

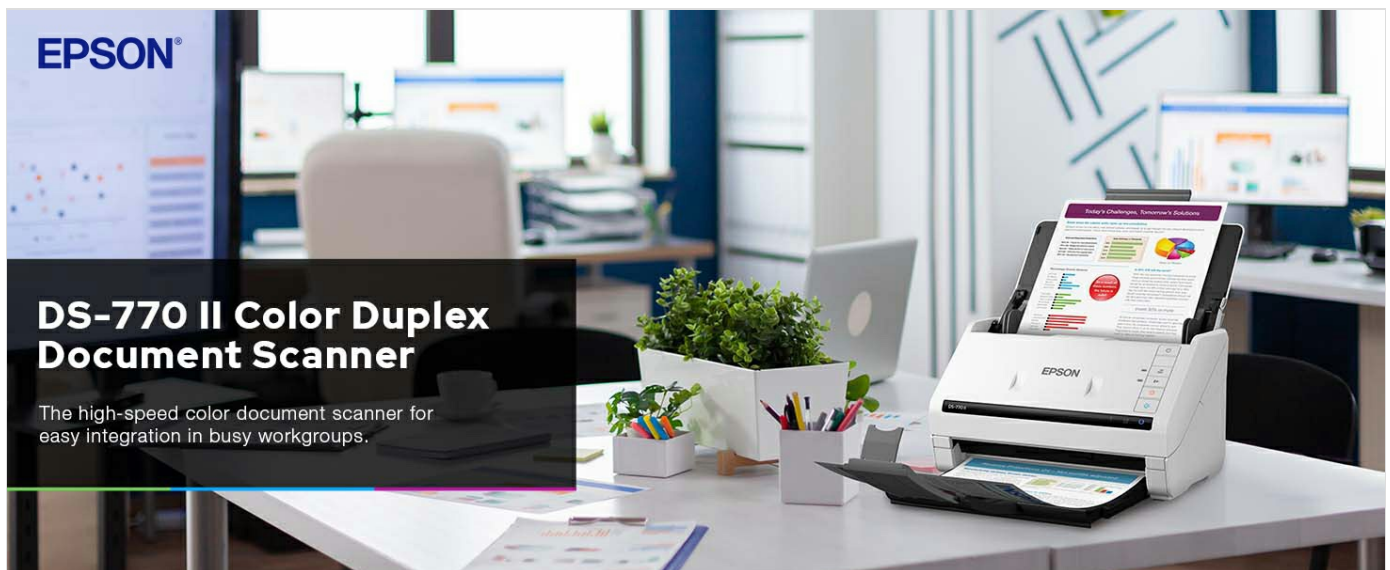
Epson DS-770 II

Epson DS-770 II Color Duplex Document Scanner

User Manual

INTRODUCTION

This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your Epson DS-770 II Color Duplex Document Scanner. Please read this manual thoroughly before using the scanner to ensure proper operation and to maximize its performance and longevity.



The Epson DS-770 II scanner in an office environment, highlighting its high-speed color document scanning capabilities.

SETUP

1. Unpacking and Component Check

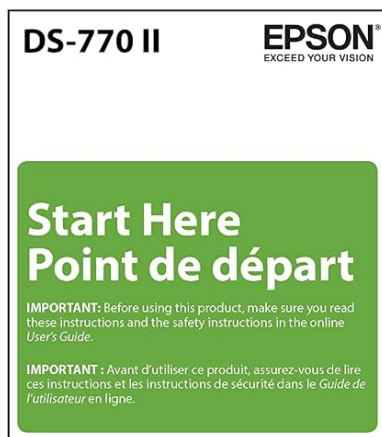
Carefully remove all components from the packaging. Verify that all items listed below are present:

- Epson DS-770 II Color Duplex Document Scanner
- Start Here Poster
- AC Adapter and Power Cable

- SuperSpeed USB 3.0 Cable

In the Box

DS-770 II Color
Duplex Document Scanner



Start Here Poster



AC Adapter and Power Cable



SuperSpeed USB 3.0 Cable

Image showing the Epson DS-770 II scanner along with its included accessories: the 'Start Here' poster, AC adapter and power cable, and SuperSpeed USB 3.0 cable.

2. Physical Setup

1. Place the scanner on a stable, flat surface with adequate space for document feeding and output.
2. Connect the AC adapter to the scanner's power input and then plug the power cable into an electrical outlet.
3. Connect the SuperSpeed USB 3.0 cable from the scanner to an available USB port on your computer.



Front view of the Epson DS-770 II scanner with its input and output trays closed, ready for setup.

3. Software Installation

Install the necessary drivers and software from the Epson support website or the provided installation media. The Epson

DS-770 II supports TWAIN and ISIS drivers for broad compatibility with document management systems.

