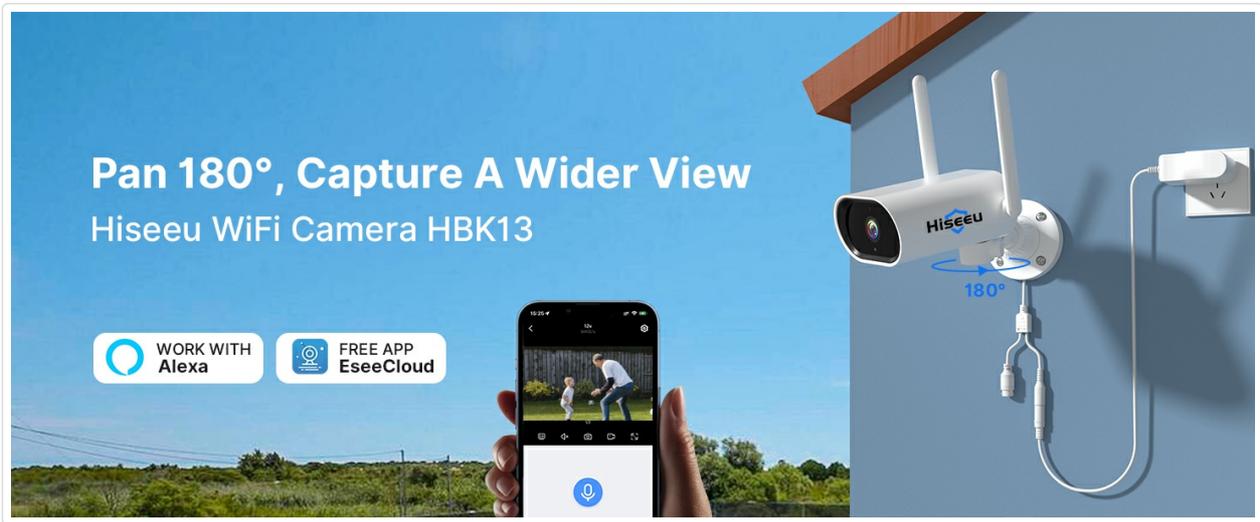


Figure 3.1: App Control for 180° Horizontal Rotation. This image illustrates how the camera's horizontal movement can be controlled via the mobile application, providing a wide field of view.

