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## TOSHIBA RZE-BT1000E (PN)

# Toshiba RZE-BT1000E Air Pro True-Wireless Earphones User Manual

Model: RZE-BT1000E (PN)

Brand: TOSHIBA

## PRODUCT OVERVIEW

The Toshiba RZE-BT1000E Air Pro True-Wireless Earphones are designed for high-quality audio and convenient wireless communication. They feature a true wireless design with Bluetooth protocols HSP, HFP, A2DP, and AVRCP, offering an operating range of up to 30 feet (10 meters). The earphones provide a frequency range of 20 Hz to 20 kHz and include built-in dual microphones for stereo call audio. Voice capability is supported for both Google Assistant and Apple Siri.

Key features include:

- Signature Toshiba-quality sound with super bass and high accuracy.
- Voice-enabled with Apple Siri and Google Assistant.
- Automatic on, off, and pairing functions with double and triple click recall and disconnect features.
- Ultra-lightweight, durable, and comfort-crafted design with three sizes of ear tips for a secure fit.
- Built-in dual microphones for clear communication and stereo-channel calling.
- Stylish carry case providing on-the-go power with up to 4.5 additional full charges.

The earphones are IPX4 water-resistant, making them suitable for various activities. Playback time is approximately 4 hours for music and 4.5 hours for talk, with a standby time of 90 hours and a charging time of 1.5 hours.



Image: The Toshiba RZE-BT1000E Air Pro True-Wireless Earphones in Rose Gold, showing both left and right earbuds. They feature a sleek, elongated design with a metallic rose gold finish and white silicone ear tips. The charging contacts are visible on the inner side of the earbuds.

## PACKAGE CONTENTS

The Toshiba RZE-BT1000E package includes:

- Toshiba RZE-BT1000E True-Wireless Earbuds (Left and Right)
- Charging Case
- USB Charging Cable
- Multiple sizes of ear tips (Small, Medium, Large)
- User Manual

## SETUP

### Initial Charging

Before first use, fully charge the earphones and the charging case. Place both earbuds into the charging case. Connect the USB charging cable to the charging case and a compatible USB power source. The indicator lights on the case and earbuds will show charging status. A full charge typically takes about 1.5 hours.

### Pairing with a Device

1. Ensure the earphones are charged.
2. Open the charging case. The earphones will automatically power on and enter pairing mode.
3. On your device (smartphone, tablet, computer), enable Bluetooth.
4. Search for available Bluetooth devices. Select "RZE-BT1000E" from the list.

5. Once connected, the earphones will indicate successful pairing (e.g., a voice prompt or indicator light change).

The earphones support auto-pairing for subsequent uses. Once paired, they will automatically connect to the last connected device when removed from the case and Bluetooth is enabled on the device.

## OPERATING INSTRUCTIONS

### Wearing the Earphones

Select the ear tips that provide the most comfortable and secure fit for optimal sound quality and noise isolation. Gently insert each earbud into your ear canal and twist slightly to secure them.



Image: A woman wearing the Rose Gold Toshiba RZE-BT1000E earphones in her ears while outdoors, suggesting their suitability for active use. The earphones are discreetly placed, and she appears to be enjoying the sound.



Image: A man wearing the Rose Gold Toshiba RZE-BT1000E earphones, smiling, indicating comfort and ease of use. The earphones blend well with his appearance.

## Touch Controls

The Toshiba RZE-BT1000E earphones feature touch controls for various functions:

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud during an incoming call.
- **Reject Call:** Press and hold either earbud for 2 seconds during an incoming call.
- **Activate Voice Assistant (Siri/Google Assistant):** Triple tap on either earbud.

## Power On/Off

- **Power On:** The earphones automatically power on when removed from the charging case.
- **Power Off:** Place the earphones back into the charging case. They will automatically disconnect and power off.

## MAINTENANCE

### Cleaning

Regularly clean the earphones and charging case to maintain performance and hygiene. Use a soft, dry, lint-free cloth to wipe the surfaces. For ear tips, remove them and clean with a mild soap solution if necessary, then rinse and dry thoroughly before reattaching. Do not use abrasive cleaners or immerse the earphones or case in water.

### Storage

When not in use, store the earphones in their charging case to protect them and keep them charged. Store in a cool, dry place away from extreme temperatures and direct sunlight.

## Battery Care

To prolong battery life, avoid fully discharging the earphones frequently. Charge them regularly, even if not in constant use. Do not expose batteries to excessive heat.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Earphones not pairing/connecting.	Earphones not in pairing mode; Bluetooth off on device; previously paired device interfering.	Ensure earphones are removed from case to enter pairing mode. Turn Bluetooth off and on again on your device. Forget "RZE-BT1000E" from your device's Bluetooth list and re-pair. Ensure earphones are charged.
Only one earbud working.	Earbuds not synced; one earbud out of charge.	Place both earbuds back into the charging case, close the lid, wait a few seconds, then remove them. Ensure both earbuds are fully charged.
No sound or low volume.	Volume too low on device; earphones not connected; ear tips not sealed properly.	Increase volume on your connected device. Reconnect the earphones. Try different sized ear tips for a better seal.
Charging issues.	Dirty charging contacts; faulty cable/power source.	Clean the charging contacts on the earbuds and inside the case with a dry cotton swab. Try a different USB cable or power adapter.

## SPECIFICATIONS

Feature	Detail
Model Name	RZE-BT1000E (PN)
Wireless Communication Technology	Bluetooth
Bluetooth Protocols	HSP / HFP / A2DP / AVRCP
Operating Range	Up to 30 feet (10 meters)
Frequency Range	20 Hz - 20 kHz
Microphone	Built-in Dual Microphones with Stereo Call Audio
Voice Capability	Google Assistant, Apple Siri
Music Playback Time	Approx. 4 hours
Talk Time	Approx. 4.5 hours
Standby Time	Approx. 90 hours
Charging Time	Approx. 1.5 hours
Charging Case Capacity	Provides 4.5 additional charges
IPX Rating	IPX4 Water Resistant
Control Method	Touch
Item Weight	7 ounces
Color	Rose Gold

## WARRANTY INFORMATION

For warranty details and terms of service, please refer to the warranty card included in your product packaging or visit the official Toshiba support website. Keep your proof of purchase for warranty claims.

## CUSTOMER SUPPORT

If you encounter any issues not covered in this manual or require further assistance, please contact Toshiba customer support. You can find contact information on the official Toshiba website or through the retailer where you purchased the product.

**Online Resources:** Visit the TOSHIBA Store on Amazon