

Green Cell PBGC04

Green Cell PowerPlay Ultra Power Bank 26800 mAh 128W User Manual

Model: PBGC04

1. INTRODUCTION

The Green Cell PowerPlay Ultra is a high-capacity portable power bank designed to charge multiple electronic devices simultaneously. With a 26800 mAh capacity and a total output of 128W across four ports, it provides efficient and fast charging for laptops, tablets, smartphones, and other USB-powered devices. This manual provides essential information for the safe and effective use of your PowerPlay Ultra.

2. SAFETY INFORMATION

- Do not expose the power bank to extreme temperatures (above 50°C or below -10°C), direct sunlight, or fire.
- Avoid dropping, disassembling, or attempting to repair the device yourself.
- Keep the power bank away from water and high humidity.
- Use only certified charging cables and adapters.
- Keep out of reach of children.
- Dispose of the power bank responsibly according to local regulations.

3. PACKAGE CONTENTS

Please check the package for the following items:

- Green Cell PowerPlay Ultra Power Bank (26800 mAh, 128W)
- USB-C to USB-C Cable (60 cm, 60W)
- User Manual

4. PRODUCT FEATURES AND OVERVIEW

The PowerPlay Ultra features multiple ports for versatile charging and an intuitive LED indicator for battery status.



Image 4.1: Overview of the Green Cell PowerPlay Ultra ports, showing two USB-C Power Delivery ports (65W and 27W) and two USB-A ports (2 x 18W), totaling 128W output.



Image 4.2: The LED indicator strip on the side of the power bank, showing battery levels at 5%, 25%, 50%, 75%, and 100%. Double-tapping the power bank activates this display.

5. SETUP AND INITIAL CHARGING

5.1 Charging the Power Bank

1. Connect the included USB-C to USB-C cable to the 65W Power Delivery input port on the power bank.
2. Connect the other end of the cable to a compatible USB-C power adapter (not included) with at least 65W output.
3. The LED indicator will illuminate to show the charging progress. A full charge from 0% takes approximately 2 hours with a 65W Power Delivery charger.



Image 5.1: Diagram illustrating charging times for the power bank and various devices. The power bank charges in 2 hours via 65W Power Delivery input.

6. OPERATING INSTRUCTIONS

6.1 Charging Your Devices

1. Connect your device to one of the available ports on the power bank using an appropriate charging cable.
2. The power bank will automatically begin charging your device.
3. You can charge up to four devices simultaneously. The power bank intelligently distributes power based on device requirements.

Use Power Bank

as a Multi USB charger thanks to Pass-Through function



Image 6.1: The PowerPlay Ultra simultaneously charging a laptop, tablet, and smartphone, demonstrating its multi-device charging capability.

6.2 Pass-Through Charging

The PowerPlay Ultra supports pass-through charging, allowing you to charge the power bank itself while simultaneously charging connected devices. This feature effectively turns the power bank into a multi-port wall charger when connected to a power source.

Charging times

0%  100%



Power Delivery 65W IN

GC PowerPlay Ultra 2h

Power Delivery 65W OUT

MacBook Pro 13 1,5h

Power Delivery 27W

iPad 12.9" Pro 1,5h

Ultra Charge 18W

iPhone 12 1,5h

Image 6.2: Illustration of the Pass-Through function, where the power bank is being charged from a wall adapter while also charging a camera, smartphone, and action camera.

6.3 Checking Battery Level

To check the remaining battery level, gently double-tap the casing of the power bank. The green LED strip will illuminate to indicate the current charge percentage.

7. MAINTENANCE

- Clean the power bank with a soft, dry cloth. Do not use liquid cleaners or aerosols.
- Store the power bank in a cool, dry place when not in use.
- For optimal battery life, fully charge the power bank at least once every three months if stored for extended periods.

8. TROUBLESHOOTING

8.1 Power Bank Not Charging

- Ensure the charging cable is securely connected to both the power bank and the power adapter.
- Verify that the power adapter is functioning correctly and provides sufficient power (at least 65W for optimal charging speed).
- Try using a different USB-C cable and power adapter.

8.2 Devices Not Charging

- Check if the power bank has sufficient charge. Double-tap to check the LED indicator.
- Ensure the charging cable connecting the device to the power bank is not damaged and is properly connected.
- Try a different port on the power bank or a different charging cable.
- Some devices may require specific charging protocols. Ensure your device is compatible with the power bank's output specifications.

8.3 Slow Charging

- Ensure you are using a fast-charging compatible cable and that your device supports fast charging.
- When multiple devices are connected, the total output power is shared, which may reduce individual charging speeds.
- Check the power bank's remaining charge; charging speed can decrease at very low battery levels.

9. SPECIFICATIONS

Feature	Detail
Brand	Green Cell
Model Name	PowerPlay Ultra
Model Number	PBGC04
Battery Capacity	26800 mAh
Total Power Output	128W
Number of USB Ports	4 (2x USB-C, 2x USB-A)
USB-C PD Input/Output 1	65W
USB-C PD Output 2	27W
USB-A Output	2 x 18W
Special Features	Fast Charging, Pass-Through Function
Compatible Devices	Smartphones, Tablets, Laptops, iPads, iPhones
Battery Composition	Lithium-ion
Power Source	Cable Electric
Country of Origin	China

10. WARRANTY AND SUPPORT

10.1 Warranty Information

The Green Cell PowerPlay Ultra Power Bank is covered by a manufacturer's warranty. Please refer to the warranty card included with your product or visit the official Green Cell website for detailed warranty terms and conditions.

10.2 Customer Support

For technical assistance, troubleshooting, or any questions regarding your Green Cell PowerPlay Ultra, please contact Green Cell customer support through their official website or the contact information provided in your product documentation.