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TROUVER VPL4

TROUVER Power 11 Cordless Stick Vacuum Cleaner User Manual

Model: VPL4

1. Introduction

Thank you for choosing the TROUVER Power 11 Cordless Stick Vacuum Cleaner. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your device. Please read it thoroughly before first use and keep it for future reference.

2. Safety Instructions

- Always ensure the vacuum cleaner is switched off and unplugged before cleaning or performing maintenance.
- Do not use the vacuum cleaner to pick up water or other liquids, hot ashes, burning cigarette butts, sharp objects, or hazardous materials.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Do not operate the vacuum cleaner if it is damaged or malfunctioning. Contact customer support for assistance.
- Use only original accessories and replacement parts provided or approved by TROUVER.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Store the vacuum cleaner in a dry, indoor location when not in use.

3. Product Overview and Package Contents

The TROUVER Power 11 is a versatile cordless stick vacuum designed for various cleaning tasks. It features a powerful motor, long-lasting battery, and an intuitive LED display.



Image: Main components of the TROUVER Power 11 vacuum cleaner, including the motor unit, extension wand, floor brush, and various attachments.

Package Contents:

- Main Motor Unit
- Extension Wand
- Soft Roller Brush (for floor cleaning)
- Fabric Cleaning Brush (for mites and hair on fabrics)
- Crevice Tool
- 2-in-1 Brush Tool
- Wall-mounted Charging Dock / Movable Floor Rack
- Power Adapter
- User Manual

4. Setup and Charging

4.1 Assembly

1. **Attach the Extension Wand:** Align the extension wand with the main motor unit and push until it clicks into place.
2. **Attach the Cleaning Head:** Select the desired cleaning head (e.g., soft roller brush for floors) and attach it to the end of the extension wand or directly to the main motor unit for handheld use. Ensure it clicks securely.
3. **Install Wall Mount (Optional):** If using the wall-mounted charging dock, choose a suitable location and secure it to the wall using the provided screws.

4.2 Charging the Battery

Before first use, fully charge the battery. The battery is replaceable and can be charged while attached to the main unit or separately.

1. Connect the power adapter to the charging port on the battery.
2. Plug the adapter into a power outlet.
3. The LED display will show the charging status. A full charge typically takes approximately 4 hours.
4. Once fully charged, disconnect the power adapter.



Image: The LED display shows real-time operation status, including suction gear, remaining battery percentage, and fault reminders. During charging, the battery percentage will increase.

5. Operating Instructions

5.1 Powering On/Off and Suction Modes

- Press the power button to turn on the vacuum cleaner. It will start in the default suction mode.
- To change the suction power, touch the "MODE" button on the LED screen. The display will show the current suction gear.
- Press the power button again to turn off the vacuum cleaner.

