

## Xtorm FS401

# Xtorm 20W Fuel Series Power Bank 10.000mAh User Manual

Model: FS401

## INTRODUCTION

Thank you for choosing the Xtorm 20W Fuel Series Power Bank 10.000mAh. This manual provides essential information for the safe and efficient use of your power bank. Please read it carefully before use and keep it for future reference. The Xtorm Fuel Series Power Bank is designed to provide portable power for your mobile devices, featuring 20W power delivery, a 10,000mAh battery capacity, and multiple output ports for versatile charging.

## PACKAGE CONTENTS

Ensure all items are present in the package:

- 1x Xtorm 20W Fuel Series Power Bank 10.000mAh (Model: FS401)
- 1x USB to USB-C Cable
- 1x User Manual

## PRODUCT OVERVIEW

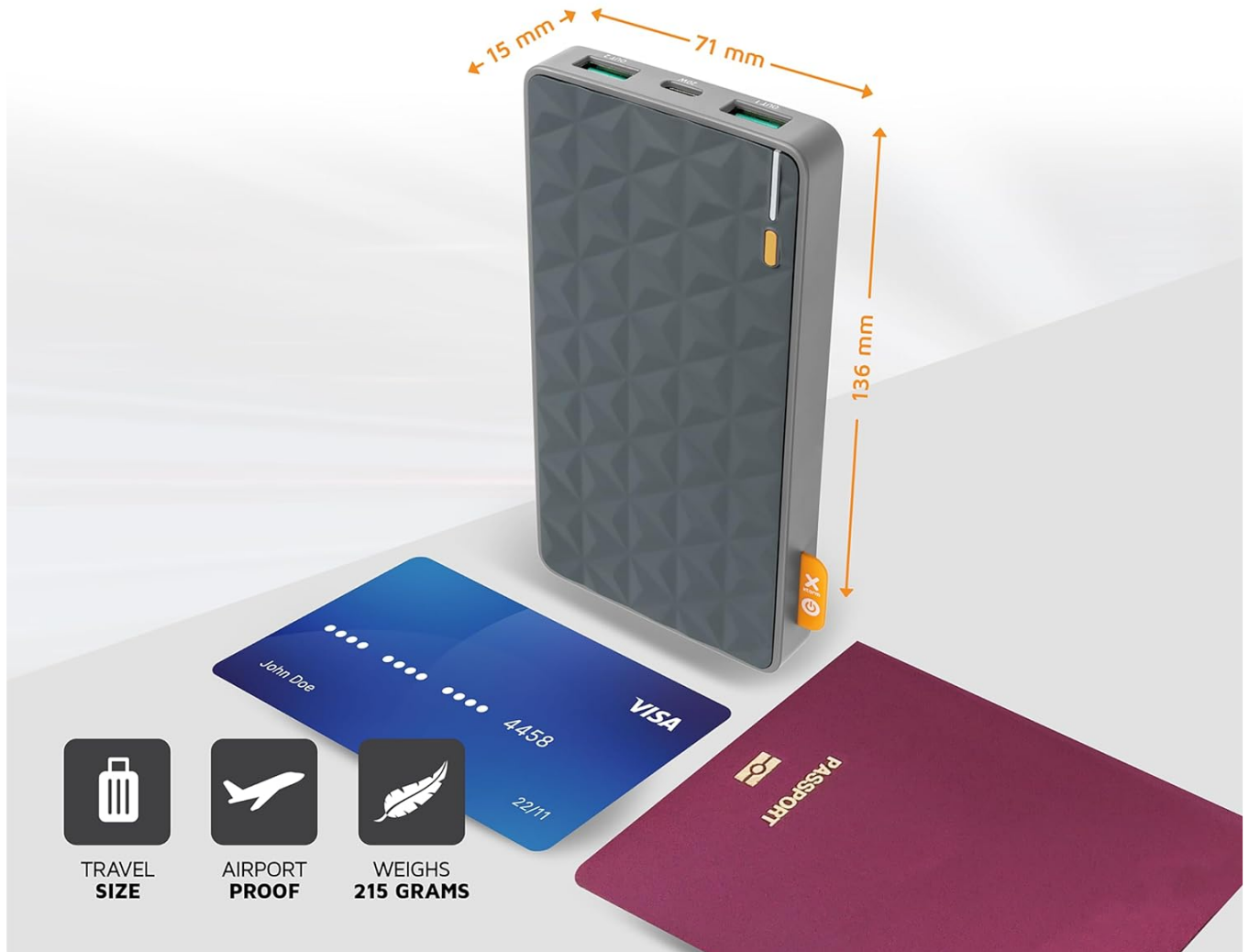
Familiarize yourself with the components of your Xtorm Power Bank:



**Image:** Top-down view of the Xtorm Fuel Series Power Bank FS401, showcasing its textured grey surface and orange accent. This image displays the overall design of the power bank, highlighting its compact and ergonomic form factor. The textured surface provides a secure grip, and the orange accent adds a touch of style.

