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› eufy Security eufyCam 2C Pro 4-Cam Kit Instruction Manual

eufy Security T8863

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INTRODUCTION

This manual provides essential information for the setup, operation, maintenance, and troubleshooting of your eufy Security eufyCam 2C Pro 4-Cam Kit. Please read thoroughly before use to ensure optimal performance and safety.

WHAT'S INCLUDED

- eufyCam 2C Pro Cameras (4 units)
- HomeBase 2 (1 unit)
- Mounting Brackets and Screw Kits
- USB Charging Cable
- Power Adapter
- Ethernet Cable
- Quick Start Guide

KEY FEATURES

- **2K Resolution:** Capture clear, detailed video footage.
- **180-Day Battery Life:** Extended operation on a single charge.
- **IP67 Weatherproof:** Designed to withstand various outdoor conditions.
- **HomeKit Compatibility:** Seamless integration with Apple HomeKit for secure video.
- **No Monthly Fee:** Local storage with 256-bit encryption.
- **Smart Image Enhancement:** AI technology identifies and focuses on humans for clearer views.
- **Real-Time Two-Way Audio:** Communicate directly with visitors.
- **Smart Detection Zones:** Customize motion detection areas to reduce false alerts.
- **Night Vision:** Supports both infrared and color night vision modes.

SETUP

1. Charge the Cameras

Before initial use, fully charge all eufyCam 2C Pro cameras using the provided USB charging cable and power adapter. A full charge ensures optimal battery life.



Image: eufyCam 2C Pro camera connected to a USB charging cable.

2. Connect the HomeBase 2

Connect the HomeBase 2 to your router using the provided Ethernet cable and plug it into a power outlet. Ensure the HomeBase is placed in a central location for optimal Wi-Fi coverage for your cameras.

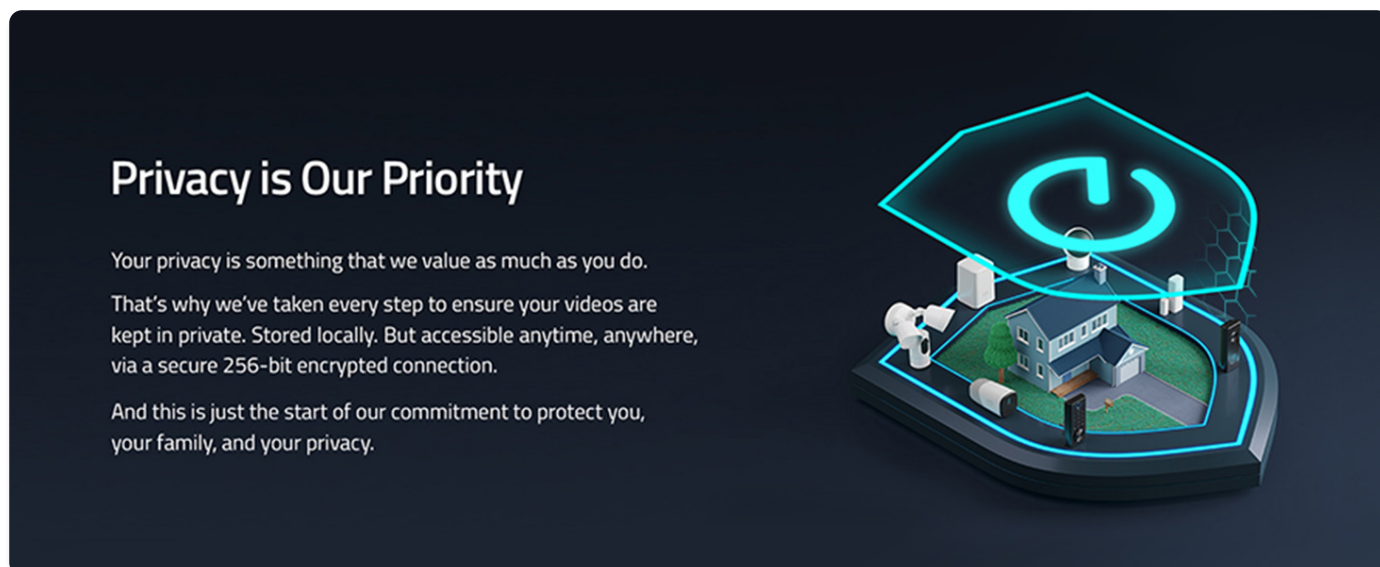


Image: eufy HomeBase 2 with Ethernet and power connections.