5.2 Cleaning Different Surfaces

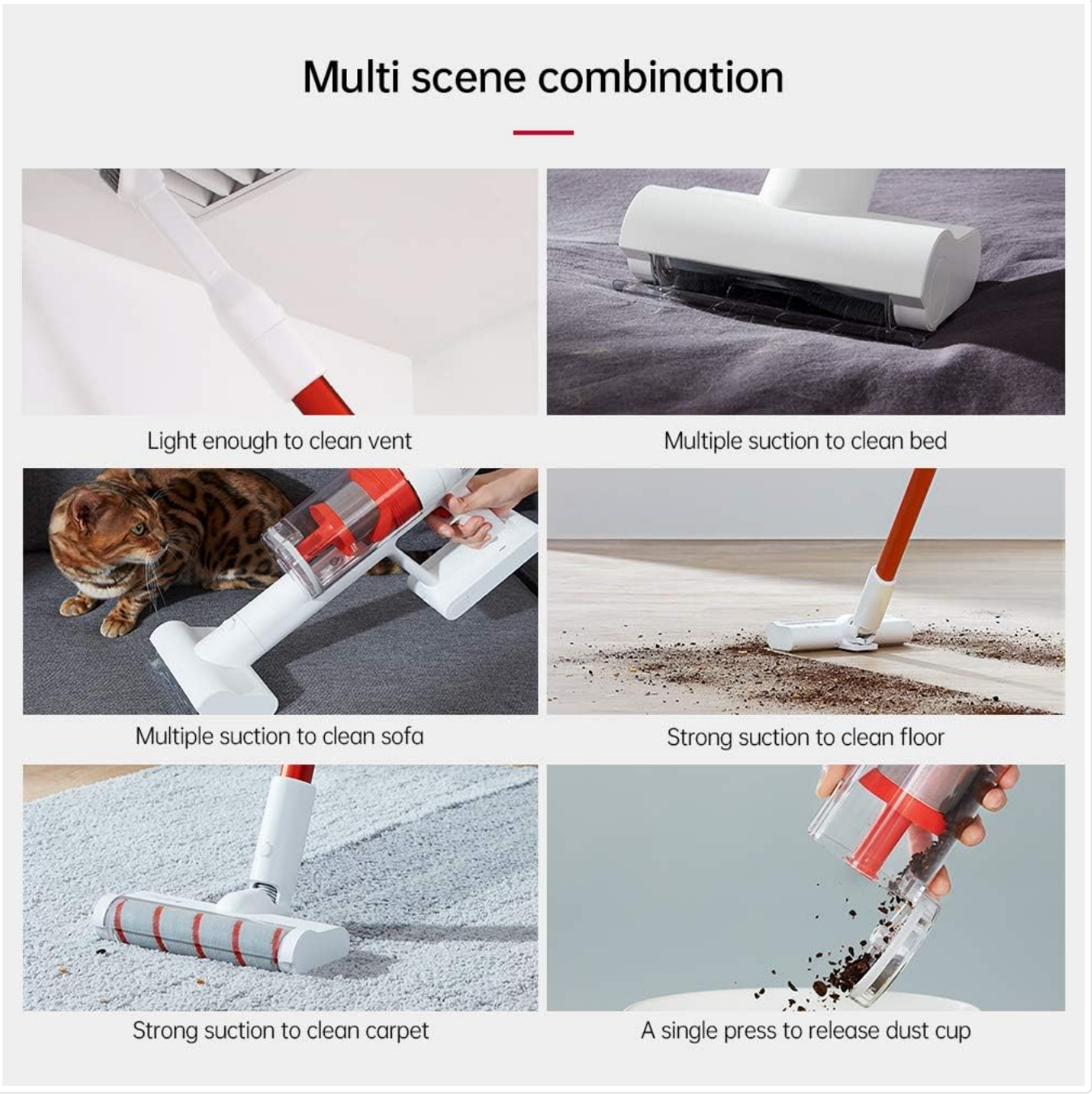

Image: The vacuum cleaner demonstrating versatility across multiple scenes, including cleaning vents, beds, sofas, floors, and carpets. It also shows the dust cup release mechanism.

- **Floors and Carpets:** Use the soft roller brush for effective cleaning on both hard floors and carpets. Adjust suction power as needed.
- **Upholstery and Fabrics:** Attach the fabric cleaning brush to remove dust, mites, and pet hair from sofas, beds, and other fabric surfaces.
- **Tight Spaces and Corners:** Use the crevice tool for narrow gaps, corners, and edges.
- **Delicate Surfaces:** The 2-in-1 brush tool can be used for dusting shelves, keyboards, and other delicate items.