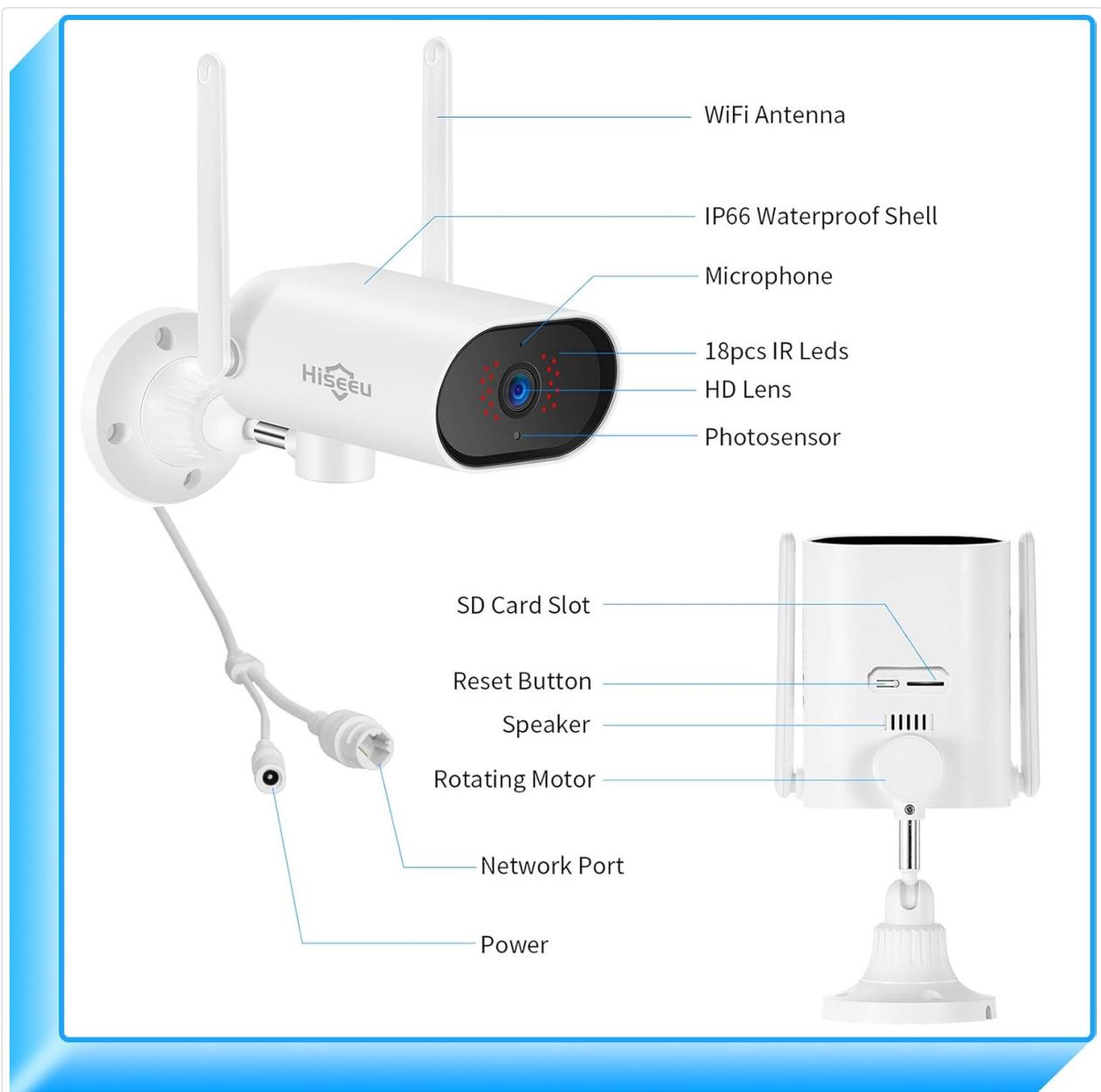


Figure 3.2: Hiseeu Camera Component Diagram. This diagram labels key parts of the camera, including the WiFi antenna, IP66 waterproof shell, microphone, HD lens, photosensor, SD card slot, reset button, speaker, rotating motor, network port, and power input.

4. Setup

4.1 Physical Installation

The camera comes with a versatile mounting base that allows for installation on flat walls, corners, or other surfaces. Ensure the camera is positioned to cover the desired surveillance area. The antennas are adjustable to optimize signal reception.

4.2 App Installation & Device Addition

Download the EseeCloud app from your smartphone's app store. Follow the in-app instructions to add your camera. You may need to scan a QR code on the camera body to initiate the pairing process.

4.3 Network Configuration (Wi-Fi)

The camera supports Wi-Fi connectivity. During the app setup, you will be prompted to select your home Wi-Fi network and enter the password. For initial setup, ensure your smartphone is connected to the same Wi-Fi network.

Video 4.1: iOS 15.1.1 Camera Connection Solution. This video demonstrates two methods to resolve Wi-Fi connection issues for the camera on iOS 15.1.1 devices. Method 1 involves connecting the camera via a network cable for initial setup, then configuring Wi-Fi through the app. Method 2 shows how to modify DNS settings on your smartphone to facilitate connection.

5. Operating Instructions

5.1 Live View & Control

Access the live video feed through the EseeCloud app. Use the on-screen controls to pan the camera horizontally up to 180 degrees to adjust your viewing angle. The app also allows for digital zoom to focus on specific areas.



Figure 5.1: Two-Way Audio Communication. This image demonstrates the camera's two-way audio feature, allowing users to speak and listen through the camera via the app, useful for interacting with visitors or deterring intruders.

5.2 Two-Way Audio

The integrated microphone and speaker enable two-way communication. You can speak through the camera to visitors or deter potential intruders directly from your smartphone.

5.3 Motion Detection & Alerts

The camera features advanced PIR detection technology to accurately identify moving objects. Upon

detection, the camera will send real-time notifications to your app, ensuring you are immediately aware of any important events.

5.4 Night Vision

Equipped with 4 spotlights, the camera provides clear 2K HD video even at night. The colorful night vision extends up to 48ft, offering enhanced detail and visibility in dark environments.

