

## RYOKO Ryoko\_v1

# MUAMA Ryoko Portable WiFi Hotspot User Manual

Model: Ryoko\_v1

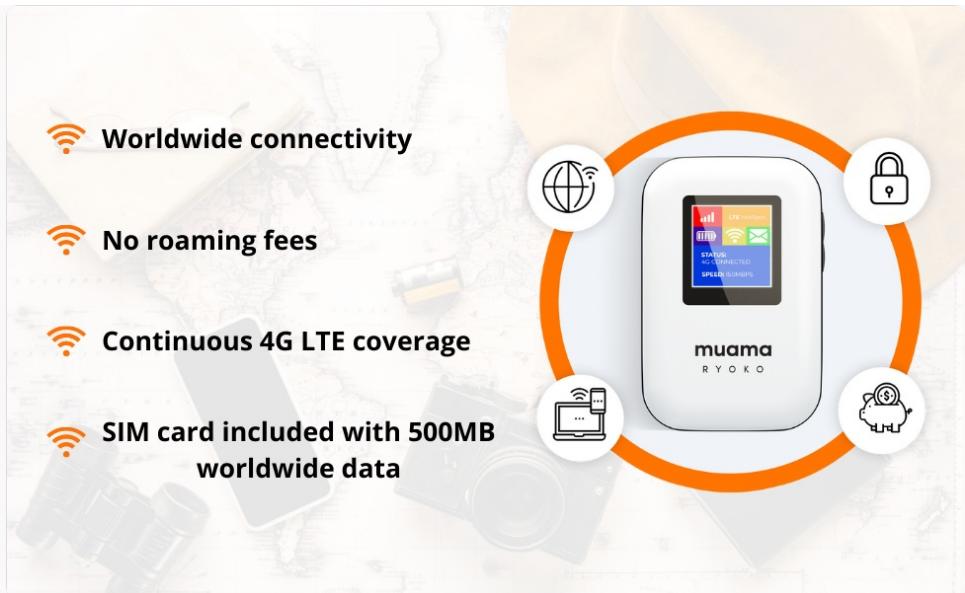
Brand: RYOKO

## 1. PRODUCT OVERVIEW

The MUAMA Ryoko Portable WiFi Hotspot provides high-speed 4G LTE internet access globally, allowing you to stay connected in 134 countries without roaming fees. It offers a secure, shareable connection for up to 10 devices, making it ideal for travel, home use, and business.



Front view of the MUAMA Ryoko Portable WiFi Hotspot, displaying its screen with signal strength, battery, and connection status.



An illustration highlighting the key features: worldwide connectivity, no roaming fees, continuous 4G LTE coverage, and included SIM card with 500MB data.

## Key Features:

- Global Coverage:** Operates in 134 countries across 5 continents, eliminating roaming fees.
- High-Speed Connectivity:** Utilizes fast and reliable 4G LTE networks (up to 150 Mbps).
- Included Data:** Comes with a Viaota prepaid SIM card and 500MB of worldwide data.
- Shareable Connection:** Connects up to 10 devices simultaneously, including smartphones, tablets, and laptops.
- Secure Network:** Provides a closed, secure alternative to public Wi-Fi.

## 2. WHAT'S INCLUDED IN THE BOX

Upon opening your MUAMA Ryoko package, you should find the following items:

- Ryoko pocket WiFi Router
- Li-ion Battery
- Viaota SIM card
- User Manual (this document)
- A Carry Strap

## 3. SETUP GUIDE

### 3.1. Inserting the SIM Card and Battery

Before first use, ensure the Viaota SIM card and the Li-ion battery are correctly installed.

- Carefully open the back cover of the Ryoko device.
- Insert the Viaota SIM card into the designated SIM card slot. Ensure it is oriented correctly as indicated by the diagram inside the device.
- Insert the Li-ion battery into its compartment.

4. Replace the back cover securely.

## 3.2. Initial Power On and Activation

Once the SIM card and battery are in place, you can power on your device.

1. Press and hold the power button (usually located on the side or top) until the screen illuminates.
2. The device will boot up and attempt to connect to a network. This may take a few moments.
3. To activate your Viaota SIM card and manage your data, visit [my.viaota.com/activate](http://my.viaota.com/activate). Follow the on-screen instructions to complete the activation process.

## 4. OPERATING YOUR MUAMA Ryoko HOTSPOT

### 4.1. Connecting Devices

The Ryoko hotspot creates a secure Wi-Fi network that up to 10 devices can connect to.

1. Ensure your Ryoko device is powered on and connected to a 4G LTE network. The screen will display "4G CONNECTED" and the network speed.
2. On your smartphone, tablet, laptop, or other Wi-Fi enabled device, open your Wi-Fi settings.
3. Locate the Wi-Fi network name (SSID) of your Ryoko device. This is typically displayed on the Ryoko's screen or on a sticker inside the battery compartment.
4. Select the Ryoko network and enter the Wi-Fi password (also displayed on the screen or sticker).
5. Once connected, your device will have internet access through the Ryoko hotspot.



