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BENFEI 000328black

BENFEI 4-in-1 USB 3.0 and USB-C Memory Card Reader Adapter

Model: 000328black

1. Introduction

Thank you for choosing the BENFEI 4-in-1 USB 3.0 and USB-C Memory Card Reader Adapter. This device is designed to provide high-speed data access for various memory card types, offering a versatile solution for your data transfer needs. It supports simultaneous reading and writing of four different card types, making it an efficient tool for both personal and professional use.

Figure 1.1: The BENFEI 4-in-1 Memory Card Reader with its integrated USB-A and USB-C connectors, alongside various compatible memory cards including SD, Micro SD, MS, and CF cards.

2. Key Features

- **Integrated Design:** Features a 2-in-1 USB-C/USB 3.0 connector, allowing compatibility with both USB-A and USB-C ports on computers, laptops, and mobile devices.
- **4-in-1 Card Support:** Supports SD (Secure Digital), Micro SD (TF), MS (Memory Stick), and CF (Compact Flash) card types.
- **Simultaneous Read/Write:** Capable of reading and writing to all four card types concurrently, enhancing productivity.
- **High-Speed Data Transfer:** Utilizes USB 3.0 technology for transfer rates up to 5Gbps (UHS-I mode up to 104MB/sec), backward compatible with USB 2.0/1.1.
- **Plug & Play:** No drivers required for Windows, Mac OS, or Linux systems.
- **Compact and Portable:** Lightweight and small design for easy transport and storage.
- **Superior Stability:** Equipped with an advanced IC chip for reliable high-speed data transfer.

