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Featherlite Helix HB

Featherlite Helix High Back Office Chair User Manual

Model: Helix HB

INTRODUCTION

Thank you for choosing the Featherlite Helix High Back Office Chair. This manual provides detailed instructions for the assembly, operation, and maintenance of your new ergonomic chair. Please read this manual carefully before assembly and use to ensure proper function and longevity of the product.

SAFETY INFORMATION

- Ensure all components are present and undamaged before beginning assembly.
- Follow assembly instructions precisely. Do not overtighten screws.
- Keep small parts away from children.
- Do not stand on the chair or use it as a step stool.
- Do not use the chair on uneven surfaces.
- Regularly check all fasteners to ensure they remain tight.
- Maximum weight capacity: Refer to product specifications.

SETUP AND ASSEMBLY

The Featherlite Helix chair is designed for DIY assembly. Please follow the steps below or refer to the assembly video for a visual guide.

Assembly Video Guide

Your browser does not support the video tag.

This video demonstrates the step-by-step assembly process for the Featherlite Helix High Back Office Chair.

Step-by-Step Assembly Instructions

1. **Unbox Components:** Carefully open the packaging and remove all chair components. Verify that all parts listed in the packing list are present.



Image showing various components of the Featherlite Helix chair, including the chair back, seat with mechanism, base, castors, gas lift, arms, and headrest.

2. **Fixing Castors:** Insert the five castors into the holes at the end of each leg of the chair base. Push firmly until they click into place.



Close-up of the chair's nylon base and castors, highlighting their attachment points.

3. **Fixing Gas Lift:** Place the gas lift cylinder into the central hole of the assembled chair base.
4. **Fixing Arms:** Attach the left and right armrests to the underside of the seat mechanism using the provided screws and tools. Ensure they are securely fastened.



Illustration of the 4-way adjustable armrest, showing its various movement capabilities.

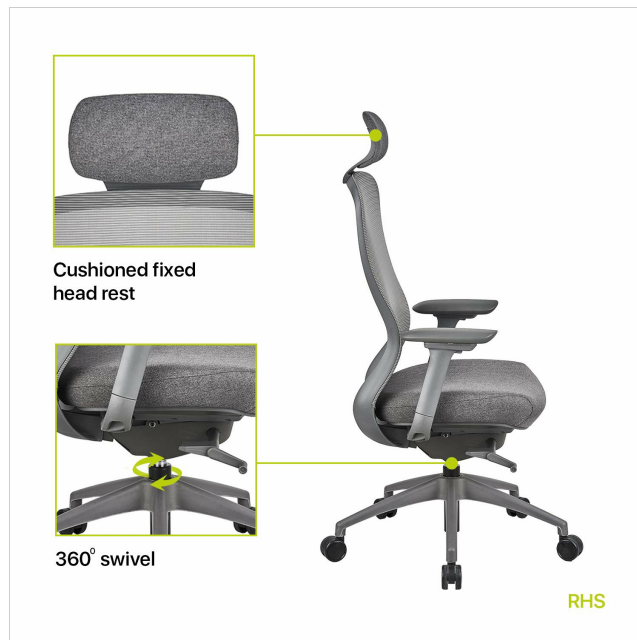
5. **Fixing Chair Back:** Align the chair back with the seat mechanism and secure it using the designated screws.



Detail of the micro linear mesh chair back for breathability and the fabric upholstered cushion seat.

6. **Placing on Gas Lift:** Carefully place the assembled seat and back onto the gas lift cylinder, ensuring it is centered and stable.

7. **Fixing Headrest:** Attach the cushioned headrest to the top of the chair back using the provided fasteners.



View of the chair featuring its cushioned fixed headrest and 360° swivel capability.

OPERATING INSTRUCTIONS AND ADJUSTMENTS

Your Featherlite Helix chair offers multiple adjustments to customize your seating experience for optimal comfort and support. Refer to the adjustments video for visual guidance.

Adjustments Video Guide

Your browser does not support the video tag.

This video demonstrates how to adjust the various features of the Featherlite Helix High Back Office Chair.

