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## Amazfit W2021OV1N

# Amazfit GTS 2e Smart Watch User Manual

MODEL: W2021OV1N

## 1. Introduction

The Amazfit GTS 2e is a versatile and fashionable smart wearable designed to enhance your health and fitness journey. This manual provides detailed instructions on how to set up, operate, and maintain your device, ensuring you get the most out of its extensive features, including 90+ sports modes, GPS, 5 ATM water-resistance, 24-hour heart rate monitoring, blood-oxygen saturation measurement, sleep quality tracking, stress level monitoring, and built-in Amazon Alexa.

## 2. Setup

### 2.1. Unboxing and Initial Charge

Before first use, ensure your Amazfit GTS 2e is fully charged. The package includes the Smart Watch, a Charger, and this User Manual. Connect the charger to the watch and a power source. A full charge typically provides up to 14 days of typical usage or 24 days of basic usage.



Figure 1: Amazfit GTS 2e Smart Watch in Obsidian Black.

## 2.2. Zepp App Installation

To use your Amazfit GTS 2e, you must download and install the Zepp App on your smartphone. The app is compatible with Android 5.0 or iOS 10.0 and above devices.

1. Scan the QR code provided in the watch's quick start guide or search for "Zepp App" in your phone's app store.
2. Download and install the app.
3. Open the Zepp App and register for an account or log in if you already have one.

## 2.3. Device Pairing

Follow these steps to pair your Amazfit GTS 2e with the Zepp App:

1. Open the Zepp App on your smartphone.

2. Tap on the "Profile" tab (usually at the bottom right).
3. Under "My devices," tap "Add device."
4. Select "Watch" from the list of devices.
5. Choose "Watch with a QR code" or "Watch without a QR code" based on your watch's display.
6. If using a QR code, allow the app to access your camera and scan the QR code displayed on your watch screen.
7. Confirm the pairing request on both your phone and the watch.

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Video 1: Official guide on how to pair and set up your Amazfit GTS 2e Smart Watch.

## 3. Operating the Device

### 3.1. Basic Navigation

The Amazfit GTS 2e features a 1.65-inch HD AMOLED touchscreen and a physical button for navigation.

- **Swipe Down:** Access quick settings (Torch, Backlight, DND mode, Battery saver mode, Find your mobile, Theater mode, Screen locked).
- **Swipe Up:** View notifications.
- **Swipe Left/Right:** Access customizable quick access apps/widgets (e.g., PAI, Heart Rate, Weather).
- **Press Physical Button:** Enter the APP list interface.



Figure 2: The Amazfit GTS 2e watch face displaying time, steps, and other metrics.

### 3.2. Customizing Watch Face

To customize your watch face:

1. Tap and hold on the watch face.
2. Tap the "Edit" icon (if available for the selected watch face).

3. Tap the highlight area to switch the function displaying.

### 3.3. Key Features and Apps

The Amazfit GTS 2e offers a wide range of applications and features accessible from the APP list interface:

- **PAI:** Personal Activity Intelligence score, calculated based on heart rate data, activity intensity, and physiological data. It is recommended to enable automatic heart rate detection for accurate calculation.
- **Heart Rate:** Measure your current heart rate. Wear the watch a distance of one finger away from the carpal and keep still for accurate readings.
- **SpO2 (Blood Oxygen):** Measure your blood-oxygen saturation. Ensure the band is worn tightly, the screen faces up, and you maintain stillness during measurement.
- **Workout/Sports Modes:** Access 90 built-in sports modes including Outdoor running, Walking, Outdoor cycling, Treadmill, Indoor cycling, Pool Swimming, Elliptical, Climbing, Trail Running, Skiing, Free training, and more.
- **Activities:** View your activity histories, including distance, duration, and heart rate for past workouts.
- **Stress:** Monitor your all-day stress levels.
- **Activity Goal:** Track your daily activity goals, such as steps, calories burned, and standing hours.
- **Weather:** Get real-time weather forecasts for your location.
- **Music:** Control music playback on your connected smartphone.
- **Alarm:** Set and manage alarms directly from your watch.
- **Events:** View upcoming events and reminders.
- **Widgets:** Access various widgets like Compass, Barometric Altimeter, Timer, Countdown, and Find Mobile.
- **Settings:** Configure watch face settings, display and brightness, vibration, user preferences, and system options (About watch, Regulation, Reboot, Shut down, Factory Reset).