# Portable Travel Size

Compact design. Fits your pocket or bag.

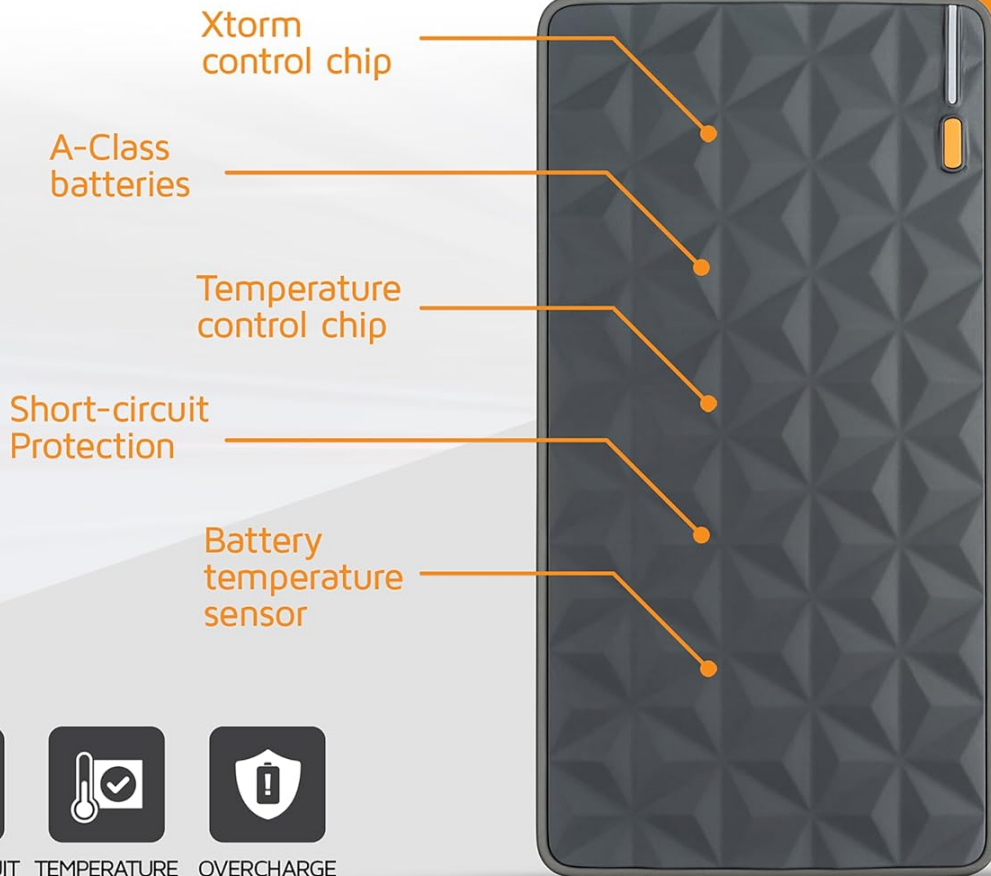


**Image:** Xtorm Fuel Series Power Bank shown next to a credit card and passport, with dimensions indicated.

This image illustrates the portable travel size of the power bank, with dimensions of 136mm length, 71mm width, and 15mm thickness. It weighs 215 grams, making it easy to carry in a pocket or bag.

# **Safety is our priority**

Xtorm Safety Check - Meets all usage and safety requirements.



**SHORT CIRCUIT  
PROTECTION**



**TEMPERATURE  
CONTROL**



**OVERCHARGE  
PROTECTION**

**Image:** Diagram highlighting the safety features of the Xtorm Fuel Series Power Bank.

This diagram points out key internal components responsible for safety, including the Xtorm control chip, A-Class batteries, temperature control chip, short-circuit protection, and battery temperature sensor. These features ensure safe and reliable operation, protecting against short circuits, temperature fluctuations, and overcharge.

# Universal Compatibility

2x Universal USB output + 1x Future ready USB-C in/output.



POWERFUL  
USB-C



FAST  
CHARGING

**Image:** Xtorm Fuel Series Power Bank demonstrating universal compatibility with various devices.

This image shows the power bank's ability to charge different devices, including smartphones (Apple iPhone, Samsung Galaxy) and tablets, indicating its versatile charging capabilities with 2x Universal USB output and 1x USB-C in/output.

# Charge 3 devices

3 outputs mean you can charge up to 3 devices at the same time.



