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LG WKEX200HBA

LG WashTower Stacked Smart Laundry Center User Manual

Model: WKEX200HBA | Brand: LG

INTRODUCTION

This manual provides essential information for the safe and efficient operation, installation, and maintenance of your LG WashTower Stacked Smart Laundry Center. Please read this manual thoroughly before using the appliance and retain it for future reference.

The LG WashTower combines a 4.5 Cu.Ft. Front Load Washer and a 7.4 Cu.Ft. Electric Dryer into a single, space-saving unit, featuring a Full Touch Electronic Control Panel for convenient access to both appliance controls.



Figure 1: Front view of the LG WashTower Stacked Smart Laundry Center.

SETUP AND INSTALLATION

Dimensions and Weight

- **Product Dimensions (D x W x H):** 30.38" x 27" x 74.38"
- **Item Weight:** 311 pounds
- **Washer Capacity:** 4.5 Cu.Ft.
- **Dryer Capacity:** 7.4 Cu.Ft.

Placement and Connections

The LG WashTower is designed for built-in installation. Ensure adequate space for proper ventilation and access for maintenance. Proper electrical and water connections are crucial for safe operation. Refer to the full installation guide for detailed instructions on water supply, drainage, and electrical requirements.



Figure 2: Rear view of the LG WashTower, showing utility connections.

OPERATING INSTRUCTIONS

Control Panel Overview

The WashTower features a centrally located Full Touch Electronic Control Panel, providing easy access to both washer and dryer settings. The panel includes power buttons for each appliance, cycle selectors, and options for temperature, spin, and soil levels.



Figure 3: Detailed view of the central electronic control panel.

Loading the Washer and Dryer

Open the washer door (bottom unit) and load items. For the dryer (top unit), transfer washed items. Both units feature spacious stainless steel drums.



Figure 4: LG WashTower with both washer and dryer doors open.

Detergent Dispenser

The washer includes a dispenser with 4 options for liquid detergent, pre-wash, liquid bleach, and fabric softener. Ensure you use High-Efficiency (HE) detergent as specified.



Figure 5: Detergent and additive dispenser drawer.

Available Cycles and Options

The WashTower offers a variety of cycles and special features:

- **Washing Cycles (6):** Normal, Heavy Duty, Bedding, Delicates, Speed Wash, Downloaded (via ThinQ app).
- **Drying Cycles (6):** Normal, Heavy Duty, Small Load, Bedding, Delicates, Downloaded (via ThinQ app).
- **Special Features:** Steam (Steam Fresh, Sanitary), Turbo Wash, Tub Clean, Reduce Static, Wrinkle Care, Extra Rinse, Pre-wash, Drum Light, Energy Saver.

Select the appropriate cycle based on fabric type and soil level. Adjust temperature, spin speed, and dry level as needed. For smart features, connect your appliance to the LG ThinQ app.

MAINTENANCE

Tub Clean Cycle

Regularly use the 'Tub Clean' cycle to maintain the washer's interior and prevent odor buildup. Follow the

instructions in the ThinQ app or on the control panel for optimal results.

Lint Filter Cleaning

Clean the dryer's lint filter before or after every load to ensure efficient drying and prevent fire hazards. The lint filter is typically located inside the dryer door opening.



Figure 6: Dryer interior with visible lint trap for regular cleaning.

TROUBLESHOOTING

If you encounter issues with your LG WashTower, consider the following common troubleshooting steps:

- **Appliance Not Starting:** Ensure the power cord is securely plugged in and the circuit breaker has not tripped.
- **Excessive Vibration/Shaking:** Verify that the appliance is level and all shipping bolts have been removed during installation. Uneven loads can also cause vibration.
- **Poor Drying Performance:** Check and clean the lint filter. Ensure the dryer vent is not blocked and the load size is appropriate for the selected cycle.
- **Washer Not Draining:** Inspect the drain hose for kinks or blockages.

For more complex issues, refer to the detailed troubleshooting section in the complete user manual or contact LG customer support.

SPECIFICATIONS

Feature	Specification
Model Number	WKEX200HBA
Brand	LG
Washer Capacity	4.5 Cu.Ft.
Dryer Capacity	7.4 Cu.Ft.
Product Dimensions (D x W x H)	30.38"D x 27"W x 74.38"H
Item Weight	311 pounds
Installation Type	Built-In
Fuel Type	Electric
Voltage	240 Volts
Amperage	30 Amps
Wattage	720 watts
Drum Material	Stainless Steel
Controller Type	Full Touch Electronic Control Panel
Operation Mode	Automatic
Energy Star Certified	Yes

WARRANTY AND SUPPORT

Warranty Information

The LG WashTower includes a 10-year warranty on the Inverter Direct Drive Motor. For specific warranty details on other components, please refer to the warranty card included with your appliance or visit the official LG website.

Customer Support

For technical assistance, service requests, or general inquiries, please contact LG Customer Support. You can find contact information on the LG website or in your product documentation.