**5 ATM Waterproof**  
Escorts You Even Under Water



**5 ATM Water-resistance**

Figure 3: Health monitoring features on the Amazfit GTS 2e.

# 90 Built-in Sports Modes

Find Your Sport Modes Smartly



Figure 4: The Amazfit GTS 2e supports over 90 sports modes for comprehensive activity tracking.



Figure 5: Intelligent voice assistance and notification features on the Amazfit GTS 2e.

## 4. Maintenance

### 4.1. Cleaning and Care

Regular cleaning helps maintain the watch's appearance and functionality. Wipe the watch and band with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials. Ensure the charging contacts are clean and dry before charging.

### 4.2. Water Resistance

The Amazfit GTS 2e has a 5 ATM water-resistance rating, meaning it can withstand pressures equivalent to a depth of 50 meters. This makes it suitable for showering, swimming in pools, and shallow-water activities. However, it is not suitable for diving, high-pressure water activities, or hot water environments (e.g., saunas, hot springs).

**Your Personal Health Guardian**  
Help Understand Your Physical State

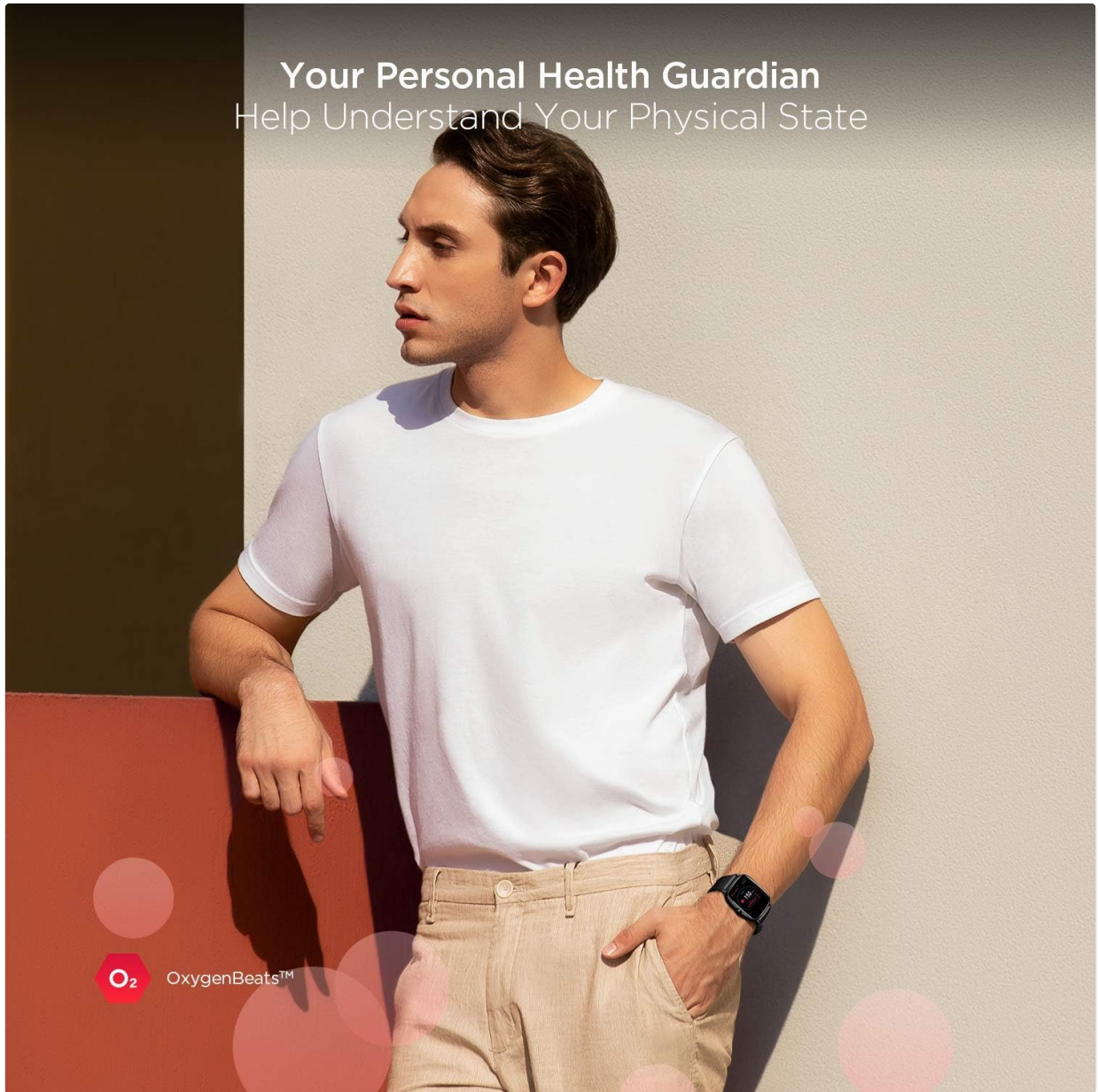


Figure 6: The Amazfit GTS 2e is water-resistant up to 5 ATM.

### 4.3. Battery Optimization

To maximize battery life, consider these tips:

- Reduce screen brightness.
- Disable unnecessary notifications.
- Use the "Battery saver mode" when not actively tracking activities.
- Limit the use of GPS-intensive activities.

## Extended Battery Life No Pause in Your Progress



**14 days**  
Typical Use

**24 days**  
Basic Use

Figure 7: The Amazfit GTS 2e offers extended battery life.

## 5. Troubleshooting

If you encounter issues with your Amazfit GTS 2e, try the following common solutions:

- **Pairing Issues:** Ensure Bluetooth is enabled on your phone, the watch is charged, and you are within range. Try restarting both the watch and your phone.
- **Data Sync Problems:** Check your internet connection and ensure the Zepp App is running in the background. You can also try force-closing and reopening the app.
- **Inaccurate Readings (Heart Rate, SpO2, GPS):** Ensure the watch is worn snugly on your wrist, not too loose or too tight. For GPS, ensure you are in an open area with a clear view of the sky.