**Image:** Xtorm Fuel Series Power Bank simultaneously charging a smartphone, tablet, and wireless earbuds.

This image illustrates the power bank's capability to charge up to three devices concurrently using its multiple output ports (1x USB-C PD 20W, 2x USB Quick Charge 3.0).

## SETUP

### Initial Charging of the Power Bank

Before first use, it is recommended to fully charge your Xtorm Power Bank.

1. Connect the supplied USB to USB-C cable to the USB-C input port on the power bank.
2. Connect the other end of the cable to a compatible USB wall charger (not included). For optimal charging speed, use a 20W USB-C PD adapter.
3. The LED indicators on the power bank will illuminate to show the charging progress.
4. The power bank is fully charged when all LED indicators are solid. A full charge takes approximately 2.5 hours with a 20W PD charger.

**Note:** The power bank may not be fully charged out of the box.

## OPERATING INSTRUCTIONS

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### Charging Your Devices

The Xtorm Power Bank features one USB-C output and two standard USB outputs, allowing you to charge up to three devices simultaneously.

1. Identify the correct charging cable for your device.
2. Connect one end of your device's charging cable to the appropriate output port on the power bank (USB-C or USB-A).
3. Connect the other end of the cable to your device.
4. The power bank will automatically begin charging your device. The LED indicators will show the remaining battery level of the power bank.

**USB-C Output:** Provides up to 20W Power Delivery (PD) for fast charging compatible smartphones and tablets.

**USB-A Outputs:** Provide standard USB charging for a wide range of devices.

### Checking Battery Level

The power bank is equipped with LED indicators to show its current battery level. Press the power button once to activate the indicators.

- **4 LEDs solid:** 75-100% charged
- **3 LEDs solid:** 50-75% charged
- **2 LEDs solid:** 25-50% charged
- **1 LED solid:** 0-25% charged
- **1 LED blinking:** Low battery, needs recharging

## MAINTENANCE

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Proper maintenance ensures the longevity and optimal performance of your power bank.

- **Cleaning:** Use a soft, dry cloth to clean the surface of the power bank. Do not use harsh chemicals or abrasive materials.
- **Storage:** Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To prolong battery life, avoid fully discharging the power bank frequently. Recharge it when the battery level is low. If storing for extended periods, charge it to about 50-70% every 3-6 months.
- **Avoid Drops:** Protect the power bank from drops and impacts, which can damage internal components.

## TROUBLESHOOTING

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Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Power bank not charging	Cable not properly connected. Faulty charging cable or wall adapter. Power bank battery is completely depleted.	Ensure all connections are secure. Try a different USB-C cable and/or wall adapter. Leave connected for a longer period to initiate charging.
Device not charging from power bank	Power bank battery is empty. Charging cable is faulty or incompatible. Device is not compatible with the power bank's output.	Recharge the power bank. Try a different charging cable for your device. Ensure your device supports USB or USB-C charging.
Slow charging speed	Using a non-PD charger for power bank input. Device not supporting fast charging. Using a low-quality charging cable.	Use a 20W USB-C PD wall adapter for faster power bank charging. Ensure your device and cable support fast charging (e.g., Power Delivery). Use the original or certified charging cables.
Power bank gets hot during use/charging	Normal operation during high power output/input. Overload or short circuit.	Slight warmth is normal. If excessively hot, disconnect all devices and cables immediately. Contact support if problem persists.

## SPECIFICATIONS

Feature	Detail
Model Number	FS401
Battery Capacity	10,000mAh
Input (USB-C)	20W Power Delivery (PD)
Output 1 (USB-C)	20W Power Delivery (PD)
Output 2 (USB-A)	Standard USB Output
Output 3 (USB-A)	Standard USB Output
Dimensions	136 x 71 x 15 mm
Weight	215 grams
Battery Type	Lithium-Polymer
Color	Multicolor (Grey/Orange)

## WARRANTY AND SUPPORT

The Xtorm 20W Fuel Series Power Bank 10.000mAh comes with a 2-year Xtorm warranty.



For warranty claims, technical support, or any questions regarding your product, please contact Xtorm customer service. Refer to the official Xtorm website for the most up-to-date contact information.

**Important:** Do not attempt to disassemble or repair the power bank yourself. This will void the warranty and may cause damage or injury.

## SAFETY INFORMATION

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Please read and follow these safety guidelines to prevent damage to the product or injury to yourself.

- Do not expose the power bank to extreme temperatures (hot or cold), direct sunlight, or high humidity.
- Do not use the power bank in wet environments or submerge it in water.
- Keep the power bank away from flammable materials and explosive environments.
- Do not drop, puncture, or disassemble the power bank.
- Keep out of reach of children.
- Dispose of the power bank responsibly according to local regulations for electronic waste.
- Only use original or certified charging cables and adapters.