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› [Motorola](#) /

› Motorola One 5G Ace (2021) User Manual

Motorola PALK0006US

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Model: PALK0006US

INTRODUCTION

This manual provides essential instructions for setting up, operating, and maintaining your Motorola One 5G Ace (2021) smartphone. Designed for optimal performance and connectivity, this device features super-fast 5G speeds, a long-lasting 5000 mAh battery, a 6.7-inch Full HD+ Max Vision display, and a versatile 48 MP triple camera system. Please read this guide thoroughly to ensure proper use and to maximize your device's capabilities.

Video: Motorola One 5G Ace (2021) Overview. This video provides a general introduction to the device's features and design.

SETUP

What's in the Box

- Motorola One 5G Ace Phone
- USB Cable
- 10W Rapid Charger
- SIM Tray Ejector
- User Guide

SIM Card Insertion

To begin using your device, insert your SIM card. Use the provided SIM tray ejector tool to open the SIM card slot located on the side of the phone. Place your nano-SIM card into the tray with the gold contacts facing down, then carefully reinsert the tray into the phone.

Initial Power-On and Wi-Fi Connection

Press and hold the power button on the side of the device until the Motorola logo appears. Follow the on-screen prompts to select your language and region. Connect to a Wi-Fi network to ensure your device can download necessary updates and complete the setup process.

Google Account and Security Setup

Sign in with your Google account to access Google services and the Play Store. You will also be prompted to set up a screen lock, such as a PIN, pattern, or password, and configure the fingerprint sensor for enhanced security and convenient unlocking.

Video: Motorola Expert Support. This video demonstrates how to connect with a Motorola expert for setup assistance.

OPERATING YOUR DEVICE

Basic Navigation

The Motorola One 5G Ace offers intuitive navigation. You can choose between traditional 3-button navigation (Back, Home, Recent Apps) or gesture-based navigation for a full-screen experience. Access your app drawer by swiping up from the home screen. Swipe down from the top of the screen to view notifications and quick settings.

Display and Visuals

Experience vibrant visuals on the 6.7-inch Full HD+ Max Vision display with a resolution of 2400 x 1080 pixels. The LTPS display type ensures clear and true-to-life colors. The device also supports various display features like Night Light for reduced eye strain.



Image: The Motorola One 5G Ace showcasing its 6.7-inch Full HD+ Max Vision display, ideal for media consumption.

Camera System

Capture stunning photos and videos with the 48 MP triple camera system, enhanced with AI. The camera features include:

- **48 MP Main Camera:** For sharper low-light photos and vivid nighttime pictures.
- **Ultra-wide Angle Lens:** For expansive landscape shots.
- **Macro Vision Lens:** For incredibly detailed close-ups.
- **Front Camera:** 16 MP for high-quality selfies.

The camera app offers various modes such as Portrait, Night Vision, Panorama, Slow Motion, and Time-lapse. Video recording is supported up to 4K resolution at 30 frames per second.



Image: Close-up view of the Motorola One 5G Ace's 48 MP triple camera system, highlighting its AI capabilities.

Performance and Connectivity

Powered by the Qualcomm Snapdragon 750G processor with a CPU speed of 2.4 GHz and 6 GB of RAM, the Motorola One 5G Ace delivers smooth performance for multitasking and gaming. It supports super-fast 5G connectivity, Wi-Fi Hotspot (2.4 GHz + 5 GHz), Bluetooth, and NFC. The device is unlocked for all major carriers, including AT&T, Verizon, and T-Mobile.



Image: The Motorola One 5G Ace displaying a gaming interface, emphasizing its enhanced gaming performance with the latest Qualcomm processor.

Battery Life

The device is equipped with a 5000 mAh battery, providing over 2 days of battery life on a single charge. It supports 10W rapid charging for quick power-ups.



Image: A visual representation of the Motorola One 5G Ace's extended battery life, showing a split screen of day and night cityscapes.

MAINTENANCE

Water Protection

The Motorola One 5G Ace features advanced water protection, safeguarding your phone from accidental spills and splashes. However, it is not fully waterproof and should not be submerged in water.

Software Updates

Your device runs on Android 10.0 and will receive periodic software updates to improve performance, security, and add new features. Ensure your device is connected to Wi-Fi to download and install updates efficiently.

Storage Management

The device comes with 128 GB of internal memory storage, expandable via a microSD card. Regularly manage your storage by deleting unnecessary files and apps to maintain optimal performance.

TROUBLESHOOTING

If you encounter any issues with your Motorola One 5G Ace, try the following basic troubleshooting steps:

- **Restart Device:** A simple restart can often resolve minor software glitches.
- **Check for Updates:** Ensure your device's software is up to date.
- **Clear Cache:** For app-specific issues, try clearing the app's cache in settings.
- **Factory Reset:** As a last resort, a factory reset can resolve persistent issues, but remember to back up your data first.

For more detailed troubleshooting or technical support, please refer to the official Motorola support website or contact customer service.

SPECIFICATIONS

Feature	Detail
Brand	Motorola
Model Name	Motorola One 5G (2021)
Item Model Number	PALK0006US
Operating System	Android 10.0
RAM	6 GB
Memory Storage Capacity	128 GB
Screen Size	6.7 Inches
Resolution	2400 x 1080
CPU Model	Qualcomm Snapdragon 750G

CPU Speed	2.4 GHz
Battery Capacity	5000 Milliamp Hours
Charging Time	140 minutes
Item Weight	7.5 ounces (212 Grams)
Product Dimensions	6 x 4 x 2 inches
Connectivity Technologies	Bluetooth, NFC, 5G
Special Features	Bluetooth Enabled, Built-In GPS, Expandable Memory, Fast Charging Support, Fingerprint Sensor, Mobile Hotspot Capability, Smartphone, Text/Messaging, Touchscreen, Video Calling, Water Resistant

WARRANTY AND SUPPORT

For warranty information and customer support, please visit the official Motorola website or contact their customer service directly. Keep your purchase receipt and device's serial number handy for any inquiries.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

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