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## Blackview 11694

# Blackview X2 Smartwatch User Manual

Model: 11694

## INTRODUCTION

Thank you for choosing the Blackview X2 Smartwatch. This manual provides essential information for setting up, operating, and maintaining your device. Please read it carefully before use to ensure optimal performance and longevity of your smartwatch.

## PRODUCT OVERVIEW AND FEATURES

The Blackview X2 Smartwatch is a versatile and durable wearable device designed to enhance your daily life. Key features include:

- Waterproof up to 5 meters, suitable for various activities.
- Ultra-long battery life of up to 10 days with a 260 mAh battery.
- Quick charging time of less than 2 hours.
- Vibrant 1.3" TFT-LCD color screen with 2.5D curved Corning Gorilla Glass for durability and clarity.
- Supports 9 different sports modes for comprehensive activity tracking.
- Provides call and SMS notifications directly on your wrist.
- Offers 4 different watch face styles to personalize your device.
- Integrated pedometer, heart rate monitor, and sleep monitoring for health tracking.
- Compatible with both iOS and Android devices for notification reminders.
- Features an elegant design with a metal bracelet.



Image: Blackview X2 Smartwatch, front view, displaying a digital watch face with health metrics.

## SETUP GUIDE

### 1. Charging the Smartwatch

Before first use, fully charge your Blackview X2 Smartwatch. Connect the charging cable to the charging port on the back of the watch and plug the USB end into a power adapter (not included) or a computer's USB port. A full charge takes approximately 2 hours.

### 2. Downloading the Companion App

To unlock all features and synchronize data, download the official Blackview companion app from your smartphone's app store (App Store for iOS, Google Play Store for Android). Search for "Blackview Smartwatch" or refer to the QR code in the quick start guide (if provided with product).

### 3. Pairing with Your Smartphone

1. Ensure Bluetooth is enabled on your smartphone.
2. Open the Blackview companion app.
3. Follow the on-screen instructions in the app to search for and connect to your Blackview X2 Smartwatch. The watch's name should appear in the list of available devices.

4. Confirm the pairing request on both your smartphone and the smartwatch if prompted.

#### 4. Adjusting the Strap

Adjust the metal mesh strap to fit comfortably on your wrist. Ensure it is snug enough for accurate heart rate monitoring but not too tight to restrict circulation.



Image: Blackview X2 Smartwatch displaying an analog watch face.

### OPERATING INSTRUCTIONS

#### Basic Navigation

- **Touch Screen:** Swipe left/right to navigate between main functions (e.g., activity, heart rate, sports modes). Swipe up/down to access quick settings or notifications.
- **Side Button:** Press to wake the screen, return to the home screen, or confirm selections. Long press to power on/off.

#### Key Functions

- **Watch Faces:** From the home screen, long press the display to change watch faces. Choose from 4 pre-installed styles.

- **Activity Tracking:** The watch automatically tracks steps, distance, and calories burned. View daily summaries on the watch or in the app.
- **Heart Rate Monitoring:** Access the heart rate function to measure your current heart rate. The watch can also monitor continuously (configure in app).
- **Sleep Monitoring:** Wear the watch to bed for automatic sleep tracking. View sleep patterns and quality in the companion app.
- **Sports Modes:** Select from 9 different sports modes (e.g., running, cycling, swimming) to track specific workouts with detailed metrics.
- **Notifications:** Once paired, the watch will display incoming call alerts and SMS messages. Ensure notification permissions are granted in your phone's settings and the companion app.



Image: Blackview X2 Smartwatch displaying a digital watch face with health metrics.

## MAINTENANCE AND CARE

- **Cleaning:** Regularly wipe the watch screen and strap with a soft, dry, lint-free cloth. For stubborn dirt, dampen the cloth slightly with water. Avoid using harsh chemicals or abrasive materials.
- **Water Resistance:** The Blackview X2 is waterproof up to 5 meters. It is suitable for swimming and showering but not for diving or high-pressure water activities. Do not press buttons underwater.
- **Storage:** When not in use for extended periods, store the smartwatch in a cool, dry place away from

direct sunlight and extreme temperatures.

- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Charge the watch when the battery level is low.

## TROUBLESHOOTING

Problem	Possible Solution
Watch not turning on	Ensure the watch is fully charged. Long press the side button for several seconds.
Cannot pair with smartphone	<ol style="list-style-type: none"><li>1. Ensure Bluetooth is enabled on your phone.</li><li>2. Make sure the watch is within Bluetooth range (approx. 10 meters).</li><li>3. Restart both the watch and your smartphone.</li><li>4. Clear Bluetooth cache on your phone (Android) or forget the device and re-pair (iOS/Android).</li><li>5. Ensure the companion app is updated to the latest version.</li></ol>
Notifications not appearing	<ol style="list-style-type: none"><li>1. Check if the watch is successfully paired with your phone.</li><li>2. Verify notification permissions are enabled for the companion app in your phone's settings.</li><li>3. Ensure notifications are enabled within the Blackview companion app itself.</li><li>4. Make sure "Do Not Disturb" mode is not active on either the watch or phone.</li></ol>
Inaccurate health data	Ensure the watch is worn snugly on your wrist, about one finger's width above the wrist bone. Clean the sensor on the back of the watch.

## SPECIFICATIONS

**Brand:** Blackview

**Model Number:** 11694

**Color:** Black

**Operating System:** AsteroidOS

**Screen Size:** 44 Millimeters (1.3 inches)

**Connectivity Technology:** Bluetooth

**Wireless Communication Standard:** Bluetooth

**Special Features:** Elegant design with metal bracelet, Pedometer, Heart Rate Monitor, Sleep Monitor, 9 Sports Modes, Call/SMS Notifications, 4 Watch Faces.

**Compatible Devices:** Smartphone, Tablet (Partial)

**Battery Capacity:** 260 mAh

**Battery Life:** Up to 10 days

**Charging Time:** ≤ 2 hours

**Water Resistance:** Up to 5 meters

**Memory Storage Capacity:** 1 GB

**Shape:** Round

**Age Range (description):** Adult



Image: Angled view of the Blackview X2 Smartwatch, highlighting its round display and metal mesh band.

## WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation provided with your purchase or visit the official Blackview website. Specific warranty terms may vary by region and retailer.

For further assistance, you may contact Blackview customer service through their official channels.