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Retekess TD162

Retekess TD162 Restaurant Pager System User Manual

Model: TD162

1. PRODUCT OVERVIEW

The Retekess TD162 Restaurant Pager System is a reliable and efficient wireless calling solution designed to streamline customer service in various commercial settings. This system includes a main transmitter keypad and 10 coaster pagers, ensuring stable and effective communication between staff and customers.



The Reteless TD162 Restaurant Pager System, showing the transmitter keypad and multiple coaster pagers.

Key features include a wide signal range, multiple customizable prompt modes (vibration, buzzer, flash), a low battery reminder, and a durable design. It is suitable for use in restaurants, cafes, food trucks, hospitals, clinics, and other service-oriented environments.

Available Scenarios

Retekess TD162
Restaurant
Paging System

PUBLIC HOUSE

RESTAURANT



FOOD TRUCK



The Retekess TD162 system is versatile and can be used in various scenarios such as public houses, restaurants, and food trucks.

2. PACKAGE CONTENTS

Please verify that all items are included in your package:

- 1 x Retekess TD162 Transmitter
- 10 x Retekess TD162 Pagers
- 1 x Power Adapter
- 1 x User Manual



Illustration of the items included in the Reteless TD162 package.

3. SETUP

3.1 Initial Connection

1. Connect the power adapter to the transmitter keypad and plug it into a power outlet.
2. Place the coaster pagers into the charging slots on the transmitter. Ensure they are properly seated for charging. The pagers will light up to indicate charging.

3.2 Pager ID Setting and Pairing

The pagers come pre-paired, but you may need to set or re-pair pager IDs for specific configurations or replacements. The system supports up to 998 pagers.

To set a pager ID:

1. Press 'F2' on the transmitter keypad to enter Pager ID Setting mode.
2. Enter the desired ID number (e.g., '01', '02', etc.) using the numeric keypad.
3. Place the pager you wish to set the ID for into an empty charging slot. The pager will beep and flash, indicating successful ID setting.
4. Repeat for all pagers or as needed.

For a visual guide on setup and ID setting, please refer to the official product video below:

Official product video demonstrating the setup, pager ID setting, and basic operation of the Reteless TD162 system. This video also highlights the stability and ease of use.

4. OPERATING INSTRUCTIONS

4.1 Calling a Pager

To call a specific pager, simply enter the pager's ID number on the transmitter keypad and press the 'Call' button (usually indicated by a bell icon or 'Enter'). The corresponding pager will activate its alert.

4.2 Multiple Prompt Modes

The TD162 system offers flexible alert options to suit different environments:

- **Vibration:** The pager vibrates to alert the customer.
- **Buzzer:** The pager emits an audible sound.

- **Flash:** The pager's lights flash.

These modes can be combined as desired. The reminder time is adjustable from 0-250 seconds.

Multiple Reminder Modes

Reminder time: 0-250 seconds

Vibration/Buzzer/Flash can be combined at will

Vibration Buzzer

Flashing light Prompt time

The system supports multiple reminder modes including vibration, buzzer, and flashing lights, with adjustable prompt time.

4.3 One-Button Shutdown

The system features a convenient one-button shutdown function, simplifying daily operations and improving work efficiency.

4.4 Multi-Host and Multi-Pager Support

The Reteless TD162 system is highly adaptable:

- **One to Many:** A single transmitter can control multiple pagers.
- **Many to One:** Multiple transmitters can call the same pager.



Package Includes:

- 1 x Reteless TD162 Transmitter***
- 10 x Reteless TD162 Pager***
- 1 x Adapter***
- 1 x User Manual***

***What's
in the
package?***

Illustration of the 'One to Many' functionality, where one transmitter can activate multiple pagers.