3. Download and Setup the eufy Security App

Download the 'eufy Security' app from your smartphone's app store. Follow the in-app instructions to create an account and add your HomeBase 2, then proceed to add each eufyCam 2C Pro camera by pressing the SYNC button on the camera and following the prompts.

Your browser does not support the video tag. This video demonstrates how to use the eufyCam 2C Wireless Home Security System App, including setup and features.

Video: How to Use eufyCam 2C Wireless Home Security System App. This video provides a detailed walkthrough of the eufy Security app interface and functionalities.

4. Mount the Cameras

Choose appropriate locations for your cameras, ideally 7-10 feet above the ground for optimal coverage. Use the provided mounting brackets and screws to securely attach the cameras. Ensure the camera lens is not obstructed and avoid direct sunlight to prevent glare.

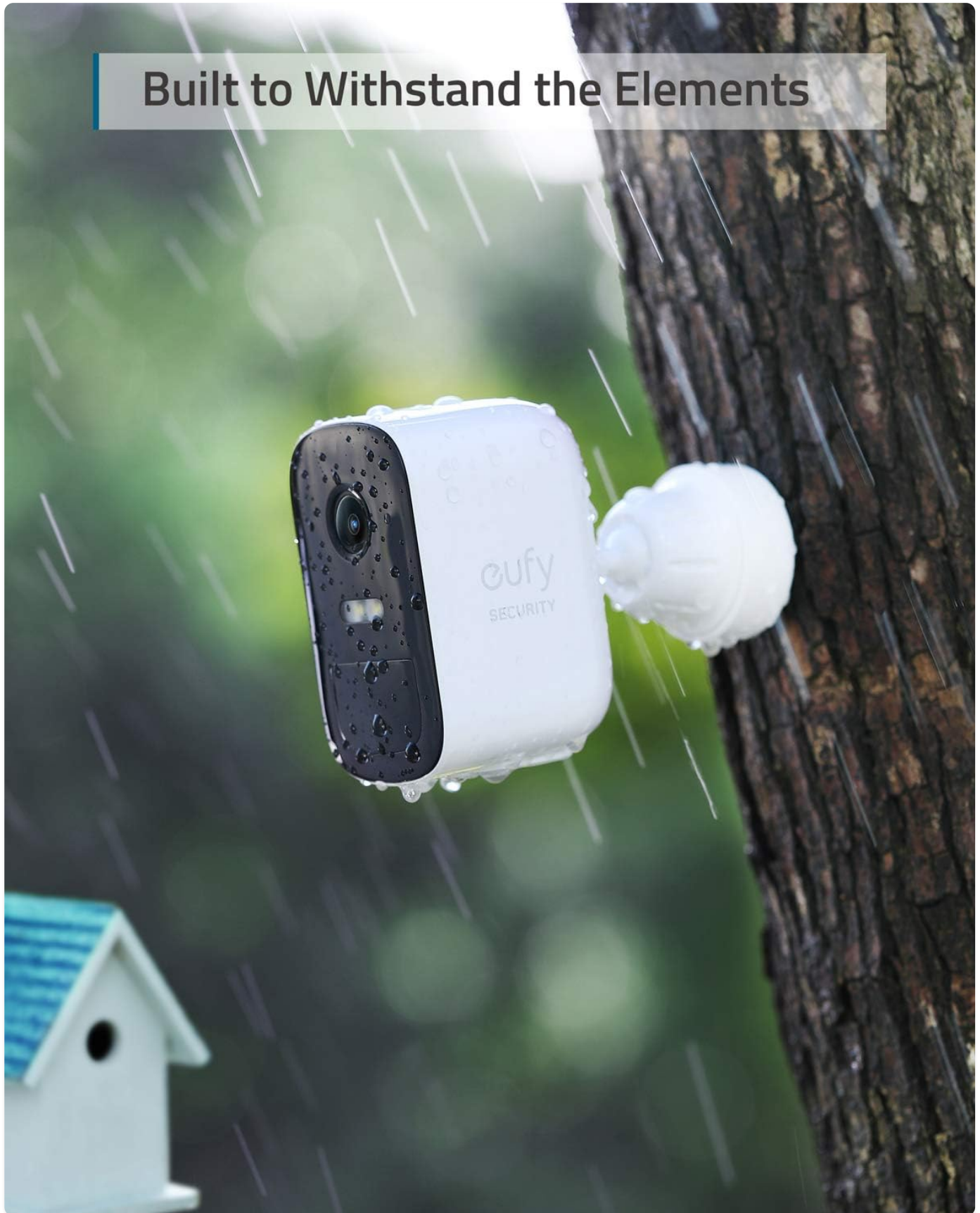


Image: eufyCam 2C Pro camera securely mounted on an exterior wall.

Live View and Recording

Access live video streams from your cameras through the eufy Security app. You can manually record footage, take screenshots, and utilize the two-way audio feature to speak through the camera's built-in speaker.



Image: A smartphone screen showing the live feed from a eufyCam 2C Pro camera.

Motion Detection and Smart Zones

Configure motion detection sensitivity and set custom activity zones within the app. This helps in receiving relevant alerts and reducing false alarms from non-critical areas.



Image: Visual representation of human detection and customizable activity zones in the eufy Security app.

Your browser does not support the video tag. This video showcases the 2K resolution and motion detection capabilities of the eufyCam 2C Pro.

Video: eufyCam 2C Pro 2K & Motion Detection. This video highlights the camera's ability to detect motion and record in 2K resolution.

Night Vision

The eufyCam 2C Pro offers both infrared (black and white) and color night vision. Color night vision is activated by the built-in spotlight when motion is detected in low-light conditions.