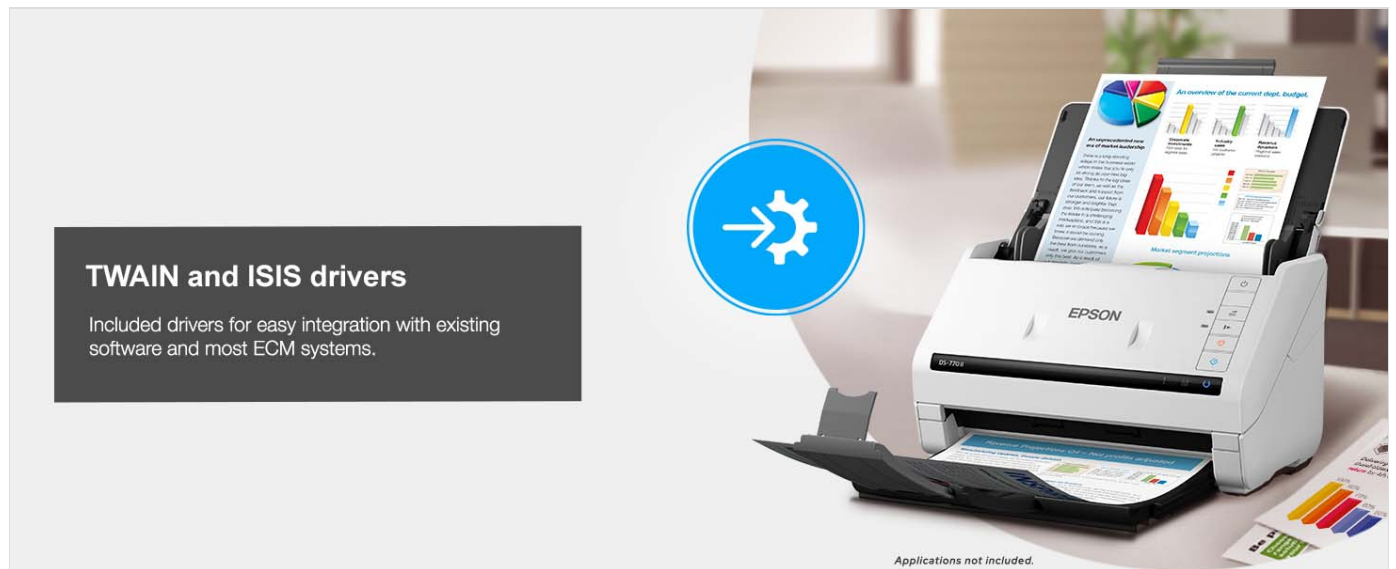


Image illustrating the seamless compatibility of the Epson DS-770 II scanner with TWAIN and ISIS drivers, showing the scanner connected to a computer with scanning software.

OPERATING INSTRUCTIONS

1. Loading Documents

Open the input tray and adjust the paper guides to fit the width of your documents. Load up to 100 pages into the Automatic Document Feeder (ADF). The scanner can handle mixed document types and sizes.

Easy to Use — Scan Stacks of Mixed Documents; 100-Page ADF



The Epson DS-770 II scanner with various documents loaded into its 100-page Automatic Document Feeder, demonstrating its ease of use for scanning stacks of mixed documents.

2. Scanning Process

Utilize the installed scanning software to configure scan settings such as resolution, color mode, and duplex scanning. The DS-770 II offers fast scan speeds of up to 45 ppm/90 ipm.

Fast Scan Speeds — Up to 45 ppm/90 ipm¹



¹ Based on letter-sized scans at 300 dpi in Black-and-White, Grayscale or Color Mode.

The Epson DS-770 II scanner actively scanning a document, illustrating its fast scan speeds of up to 45 pages per minute (ppm) and 90 images per minute (ipm).

3. Saving and Organizing Scans

The scanner's software allows you to save scanned documents to various formats and locations, including direct integration with online storage accounts like SharePoint, Dropbox, Evernote, and Google Drive.

