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### Eviva EVSH8400CH

# Eviva Abruzzo Clear Tempered Glass Thermostatic Shower Massage Panel

Model: EVSH8400CH

## 1. Introduction

This manual provides detailed instructions for the installation, operation, and maintenance of your Eviva Abruzzo Clear Tempered Glass Thermostatic Shower Massage Panel. Please read this manual thoroughly before installation and use to ensure proper function and safety. Keep this manual for future reference.



Image 1.1: The Eviva Abruzzo Shower Massage Panel, featuring a clear tempered glass design, overhead shower, handheld wand, and body jets.

## 2. Safety Information

- Installation must be performed by a qualified plumber in accordance with local plumbing and building codes.
- Ensure water supply is turned off before beginning any installation or maintenance.
- Verify all connections are secure and leak-free before restoring water supply.
- Do not use abrasive cleaners or harsh chemicals on the panel's surfaces, as this may damage the finish or glass.
- The thermostatic mixer is designed to maintain a consistent water temperature. Periodically check the water temperature to prevent scalding, especially for children or individuals with sensitive skin.
- Handle tempered glass components with care to avoid breakage.

## 3. Package Contents

Carefully unpack the box and ensure all components are present and undamaged. If any parts are missing or damaged, contact customer support immediately.

- Eviva Abruzzo Shower Panel (Main Unit)
- Overhead Monsoon Shower Head (Integrated)
- Handheld Shower Wand
- Double Interlocked Durable Braided Hose (for handheld wand)
- 2 Adjustable Body Massage Jets (Integrated)
- Mounting Hardware (screws, anchors, brackets)
- Installation Manual (this document)

## 4. Specifications

| Feature | Specification |
|---|---|
| Brand | Eviva |
| Model Number | EVSH8400CH |
| Color | Clear Tempered Glass |
| Material (Panel) | Tempered Glass, PVC |
| Handle Material | Brass |
| Mounting Type | Wall Mount |
| Certifications | cUPC/IAPMO Certified Thermostatic Mixer |
| Included Components | Shower Panel, Overhead Shower, Handheld Wand, Body Jets |
| GTIN | 739992395466 |

## 5. Installation

**Professional installation by a licensed plumber is highly recommended.** Incorrect installation can lead to water damage or improper function. Ensure you have all necessary tools and materials before beginning.

### 5.1 Pre-Installation Steps

1. **Turn off Water Supply:** Locate the main water shut-off valve for your home and turn it off.
2. **Drain Lines:** Open existing faucets to drain any remaining water from the pipes.
3. **Inspect Area:** Ensure the wall where the panel will be mounted is structurally sound and free of obstructions.
4. **Gather Tools:** You will need a drill, level, measuring tape, pencil, adjustable wrench, pipe sealant tape, and safety glasses.

### 5.2 Mounting the Shower Panel

1. **Mark Mounting Points:** Hold the shower panel against the wall at the desired height. Use a pencil to mark the locations for the mounting brackets. Ensure the panel is level.
2. **Drill Holes:** Drill pilot holes at the marked locations. Insert wall anchors if necessary.
3. **Attach Brackets:** Secure the mounting brackets to the wall using the provided screws.

4. **Connect Water Lines:** Connect the hot and cold water supply lines to the corresponding inlets on the back of the shower panel. Use pipe sealant tape on all threaded connections to prevent leaks. Ensure connections are tight but do not overtighten.
5. **Mount Panel:** Carefully hang the shower panel onto the installed mounting brackets. Ensure it is securely seated.

### 5.3 Post-Installation Check

1. **Restore Water Supply:** Slowly turn on the main water supply.
2. **Check for Leaks:** Inspect all connections for any signs of leaks. Tighten connections if necessary.
3. **Test Functions:** Test each shower function (overhead, handheld, body jets) to ensure proper water flow and temperature control.



Image 5.1: Detail of the control knobs and body massage jets on the Eviva Abruzzo Shower Panel.

## 6. Operating Instructions

The Eviva Abruzzo shower panel features a thermostatic mixer and multiple water outlets for a customized showering experience.

### 6.1 Water Flow and Temperature Control

- **Temperature Knob:** The lower knob controls the water temperature. Rotate it to adjust between hot and cold. The thermostatic mixer will maintain your selected temperature.
- **Flow/Diverter Knob:** The upper knob controls the water flow and diverts water to different outlets.

### 6.2 Selecting Shower Functions

Rotate the flow/diverter knob to select your desired water outlet:

- **Overhead Monsoon Shower Head:** Provides a wide, drenching spray.
- **Handheld Shower Wand:** Offers flexibility for targeted rinsing. Remove from its holder to use.
- **Body Massage Jets:** Two adjustable jets provide a focused massage spray. Adjust their direction as desired.

**Note:** Only one function can be active at a time. Turning the diverter knob will switch the water flow between the different outlets.

## 7. Maintenance

Regular cleaning and maintenance will ensure the longevity and optimal performance of your shower panel.

- **Cleaning the Glass Panel:** Use a soft cloth and a mild, non-abrasive glass cleaner. Wipe dry immediately to prevent water spots.
- **Cleaning Metal Surfaces:** Use a soft, damp cloth and mild soap. Avoid abrasive cleaners, scouring pads, or harsh chemicals (e.g., ammonia-based cleaners, bleach) as these can damage the finish.
- **Cleaning Shower Nozzles:** If water flow from the shower head or jets becomes restricted, gently rub the rubber nozzles to dislodge any mineral deposits. For stubborn buildup, a solution of white vinegar and water can be used, applied with a soft brush.
- **Thermostatic Cartridge:** If temperature control becomes erratic, the thermostatic cartridge may need cleaning or replacement. This should be performed by a qualified plumber.

## 8. Troubleshooting

| Problem | Possible Cause | Solution |
|---|---|---|
| Low Water Pressure | Clogged nozzles; partially closed shut-off valve; low household water pressure. | Clean nozzles (see Maintenance); ensure all shut-off valves are fully open; consult a plumber if household pressure is consistently low. |
| Inconsistent Water Temperature | Thermostatic cartridge issue; insufficient hot water supply; pressure imbalance. | Ensure hot water heater is functioning correctly; have a plumber inspect or clean the thermostatic cartridge. |
| Leaks from Connections | Loose connections; insufficient pipe sealant tape. | Turn off water supply, tighten connections, and reapply pipe sealant tape if necessary. |
| Water Drips After Shut-off | Residual water in the shower head or hose. | This is normal for a short period as water drains. If dripping persists, check for internal valve issues (professional assistance recommended). |

## 9. Warranty and Support

Your Eviva Abruzzo Shower Massage Panel is covered by a **1 Year Manufacturer Warranty** from the date of delivery on all Eviva bathroom products.

For warranty claims, technical support, or to order replacement parts, please contact Eviva customer service. Please have your model number (EVSH8400CH) and proof of purchase available when contacting support.

**Eviva Customer Service:** Refer to your purchase documentation or the official Eviva website for current contact information.


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