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SuperEQ S1

SuperEQ S1 Hybrid Active Noise Cancelling Headphones User Manual

Brand: SuperEQ | Model: S1 (S-AD01-01)

Introduction

This manual provides essential instructions for the proper use and maintenance of your SuperEQ S1 Hybrid Active Noise Cancelling Headphones. Please read this guide thoroughly before using the product to ensure optimal performance and longevity.



Image: SuperEQ S1 Hybrid Active Noise Cancelling Headphones, showcasing their sleek black design with red accents on the headband.

What's in the Box

Your SuperEQ S1 headphones package includes the following items:

- 1 x SuperEQ S1 Hybrid Active Noise Cancelling Headphones
- 1 x 3.5mm/AUX Audio Cable
- 1 x USB Charging Cable
- 1 x Airplane Adapter
- 1 x Carrying Bag
- 1 x User Manual



Image: All components included in the SuperEQ S1 package, neatly laid out: the headphones, a carrying bag, USB charging cable, 3.5mm audio cable, airplane adapter, and user manual.

Product Overview

Controls and Ports

The SuperEQ S1 headphones feature intuitive controls and essential ports for seamless operation:

- **Power Button:** Used for turning the headphones on/off and initiating Bluetooth pairing.

- **Volume Control:** Buttons to adjust the listening volume.
- **Active Noise Cancelling (ANC) Button:** Toggles ANC and Transparency Mode.
- **Micro-USB Charging Port:** For charging the headphones.
- **3.5mm Audio Jack:** For wired connection using the provided AUX cable.
- **Built-in Microphones:** For hands-free calls and ambient sound detection.

Key Features

- **Hybrid Active Noise Cancellation:** Reduces ambient noise by up to 95% (28-33dB).
- **Hi-Res Audio & Deep Bass:** Delivers high-fidelity sound with clear, powerful bass.
- **45-Hour Long Playtime:** Extended battery life for prolonged listening.
- **Ambient Sound (Transparency) Mode:** Allows you to hear your surroundings without removing the headphones.
- **Comfortable and Convenient Design:** Ultra-soft protein leather earcups, memory foam padding, adjustable headband, and foldable design for portability.



Image: An illustration highlighting the ergonomic design of the SuperEQ S1 headphones, emphasizing the soft silicone head beam, adjustable headband, foldable design, and memory foam earcups for comfort.

Setup

Charging the Headphones

1. Connect the micro-USB end of the charging cable to the charging port on the headphones.
2. Connect the USB-A end of the charging cable to a compatible USB power source (e.g., wall adapter, computer USB port).
3. The LED indicator will show charging status (e.g., red for charging, blue for fully charged).

Bluetooth Pairing

1. Ensure the headphones are fully charged before initial use.
2. Press and hold the Power button for approximately 3-5 seconds until the LED indicator flashes blue and red alternately, indicating pairing mode.
3. On your device (smartphone, tablet, computer), enable Bluetooth and search for available devices.
4. Select "SuperEQ S1" from the list of devices.
5. Once connected, the LED indicator will flash blue slowly.

Wired Connection

To use the headphones in wired mode:

1. Plug one end of the 3.5mm audio cable into the audio jack on the headphones.
2. Plug the other end into the 3.5mm audio output of your device.
3. Note: Some features like ANC may still require battery power in wired mode.

Operating Instructions

Power On/Off

- **Power On:** Press and hold the Power button until the LED indicator lights up.
- **Power Off:** Press and hold the Power button until the LED indicator turns off.

Active Noise Cancellation (ANC) & Transparency Mode

The SuperEQ S1 headphones feature Hybrid ANC technology to reduce ambient noise and a Transparency Mode to stay aware of your surroundings.

- Press the dedicated ANC button to cycle through modes: ANC On, Transparency Mode, and ANC Off.
- **ANC On:** Blocks out up to 95% of low-frequency background noise.
- **Transparency Mode:** Amplifies surrounding sounds through the microphones, allowing you to hear and interact with your environment without removing the headphones.



Image: A visual representation of the Hybrid Active Noise Cancellation technology, showing how feedforward and feedback microphones work together to block up to 95% of engine noise.



Image: A woman wearing the SuperEQ S1 headphones, demonstrating the Ambient Sound Mode which allows users to hear their surroundings.

Music Playback & Calls

- **Play/Pause:** Press the multi-function button once.
- **Next Track:** Press and hold the Volume Up button.
- **Previous Track:** Press and hold the Volume Down button.
- **Answer/End Call:** Press the multi-function button once.
- **Reject Call:** Press and hold the multi-function button.



Image: A man using the SuperEQ S1 headphones for a hands-free call, emphasizing the clarity provided by the noise-cancelling microphone.

Maintenance

To ensure the longevity and optimal performance of your SuperEQ S1 headphones, follow these maintenance guidelines:

- Clean the earcups and headband regularly with a soft, dry cloth.

- Avoid exposing the headphones to extreme temperatures, humidity, or direct sunlight.
- Do not immerse the headphones in water, as they are not water-resistant.
- Store the headphones in the provided carrying bag when not in use to protect them from dust and scratches.
- Avoid dropping or subjecting the headphones to strong impacts.

Troubleshooting

If you encounter any issues with your SuperEQ S1 headphones, refer to the following common troubleshooting steps:

- **No Power:** Ensure the headphones are fully charged. Connect them to a power source using the USB cable.
- **Cannot Pair via Bluetooth:**
    a. Ensure the headphones are in pairing mode (LED flashing blue and red).
    b. Turn off and on Bluetooth on your device.
    c. Forget/remove "SuperEQ S1" from your device's Bluetooth list and try pairing again.
    d. Ensure the headphones are not connected to another device.
- **No Sound:**
    a. Check the volume levels on both the headphones and your connected device.
    b. Ensure the headphones are properly connected via Bluetooth or the 3.5mm audio cable.
    c. If using wired mode, ensure the cable is fully inserted and not damaged.
- **ANC Not Working Effectively:**
    a. Ensure ANC mode is activated (press the ANC button).
    b. Ensure the earcups form a good seal around your ears.

For further assistance, please contact SuperEQ customer support.

Specifications

Feature	Detail
Model Name	S1 (S-AD01-01)
Connectivity Technology	Wireless (Bluetooth 5.2), Wired (3.5mm Audio Jack)
Noise Control	Hybrid Active Noise Cancellation, Transparency Mode
Battery Life	Up to 45 Hours (Bluetooth mode), 50 Hours (wired ANC mode)
Audio Driver Type	Dynamic Driver
Material	Protein Leather (earcups)
Item Weight	286 Grams (10.1 ounces)
Product Dimensions	7.1 x 6.5 x 3.3 inches
Control Type	Volume Control, Touch Controller
Water Resistance Level	Not Water Resistant

Official Product Video

Watch this official video from SuperEQ USA for a detailed review of the S1 Hybrid Active Noise Cancelling Headphones.

Video: A comprehensive review of the SuperEQ S1 Hybrid Active Noise Cancelling Headphones by SuperEQ USA, detailing features and performance.

Warranty and Support

SuperEQ products are designed for quality and reliability. For any questions, concerns, or support needs regarding your SuperEQ S1 headphones, please contact our customer service team.
Contact Email: info@supereq.net

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