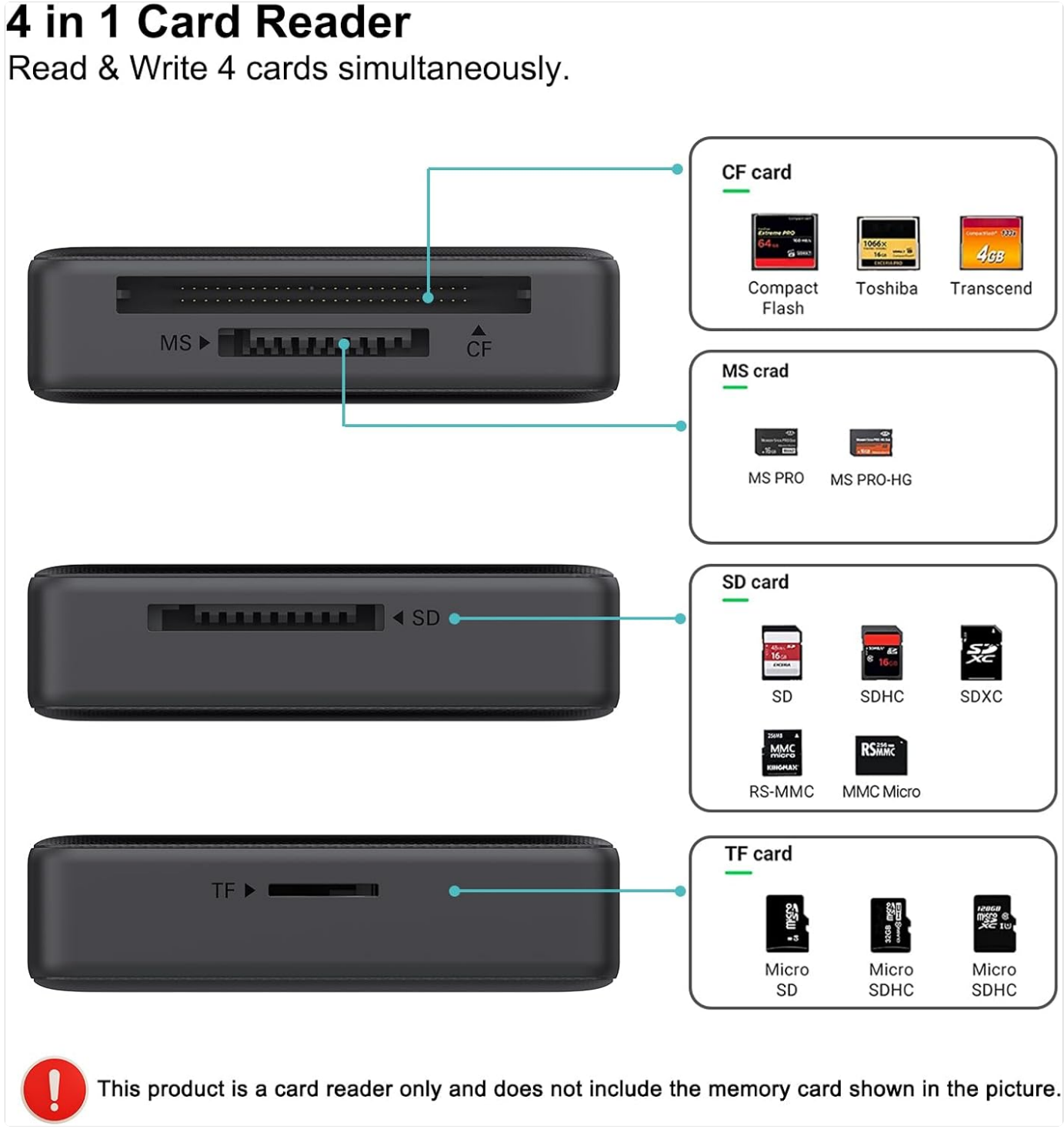

Figure 2.1: Detailed view of the card reader's slots, indicating compatibility with MS, CF, SD, and TF (Micro SD) cards.

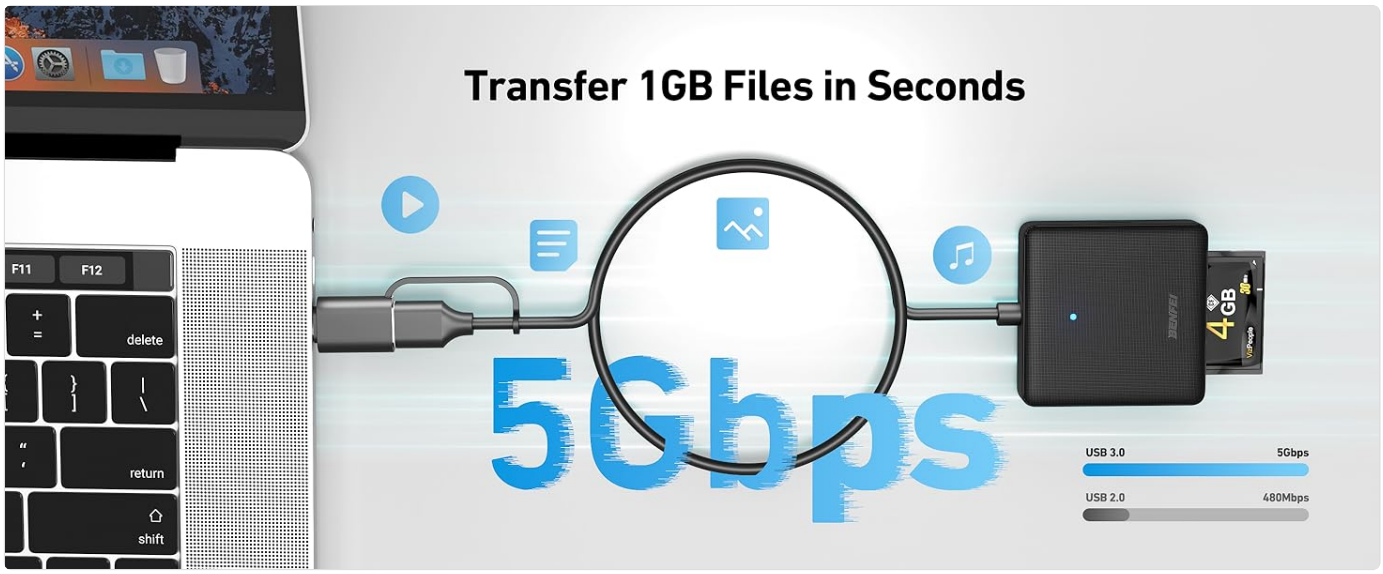

Figure 2.2: The card reader supports a wide range of memory card formats, ensuring broad compatibility with your devices.

