



SH-12

# SH-12 Wireless Headphones User Manual

Model: SH-12

## 1. INTRODUCTION

Thank you for purchasing the SH-12 Wireless Headphones. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your new headphones. Please read this manual thoroughly before use to ensure optimal performance and longevity of your device.

## 2. SAFETY INFORMATION

- Do not expose the headphones to extreme temperatures, humidity, or corrosive substances.
- Avoid dropping or subjecting the headphones to strong impacts.
- Do not disassemble or modify the headphones. This may void the warranty and pose a safety risk.
- Listen at moderate volume levels to prevent hearing damage. Prolonged exposure to loud sounds can cause irreversible hearing loss.
- Keep the headphones away from medical devices, as they contain magnets that may interfere with pacemakers or other medical equipment.
- Use only the provided charging cable or a certified equivalent for charging.

## 3. PACKAGE CONTENTS

Please check the package for the following items:

- 1 x SH-12 Wireless Headphones
- 1 x Small USB Charging Cable
- 1 x 3.5mm Audio Cable (if included with your model)
- 1 x User Manual

## 4. PRODUCT OVERVIEW

Familiarize yourself with the components and controls of your SH-12 Wireless Headphones.



*Figure 4.1: Front view of the SH-12 Wireless Headphones. These over-ear headphones feature a black and grey design with cushioned earcups and an adjustable headband.*





Figure 4.2: Side view of the SH-12 Wireless Headphones, highlighting the 'Bluetooth STEREO DYNAMIC HEADPHONES SH-12' branding on the earcup.

Color May Vary- ● ● ●



Figure 4.3: Folded view of the SH-12 Wireless Headphones, showing the charging port (likely Micro USB), 3.5mm audio jack, and possibly an SD card slot and control buttons on the earcup.

### Control Buttons and Ports:

- **Power Button:** Used to power on/off the headphones and for Bluetooth pairing.
- **Volume Up/Next Track:** Short press for volume up, long press for next track.
- **Volume Down/Previous Track:** Short press for volume down, long press for previous track.
- **Multi-function Button (MFB):** Play/Pause, Answer/End Call.
- **Micro USB Charging Port:** For charging the headphones.
- **3.5mm Audio Jack:** For wired connection to audio devices.
- **Micro SD Card Slot:** For playing music directly from a memory card.
- **Built-in Microphone:** For hands-free calling.

*Note: No official seller videos were available for embedding in this manual.*

## 5. SETUP

### 5.1 Initial Charging

1. Connect the small end of the USB charging cable to the Micro USB port on the headphones.
2. Connect the larger end of the USB charging cable to a USB power adapter (not included) or a computer's USB port.
3. The LED indicator will illuminate (typically red) during charging.
4. Once fully charged (approximately 1.5 hours), the LED indicator will change color (typically blue) or turn off.

*Note: Fully charge the headphones before first use.*

### 5.2 Powering On/Off

- **To Power On:** Press and hold the Power button for approximately 3-5 seconds until the LED indicator flashes (typically blue).
- **To Power Off:** Press and hold the Power button for approximately 3-5 seconds until the LED indicator turns off.

## 6. OPERATING INSTRUCTIONS

### 6.1 Bluetooth Pairing

1. Ensure the headphones are powered off.
2. Press and hold the Power button for approximately 5-7 seconds until the LED indicator flashes rapidly (alternating blue and red), indicating pairing mode.
3. On your device (smartphone, tablet, PC), enable Bluetooth and search for available devices.
4. Select "SH-12" from the list of found devices.
5. Once paired, the LED indicator on the headphones will flash slowly (typically blue) or remain solid blue. A voice prompt may confirm the connection.
6. If prompted for a password, enter "0000".

### 6.2 Music Playback (Bluetooth)

- **Play/Pause:** Press the MFB once.
- **Next Track:** Long press the Volume Up button.
- **Previous Track:** Long press the Volume Down button.
- **Volume Up:** Short press the Volume Up button.
- **Volume Down:** Short press the Volume Down button.

### 6.3 SD Card Playback

- Insert a Micro SD card (TF card) with MP3 audio files into the designated slot on the headphones.
- The headphones will automatically switch to SD card playback mode.
- Use the same control buttons (MFB, Volume Up/Down) for play/pause, track navigation, and volume control as in Bluetooth mode.

### 6.4 Call Functions

- **Answer Call:** Press the MFB once when an incoming call rings.
- **End Call:** Press the MFB once during a call.
- **Reject Call:** Press and hold the MFB for approximately 2 seconds when an incoming call rings.
- **Redial Last Number:** Double-press the MFB.

### 6.5 Wired Mode (AUX)

- Insert one end of the 3.5mm audio cable into the headphone's 3.5mm audio jack.
- Insert the other end into the audio output jack of your device.
- The headphones will automatically switch to wired mode. In this mode, the headphone's battery is not used, and control buttons on the headphones may not function. Control playback and volume directly from your connected device.

## 7. MAINTENANCE

### 7.1 Cleaning

- Wipe the headphones with a soft, dry, lint-free cloth.

- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Avoid getting moisture into any openings.

## 7.2 Storage

- Store the headphones in a cool, dry place, away from direct sunlight and extreme temperatures.
- If storing for an extended period, charge the headphones every few months to maintain battery health.

## 8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Headphones do not power on.	Low battery.	Charge the headphones fully.
Cannot pair with device.	Headphones not in pairing mode; Bluetooth off on device; device too far.	Ensure headphones are in pairing mode (rapid flashing LED). Turn on Bluetooth on your device. Move headphones closer to the device (within 10 meters). Restart both devices.
No sound.	Volume too low; incorrect source; headphones not connected.	Increase volume on both headphones and connected device. Ensure correct input mode (Bluetooth, SD, AUX). Reconnect headphones.
Poor audio quality.	Interference; device too far; low quality audio file.	Move away from sources of interference (Wi-Fi routers, other Bluetooth devices). Move closer to the connected device. Try a different audio file.
Microphone not working.	Device settings; poor connection.	Check microphone settings on your connected device. Ensure headphones are properly connected via Bluetooth.

## 9. SPECIFICATIONS

Feature	Detail
Model Name	SH-12
Connectivity Technology	Wireless (Bluetooth, RF)
Headphones Jack	3.5 mm Jack
Audio Driver Type	Dynamic Driver (40mm Drivers)
Earpiece Shape	Over-ear
Microphone Format	Built-In
Noise Control	Active Noise Cancellation
Frequency Response	2000 GHz
Impedance	120 Ohm
Battery Type	Lithium Polymer (1 included)
Material	Plastic
Item Weight	200 Grams
Product Dimensions	17 x 10 x 8 cm
Compatible Devices	Laptops, Mobile Phones, Tablets, PC, Smart TVs, All Bluetooth Devices, iOS, Android
Special Features	Noise Cancellation, Volume-Control, Microphone Feature, 40mm Drivers, Bluetooth Wireless Connectivity, Call Control, Media Control

## 10. WARRANTY AND SUPPORT

### 10.1 Warranty Information

This product typically comes with a 30-day warranty from the date of purchase, covering manufacturing defects. Please retain your purchase receipt as proof of purchase for warranty claims.

The warranty does not cover damage caused by misuse, accident, unauthorized modification, or normal wear and tear.

### 10.2 Customer Support

For any questions, technical assistance, or warranty claims, please contact the retailer or manufacturer's customer support. Refer to your purchase documentation for specific contact details.