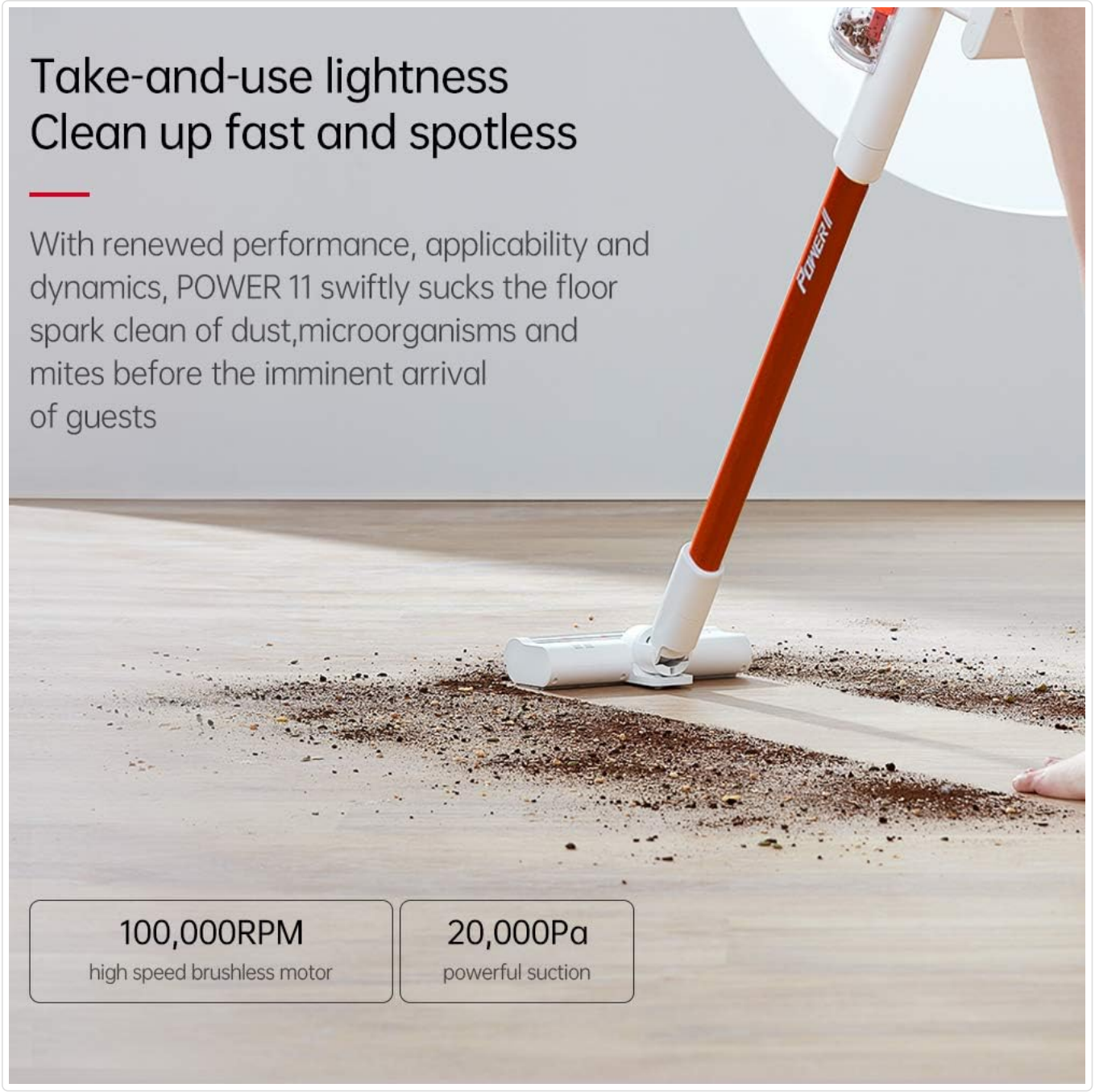

Image: The TROUVER Power 11 in action, demonstrating its powerful suction and high-speed brushless motor for efficient floor cleaning.

6. Maintenance

Regular maintenance ensures optimal performance and extends the lifespan of your vacuum cleaner.

6.1 Emptying the Dust Cup

1. Ensure the vacuum cleaner is off.
2. Locate the dust cup release button (often a single press mechanism).
3. Press the button to detach the dust cup from the main unit.
4. Empty the contents into a waste bin.
5. Reattach the dust cup securely.