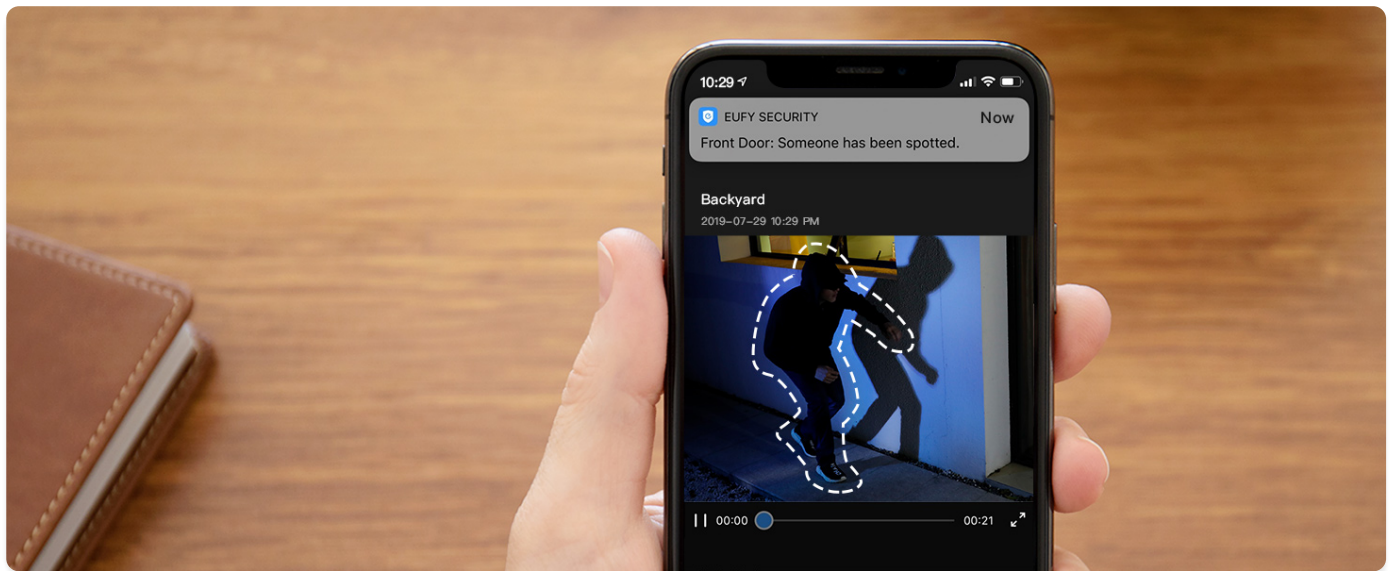


Image: A eufyCam 2C Pro camera illuminating an area at night for color night vision.

Local Storage and HomeKit

All recorded footage is stored locally on the HomeBase 2, ensuring no monthly fees. For HomeKit users, footage can be stored on iCloud. Note that HomeKit Secure Video currently limits recording resolution to 1080p, even if the camera supports 2K.



Image: Cutaway view of the eufy HomeBase 2 showing its 16GB local storage.

MAINTENANCE

Battery Charging

The eufyCam 2C Pro cameras feature a 180-day battery life. Monitor battery status via the eufy Security app. When the battery is low, remove the camera from its mount and charge it using the provided USB cable and power adapter. Ensure the charging port cover is securely closed after charging to maintain its IP67 weatherproof rating.

Cleaning

Periodically clean the camera lens and housing with a soft, damp cloth to ensure clear image quality and proper sensor function. Avoid using harsh chemicals or abrasive materials.

Optional Solar Panel

For continuous power and to avoid manual recharging, consider purchasing a compatible eufy solar panel. This accessory

connects directly to the camera and keeps it charged using sunlight.



Image: eufyCam 2C Pro camera connected to an external solar panel for sustained power.

TROUBLESHOOTING

- Camera Not Recording Motion:**
Check motion detection settings in the app. Ensure sensitivity is adequate and activity zones are correctly configured. Verify the camera's battery level.
- Poor Video Quality:**
Ensure the camera lens is clean. Check Wi-Fi signal strength between the camera and HomeBase 2. If using HomeKit, remember that recording is limited to 1080p.
- Short Battery Life:**
Frequent motion detection events, live view access, and spotlight usage can reduce battery life. Adjust settings for optimal battery life in the app's Power Manager.
- Connectivity Issues:**
Ensure HomeBase 2 is powered on and connected to your network. Check the distance between cameras and HomeBase 2. Obstructions like thick walls can affect signal strength.
- Privacy Concerns:**
eufy has addressed past privacy concerns through software updates. Ensure your app and device firmware are up-to-date to benefit from the latest security enhancements. Local storage on HomeBase 2 provides an added layer of privacy.

SPECIFICATIONS

Feature	Specification
Brand	eufy Security
Model Number	T8863
Power Source	Battery Powered
Video Capture Resolution	2K
Connectivity Technology	Wireless
Installation Type	Wireless DIY

Feature	Specification
Alert Type	Motion Only
Battery Life	180 days
Weather Resistance	IP67
Local Storage	16GB (on HomeBase 2)
Smart Home Compatibility	HomeKit, Alexa, Google Home

WARRANTY AND SUPPORT

Your eufy Security eufyCam 2C Pro 4-Cam Kit is covered by a manufacturer's warranty. For detailed warranty information, technical support, or service inquiries, please refer to the official eufy Security website or contact their customer support directly. Keep your purchase receipt for warranty claims.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question