- **Seat Height Adjustment:** Locate the lever on the right side under the seat. Pull the lever up to raise the seat. To lower, pull the lever up while seated. Release the lever at the desired height.



Close-up of the seat height adjustment lever and the adjustable tension knob on the right side of the chair.

- **Recline and Tilt Lock:** The recline lock lever is located on the left side under the seat. Flip the lever up/down to engage or disengage the recline function.



Detail of the recline lock lever on the left side of the chair, used to adjust and lock the backrest angle.

- **Tilt Tension Adjustment:** The round knob under the seat (usually at the front) controls the tilt tension. Turn clockwise to increase tension (making it harder to recline) or counter-clockwise to decrease tension (making it easier to recline).



The adjustable tension knob, which can be rotated clockwise or counter-clockwise to adjust the recline resistance.

- **4-Way Adjustable Armrests:** The armrests can be adjusted in four directions: up/down, front/back, left/right, and pivot. Use the buttons or levers on the armrests to unlock and adjust to your preferred position.



Detailed illustration of the 4-way adjustable armrests, showing their vertical, horizontal, and rotational movement capabilities.

- **Adjustable Lumbar Support:** The lumbar support can be adjusted vertically to fit the curve of your lower back. Gently push or pull the lumbar support pad to move it up or down.



Close-up of the adjustable lumbar support mechanism on the chair back.

- **Seat Slide (Depth Adjustment):** Pull the lever outward (usually on the left side, near the front) and push or pull the seat forward or backward to adjust its depth. Release the lever to lock the seat in position.



Illustration showing the seat slide function, allowing adjustment of seat depth.

MAINTENANCE

Proper care and maintenance will extend the life of your Featherlite Helix chair.

- **Cleaning:** For general cleaning, wipe the surface with a soft, damp cloth to remove dust particles. Avoid harsh chemicals or abrasive cleaners.
- **Mesh Care:** The micro linear mesh back can be gently vacuumed or wiped with a damp cloth. Do not scrub vigorously.
- **Fabric Seat Care:** For the fabric upholstered seat, spot clean with a mild fabric cleaner if necessary. Test on an inconspicuous area first.
- **Inspection:** Periodically inspect all screws and bolts to ensure they are tight. Retighten as needed.
- **Moving the Chair:** When moving the chair, lift it rather than dragging it to prevent damage to the castors and base.

TROUBLESHOOTING

If you encounter any issues with your Featherlite Helix chair, refer to the following common solutions:

- **Chair Squeaks:**
Check all screws and bolts for tightness and retighten if loose. A small amount of silicone spray on moving metal parts (avoiding plastic or fabric) may help.
- **Gas Lift Not Adjusting:**
Ensure the seat height adjustment lever is fully engaged or disengaged as required. If the gas lift still doesn't function, it may need replacement. Contact customer support.
- **Chair Feels Unstable:**
Verify that the chair is on a flat, even surface. Check that the castors are securely inserted into the base and that the gas lift is properly seated.
- **Difficulty Reclining or Locking Tilt:**
Adjust the tilt tension knob (counter-clockwise for easier recline). Ensure the recline lock lever is functioning correctly and not obstructed.

SPECIFICATIONS

Brand	Featherlite
Model Name	Helix HB
Colour	Gray
Material	Mesh (Back), Fabric (Seat), Nylon (Frame)
Product Dimensions	58D x 67.5W x 198H Centimeters
Item Weight	19 kg
Special Features	Arm Rest, Ergonomic, Rolling, Swivel, Adjustable Lumbar Support, Seat Slide
Arm Style	4-way adjustable arms
Assembly Type	DIY (Do It Yourself)
Locking Mechanism	Multi Lock Mechanism

WARRANTY AND SUPPORT

Your Featherlite Helix High Back Office Chair comes with a **3-year warranty on manufacturing defects**. For any support, queries, or warranty claims, please contact Featherlite Customer Care:

Phone: 08047191010

Email: customercare@featherlitefurniture.com

Manufacturer: Featherlite Bangalore, India

Please retain your purchase receipt for warranty validation.