- **Watch Not Responding:** Try pressing and holding the physical button for about 10-15 seconds to force a restart.

For more specific issues or to provide feedback, you can use the Zepp App's feedback feature:

1. Open the Zepp App and tap "Profile."
2. Tap "Feedback" and describe your issues.
3. You can upload screenshots and your contact information.
4. Check "App logs" and "Watch logs" to include diagnostic data.

5. Then, tap "Submit."

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Video 2: Official guide on how to use the Zepp App, including setting goals and submitting feedback.

## 5.1. Setting Units and Synchronizing Data

You can adjust measurement units and synchronize data with third-party apps like Strava via the Zepp App:

- **Setting Units:** In the Zepp App, go to "Profile" > "Settings" > "Units." Here you can set Metric (km) or Imperial (feet, miles) for distance, and kg or lbs for weight.
- **Synchronizing with Strava:** In the Zepp App, go to "Profile" > "Add accounts" > "Strava." Follow the on-screen prompts to authorize the connection and log in to your Strava account.

## 6. Specifications

Feature	Specification
Brand	Amazfit
Model Number	W2021OV1N
Product Dimensions	1.68 x 1.4 x 0.38 inches
Item Weight	0.88 ounces
Display Technology	AMOLED
Screen Size	1.65 Inches
Scanner Resolution	341 x 341 ppi
Operating System	Amazfit OS
Connectivity Technologies	Bluetooth, GPS
Battery Life (Typical Use)	Up to 14 days
Battery Life (Basic Use)	Up to 24 days
Water Resistance	5 ATM
Special Features	Alexa Built-In, Health & Fitness Tracker, 90 Sports Modes, Blood Oxygen, Heart Rate, Sleep Monitoring

## 7. Warranty and Support

For warranty information and customer support, please refer to the official Amazfit website or contact their customer service directly. Keep your proof of purchase for warranty claims. Additional resources, including a detailed User Guide and Installation Manual, are available in PDF format on the product's Amazon page or the official Amazfit support portal.

- User Guide (PDF): [Download Here](#)
- Installation Manual (PDF): [Download Here](#)

