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Veken VK663

Veken 95oz/2.8L Pet Fountain Instruction Manual

Model: VK663 | Brand: Veken

Introduction

Thank you for choosing the Veken 95oz/2.8L Pet Fountain. This automatic pet water dispenser is designed to provide fresh, filtered water for your cats, dogs, and multiple pets, encouraging them to drink more. Featuring a large capacity, two flow designs, and a 5-stage filtration system, it ensures clean and appealing water. The ultra-quiet pump and water-level window with blue LED light enhance usability and pet attraction.

Image: The Veken 95oz/2.8L Pet Fountain in blue plastic, featuring a flower-shaped water spout and a visible water level window with blue LED illumination.

Product Overview

Components:

- 1x Pet Water Fountain (Main Body)
- 1x Flower Spout
- 2x Filters (5-stage filtration)
- 2x Pre-Filter Sponges
- 1x DC Pump
- 1x Adapter (AC 100-120V)
- 1x Silicone Mat
- 1x Instruction Manual (this document)

Image: All components included with the Veken Pet Fountain, neatly laid out, including the main fountain body, flower spout, filters, pump, adapter, silicone mat, and instruction manual.

Setup Instructions

1. **Clean Components:** Before first use, thoroughly clean all parts of the pet fountain with soap and water. Rinse well.
2. **Assemble Pump:** Attach the small tube from the flower spout to the pump. Ensure a secure fit.
3. **Place Pre-Filter Sponge:** Insert one pre-filter sponge into the designated slot around the pump.
4. **Insert Filter:** Place one 5-stage filter on top of the pre-filter sponge, ensuring it sits flat.
5. **Fill with Water:** Fill the fountain reservoir with clean water up to the MAX line indicated on the water-level window. Do not overfill.
6. **Place Top Lid:** Carefully place the blue top lid onto the main body, aligning the flower spout with the pump.
7. **Connect Power:** Connect the DC pump cable to the adapter, then plug the adapter into a standard electrical outlet.
8. **Position Mat:** Place the silicone mat under the fountain to catch any splashes and keep the area clean.

Image: A visual guide demonstrating the ease of cleaning and assembly, showing hands removing the top, taking out the pump, and washing the basin.

Operating Instructions

The Veken Pet Fountain offers two distinct water flow designs to cater to your pet's preferences:

- **Flower Waterfall Mode:** This mode provides a faucet-like drinking experience, with water streaming down the petals of the flower. This can attract pets and encourage increased water intake.
- **Gentle Fountain Mode:** By removing the flower spout, the fountain operates in a gentle bubbling mode, providing a calm and continuous flow of water.

Image: A comparison showing the fountain in "Flower Waterfall" mode with the flower spout attached, and "Gentle Fountain" mode with the spout removed, demonstrating the two available water flow options.

Water Level Monitoring:

The transparent water-level window allows for easy monitoring of the water volume. The integrated blue LED light illuminates the water, making it simple to see when a refill is needed, even in low light conditions. There is a switch on the power cord to turn the LED light on or off.

Image: The Veken Pet Fountain shown with its blue LED light illuminated, highlighting the water level window for easy monitoring.

Maintenance

Regular maintenance is crucial for the longevity and optimal performance of your Veken Pet Fountain, ensuring your pets always have access to fresh, clean water.

Cleaning the Fountain:

It is recommended to clean the entire fountain every 2-3 weeks. For optimal hygiene, use mild soap and water. Rinse all components thoroughly to remove any soap residue.

Image: A visual guide demonstrating the ease of cleaning and assembly, showing hands removing the top, taking out the pump, and washing the basin.

Filter Replacement:

The 5-stage filtration system includes high-density polyester fabric, hygiene-promoting silver particles, coconut shell activated carbon, and a composite scale inhibitor. To maintain effective filtration and water quality, replace the filters every 2-3 weeks, or more frequently if you have multiple pets or notice reduced water flow.