3. Package Contents

Please check the package for the following items:

- BENFEI 4-in-1 USB 3.0 and USB-C Memory Card Reader Adapter
- User Manual (this document)

4. Setup Instructions

The BENFEI card reader is designed for plug-and-play operation, requiring no additional drivers for most operating systems.

4.1 Connecting to Your Device

1. Identify the appropriate port on your computer, laptop, or mobile device:
    - For standard USB-A ports (USB 3.0/2.0), use the larger rectangular connector.
    - For USB-C (Thunderbolt 3) ports, use the smaller, reversible connector.
2. Plug the corresponding connector of the BENFEI card reader into your device's port.
3. The blue LED indicator on the card reader will illuminate when successfully connected and powered.

Figure 4.1: Connecting the card reader to a laptop via its USB-C connector for data transfer.

Figure 4.2: Connecting the card reader to a desktop computer using the USB-A connector.

Figure 4.3: The card reader features dual connectors for broad compatibility with various devices.

4.2 Driver Installation (Not Required)

The BENFEI card reader is a driver-free device. Your operating system (Windows, Mac OS, Linux, Chrome OS) will automatically recognize it upon connection. No manual driver installation is necessary.

Figure 4.4: The card reader offers driver-free support across multiple operating systems.

5. Operating Instructions

5.1 Inserting Memory Cards

Carefully insert your memory card into the corresponding slot on the card reader. Ensure the card is inserted correctly,

aligning with the slot's shape and pin configuration. Do not force the card into the slot.

- **SD Card:** Insert into the SD slot.
- **Micro SD (TF) Card:** Insert into the TF slot.
- **MS Card:** Insert into the MS slot.
- **CF Card:** Insert into the CF slot.

5.2 Accessing Data

Once the card is inserted and the card reader is connected to your device, the memory card will appear as a removable drive in your computer's file explorer (e.g., 'This PC' on Windows, 'Finder' on Mac). You can then drag and drop files, copy, paste, or delete data as you would with any other storage device.

Figure 5.1: The card reader facilitates fast data transfer, allowing you to move large files quickly.