Illustration showing multiple devices and people connected to the MUAMA Ryoko hotspot, emphasizing its shareability.

## 4.2. Checking Data Usage

You can monitor your data usage through the Viaota portal after activating your SIM card at [tiny.viaota.com/activate](http://tiny.viaota.com/activate). The device screen may also show basic data status.

## 5. MAINTENANCE AND CARE

To ensure the longevity and optimal performance of your MUAMA Ryoko Hotspot, follow these maintenance guidelines:

- **Battery Care:** Charge the device regularly using the provided cable. Avoid extreme temperatures, which can degrade battery life. If the device will not be used for an extended period, charge it to about 50% before storing.
- **Cleaning:** Use a soft, dry cloth to clean the device. Avoid liquid cleaners or abrasive materials.
- **Storage:** Store the device in a cool, dry place away from direct sunlight and moisture.
- **Handling:** Handle the device with care. Avoid dropping it or subjecting it to strong impacts.

## 6. TROUBLESHOOTING

If you encounter issues with your MUAMA Ryoko Hotspot, refer to the common problems and solutions below:

Problem	Possible Cause / Solution
No Internet Connection	<ul style="list-style-type: none"><li>◦ Ensure the SIM card is properly inserted and activated via <a href="http://my.viaota.com/activate">my.viaota.com/activate</a>.</li><li>◦ Check if you have sufficient data balance on your Viaota account.</li><li>◦ Verify network coverage in your current location.</li><li>◦ Restart the Ryoko device.</li></ul>
Device Not Powering On	<ul style="list-style-type: none"><li>◦ Ensure the battery is fully charged. Connect the device to a power source.</li><li>◦ Check if the battery is correctly inserted.</li></ul>
Slow Connection Speed	<ul style="list-style-type: none"><li>◦ Move to an area with better 4G LTE signal strength.</li><li>◦ Reduce the number of connected devices.</li><li>◦ Restart the device and the connected client devices.</li></ul>
Cannot Connect to Wi-Fi Network	<ul style="list-style-type: none"><li>◦ Double-check the Wi-Fi network name (SSID) and password.</li><li>◦ Ensure the Ryoko device is within range.</li><li>◦ Restart both the Ryoko and the device you are trying to connect.</li></ul>



#### In which countries does Ryoko work?

Ryoko with Viota card works in 134 countries.

#### How do I connect my Ryoko?

Connecting to your Ryoko is easy! All the information you need is included in the package.

#### Can I use any other SIM card in Ryoko?

Ryoko can still be actively used with any other (non-Viaota) SIM card installed. But for the best experience, we highly recommend using Viota card with Ryoko.

#### Does my Ryoko come with a warranty?

Of course! We want you to feel safe and secure with your Ryoko purchase. If anything goes wrong, your Ryoko is covered with a 1-year warranty.

#### What is Viaota?

Viaota is a mobile internet access service that works together with Ryoko. Your Ryoko comes with a prepaid Viaota SIM card, which contains 500 MB of worldwide data.

#### How can I start using Viaota?

The service provision starts once you insert a new Viaota Card into your Ryoko device and activate your card on <https://my.viaota.com/activate>

#### How much will I have to pay in roaming fees?

Absolutely nothing! When you use Viaota with your Ryoko device you can roam wherever you please with no fees!

A visual guide addressing common questions about Ryoko's country compatibility, connection, SIM card usage, and roaming fees.

## 7. SPECIFICATIONS

Detailed technical specifications for the MUAMA Ryoko Portable WiFi Hotspot:

Feature	Detail
Product Dimensions	2.28 x 0.59 x 3.66 inches
Item Weight	3.28 ounces
Model Name	Ryoko_v1
Batteries	1 Lithium Ion battery required (included)
Special Feature	WPS
Frequency Band Class	Dual-Band
Wireless Communication Standard	802.11ac
Compatible Devices	Laptop, Tablet, Smartphone
Frequency	5 GHz
Connectivity Technology	Wi-Fi

## 8. WARRANTY AND SUPPORT

### 8.1. Warranty Information

Your MUAMA Ryoko device is covered by a **1-year warranty** from the date of purchase. This warranty covers manufacturing defects and ensures your device functions as intended under normal use. Please retain your proof of purchase for warranty claims.

## 8.2. Customer Support

For further assistance, technical support, or warranty inquiries, please visit the official RYOKO or Viaota support website. You can also refer to the contact information provided in your product packaging.

For data management and SIM card activation, please visit: [my.viaota.com/activate](http://my.viaota.com/activate)

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