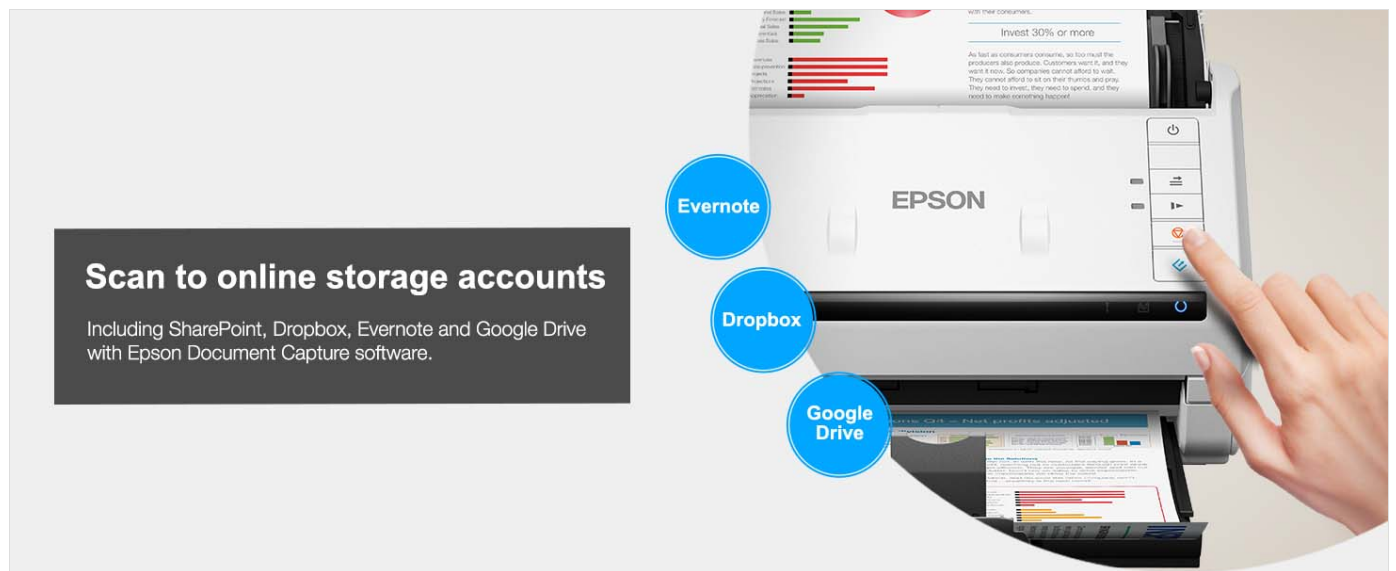


Image showing the Epson DS-770 II scanner with icons representing various online storage options like Dropbox, Evernote, and Google Drive, indicating its capability to scan directly to these platforms.

MAINTENANCE

1. Cleaning the Scanner

Regular cleaning ensures optimal performance. Use a soft, lint-free cloth to wipe the exterior. For the interior, refer to the detailed cleaning instructions in the full user guide available on the Epson support website. Ensure the scanner is powered off and unplugged before cleaning.

2. Consumables and Replacement Parts

Periodically check the rollers and separation pad for wear. Replacement kits are available from authorized Epson dealers. Refer to the full user guide for replacement procedures and part numbers.

TROUBLESHOOTING

This section addresses common issues you might encounter with your Epson DS-770 II scanner.

1. Paper Jams

If a paper jam occurs, carefully open the scanner covers as indicated in the 'Start Here' poster or the full user guide. Gently pull the jammed paper in the direction of the paper path. Avoid tearing the paper, as small pieces can cause further issues.

2. Image Quality Issues

If scanned images appear streaky, dirty, or have lines, clean the scanner's glass surfaces and rollers. Ensure documents are free of staples, paper clips, or other obstructions before scanning.

3. Scanner Not Detected

Verify that the USB cable is securely connected to both the scanner and the computer. Try connecting to a different USB port. Ensure all necessary drivers are correctly installed. Restart both the scanner and the computer.

4. Blank Pages Not Skipped

If the scanner is not skipping blank pages as expected, check the settings within your scanning software. Ensure the 'skip blank pages' option is enabled and configured correctly for your document type.

SPECIFICATIONS

Feature	Specification
Model Name	DS-770 II
Scanner Type	Document
Connectivity Technology	USB
Product Dimensions	6.6"D x 11.6"W x 6.9"H
Item Weight	8.1 Pounds
Resolution	300 dpi (Optical)
Sheet Size	Letter
Wattage	12 watts
Daily Duty Cycle	7,000 sheets (Peak)

WARRANTY AND SUPPORT

The Epson DS-770 II Color Duplex Document Scanner comes with a**3-year limited warranty**, which includes Next-Business-Day Replacement to minimize downtime. For technical support, driver downloads, and additional resources, please visit the official Epson support website or contact Epson customer service.



**3-year limited warranty
with Advance Exchange**

Includes free Next-Business-Day Replacement
to minimize downtime.

Image highlighting the 3-year limited warranty with Advance Exchange service provided by Epson, ensuring minimal downtime for your scanner.

For the most up-to-date information and comprehensive support, please refer to the official Epson website:
www.epson.com/support

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question