5. MAINTENANCE

5.1 Cleaning

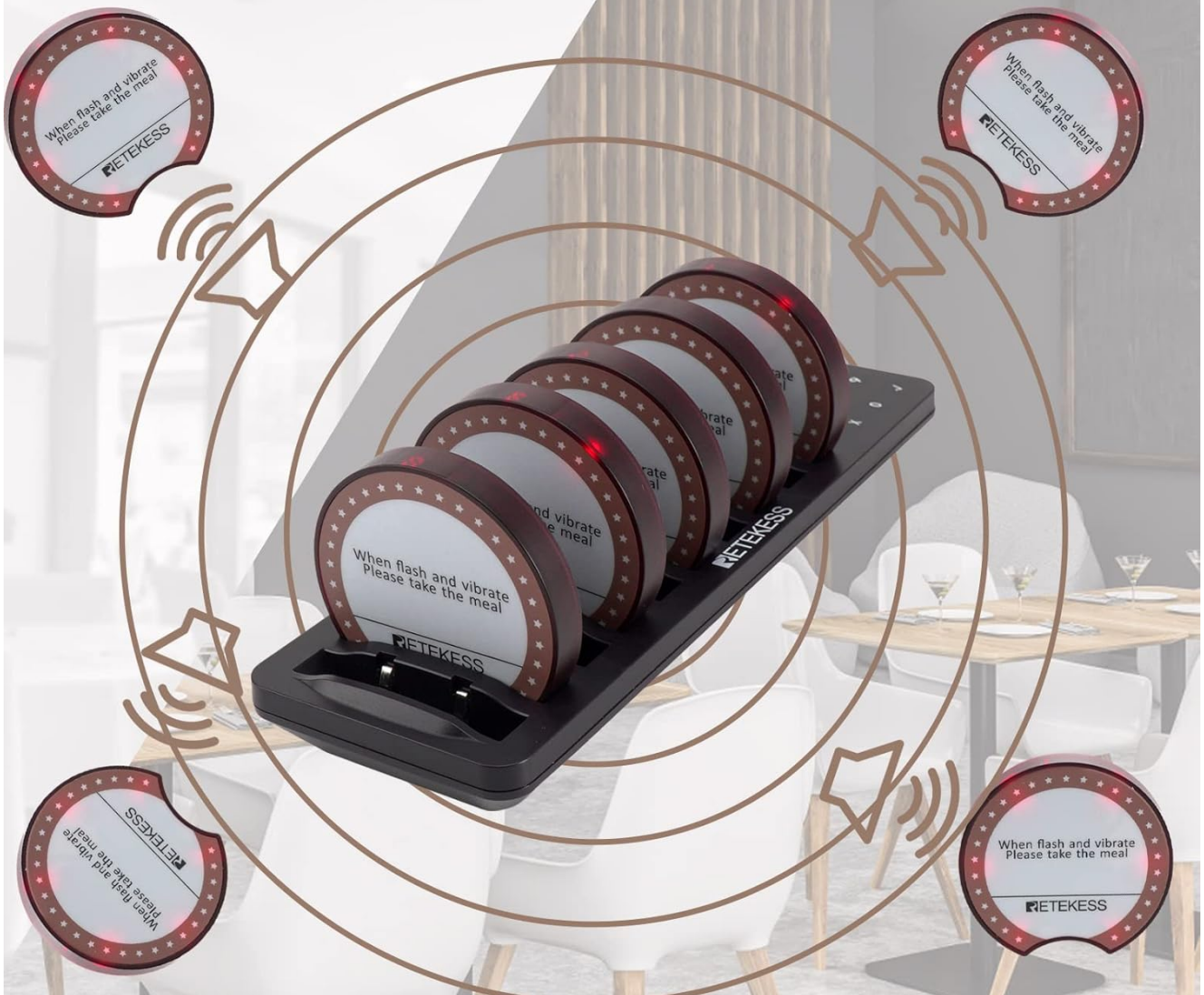
To maintain optimal performance and hygiene, regularly clean the transmitter and pagers. Use a soft, damp cloth to wipe down surfaces. Avoid using harsh chemicals or abrasive materials that could damage the devices.

The pagers are designed to be easy to clean, ensuring a sanitary experience for your customers.

5.2 Battery Care

The pagers are equipped with built-in 300mAh rechargeable batteries, offering approximately 20 hours of standby time and 12 hours of in-use time. The system will display "LO" on the pager when the battery is low, reminding you to place it back on the charging base.

One to Many



Information regarding the built-in rechargeable battery, including capacity and standby time.

6. TROUBLESHOOTING

If you encounter issues with your Retekess TD162 system, please refer to the following common troubleshooting tips:

- **Pager not responding:** Ensure the pager is fully charged and within the effective signal range (up to 1312ft in open areas). Verify the pager ID is correctly set and matches the number being called.
- **Poor signal range:** Obstructions like thick walls or metal structures can reduce signal range. Try repositioning the transmitter to a more central or open location.
- **Pagers not charging:** Ensure the power adapter is securely connected to the transmitter and the outlet. Check that pagers are correctly seated in their charging slots.
- **Interference:** Other wireless devices operating on similar frequencies might cause interference. Try to minimize other wireless activity nearby or adjust the system's frequency if possible (refer to advanced settings in the full manual).

If problems persist, please contact customer support for further assistance.

Wide Signal Range

Can reach 1312ft in the open without obstruction



The system boasts a wide signal range of up to 1312ft (400m) in open, unobstructed areas.

7. SPECIFICATIONS

Feature	Detail
Model Number	TD162
Product Dimensions	10.63 x 3.54 x 1.14 inches
Item Weight	2.18 pounds
Manufacturer	Reteless
Batteries	10 Lithium Ion batteries required (included)
Effective Calling Distance	Up to 1312ft (400m) in open areas
Pager Battery Capacity	300mAh

Pager Standby Time	20 hours
Pager In-Use Time	12 hours

8. WARRANTY AND SUPPORT

8.1 Warranty Information

The Retekess TD162 Restaurant Pager System comes with a 2-year warranty. Additionally, a 30-day no-reason return policy is provided. Beyond the warranty period, maintenance services are still offered, with buyers responsible for associated costs.

8.2 Customer Support

For any inquiries, technical support, or warranty claims, please contact Retekess customer service. You can typically reach them through the platform where you purchased the product, and they aim to respond within 12 hours.