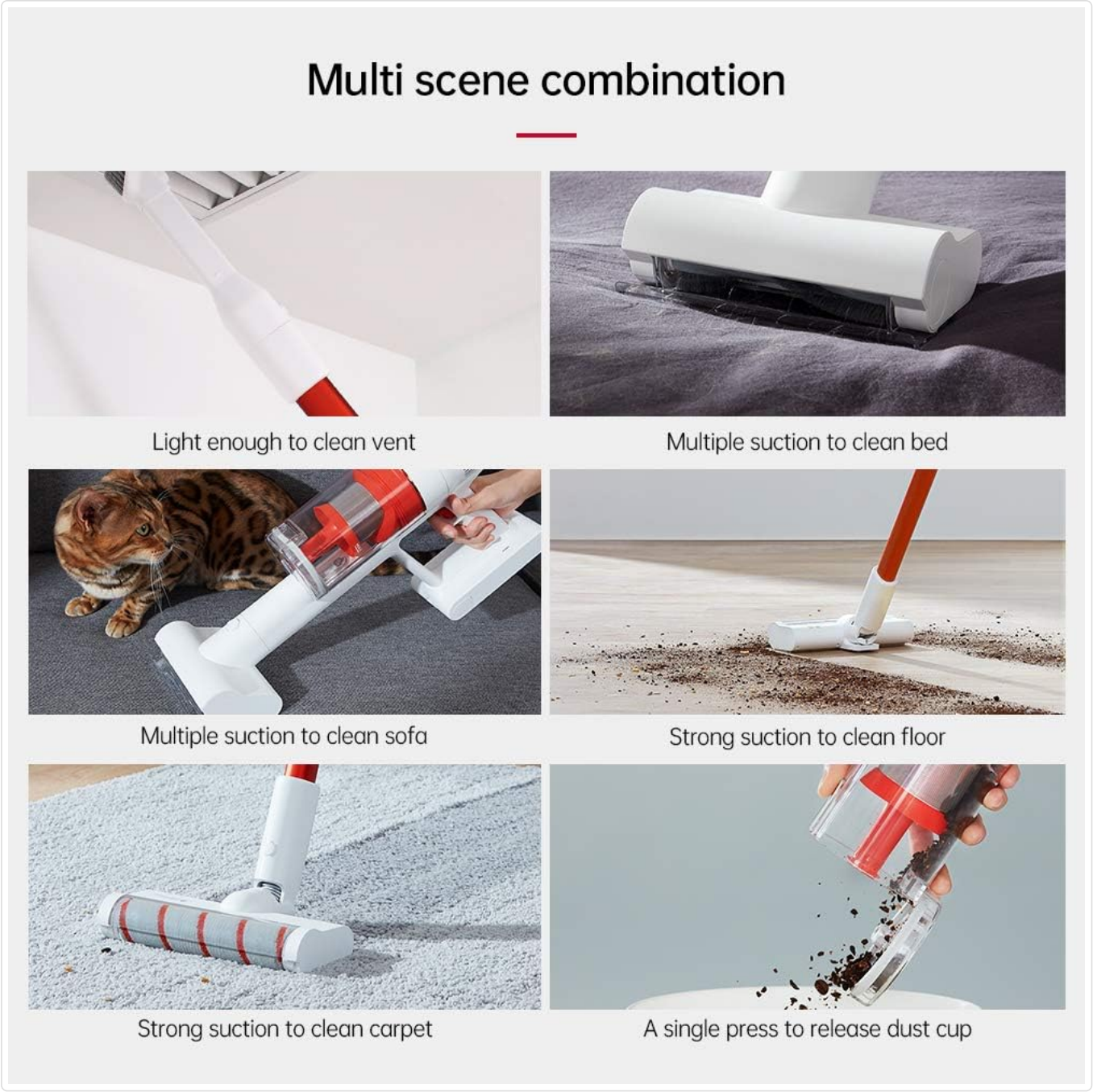

Image: The image shows the dust cup being detached and emptied, highlighting the "A single press to release dust cup" feature for quick emptying and rinsing.