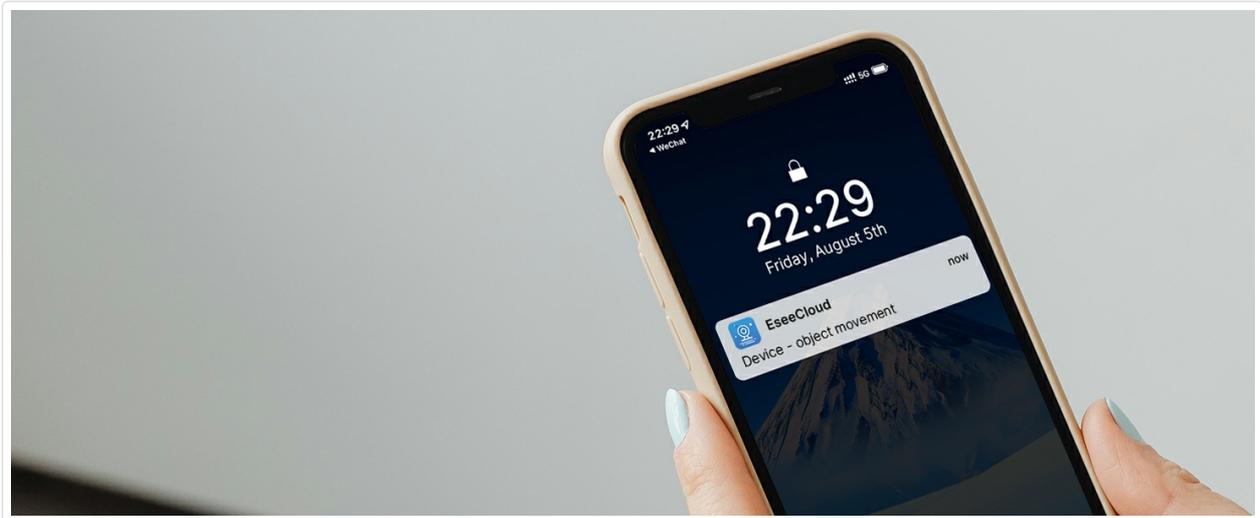


Figure 5.2: Daytime 2K Video Quality. An example of the clear 2K resolution provided by the Hiseeu camera during daylight hours.



Figure 5.3: Nighttime 2K Video Quality. An example of the clear 2K resolution provided by the Hiseeu camera during nighttime hours, showcasing its night vision capabilities.

5.5 Storage Options

The camera supports multiple storage methods: local storage via a 64GB SD card (included) and cloud storage (subscription required). This ensures your recordings are securely saved and accessible.

5.6 Alexa Integration

The Hiseeu HBK13 camera is compatible with Alexa, allowing you to view live camera feeds on your Echo Show or other compatible Alexa-enabled devices using voice commands.

Video 5.4: Hiseeu Camera Alexa Integration. This video demonstrates how to connect your Hiseeu camera to Alexa and view its feed on an Echo Show device. It covers enabling the EseeCloud skill in the Alexa app and discovering devices.

6. Maintenance

The camera has an IP66 weatherproof rating, making it resistant to dust and water jets. Regular cleaning of the lens with a soft, damp cloth is recommended to ensure optimal image clarity. Ensure the power connections are secure and free from moisture. The operating temperature range is -4°F to 122°F (-20°C to 50°C).



Figure 6.1: IP66 Waterproof and Temperature Resistance. This image highlights the camera's IP66 rating and its ability to withstand temperatures from -20°C (-4°F) to 60°C (140°F).

7. Troubleshooting

7.1 Wi-Fi Connection Issues (e.g., iOS 15.1.1)

If you experience difficulty connecting the camera to your home Wi-Fi, especially with certain operating systems like iOS 15.1.1, refer to the dedicated solution video (Video 4.1) for detailed steps on network configuration or DNS modification.

7.2 Device Offline

If the device appears offline in the app, check the power connection and ensure your Wi-Fi network is stable. You may need to restart the camera or reconfigure its network settings.

8. Specifications

| Feature | Value |
|--------------------------|---|
| Indoor/Outdoor Usage | Outdoor |
| Compatible Devices | Smartphone |
| Power Source | Solar Powered (as per feature bullets, though main images show wired) |
| Connectivity Protocol | Cellular |
| Controller Type | App |
| Mounting Type | Wall Mount |
| Video Capture Resolution | 2k |

| Feature | Value |
|-----------------------------------|--|
| Color | No WiFi (refers to the color variant name) |
| Number of Items | 1 |
| Included Components | Camera Body, Solar Panel |
| Number of Channels | 2 |
| Wireless Communication Technology | Cellular |
| Form Factor | Dome |
| Viewing Angle | 360 Degrees (likely refers to app-controlled pan/tilt range) |
| Night Vision Range | 40 Feet |
| Voltage | 240 Volts |
| Wattage | 108 watts |
| Item dimensions L x W x H | 10 x 5 x 3 inches |
| Batteries Required? | No (contradicts 20000mAh rechargeable battery in feature bullets, likely means not user-replaceable) |
| Item Weight | 16 ounces |
| Low light technology | Night Color |
| Zoom Type | Digital Zoom |
| Alert Type | Motion Only |
| Room Type | Bedroom, Kitchen, Living Room, Nursery, Office (General purpose, not specific to outdoor) |
| Video Capture Format | MPEG-4 |
| Specific Uses For Product | 360 Degree Coverage |
| Unit Count | 1.0 Count |
| International Protection Rating | IP66 |
| Maximum Webcam Image Resolution | 3 MP |
| Control Method | App |
| Number of IR LEDs | 6 |
| Product Dimensions | 10 x 5 x 3 inches |
| Item Weight | 1 pounds |
| ASIN | B08PY58W2M |

| Feature | Value |
|------------------------------|------------------------------|
| Item model number | HBK13 |
| Date First Available | December 8, 2020 |
| Manufacturer | Hiseeu |
| Recommended Uses For Product | Outdoor Security |
| Brand | Hiseeu |
| Model Name | 4G Cellular Security Cameras |
| Connectivity Technology | Wireless |
| Special Feature | Adjustable |

9. Warranty and Support

For warranty information and technical support, please refer to the documentation included with your product or visit the official Hiseeu website. Contact customer service for assistance with any product-related inquiries or issues.