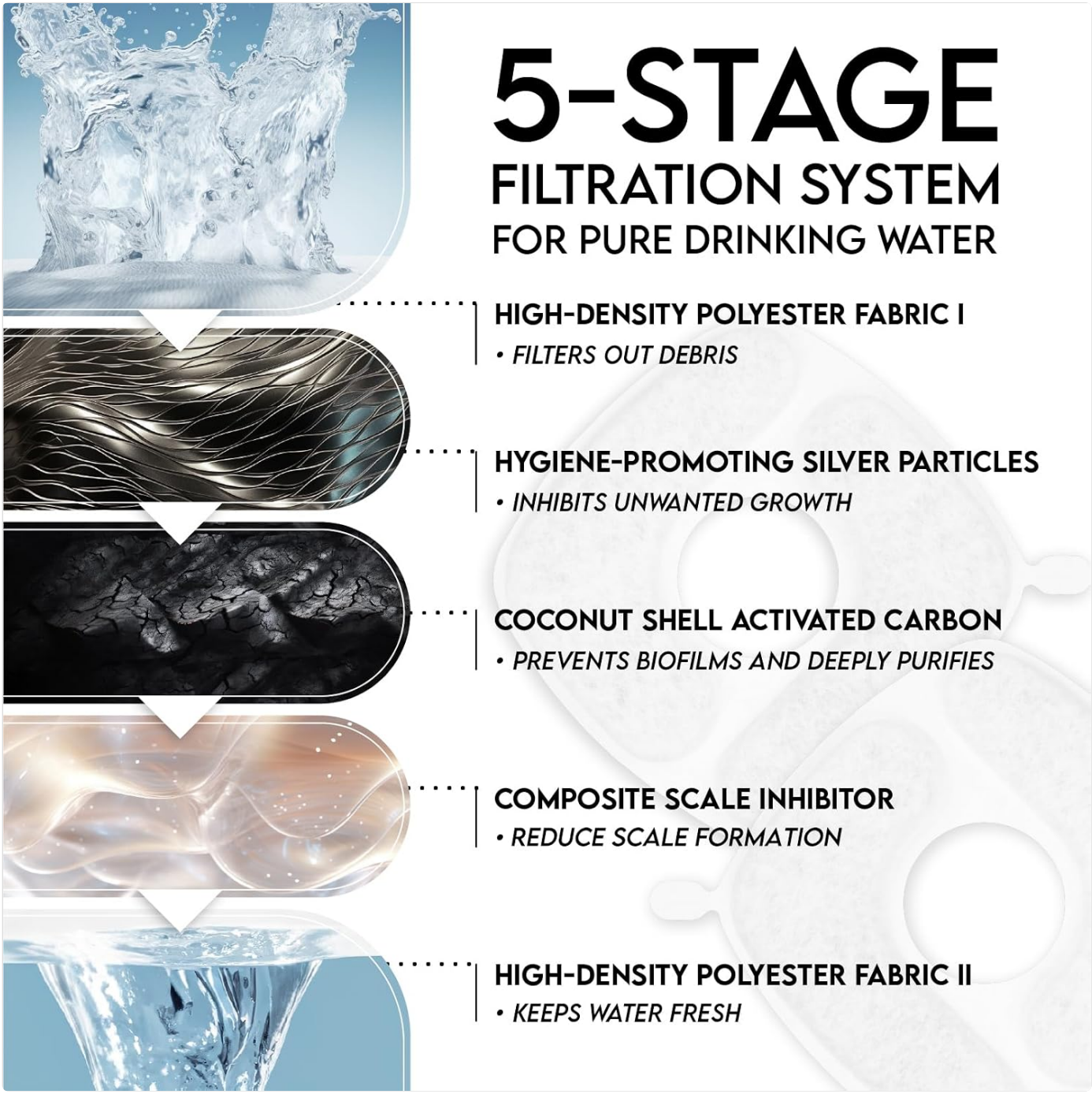

Image: A detailed diagram illustrating the five stages of the filtration system, including high-density polyester fabric, silver particles, activated carbon, and a scale inhibitor.

Pump Maintenance:

The ultra-quiet pump is designed for long-term use. To ensure smooth operation and prevent damage, always ensure there is sufficient water in the fountain when it is running. Clean the pump thoroughly every 2-3 weeks to remove any hair or debris that may accumulate and affect its performance.

Image: A cat comfortably resting next to the Veken Pet Fountain, emphasizing the product's ultra-quiet operation and low energy consumption.

Troubleshooting

Problem	Possible Cause	Solution
Fountain not dispensing water.	◦ Power not connected. ◦ Insufficient water level. ◦ Pump is clogged or dirty.	◦ Ensure the adapter is securely plugged into the fountain and a working outlet. ◦ Refill water to the MAX line. ◦ Disassemble and thoroughly clean the pump, removing any hair or debris.
Fountain making unusual noise.	◦ Low water level. ◦ Pump is dirty or has trapped air.	◦ Add water to the fountain. ◦ Clean the pump. Ensure the pump is fully submerged and free of air bubbles.

Problem	Possible Cause	Solution
Water appears dirty or has an odor.	◦ Filter needs replacement. ◦ Fountain needs cleaning.	◦ Replace the 5-stage filter. ◦ Clean all fountain components thoroughly.
LED light not working.	◦ Light switch is off. ◦ Power issue.	◦ Toggle the switch on the power cord to turn the light on. ◦ Check power connection and ensure the outlet is working.

Specifications

- **Product Dimensions:** 8.3"L x 8.3"W x 6.6"H
- **Item Weight:** 2.1 Pounds
- **Brand:** Veken
- **Material:** Plastic
- **Color:** Blue
- **Capacity:** 95oz / 2.8L
- **Model Number:** VK663

Image: A diagram showing the precise dimensions of the Veken Pet Fountain, including length, width, and height measurements.

Warranty and Support

Veken products are designed for quality and durability. For any questions, concerns, or warranty claims, please contact Veken customer support. Please refer to your purchase documentation for specific warranty details and contact information.

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