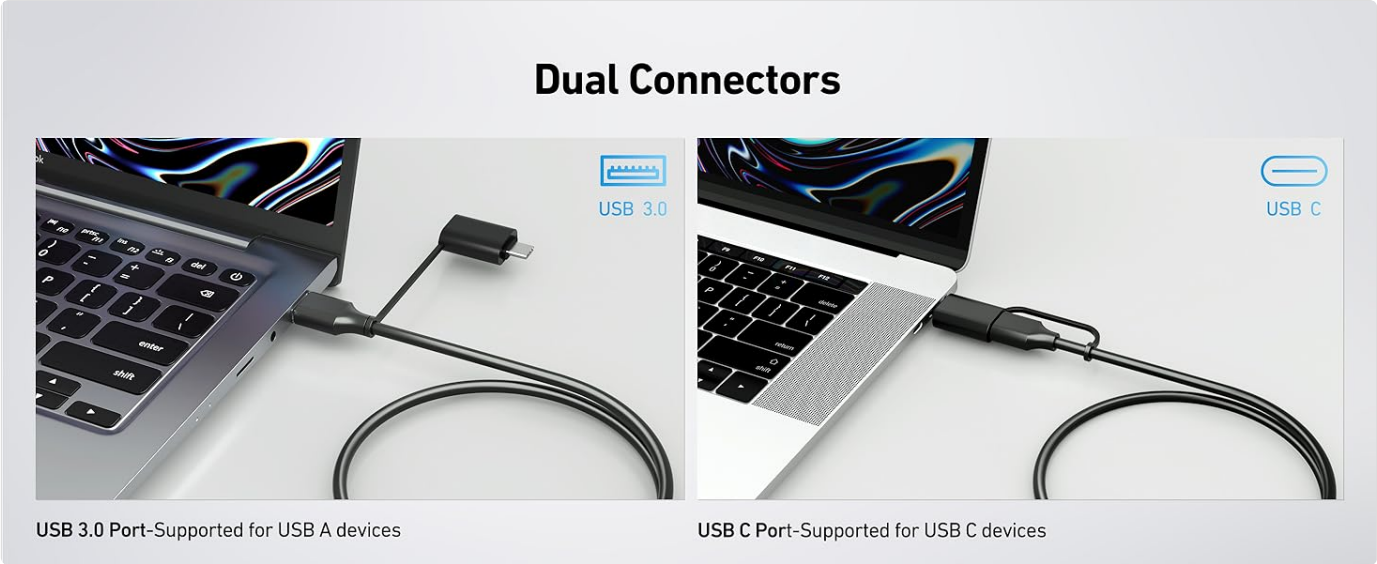

Figure 5.2: The card reader supports simultaneous reading and writing of up to four cards, streamlining your workflow.

5.3 Mobile Device Usage

The USB-C connector allows direct connection to compatible smartphones and tablets. This enables you to browse and transfer photos and videos directly from your memory cards to your mobile device.

Figure 5.3: Connect the card reader to your mobile device to manage files directly from your memory cards.

5.4 Safely Removing the Device

To prevent data corruption, always safely eject the card reader from your operating system before physically disconnecting it. This can typically be done by right-clicking the drive icon and selecting 'Eject' or 'Safely Remove Hardware'.

6. Maintenance

To ensure the longevity and optimal performance of your BENFEI card reader, follow these simple maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe the exterior of the device. Avoid using liquid cleaners or abrasive materials. For card slots, use compressed air to remove dust if necessary, but do so gently.
- **Storage:** Store the card reader in a cool, dry place away from direct sunlight, extreme temperatures, and high humidity.
- **Handling:** Avoid dropping the device or subjecting it to strong impacts. Do not bend or twist the cable excessively.
- **Connector Care:** Keep the USB-A and USB-C connectors clean and free of debris to ensure proper connection.