6.2 Cleaning Filters

The TROUVER Power 11 features a 5-fold filtration system with a HEPA filter. Regular cleaning is crucial.

1. Remove the dust cup as described above.
2. Carefully remove the internal filter components, including the HEPA filter and metal filter cyclone.
3. Tap off loose dust. For thorough cleaning, rinse the filters under cold running water.
4. **Important:** Ensure all filter components are completely dry (allow at least 24 hours) before reassembling and using the vacuum cleaner. Using wet filters can damage the motor.
5. Reassemble the filters and dust cup.

6.3 Cleaning the Roller Brush

1. Detach the floor brush from the extension wand.
2. Remove the roller brush from its housing.

3. Use scissors or a cleaning tool to remove any tangled hair or debris from the roller brush.
4. If necessary, wipe the roller brush with a damp cloth and allow it to dry completely.
5. Reinsert the roller brush and reattach the floor brush.

7. Troubleshooting

If you encounter issues with your TROUVER Power 11, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Vacuum does not turn on	Battery is depleted or not properly installed.	Charge the battery fully. Ensure the battery is securely clicked into place.
Low suction power	Dust cup is full. Filters are clogged. Blockage in the brush head or wand.	Empty the dust cup. Clean all filters thoroughly and ensure they are dry. Check for and remove any blockages.
Brush head not rotating	Roller brush is tangled with hair or debris. Brush head is blocked.	Clean the roller brush and remove any obstructions. Check for blockages in the brush head mechanism.
Short battery runtime	Battery not fully charged. Using high suction mode continuously. Battery degradation over time.	Ensure battery is fully charged (4 hours). Use lower suction modes for longer runtime. If battery life significantly decreases, consider replacing the battery.
LED display shows error code (e.g., E6)	Specific internal fault or blockage.	Refer to the specific error code in the full manual (if available) or contact customer support. Common steps include checking for blockages and ensuring filters are clean and dry.

If the problem persists after attempting these solutions, please contact TROUVER customer support.

8. Specifications

Vacuum Cleaner

Aspirateur	
Model	VPL4
Rated Power	400 W
Rated Voltage	25.2 V ⎓
Charging Time	About 4.0 Hours
Battery Capacity	2500 mAh
Host Weight	1.45 kg
Dust Cup Capacity (Maximum)	0.4 L
Motor Model	Trouver AERO 4.0
Operation Hours	60 Min
Vacuum	20 kPa
Filtering System	6 Cone metal filter cyclone Self-cleaning 5-Fold filtration



Image: Detailed technical specifications for the TROUVER Power 11 vacuum cleaner, including model number, power, voltage, charging time, battery capacity, weight, dust cup capacity, motor type, operation hours, vacuum pressure, and filtering system. Dimensions are also provided.

Feature	Detail
Model	VPL4
Rated Power	400 W
Rated Voltage	25.2 V
Charging Time	Approx. 4.0 Hours
Battery Capacity	2500 mAh
Host Weight	1.45 kg
Dust Cup Capacity (Maximum)	0.4 L
Motor Model	Trouver AERO 4.0

Feature	Detail
Operation Hours	Up to 60 Minutes
Vacuum Pressure	20 kPa (20000 Pa)
Filtering System	6 Cone metal filter cyclone, Self-cleaning, 5-Fold filtration, HEPA
Dimensions (approx.)	1227mm (Height) x 227mm (Width of main unit)

9. Warranty and Support

TROUVER products are manufactured to high-quality standards. For warranty information, please refer to the warranty card included with your purchase or visit the official TROUVER website. Keep your proof of purchase for warranty claims.

For technical support, spare parts, or service inquiries, please contact TROUVER customer service through their official channels. Provide your product model (VPL4) and serial number (if applicable) when contacting support.

Note: Information regarding spare parts availability is currently unavailable.

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