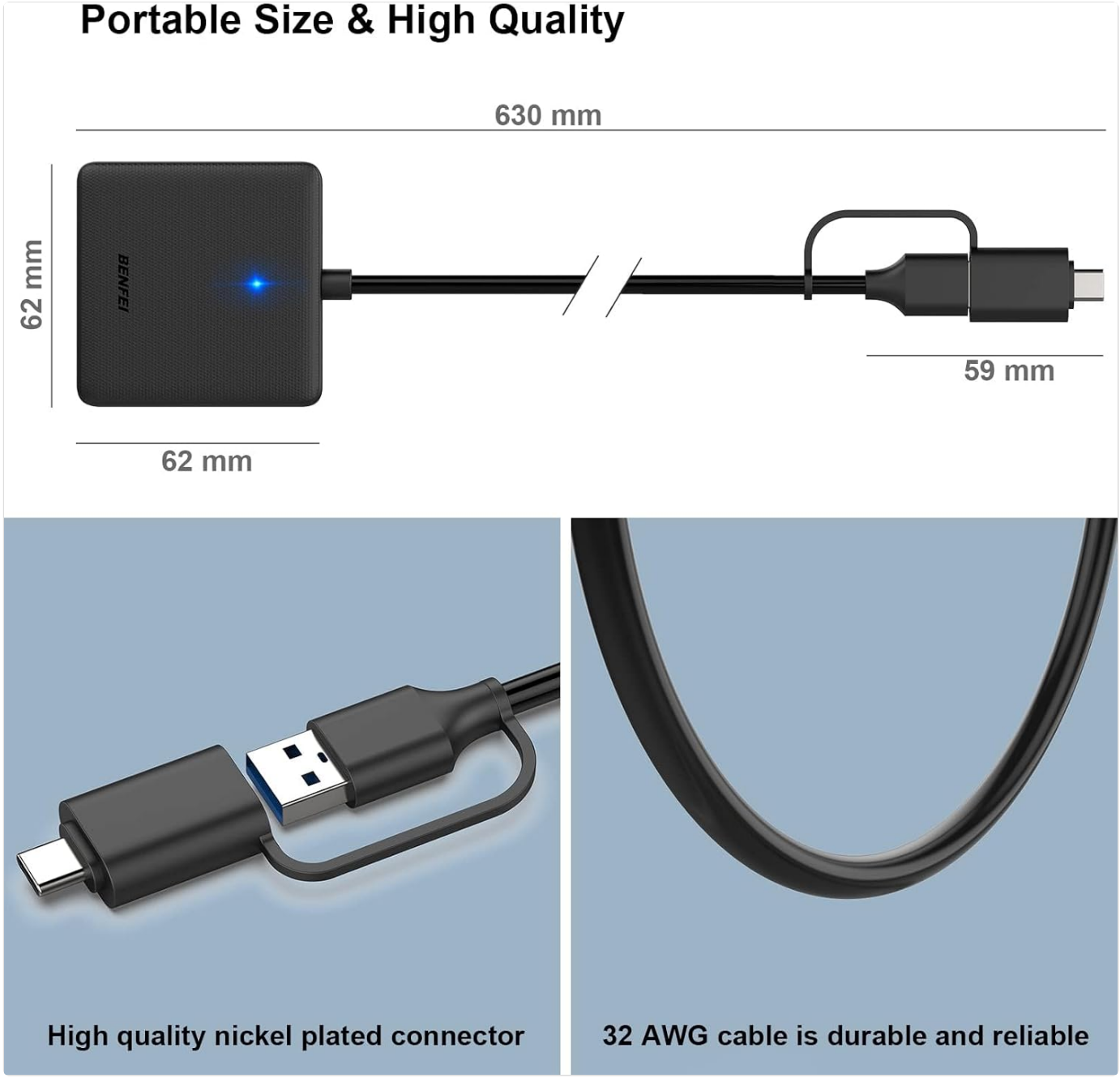

Figure 6.1: The card reader features a high-quality nickel-plated connector and a durable 32 AWG cable for reliable performance.

7. Troubleshooting

If you encounter issues with your BENFEI card reader, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Device not recognized / Blue LED not lit	Loose connection, faulty USB port, or incompatible device.	Ensure the card reader is fully plugged into the USB/USB-C port. Try a different USB port on your computer. Test the card reader on another computer if possible.

Problem	Possible Cause	Solution
Memory card not detected	Card not inserted correctly, damaged card, or unsupported file format.	Re-insert the memory card, ensuring it is fully seated in the correct slot. Check if the card is damaged. For SDXC cards (64GB or larger), ensure your operating system supports 'exFAT' file format (Windows XP/Vista before SP1, Mac OS X before 10.6.6 do not).
Slow data transfer speed	Connected to a USB 2.0 port, old memory card, or system performance issues.	Ensure the card reader is connected to a USB 3.0 or USB-C port for optimal speed. Transfer speeds are also limited by the memory card's speed class. Close other applications that might be consuming system resources.
MS Card (Memory Stick) not working	Specific MS card type incompatibility (e.g., MS PRO Duo).	While the reader supports MS cards, some specific older or proprietary MS PRO Duo cards may have compatibility issues. Ensure your MS card is a standard type supported by universal readers.

8. Specifications

Attribute	Detail
Brand	BENFEI
Model Number	000328black
Connectivity Technology	USB Type C, USB 3.0 (backward compatible with USB 2.0/1.1)
Media Type Supported	Memory Stick, microSD, CompactFlash, SDXC, UHS-I, SD Card
Operating System Compatibility	Windows, Mac OS, Linux, Chrome OS
Color	Black
Item Weight	2.82 ounces
Package Dimensions	5.94 x 3.54 x 0.79 inches

Figure 8.1: The integrated smart chip ensures stable and efficient data transfer.

9. Warranty and Support

9.1 Warranty Information

BENFEI provides an exclusive **18-month warranty** for this product, ensuring long-term satisfaction with your purchase. This warranty covers manufacturing defects and ensures the product performs as described under normal use.

9.2 Customer Support

For any questions, technical assistance, or warranty claims, please contact BENFEI customer service. Our friendly and easy-to-reach customer service team is available to help solve your problems timely.
Please refer to the product packaging or the official BENFEI website for the most current contact information.

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